PD CEN/TS 16731:2014



BSI Standards Publication

Foodstuffs — Determination of hydride-reactive arsenic compounds in rice by atomic absorption spectrometry (Hydride-AAS) following acid extraction



National foreword

This Published Document is the UK implementation of CEN/TS 16731:2014.

The UK participation in its preparation was entrusted to Technical Committee AW/275, Food analysis - Horizontal methods.

A list of organizations represented on this committee can be obtained on request to its secretary.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

© The British Standards Institution 2014. Published by BSI Standards Limited 2014

ISBN 978 0 580 83731 9 ICS 67.060

Compliance with a British Standard cannot confer immunity from legal obligations.

This Published Document was published under the authority of the Standards Policy and Strategy Committee on 30 November 2014.

Amendments/corrigenda issued since publication

Date Text affected

TECHNICAL SPECIFICATION SPÉCIFICATION TECHNIQUE TECHNISCHE SPEZIFIKATION

CEN/TS 16731

October 2014

ICS 67.060

English Version

Foodstuffs - Determination of hydride-reactive arsenic compounds in rice by atomic absorption spectrometry (Hydride-AAS) following acid extraction

Détermination de composés arséniés réactifs aux hydrures dans le riz par spectrométrie d'absorption atomique (SAA-Génération d'Hydrures) après extraction acide Lebensmittel - Bestimmung von Hydrid-bildenden Arsen-Verbindungen in Reis nach Säureextraktion mit Atomabsorptionsspektrometrie (Hydrid-AAS)

This Technical Specification (CEN/TS) was approved by CEN on 9 September 2014 for provisional application.

The period of validity of this CEN/TS is limited initially to three years. After two years the members of CEN will be requested to submit their comments, particularly on the question whether the CEN/TS can be converted into a European Standard.

CEN members are required to announce the existence of this CEN/TS in the same way as for an EN and to make the CEN/TS available promptly at national level in an appropriate form. It is permissible to keep conflicting national standards in force (in parallel to the CEN/TS) until the final decision about the possible conversion of the CEN/TS into an EN is reached.

CEN members are the national standards bodies of Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and United Kingdom.



EUROPEAN COMMITTEE FOR STANDARDIZATION COMITÉ EUROPÉEN DE NORMALISATION EUROPÄISCHES KOMITEE FÜR NORMUNG

CEN-CENELEC Management Centre: Avenue Marnix 17, B-1000 Brussels

Contents Foreword		Page
		3
1	Scope	4
2	Normative references	4
3	Principle	4
4	Reagents	4
5	Apparatus	5
6 6.1	ProcedureSample preparation	
6.1.1	General	
6.1.2	Extraction	
6.1.3	Pre-reduction of reference, blank and sample solution	
6.2	Atomic absorption spectrometry (Hydride generation AAS)	
6.2.1 6.2.2	Operating conditions for the hydride generation AASAAS measurement	
7	Evaluation	9
8	Precision	9
8.1	General	9
8.2	Repeatability	
8.3	Reproducibility	10
9	Test report	10
Bibliography		12

Foreword

This document (CEN/TS 16731:2014) has been prepared by Technical Committee CEN/TC 275 "Food analysis - Horizontal methods", the secretariat of which is held by DIN.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN [and/or CENELEC] shall not be held responsible for identifying any or all such patent rights.

According to the CEN-CENELEC Internal Regulations, the national standards organizations of the following countries are bound to announce this Technical Specification: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.

1 Scope

This Technical Specification describes a screening procedure for the determination of nitric-acid extractable inorganic arsenic in rice with hydride generation-AAS.

The method has been developed and validated for the application of analysis in rice. It has been validated in an interlaboratory study according to ISO 5725 [2] on parboiled rice and brown rice having an inorganic arsenic content of 0,092 mg/kg and 0,191 mg/kg.

2 Normative references

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

EN 13804, Foodstuffs — Determination of elements and their chemical species — General considerations and specific requirements

3 Principle

Organic and inorganic arsenic compounds are extracted from the rice using diluted nitric acid. When determining the arsenic by hydride generation technique, only reducible forms of arsenic react. Of the organic arsenic compounds only a low proportion of dimethylarsinic acid reacts to form a hydride and methylarsonic acid is typically not present in rice. The gaseous hydride is transferred into a heated measuring cell (quartz cuvettes or coated graphite tube), by a stream of carrier gas, and decomposed. The absorption line of arsenic at 193,7 nm serves as a measure of the arsenic concentration [3], [4].

The procedure is exclusively applicable to rice [5].

The determination of the inorganic fraction of arsenic requires a determination of arsenic with hydride generation AAS; direct measurement of the extract by graphite furnace AAS, using ICP-MS or ICP-OES provides incorrect results.

4 Reagents

Unless stated otherwise, chemicals of analytical grade shall be used and "solution" means aqueous solution.

The water shall be of the corresponding purity.

The arsenic concentration of reagents and water shall be so low that it does not influence the result of the determination.

- **4.1** Hydrochloric acid, $w = 30 \% ^{1}$, $\rho = 1,15 \text{ g/ml} ^{2}$.
- **4.2** Nitric acid, concentrated, w = 65 %.
- **4.3** Diluted nitric acid, $c = 0.28 \text{ mol/l}^3$.

Dilute 3,7 ml of nitric acid (4.2) to 200 ml with water.

4.4 Sodium borohydride, $w \ge 96 \%$.

¹⁾ w = mass fraction.

²⁾ ρ = mass concentration.

³⁾ c = substance concentration.

PD CEN/TS 16731:2014 **CEN/TS 16731:2014 (E)**

4.5 Sodium hydroxide, $w \ge 98 \%$.

4.6 Sodium borohydride solution, e.g. ρ = 3 g/l.

Dissolve 1 g of sodium hydroxide pellets (4.5) in water, add 3 g of sodium borohydride (4.4) and dilute to 1 000 ml with water.

Prepare the solution freshly every day of analysis. If the solution contains undissolved fractions, filter before use.

The mass concentration ρ of the sodium borohydride solution can vary depending on the system being used. Therefore, follow the manufacturer's instructions.

4.7 Carrier solution, diluted hydrochloric acid, e.g. w = 1.5 %.

Dilute 50 ml of hydrochloric acid (4.1) to 1 000 ml with water.

The mass concentration ρ of the carrier solution can vary slightly depending on the system being used. Therefore, follow the manufacturer's instructions.

- 4.8 L-ascorbic acid, $w \ge 99.7 \%$.
- 4.9 Potassium iodide, $w \ge 99.5 \%$.

4.10 Solution of potassium iodide and ascorbic acid:

Dilute 5 g of potassium iodide (4.9) and 5 g of ascorbic acid (4.8) in water and make up to 100 ml. Prepare the solution freshly daily. The mass concentrations of the potassium iodide and the ascorbic acid can slightly vary depending on the system being used. Therefore, follow the manufacturer's instructions.

4.11 Arsenic stock solution, $\rho = 1~000$ mg/l.

The use of a commercial, certified stock solution is recommended.

4.12 Arsenic standard solutions:

Prepare arsenic standard solutions by diluting the arsenic stock solution (4.11) in several steps.

The arsenic standard solutions shall contain sufficient amounts of hydrochloric acid (at least 3 ml of hydrochloric acid (4.1) per 100 ml, w = 0.9 %).

Example of a dilution series:

1 000 mg/l \rightarrow 10 mg/l \rightarrow 0,1 mg/l

An arsenic standard solution with a mass concentration of ρ = 10 mg/l of arsenic in hydrochloric acid (w = 6 %) is stable for at least one month.

4.13 Antifoaming agent, based on polydimethylsiloxane or silicone oil.

5 Apparatus

In order to minimize any contaminations, pre-treat carefully all apparatus and auxiliary equipment coming into direct contact with the sample and the solutions being used, in accordance with EN 13804. If the extraction vessels are used for several times, they should be cleaned by heating to 95 °C for 1 h, using nitric acid (w = 13 %).

CEN/TS 16731:2014 (E)

When using glassware (e.g. Erlenmeyer flasks, beakers, graduated flasks, pipettes), ensure that it does not release any arsenic to the solutions which come into contact with the glassware.

- **5.1 Atomic absorption spectrometer,** comprising a measurement data acquisition system and the required accessories for the hydride generation technique.
- **5.2 Element-specific lamp for arsenic,** (hollow-cathode lamp or electrode-less discharge lamp).
- **5.3** Centrifuge, with an acceleration of at least 1 000 g^{4}).
- **5.4** Syringe filter (unit), pore size of $0.45 \mu m$, diameter of 25 mm, compatible for use with diluted nitric acid (4.3).
- **5.5 Extraction vessels,** e.g. 30 ml or 50 ml tubes of polypropylene, with gas-tight screw closures and sufficient pressure stability.

Centrifuge tubes with screw closures are suitable.

5.6 Temperature controlled heating apparatus, for an extraction temperature of 95 °C, e.g. heating block or water bath; the heating block should be provided with an accurately fitting insert for the vessels used. The vessels should have contact with the wall in order to ensure good heat transfer.

In order to achieve an extraction temperature of 95 °C, the heating block shall be adjustable to a temperature of at least 120 °C.

5.7 Temperature measuring device, for controlling the temperature in the extraction vessel.

6 Procedure

6.1 Sample preparation

6.1.1 General

Prior to the extraction, the rice shall be finely ground, while avoiding the generation of excess heat. The particle size should be less than 500 µm.

The measurement should be performed as soon as possible after extraction. If this is not possible, store extracts in a refrigerator but for not longer than 2 d.

6.1.2 Extraction

Weigh 1 g \pm 0,01 g of rice flour into a closable extraction vessel (5.5) and add 10 ml of diluted nitric acid (4.3). The ratio of 1:10 (test portion/extracting agent) shall be adhered to. Close the extraction vessels tightly and mix the content intensely using a test tube shaker. There shall be no remaining lumps. Afterwards, place the vessels in a pre-heated heating block and extract for 90 min at 95 °C (\pm 4 °C). Alternatively, a boiling water bath can be used for the extraction. The extraction time starts as soon as the temperature in the vessel reaches 95 °C. Shake the vessel occasionally (one to two times during extraction) without opening. A constant stirring with a magnetic stirrer can be helpful.

Additionally, prepare a blank value with 10 ml of diluted nitric acid (4.3) and treat in the same manner as the samples.

The extraction temperature of 95 °C (±4 °C) shall be reached in the extraction vessels; the measurement time starts when this temperature has been reached. It is recommended to fill a reference vessel with the same

⁴⁾ $g = 9.81 \text{ m/s}^2$.

amount of water and to measure the temperature in the vessel by a temperature sensor (hole in the fitted lid). Experience has shown that there are differences in the temperature measured in the heating block and that measured in the solution.

Alternatively, the extraction can also be performed in a microwave-heated apparatus, using gas-tight vessels. In this case, ensure that the temperature is measured inside a reference vessel and that the sensor is calibrated for a temperature of 95 °C. Measuring the temperature with infrared sensors is not suitable for this type of extraction.

Seal the vessels gas-tight in order to avoid evaporation losses and to keep the extraction volume constant. Therefore, it is no longer necessary to make the volume up to a final volume after cooling down. It shall be kept in mind that the vessels are pressurized and that only plastics vessels shall be used which are correspondent to temperature and pressure stability. In general, polyethylene or polypropylene vessels are suitable.

After the extraction, cool down the vessel and open only afterwards, if applicable. Separate the solids from the solution as soon as possible. Firstly, centrifuge the sample for 10 min, and filter through a syringe filter (5.4). The application of an ultracentrifuge $(20\ 000\ g$ to $25\ 000\ g)$ is recommended as, in that case, filtration is no longer necessary, or considerably facilitated. It is recommended to filter just an aliquot, as filtration can be very difficult due to proteins and carbohydrates in the sample. The extract shall be free of particles. The solution should be measured immediately by hydride generation AAS. If this is not possible, store the extraction solution in a suitable vessel in the refrigerator. Since new particles can be regenerated after only one day, check the extract before starting the measurement, and filter if necessary.

When stored in the refrigerator (5 °C to 8 °C), the extract is stable for 2 d.

6.1.3 Pre-reduction of reference, blank and sample solution

Depending on the hydride system being used, it can become necessary to use larger or smaller volumes than described as follows. The ratios stated, however, shall be adhered to.

For the purpose of preparing a 1 μ g As/I reference solution, pipette the following solutions into the hydride generation system's analysis vessel:

- 200 μl of the standard solution with 0,1 mg of As/l (4.12);
- 13,8 ml of diluted nitric acid (4.3);
- 2.0 ml of the potassium iodide/ascorbic acid solution (4.10);
- 4,0 ml of hydrochloric acid (4.1).

Mix the solution after each addition. Finally, leave the vessel open or loosely covered with lintless paper, at room temperature. When preparing a 3 μ g As/I reference solution, take 600 μ I of the standard solution with 0,1 mg of As/I (4.12) and 13,4 ml of diluted nitric acid (4.3); the quantities of the other reagents are not changed.

It is recommended to prepare 5 reference solutions with e.g. $1 \mu g/l$, $3 \mu g/l$, $5 \mu g/l$, $8 \mu g/l$ and $10 \mu g/l$ each, following the described scheme.

For the purposes of preparing a blank solution, pipette the following solutions into the analysis vessel:

- 14 ml of diluted nitric acid (4.3);
- 2,0 ml of the potassium iodide/ascorbic acid solution (4.10);
- 4,0 ml of hydrochloric acid (4.1).

CEN/TS 16731:2014 (E)

For the preparation of the pre-reduced sample solution, pipette the following volumes into the analysis vessel. For the stated composition, dilute the sample solution at a ratio of 1:10, this factor shall be taken into consideration when calculating the content.

- 0,5 ml of extracted sample solution (6.1.2);
- 3 ml of diluted nitric acid (4.3);
- 0,5 ml of the potassium iodide/ascorbic acid solution (4.10);
- 1,0 ml of hydrochloric acid (4.1).

After the addition of KI/Ascorbic acid pre-reductant, the solutions shall be left for 2 h at room temperature before measurement. This is to ensure that the pre-reduction of As(V) to As(III) is complete.

For the pre-reduction, up to 1,0 ml of nitric acid extract in accordance with 6.1.2 can be used. A lower amount of the sample solution is regulated by addition of diluted nitric acid (4.3). The concentrations of the acid and of the reducing agent shall be identical in all measurement solutions.

After extraction, the solutions are coloured yellow. Interferences with the pre-reduction caused by this yellowing have not been observed.

NOTE 1 Undiluted extracts may foam in the measurement of hydride generation system. This can be avoided due to a lower use of the sample solution for the pre-reduction and according volume compensation with diluted nitric acid (4.3). Foam formation can also be reduced by adding some drops of a suitable antifoaming agent (4.13) to the carrier solution (4.7).

NOTE 2 Comparable results were obtained from the pre-reduction in accordance with EN 14627 [1].

6.2 Atomic absorption spectrometry (Hydride generation AAS)

6.2.1 Operating conditions for the hydride generation AAS

The following two procedures are recommended for hydride generation technique:

- a) Continuous flow system where sample and reagents are continuously caused to react until a signal is created which is independent of the time.
- b) Flow-injection procedure where the sample is dosed into the hydrochloric-acid carrier solution via a selectable-volume sample loop, and caused to react with the reducing agent in the dosing unit. The resulting signal is time-dependant.

Since, for the two procedures, different sample volumes are used, different detection limits for the procedure variants are obtained.

The concentration of reagents used for hydride generation (e.g. reducing agent sodium borohydride-solution (4.6) and carrier solution (4.7)) may vary depending on the procedure and apparatus used.

For the purposes of developing a measurement programme, set the apparatus in accordance with the manufacturer's operating instructions. Afterwards, the settings shall be optimized by the user.

The hydride formation is delayed by the co-extracted organic accompanying substances. Thus, the measurement times shall be chosen long enough to cover the full hydride signal.

Occasionally, test the reactivity of the hydride generation system to dimethylarsenic acid (DMA) by adding a known amount of DMA to a sample extract before the pre-reduction. The DMA hydride generation efficiency should be less than 10 %.

Apparatus systems where the hydride is concentrated in a graphite tube (e.g. HydrEA coupling⁵⁾, FIAS-Furnace coupling⁶⁾) offer better detection capabilities and an improved signal evaluation as a result of the concentration step and the subsequent atomization.

6.2.2 AAS measurement

For all measurements, take only the pre-treated solutions (6.1.3).

Zeroing of the apparatus is performed using the blank solution (6.1.3).

For the purposes of establishing the reference function, measure the extinctions of the reference solutions using different element concentrations. Determine the reference function by applying pairs of measured values. Ensure that the reference function is linear. Measure the sample solution directly or, if the absorbance is outside the calibration range, following the appropriate dilution (as described in 6.1.3).

In the case of longer measurement series, check zero point and reference function repeatedly.

7 Evaluation

Calculate the mass fraction w of inorganic arsenic in the sample in mg/kg in accordance with Formula (1).

$$w = \frac{a \cdot V \cdot F}{m \cdot 1000} \tag{1}$$

where

- a is the mass concentration of arsenic determined in the measurement solution when applying hydride generation-AAS, in $\mu g/l$;
- V is the volume of the nitric acid solution used for the extraction, in ml;
- *F* is the dilution factor, taking into consideration the pre-reduction and, if applicable in the case of high arsenic concentrations, further dilutions;
- *m* is the mass of the test portion used for the extraction, in g.

Express the result with 3 significant figures.

8 Precision

8.1 General

Details of the interlaboratory test of the precision of the method are summarized in Annex A. The values derived from this test may not be applicable to analyte concentration ranges and matrices other than given in Annex A.

8.2 Repeatability

The absolute difference between two single test results found on identical test material by one operator using the same apparatus within the shortest feasible time interval will exceed the repeatability limit r in not more than 5 % of the cases.

⁵⁾ HydrEA coupling is the trade name of a product supplied by Analytik Jena. This information is given for the convenience of users of this Technical Specification and does not constitute an endorsement by CEN of the product named. Equivalent products may be used if they can be shown to lead the same results.

⁶⁾ FIAS-Furnace coupling is the trade name of a product supplied by Perkin Elmer. This information is given for the convenience of users of this Technical Specification and does not constitute an endorsement by CEN of the product named. Equivalent products may be used if they can be shown to lead the same results.

PD CEN/TS 16731:2014

CEN/TS 16731:2014 (E)

The values are:

Parboiled rice $\overline{x} = 0,092 \text{ mg/kg}$ r = 0,018 mg/kgBrown rice $\overline{x} = 0,191 \text{ mg/kg}$ r = 0,043 mg/kg

8.3 Reproducibility

The absolute difference between two single test results found on identical test material reported by two laboratories will exceed the reproducibility limit R in not more than 5 % of the cases.

The values are:

Parboiled rice $\overline{x} = 0.092 \text{ mg/kg}$ R = 0.039 mg/kgBrown rice $\overline{x} = 0.191 \text{ mg/kg}$ R = 0.076 mg/kg

9 Test report

The test report shall contain at least the following data:

- a) all information necessary for the identification of the sample;
- b) a reference to this Technical Specification or to the method used;
- c) the date and time of sampling procedure (if known);
- d) the date of receipt;
- e) the date of test;
- f) the results and the units in which the results have been expressed;
- g) any particular points observed in the course of the test;
- h) any operations not specified in the method or regarded as optional which might have affected the results.

Annex A (informative)

Precision data

This Technical Specification has been elaborated by Working Group "Elementanalytik" of the Bundesamt für Verbraucherschutz und Lebensmittelsicherheit (Federal Office of Consumer Protection and Food Safety, BVL) according to Article 64 of the German Foods Act and validated in an interlaboratory study. A total of 11 of all participants have worked according to the provisions of this Technical Specification. In addition, one participant has achieved similar results by applying hydride generation ICP-OES. However, this laboratory was assessed as an outlier. The interlaboratory study lead to the results as laid down in Table A.1 on mass concentrations of inorganic arsenic.

Table A.1 — Precision data

Parameter	Sample 1 Parboiled rice	Sample 2 Brown rice
Number of participating laboratories	12	12
Number of laboratories following elimination of outliers	11	11
Number of outliers	1	1
Mean value (mg/kg)	0,092	0,191
Reproducibility standard deviation $s_{\rm R}$ (mg/kg)	0,014	0,027
Relative reproducibility standard deviation $s_{\mathrm{R}^{\mathrm{,rel}}}$	15,0 %	14,3 %
Reproducibility limit R, (mg/kg)	0,039	0,076
Relative reproducibility limit R_{rel}	42,1 %	40,0 %
Repeatability standard deviation s_{Γ} (mg/kg)	0,006	0,016
Relative repeatability standard deviation $s_{r,rel}$	6,85 %	8,12 %
Repeatability limit r (mg/kg)	0,018	0,043
Relative repeatability limit $r_{\rm rel}$	19,2 %	22,7 %
Relative Horwitz-standard deviation	22,9 %	20,5 %
Horrat-Value	0,66	0,70

Bibliography

- [1] EN 14627, Foodstuffs Determination of trace elements Determination of total arsenic and selenium by hydride generation atomic absorption spectrometry (HGAAS) after pressure digestion
- [2] ISO 5725 (all parts), Accuracy (trueness and precision) of measurement methods and results
- [3] SCHLEMMER G., RADZIUK B. Analytical Graphite Furnace Atomic Spectrometry. Birkhäuser, 1999
- [4] WELZ B., SPERLING M. Atomic Absorption Spectrometry. Wiley-VCH, Third Edition, 1999
- [5] BVL L 15.06-2, Untersuchung von Lebensmitteln Bestimmung von anorganischem Arsen in Reis mit Atomabsorptionsspektrometrie-Hydridtechnik (Hydrid-AAS) nach Säureextraktion. In: Amtliche Sammlung von Untersuchungsverfahren nach § 64 LFGB. Beuth, Berlin, 2008 [Determination of hydride-reactive arsenic compounds in rice by atomic absorption spectrometry (Hydride-AAS) following acid extraction]. [Official collection of analytical methods according to article 64 of the German Food and Feed Act (LFGB)]



British Standards Institution (BSI)

BSI is the national body responsible for preparing British Standards and other standards-related publications, information and services.

BSI is incorporated by Royal Charter. British Standards and other standardization products are published by BSI Standards Limited.

About us

We bring together business, industry, government, consumers, innovators and others to shape their combined experience and expertise into standards -based solutions.

The knowledge embodied in our standards has been carefully assembled in a dependable format and refined through our open consultation process. Organizations of all sizes and across all sectors choose standards to help them achieve their goals.

Information on standards

We can provide you with the knowledge that your organization needs to succeed. Find out more about British Standards by visiting our website at bsigroup.com/standards or contacting our Customer Services team or Knowledge Centre.

Buying standards

You can buy and download PDF versions of BSI publications, including British and adopted European and international standards, through our website at bsigroup.com/shop, where hard copies can also be purchased.

If you need international and foreign standards from other Standards Development Organizations, hard copies can be ordered from our Customer Services team.

Subscriptions

Our range of subscription services are designed to make using standards easier for you. For further information on our subscription products go to bsigroup.com/subscriptions.

With **British Standards Online (BSOL)** you'll have instant access to over 55,000 British and adopted European and international standards from your desktop. It's available 24/7 and is refreshed daily so you'll always be up to date.

You can keep in touch with standards developments and receive substantial discounts on the purchase price of standards, both in single copy and subscription format, by becoming a **BSI Subscribing Member**.

PLUS is an updating service exclusive to BSI Subscribing Members. You will automatically receive the latest hard copy of your standards when they're revised or replaced.

To find out more about becoming a BSI Subscribing Member and the benefits of membership, please visit bsigroup.com/shop.

With a **Multi-User Network Licence (MUNL)** you are able to host standards publications on your intranet. Licences can cover as few or as many users as you wish. With updates supplied as soon as they're available, you can be sure your documentation is current. For further information, email bsmusales@bsigroup.com.

BSI Group Headquarters

389 Chiswick High Road London W4 4AL UK

Revisions

Our British Standards and other publications are updated by amendment or revision.

We continually improve the quality of our products and services to benefit your business. If you find an inaccuracy or ambiguity within a British Standard or other BSI publication please inform the Knowledge Centre.

Copyright

All the data, software and documentation set out in all British Standards and other BSI publications are the property of and copyrighted by BSI, or some person or entity that owns copyright in the information used (such as the international standardization bodies) and has formally licensed such information to BSI for commercial publication and use. Except as permitted under the Copyright, Designs and Patents Act 1988 no extract may be reproduced, stored in a retrieval system or transmitted in any form or by any means – electronic, photocopying, recording or otherwise – without prior written permission from BSI. Details and advice can be obtained from the Copyright & Licensing Department.

Useful Contacts:

Customer Services

Tel: +44 845 086 9001

Email (orders): orders@bsigroup.com
Email (enquiries): cservices@bsigroup.com

Subscriptions

Tel: +44 845 086 9001

Email: subscriptions@bsigroup.com

Knowledge Centre

Tel: +44 20 8996 7004

Email: knowledgecentre@bsigroup.com

Copyright & Licensing

Tel: +44 20 8996 7070 Email: copyright@bsigroup.com

