# BS ISO 21010:2014



# **BSI Standards Publication**

# Cryogenic vessels — Gas/materials compatibility



BS ISO 21010:2014 BRITISH STANDARD

#### National foreword

This British Standard is the UK implementation of ISO 21010:2014. It supersedes BS ISO 21010:2004 which is withdrawn.

The UK participation in its preparation was entrusted to Technical Committee PVE/18, Cryogenic vessels.

A list of organizations represented on this committee can be obtained on request to its secretary.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

© The British Standards Institution 2014. Published by BSI Standards Limited 2014

ISBN 978 0 580 83923 8

ICS 23.020.40

Compliance with a British Standard cannot confer immunity from legal obligations.

This British Standard was published under the authority of the Standards Policy and Strategy Committee on 31 May 2014.

Amendments issued since publication

Date Text affected

# INTERNATIONAL STANDARD

ISO 21010:2014 ISO 21010

Second edition 2014-05-01

# **Cryogenic vessels — Gas/materials compatibility**

R'ecipients cryog'eniques - Compatibilit'e gaz/mat'eriaux



BS ISO 21010:2014 **ISO 21010:2014(E)** 



# COPYRIGHT PROTECTED DOCUMENT

© ISO 2014

All rights reserved. Unless otherwise specified, no part of this publication may be reproduced or utilized otherwise in any form or by any means, electronic or mechanical, including photocopying, or posting on the internet or an intranet, without prior written permission. Permission can be requested from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office Case postale 56 • CH-1211 Geneva 20 Tel. + 41 22 749 01 11 Fax + 41 22 749 09 47 E-mail copyright@iso.org Web www.iso.org

Published in Switzerland

Coi	itent	S	Page
Fore	word		iv
1		e	
2	Norr	native references	1
3	Com	patibility of materials with gases other than oxygen	1
4	General requirements for oxygen service		
	4.1	Evaluation of materials for oxygen service	1
	4.2	Evaluation of metallic materials	2
	4.3	Evaluation of non-metallic materials	2
	4.4	Test methods and acceptance criteria	3
	4.5	Alternative method of acceptance	5
Ann	ex A (in	formative) Metallic materials commonly used for liquid oxygen service	6
Ann	ex B (no	ormative) Spontaneous ignition test (bomb test)	7
Ann	ex C (no	ormative) <b>Pressure surge test</b>	12
Rihli	norank	NV	15

# Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation on the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the WTO principles in the Technical Barriers to Trade (TBT) see the following URL: Foreword - Supplementary information

The committee responsible for this document is ISO/TC 220, *Cryogenic vessels*.

This second edition cancels and replaces the first edition (ISO 21010:2004), which has been technically revised.

# Cryogenic vessels — Gas/materials compatibility

# 1 Scope

This International Standard specifies gas/materials compatibility requirements (such as chemical resistance) for cryogenic vessels, but it does not cover mechanical properties (e.g. for low temperature applications).

It gives general guidance for compatibility with gases and detailed compatibility requirements for oxygen and oxygen-enriched atmospheres. This International Standard also defines the testing methods for establishing oxygen compatibility of materials (metallic and non-metallic) to be used for cryogenic vessels and associated equipment.

This International Standard focuses on materials that are normally with or could be in contact with cryogenic fluids.

## 2 Normative references

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 10297:2006, Transportable gas cylinders — Cylinder valves — Specification and type testing

ISO 23208, Cryogenic vessels — Cleanliness for cryogenic service

# 3 Compatibility of materials with gases other than oxygen

Cryogenic vessels are used in a range of temperatures from very low temperature to ambient temperature. On excluding oxygen, compatibility problems such as corrosion and hydrogen embrittlement normally occur at ambient temperature and become negligible at cryogenic temperatures.

In the case of gases other than oxygen, ISO 11114-1 and ISO 11114-2 can be used as a guide for cryogenic vessels.

# 4 General requirements for oxygen service

### 4.1 Evaluation of materials for oxygen service

#### 4.1.1 General

The selection of a material for use with oxygen and/or in an oxygen-enriched atmosphere is primarily a matter of understanding the circumstances that cause oxygen to react with the material. Most materials in contact with oxygen will not ignite without a source of ignition energy. When an energy input rate, as converted to heat, is greater than the rate of heat dissipation, and the resulting heat increase is continued for sufficient time, ignition and combustion will occur. Thus, two things shall be considered:

- the material's minimum ignition temperature;
- the energy sources that will produce a sufficient increase in the temperature of the material.

These should be viewed in the context of the entire system design so that the specific factors listed below will assume proper relative significance.

# BS ISO 21010:2014 **ISO 21010:2014(E)**

The specific factors are:

- the properties of the materials, including the factors affecting ease of ignition and the conditions affecting potential resultant damage (heat of reaction);
- the operating conditions: pressure, temperature, gas velocity, oxygen concentrations, and oxygen state (gaseous or liquid) and surface contamination in accordance with ISO 23208;
- the potential sources of ignition: friction, heat of compression, heat from mass impact, heat from particle impact, static electricity, electric arc, resonance, and internal flexing etc.;
- the reaction effect (consequences on the surroundings, etc.);
- additional factors: performance requirements, prior experience, availability, and cost.

CAUTION — This International Standard specifies the minimum acceptance requirements for materials in oxygen and enriched air service. In the cases of severe conditions and when the operating pressure is above 40 bar, additional tests to those specified should be considered.

#### 4.1.2 Evaluation of the insulation system

Insulation systems for cryogenic vessels that can come into contact with oxygen or condensed enriched air, shall be tested in accordance with <u>4.4.4</u>. Any representative sample that passed the tests in <u>4.4.3</u> need not be tested in accordance with <u>4.4.4</u>.

#### 4.2 Evaluation of metallic materials

Metallic materials commonly used for the construction of cryogenic vessels do not normally present any incompatibility when in contact with oxygen. <u>Annex A</u> lists the metallic materials commonly used for liquid oxygen.

The cases in which ignition or violent reactions can occur are when very thin materials are used with high surface to volume ratio, and when high ignition energy is available (e.g. pump failure). Materials thinner than 0,1 mm shall be tested in accordance with  $\underline{4.4.3}$  in conditions as close as possible to the actual operational conditions. Materials to be used in applications where the ignition energy is potentially high should be subjected to special consideration.

For cryogenic vessels intended for oxygen service, the test described in 4.4.3 shall be performed with oxygen. When materials are located in an area where contact with condensed enriched air and the presence of potential sources of ignition is a risk, the test described in 4.4.3 shall be performed with cryogenic  $O_2/N_2$  mixtures containing at least 50 % oxygen.

NOTE Condensed enriched air can be produced on surfaces with temperatures colder than – 191,3  $^{\circ}$ C at 1 atm  $^{1)}$ (101,325 Pa).

#### 4.3 Evaluation of non-metallic materials

Example of non-metallic materials include, e.g. plastics, elastomers, lubricants, ceramics, glasses, and glues. Some of these materials present a high risk of ignition when in contact with oxygen and should be avoided or carefully selected and used in limited quantities.

Some fully oxidized materials, such as ceramics and glass, present no risk of ignition provided they are not contaminated.

Any combustible non-metallic materials, used in steady or incidental contact with liquid oxygen, where the presence of a potential source of ignition is a risk, shall be tested in accordance with 4.4.2 and 4.4.3. Consideration shall be given to testing materials used in those parts of the system where liquid oxygen accumulation might incidentally occur.

<sup>1)</sup> According to Annex C of ISO 80000-4:2006, the use of this unit is deprecated.

For cryogenic vessels intended for oxygen service, the test described in 4.4.3 shall be performed with oxygen. When materials are located in an area where contact with condensed enriched air and the presence of potential sources of ignition is a risk, the test described in 4.4.3 shall be performed with cryogenic  $O_2/N_2$  mixtures containing at least 50 % oxygen.

NOTE Condensed enriched air can be produced on surfaces with temperature colder than -191.3 °C at 1 atm (101,325 Pa).

Any combustible non-metallic materials, used in steady or incidental contact with gaseous oxygen where the presence of potential sources of ignition is a risk, shall be tested in accordance with 4.4.2. Consideration shall be given to testing materials used in those parts of the system where gaseous oxygen accumulation might incidentally occur.

# 4.4 Test methods and acceptance criteria

#### 4.4.1 General

Each material to be tested shall be clearly identified, usually by the commercial name and the manufacturer's name.

# 4.4.2 Ignition tests

#### 4.4.2.1 Pass criteria

Two alternative test methods are described in <u>4.4.2.2</u> and <u>4.4.2.3</u>. Materials not satisfying the requirements of <u>4.4.2.2</u> or <u>4.4.2.3</u> can still be used providing they successfully pass, in their actual operating configuration, the "oxygen pressure surge test" described in 5.3.8 of ISO 10297:2006 (e.g. for a valve sealing material, the entire valve or a representative assembly shall be tested).

# 4.4.2.2 Spontaneous ignition test (bomb test)

#### 4.4.2.2.1 Test procedure

The test procedure is given in Annex B.

### 4.4.2.2.2 Acceptance criteria

The spontaneous ignition temperature determined in accordance with 4.4.2.2.1 shall be no less than the values given in Table 1.

Table 1 — Minimum spontaneous ignition temperature

Maximum permissible pressure bar	Minimum spontaneous ignition temperature (SIT)	Remarks		
3	200			
10	230			
20	250			
40	300			
100	350			
150	375			
207	400	Complementary test might be advisable (see 4.1)		
207 < pressure ≤ 345	400	be day isable (see 1.1)		
NOTE Intermediate values can be determined by linear interpolation.				

### 4.4.2.3 Pressure surge test

#### 4.4.2.3.1 Test procedure

The test procedure is given in Annex B.

#### 4.4.2.3.2 Acceptance criteria

No reaction shall be observed during five consecutive pressure surge impacts at the intended maximum working pressure.

## 4.4.3 Mechanical impact test in liquid oxygen (LOX)

# 4.4.3.1 Test procedure

The mechanical impact test shall be performed at atmospheric pressure in liquid oxygen generally as described in Reference [4] to [8]. This is an example of preferred test equipment, but the details are not mandatory. The test shall be conducted

- on material with the surface condition that is intended for use.
- on material in a physical form delivered for use (i.e. solid, powder etc.), and
- at an impact energy per unit contact area of at least 79 J/cm<sup>2</sup>.

#### 4.4.3.2 Acceptance criteria

No reaction shall be detected within a series of 10 tests.

#### 4.4.4 Insulation test

Representative samples of the insulation system, when touched with a glowing platinum wire in a  $100\,\%$  oxygen atmosphere at 1 bar pressure, shall not sustain combustion.

NOTE Representative samples of the insulation system are intended to be installed in the vessel; the full thickness of the insulation can be tested.

# 4.5 Alternative method of acceptance

The use of materials in cryogenic vessels based on documented evidence of previous long-term satisfactory service or favourable risk assessment is acceptable.

# Annex A

(informative)

# Metallic materials commonly used for liquid oxygen service

Table A.1

		Metallic materials commonly used				
Cryogenic vessels a equipm	Low alloy steels	Nickel steels	Austenitic stainless steels	Copper and copper alloys	Aluminium and alumin- ium alloys	
Large transportable	Inner vessel		×	×		
vessels	Outer jacket	×		×		
Small transportable	Inner vessel		×	×		
vessels	Outer jacket	×		×		
Chatia veggala	Inner vessel		×	×		
Static vessels	Outer jacket	×				
Valves and protective devices				×	×	
Flexible hoses				×		
Vaporizers				×		×
Insulation systems					×	

Compatibility of all materials should be evaluated before use.

# **Annex B**

(normative)

# **Spontaneous ignition test (bomb test)**

# **B.1** General

<u>Annex B</u> defines a test method to determine the spontaneous ignition temperature of non-metallic materials in pressurized gaseous oxygen.

Spontaneous ignition temperature is a criterion for the comparison and the classification of materials, and can be used as an aid in the choice of materials used in the presence of pressurized gaseous oxygen.

# **B.2** Principle

A small quantity of the test material is slowly heated in oxygen under pressure. The continuous recording of pressure and temperature is used to determine spontaneous ignition, which is seen as a sudden increase in temperature and pressure.

# **B.3** Preparation of test pieces

Test pieces shall be prepared by procedures that prevent contamination.

Test pieces can be in liquid or solid form. In the case of solids, the materials shall be cut into a minimum of six pieces. The total mass of the pieces used in each test shall be at least 60 mg.

# **B.4** Test equipment

Figure B.1 shows the basic principle of the test equipment. When other methods of heating are used, the heating rate of the specimen is up to  $20\,^{\circ}$ C/min. If an inductively heated furnace is used, the temperature rate can be up to  $110\,^{\circ}$ C/min.

A thermocouple inside a finger of a glove (positioned as close as possible to the test piece) is used to monitor, on a recorder, temperature variation to accuracy of  $\pm 2$  °C.

The internal pressure shall be monitored and recorded to an accuracy of ±2 bar.

The equipment, in particular the autoclave, shall be designed to resist violent internal reactions (e.g. explosions).

# **B.5** Oxygen purity

The gas used shall contain not less than 99.5 % oxygen. The hydrocarbon content shall be less than  $10 \text{ ml/m}^3$ .

# **B.6** Test procedure

The test piece contained in the sample holder is put into the bomb. The bomb is then sealed and purged to remove any air and any possible residual combustion products from a previous test. Oxygen is then introduced at a minimum pressure that will produce at least 120 bar at ignition.

# BS ISO 21010:2014 **ISO 21010:2014(E)**

While continuously recording the temperature and pressure, raise the temperature at a rate of  $20\,^{\circ}$ C/min by adjustment of the heating power, until the spontaneous ignition temperature or  $400\,^{\circ}$ C or higher is reached.

The spontaneous ignition temperature is indicated on the temperature and pressure recorder by the sudden increase in both temperature and pressure caused by the internal reaction.

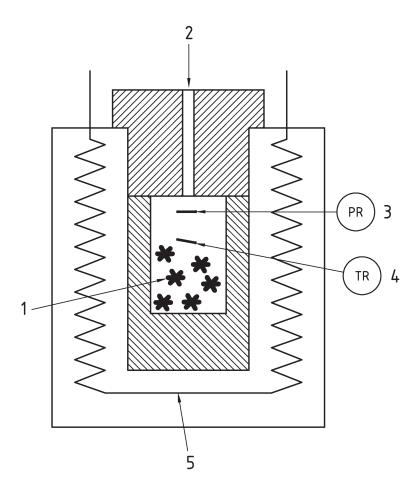
## **B.7** Results

The record of the test is used as shown in Figure B.2, to determine the three parameters,  $T_i$ ,  $\Delta T$ , and  $\Delta P$  where

- $T_i$  is the spontaneous ignition temperature;
- $\Delta T$  is the increase in temperature at moment of ignition;
- $\Delta P$  is the increase in pressure at moment of ignition.

Materials are classified in accordance with their spontaneous ignition temperature.

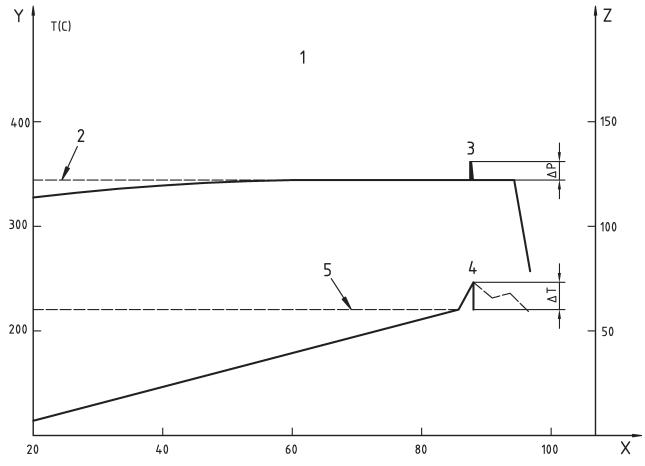
Temperature and pressure increases,  $\Delta T$  and  $\Delta P$ , characterize the violence of the reaction.



# Key

- 1 test sample
- 2 oxygen inlet: 120 bar at minimum ignition conditions
- 3 pressure transducer
- 4 temperature monitor
- 5 heating element: 20 °C/min to a maximum of 500 °C

Figure B.1 — Bomb for spontaneous ignition test



# Key

- X time (minutes)
- Y temperature *T* (°C)
- Z pressure P (bar)
- 1 temperature and pressure variations against time
- 2 pressure at SIT
- 3 peak pressure
- 4 peak temperature
- 5 spontaneous ignition temperature

Figure B.2 — Spontaneous ignition test — Temperature and pressure versus time

# **B.8** Test report

Test results are recorded on a report sheet, an example of which is given below.

SPONTANEOUS IGNITION		Test no.
		Date
1 - <u>TEST PERFORMED FOR</u>		
2 - <u>TESTED MATERIAL</u>		
Function		
Conditions of use	Temperature in °C Pres	sure in bar
Assumed composition		
Condition, shape, appearance		
Manufacturer		
Supplier		
Trade name		<del></del>
3 - <u>RESULTS</u>		
Mass of test piece in grams:		

Pı	essure in ba	r	Ten	nperature in	°C
At SIT	Peak	$\Delta P$	At SIT	Peak	$\Delta T$

Remarks:	
4 - <u>SPONTANEOUS IGNITION TEMPERATURE</u> (°C)	
5 – <u>COMMENTS</u>	
Authorized signature	

# Annex C

(normative)

# Pressure surge test

# C.1 General

<u>Annex C</u> defines a test method for establishing the maximum working pressure by examining the reactivity of non-metallic materials (solids, pastes or liquids) when exposed to a pressure surge of oxygen, air, or of a gas mixture containing oxygen.

This test simulates processes that might occur in service on non-metallic materials (e.g. in shut-off installations when operated too quickly, or on rupture of equipment or pipes, etc.).

This method can be applied to intended working pressures equal to or greater than 10 bar.

# C.2 Principle

A small quantity of the test material is exposed to a gaseous oxygen pressure surge generated by operating a quick opening valve between a tube containing the test material and a vessel containing oxygen under high pressure.

The pressure in the tube is raised from initial pressure,  $P_{\rm i}$ , to final pressure,  $P_{\rm f}$ , as near adiabatically as possible, given by the adjustable pressure of an oxygen accumulator.

A possible reaction of the test material with oxygen is indicated by a steep temperature rise, superimposed on the temperature rise obtained by adiabatic compression.

In this method, the maximum working pressure is defined as the maximum final pressure,  $P_f$ , at which no reaction of a sample with oxygen can be observed.

# **C.3** Preparation of test samples

Solid materials are finely divided into a minimum of six pieces, liquids are coated on fibrous ceramic materials.

A total mass of 0,2 g to 0,5 g shall be used for each test.

# C.4 Test equipment

Figure C.1 shows the basic components of the test equipment.

The test sample is placed into a steel tube (see Figure C.1, 10) 15 cm<sup>3</sup> in volume. This reaction vessel is connected to an oxygen accumulator (see Figure C.1, 7) through a 750 mm long pipe (see Figure C.1, 11, internal diameter of 14 mm) and a pneumatically operated quick-opening valve (see Figure C.1, 6) guaranteeing a pressure-rise time of  $20 - \frac{0}{5}$  ms.

Two heaters (see Figure C.1, 4) are used for heating the oxygen accumulator and the reaction vessel up to  $(60 \pm 3)$  °C.

After a pressure surge, the reaction vessel shall be allowed to return to atmospheric pressure by aid of a vent valve (see Figure C.1, 8).

The temperature of the sample in the reaction vessel and the temperature of the oxygen inside the accumulator are measured by use of thermocouples (see Figure C.1, 5). The pressure is measured by pressure transducers (see Figure C.1, 3). Pressure and temperature are recorded to an accuracy of  $\pm 2$  bar and  $\pm 2$  °C respectively.

The equipment, in particular the reaction vessel, shall be designed to resist violent internal reactions.

Dimensions in millimetres

750

750

750

750

750

750

750

#### Key

- 1 oxygen supply
- 2 inlet valve
- 3 pressure transducer
- 4 heater
- 5 thermocouple
- 6 quick-opening valve

- 7 oxygen accumulator
- 8 vent valve
- 9 connecting pipe
- 10 reaction vessel
- 11 internal diameter DN 14

Figure C.1 — Pressure surge test

# C.5 Oxygen purity

The gas used shall contain not less than 99,5 % oxygen. The hydrocarbon content shall be less than  $10 \text{ ml/m}^3$ .

# C.6 Test procedure

At the beginning of the test, the intended working pressure,  $P_{\rm f}$ , is selected and adjusted on the oxygen accumulator.

The reaction vessel containing the sample is attached to the connecting pipe.

Reaction vessel and connecting pipe are filled with oxygen at ambient pressure,  $P_i$  (usually 1 bar).

# BS ISO 21010:2014 **ISO 21010:2014(E)**

After the sample has reached its testing temperature of  $(60 \pm 3)$  °C, preheated oxygen at  $(60 \pm 3)$  °C is fed into the reaction vessel through the quick-opening valve at a pressure-rise time of  $20 - \frac{0}{5}$  ms.

In this way, oxygen is the low-pressure part (starting pressure,  $P_i$ ) and is compressed as adiabatically as possible to the final pressure,  $P_f$  (intended maximum working pressure).  $P_f$  is applied for 15 s, then the test tube is allowed to return to atmospheric pressure.

The temperature and pressure of the sample are continuously recorded. A possible reaction of the sample with oxygen can be recognized by a steep temperature rise of at least 20 °C superimposed on the temperature normally reached without reaction (blank test).

In case of a reaction, the test tube is immediately decompressed and the test is repeated at a lower pressure,  $P_{\rm f}$ . Pressure steps of 10 bar are always chosen.

If there is no reaction of the sample with oxygen, the test is repeated up to a maximum of five consecutive tests on the same test sample.

# C.7 Results

The test is finished if no reaction can be observed after five consecutive tests at the maximum final pressure,  $P_{\rm f}$ . This pressure is the maximum working pressure of the non-metallic material.

# **Bibliography**

- [1] ISO 11114-1:2012, Gas cylinders Compatibility of cylinder and valve materials with gas contents Part 1: Metallic materials
- [2] ISO 11114-2:2013, Gas cylinders Compatibility of cylinder and valve materials with gas contents Part 2: Non-metallic materials
- [3] ISO 80000-4:2006, Quantities and units Part 4: Mechanics
- [4] BS 4N 100-2:1999, Aircraft oxygen systems and equipment. Tests for the compatibility of materials in the presence of oxygen
- [5] ASTM G72-01, Standard Test Method for Autogenous Ignition Temperature of Liquids and Solids in a High-Pressure Oxygen-Enriched Environment
- [6] ASTM G74-01, Standard Test Method for Ignition Sensitivity of Materials to Gaseous Fluid Impact
- [7] ASTM D2512-95(2008), Standard Test Method for Compatibility of Materials with Liquid Oxygen (Impact Sensitivity Threshold and Pass-Fail Techniques)
- [8] BAM test methods for spontaneous ignition temperature, LOX mechanical impact, and GOX pressure surge impact





# British Standards Institution (BSI)

BSI is the national body responsible for preparing British Standards and other standards-related publications, information and services.

BSI is incorporated by Royal Charter. British Standards and other standardization products are published by BSI Standards Limited.

#### About us

We bring together business, industry, government, consumers, innovators and others to shape their combined experience and expertise into standards -based solutions.

The knowledge embodied in our standards has been carefully assembled in a dependable format and refined through our open consultation process. Organizations of all sizes and across all sectors choose standards to help them achieve their goals.

#### Information on standards

We can provide you with the knowledge that your organization needs to succeed. Find out more about British Standards by visiting our website at bsigroup.com/standards or contacting our Customer Services team or Knowledge Centre.

#### **Buying standards**

You can buy and download PDF versions of BSI publications, including British and adopted European and international standards, through our website at bsigroup.com/shop, where hard copies can also be purchased.

If you need international and foreign standards from other Standards Development Organizations, hard copies can be ordered from our Customer Services team.

#### **Subscriptions**

Our range of subscription services are designed to make using standards easier for you. For further information on our subscription products go to bsigroup.com/subscriptions.

With **British Standards Online (BSOL)** you'll have instant access to over 55,000 British and adopted European and international standards from your desktop. It's available 24/7 and is refreshed daily so you'll always be up to date.

You can keep in touch with standards developments and receive substantial discounts on the purchase price of standards, both in single copy and subscription format, by becoming a **BSI Subscribing Member**.

**PLUS** is an updating service exclusive to BSI Subscribing Members. You will automatically receive the latest hard copy of your standards when they're revised or replaced.

To find out more about becoming a BSI Subscribing Member and the benefits of membership, please visit bsigroup.com/shop.

With a **Multi-User Network Licence (MUNL)** you are able to host standards publications on your intranet. Licences can cover as few or as many users as you wish. With updates supplied as soon as they're available, you can be sure your documentation is current. For further information, email bsmusales@bsigroup.com.

#### **BSI Group Headquarters**

389 Chiswick High Road London W4 4AL UK

#### **Revisions**

Our British Standards and other publications are updated by amendment or revision.

We continually improve the quality of our products and services to benefit your business. If you find an inaccuracy or ambiguity within a British Standard or other BSI publication please inform the Knowledge Centre.

# Copyright

All the data, software and documentation set out in all British Standards and other BSI publications are the property of and copyrighted by BSI, or some person or entity that owns copyright in the information used (such as the international standardization bodies) and has formally licensed such information to BSI for commercial publication and use. Except as permitted under the Copyright, Designs and Patents Act 1988 no extract may be reproduced, stored in a retrieval system or transmitted in any form or by any means – electronic, photocopying, recording or otherwise – without prior written permission from BSI. Details and advice can be obtained from the Copyright & Licensing Department.

#### **Useful Contacts:**

#### **Customer Services**

Tel: +44 845 086 9001

Email (orders): orders@bsigroup.com
Email (enquiries): cservices@bsigroup.com

#### Subscriptions

Tel: +44 845 086 9001

Email: subscriptions@bsigroup.com

#### Knowledge Centre

Tel: +44 20 8996 7004

Email: knowledgecentre@bsigroup.com

#### **Copyright & Licensing**

Tel: +44 20 8996 7070 Email: copyright@bsigroup.com

