

BS ISO 17257:2013



BSI Standards Publication

Rubber — Identification of polymers — Pyrolytic gas-chromatographic method using mass-spectrometric detection

bsi.

...making excellence a habit.™

National foreword

This British Standard is the UK implementation of ISO 17257:2013.

The UK participation in its preparation was entrusted to Technical Committee PRI/23, Test methods for rubber and non-black compounding ingredients.

A list of organizations represented on this committee can be obtained on request to its secretary.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

© The British Standards Institution 2014. Published by BSI Standards Limited 2014

ISBN 978 0 580 77262 7

ICS 83.060

Compliance with a British Standard cannot confer immunity from legal obligations.

This British Standard was published under the authority of the Standards Policy and Strategy Committee on 28 February 2014.

Amendments issued since publication

Date	Text affected
------	---------------

**Rubber — Identification of polymers
— Pyrolytic gas-chromatographic
method using mass-spectrometric
detection**

*Caoutchouc — Identification des polymères — Méthode par
pyrolyse et chromatographie en phase gazeuse avec détection par
spectrométrie de masse*





COPYRIGHT PROTECTED DOCUMENT

© ISO 2013

All rights reserved. Unless otherwise specified, no part of this publication may be reproduced or utilized otherwise in any form or by any means, electronic or mechanical, including photocopying, or posting on the internet or an intranet, without prior written permission. Permission can be requested from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office
Case postale 56 • CH-1211 Geneva 20
Tel. + 41 22 749 01 11
Fax + 41 22 749 09 47
E-mail copyright@iso.org
Web www.iso.org

Published in Switzerland

Contents

Page

Foreword	iv
1 Scope	1
2 Normative references	1
3 List of rubbers	1
3.1 Group M.....	1
3.2 Group O.....	2
3.3 Group Q.....	2
3.4 Group R.....	2
3.5 Rubber blends.....	2
4 Principle	2
5 Reagents	3
6 Equipment	3
7 Operating conditions	4
7.1 General.....	4
7.2 Gas chromatograph adjustment.....	4
7.3 Extraction.....	4
7.4 Test portion.....	4
7.5 Pyrolysis.....	4
8 Interpretation of results	4
8.1 General.....	4
8.2 Group M.....	4
8.3 Group O.....	5
8.4 Group Q.....	5
8.5 Group R.....	5
9 Test report	6
Annex A (informative) Schematic diagram of the chromatographic equipment	8
Annex B (informative) Examples of operating conditions	9
Annex C (informative) Chromatogram examples	10
Annex D (informative) Chemical compounds identified in rubber pyrolysates	11

Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation on the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the WTO principles in the Technical Barriers to Trade (TBT) see the following URL: Foreword - Supplementary information

The committee responsible for this document is ISO/TC 45, *Rubber and rubber products*, Subcommittee SC 2, *Testing and analyses*.

Rubber — Identification of polymers — Pyrolytic gas-chromatographic method using mass-spectrometric detection

1 Scope

This International Standard provides a qualitative method for the identification of rubbers by their pyrolysis products using tandem the gas-chromatography /mass spectrometry.

The method applies to rubbers in the raw state and to unvulcanized and vulcanized compounds. Compounds can be based on a single rubber or a blend of two or more rubbers. Where the level of a particular rubber in a blend is < 10 % detection and identification can be difficult.

A non-restrictive list of rubbers is given in [Clause 3](#).

2 Normative references

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 1407, *Rubber — Determination of solvent extract*

ISO 1629, *Rubber and latices — Nomenclature*

3 List of rubbers

The following list is not restrictive.

Rubbers are presented according to ISO 1629.

3.1 Group M

3.1.1 Chloropolyethylene (CM)

3.1.2 Chlorosulfonylpolyethylene (CSM)

3.1.3 Ethylene-propylene copolymer (EPM) and Ethylene-propylene-diene terpolymer (EPDM)

The method cannot distinguish between them.

3.1.4 Fluorocarbon rubber having substituent fluoro, perfluoroalkyl, or perfluoroalkoxy groups on the polymer chain (FKM)

The method cannot distinguish between them.

3.2 Group O

3.2.1 Homopolymer of epichlorhydrin (CO), copolymer of epichlorhydrin-ethylene oxide (ECO), terpolymer of epichlorhydrin-ethylene oxide-allyl glycidyl ether (GECO)

The method cannot distinguish between them.

3.3 Group Q

3.3.1 Polysiloxanes (MQ, VMQ, PVMQ)

The method cannot distinguish MQ and VMQ, but can distinguish PVMQ from the two other polymers.

3.4 Group R

3.4.1 Butadiene rubber (BR)

3.4.2 Chloroprene rubber (CR)

3.4.3 Isobutene-isoprene rubber (IIR), chlorinated IIR (CIIR) and brominated IIR (BIIR)

The method cannot distinguish between them.

3.4.4 Natural rubber (NR) and synthetic isoprene rubber (IR)

The method cannot distinguish between them.

3.4.5 Acrylonitrile-butadiene rubber (NBR), hydrogenated NBR (HNBR) and carboxylated NBR (XNBR)

The method can only distinguish HNBR from the two other polymers (NBR and XNBR).

3.4.6 Styrene-butadiene rubber (SBR)

The method allows butadiene- α -methylstyrene rubber to be distinguished from butadiene-styrene rubber.

3.5 Rubber blends

In copolymer-homopolymer blends having one common monomer (e.g. SBR/BR, NBR/BR), the technique does not allow the homopolymer to be distinguished.

This is also valid for blends with terpolymers.

4 Principle

4.1 Raw rubbers, or vulcanized or unvulcanized compounds which previously have been solvent extracted, are pyrolysed and the pyrolysate analysed by gas chromatography with mass spectrometric detection.

4.2 The interpretation of the results is made by examining the mass spectra of the specific chromatographic peaks.

5 Reagents

All reagents shall be of an analytical grade.

5.1 Solvents, for the extraction according to ISO 1407.

5.2 Inert carrier gas.

6 Equipment

6.1 Extraction devices according to ISO 1407.

6.2 The chromatographic equipment consists of three associated parts:

- a) pyrolysis system;
- b) gas chromatograph equipped with chromatographic columns;
- c) mass detector in electronic impact mode.

These elements are connected with an acquisition and data processing system.

A schematic diagram of the equipment is given in [Annex A](#).

6.2.1 Pyrolysis system

Non-volatile polymers are decomposed at elevated temperature to generate volatile products able to be analysed by chromatography. In order to obtain reproducible results of decomposition, the pyrolysis parameters (temperature, time) need to be established separately.

Different types of equipment are available that give a rapid and reproducible pyrolysis. The three most common are:

- platinum filament pyrolyser;
- Curie point pyrolyser;
- micro furnace pyrolyser.

6.2.2 Chromatographic columns

6.2.2.1 General

There are several categories of chromatographic columns available in the market. They are characterized by:

- the nature of the material constituting the tube (generally silica covered with a polymer, aluminium or deactivated stainless steel, etc.);
- the column length;
- the column diameter;
- the nature, thickness, and polarity of the stationary phase placed on the internal surface of the capillary tube.

The column shall be chosen by taking into account its efficiency of separation (number of theoretical plates) and the relative polarity of the various compounds generated during rubber pyrolysis.

6.2.2.2 Examples of useful capillary columns

- a) Capillary column in fused silica of 0,32 mm diameter and 30 m , of apolar type. Stationary phase - film of dimethyl polysiloxane, 1 µm thick;
- b) Capillary column in fused silica of 0,32 mm diameter and 30 m , of polar type. Stationary phase - film of polyethylene glycol, 0,5 µm thick.

7 Operating conditions

7.1 General

The reproducibility is guaranteed by checking the conformity of the device and by respecting the procedure.

7.2 Gas chromatograph adjustment

Adjust the various controls of the gas chromatograph according to the retained operating conditions.

For information, typical operating conditions are given in [Annex B](#).

7.3 Extraction

Carry out the extraction according to ISO 1407. The rubber residue is dried until constant mass.

NOTE This preliminary extraction is not mandatory but allows the elimination of compound constituents which could interfere with the pyrolysis product.

7.4 Test portion

Take a test portion of mass appropriate to the apparatus used, usually about 0,1 mg.

7.5 Pyrolysis

Place the test portion in the pyrolysis device and purge for the necessary time.

Pyrolyse at a temperature between 400 °C and 800 °C; usually the pyrolysis temperature is about 600 °C.

Record the experimental data.

8 Interpretation of results

8.1 General

The identification of rubbers is achieved by noting the presence of certain characteristic decomposition products and by consulting the mass spectra database.

Two examples of chromatograms are presented in [Annex C](#).

The following clauses summarize all the characteristic products by family of polymer. For the interpretation of the results, refer to [Annex D](#) according to the type of column used.

8.2 Group M

8.2.1 Chloropolyethylene (CM) and chlorosulfonylpolyethylene (CSM)

- Hydrochloric acid (CAS 7647-01-0)

- Benzene (CAS 71-43-2)

It is possible, in certain case, to differentiate these two polymers by the presence of sulfur dioxide (CAS 7446-09-5).

8.2.2 Ethylene-propylene copolymer (EPM) and Ethylene-propylene-diene terpolymer (EPDM)

- Propene (CAS 115-07-1)
- 1-Hexene (CAS 592-41-6) or 2-Methyl-1-pentene (CAS 763-29-1)
- 1-Heptene (CAS 592-76-7) or 5-Methyl-1-hexene (CAS 3524-73-0)
- 2-Methyl-1-heptene (CAS 15870-10-7)
- 1,3,5-Cycloheptatriene (CAS 544-25-2)

8.2.3 Fluorocarbon rubber having substituent fluoro, perfluoroalkyl, or perfluoroalkoxy groups on the polymer chain (FKM)

- 1,1-Difluoroethene (CAS 75-38-7)

8.3 Group O

8.3.1 Homopolymer of epichlorhydrin (CO), copolymer of epichlorhydrin-ethylene oxide (ECO), terpolymer of epichlorhydrin-ethylene oxide-allyl glycidyl ether (GECO)

- Hydrochloric acid (CAS 7647-01-0)
- 1-Chloro-1-propene (CAS 590-21-6)

8.4 Group Q

8.4.1 Polysiloxanes (MQ, VMQ, PVMQ)

- Hexamethylcyclotrisiloxane (CAS 541-05-9)
- Octamethylcyclotetrasiloxane (CAS 556-67-2)
- Decamethylcyclopentasiloxane (CAS 541-02-6)
- Dodecamethylcyclohexasiloxane (CAS 540-97-6)

The presence of benzene allows the polymers PVMQ of the VMQ and MQ to be distinguished.

8.5 Group R

8.5.1 Butadiene rubber (BR)

- 1,3-Butadiene (CAS 106-99-0)
- 4-Ethenylcyclohexene or 4-Vinyl-1-cyclohexene (CAS 100-40-3)

8.5.2 Chloroprene rubber (CR)

- Hydrochloric acid (CAS 7647-01-0)
- 2-Chloro-1,3-butadiene (CAS 126-99-8)
- 1-Chloro-5-(1-chloroethenyl)-cyclohexene (CAS 13547-07-4)

- 1-Chloro-4-(1-chloroethenyl)-cyclohexene (CAS 13547-06-3)

8.5.3 Isobutene-isoprene rubber (IIR), chlorinated IIR (CIIR) and brominated IIR (BIIR)

- Isobutylene (CAS 115-11-7)
- Diisobutylene or 2,4,4-trimethyl-1-pentene (CAS 107-39-1)
- Triisobutylene or 2-methylpropane (CAS 7756-94-7)

8.5.4 Natural rubber (NR) or synthetic isoprene rubber (IR)

- Isoprene (CAS 78-79-5)

Isomers of the limonene:

- 1-Methyl-5-(1-methylethenyl)-cyclohexene (CAS 13898-73-2)
- 1-Methyl-4-(1-methylethenyl)-cyclohexene (CAS 138-86-3)

8.5.5 Acrylonitrile-butadiene rubber (NBR), hydrogenated NBR (HNBR) and carboxylated NBR (XNBR)

8.5.5.1 NBR and XNBR

- 1,3-Butadiene (CAS 106-99-0)
- 4-Ethenylcyclohexene or 4-Vinyl-1-cyclohexene (CAS 100-40-3)
- 2-Propenenitrile or Acrylonitrile (CAS 107-13-1)

8.5.5.2 HNBR

- 2-Propenenitrile or Acrylonitrile (CAS 107-13-1)
- Hexanenitrile or Capronitrile (CAS 628-73-9)

8.5.6 Styrene-butadiene rubber (SBR)

- 1,3-Butadiene (CAS 106-99-0)
- 4-Ethenylcyclohexene or 4-Vinyl-1-cyclohexene (CAS 100-40-3)
- Ethenylbenzene or Styrene (CAS 100-42-5)

In case of butadiene-alpha-methylstyrene copolymers, there is a strong peak of alpha-methylstyrene or isopropenylbenzene (CAS 98-83-9).

9 Test report

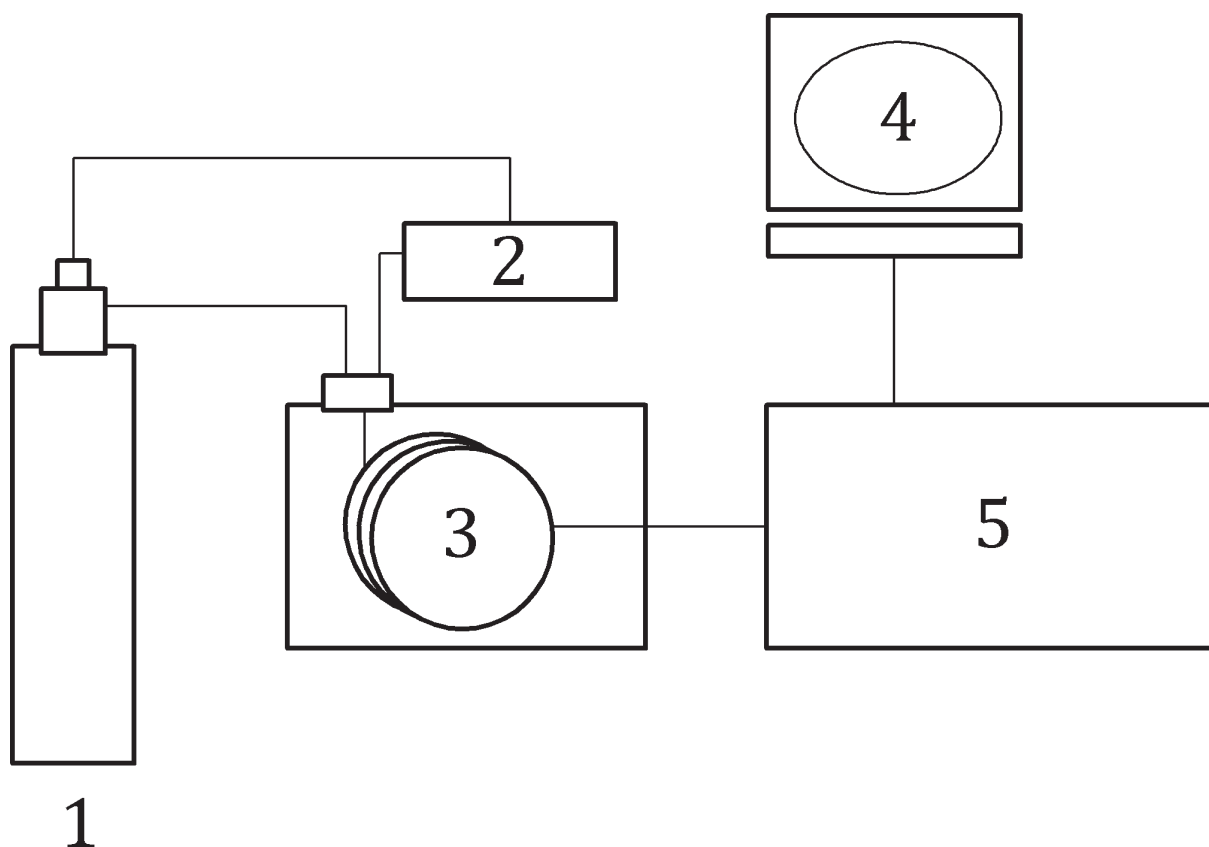
The test report shall include the following particulars:

- a) sample details: a full description of the sample;
- b) test method:
 - a reference to this International Standard, (i.e. ISO 17257:2013);
 - characteristics of the column, if necessary thermal program and spectral condition;
 - identification of the pyrolyser GC-MS equipment used;

- c) test details: details of any procedures not specified in this International Standard, if any;
- d) test results:
 - chromatogram of sample;
 - identification of the rubber(s) in the sample;
- e) date of test.

Annex A (informative)

Schematic diagram of the chromatographic equipment



Key

- 1 carrier gas
- 2 pyrolyser
- 3 gas chromatograph
- 4 acquisition and data processing system
- 5 mass spectrometer

Figure A.1 — Schematic diagram of a gas-chromatograph equipped with a pyrolyser coupled with a mass spectrometer

Annex B (informative)

Examples of operating conditions

Examples of operating conditions are given in [Table B.1](#)

Table B.1 — Examples of operating conditions

Apolar column	Polar column
— Initial temperature at 40 °C	— Initial temperature at 30 °C
— Isothermal for 2 min at 40 °C	— Isothermal for 2 min 30 °C
— Increase to 140 °C (10 °C per minute)	— Increase to 200 °C (5 °C per minute)
— Increase to 290 °C (20 °C per minute)	— Isothermal for 10 min in 200 °C
— Isothermal for 5 min at 290 °C	
Injector temperature: 250 °C Carrier gas: He The flow rate output of the carrier gas in the column is adjusted between 1 ml/min and 2 ml/min. Calibration of the mass spectrometer: Interface temperature: 250 °C to 290 °C Ionization mode: electronic impact mode (70 eV) Track of acquisition covering at least the range m/z: 29 to 500	

Annex C (informative)

Chromatogram examples

Chromatogram examples, obtained under operation conditions stated in [Table B.1](#) with an apolar column, are given in [Figures C.1](#) and [C.2](#).

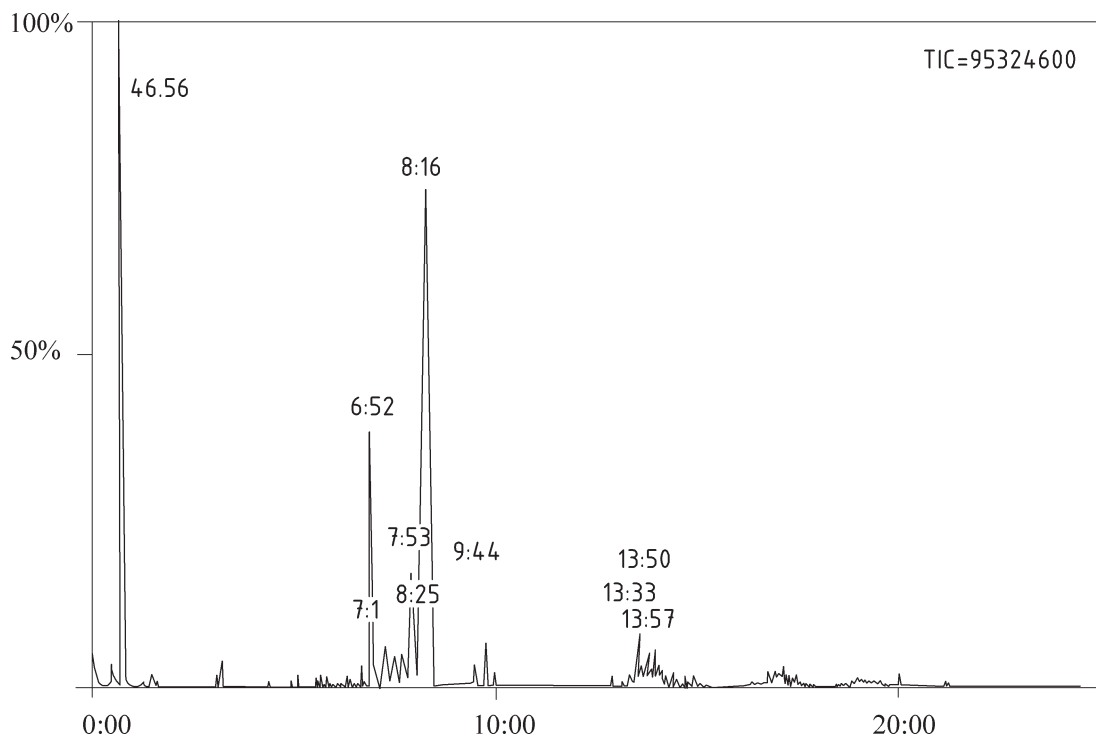


Figure C.1 — Chromatogram of a natural rubber (NR)

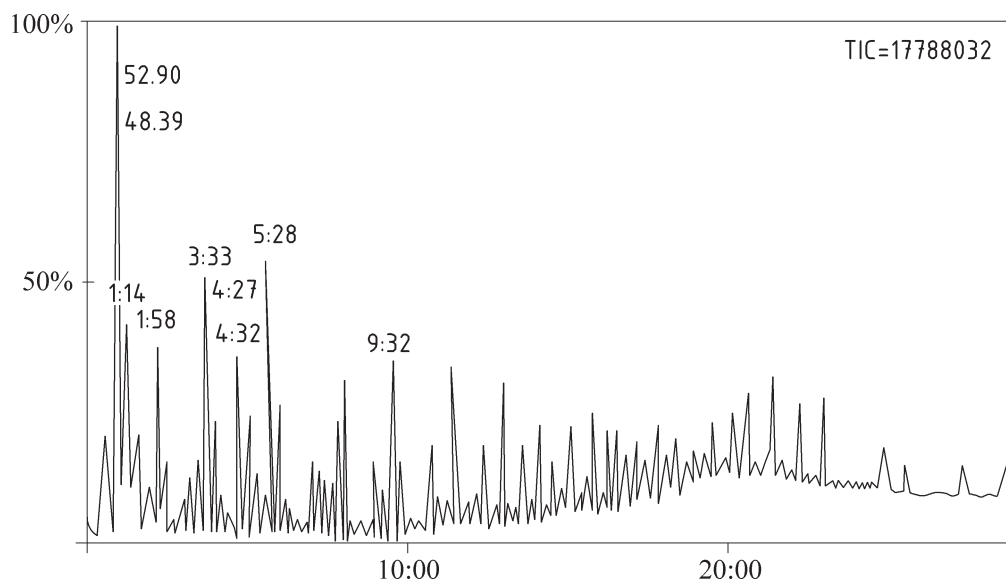


Figure C.2 — Chromatogram of an ethylene-propylene-diene terpolymer (EPDM)

Annex D (informative)

Chemical compounds identified in rubber pyrolysates

The chemical compounds are given for information in [Tables D.1](#) and [D.2](#) in order of retention time. The black boxes correspond to the characteristic pyrolysis products. Products-highlighted by a circle are less characteristic.

Table D.1 — Chemical compounds identified in rubber pyrolysates — Apolar column

MW	Chemical compounds	N CAS	NR / IR	BR	SBR	αMSBR IR / BIIR / CIIR	NBR	HNBR	CR	CM	CSM	EPDM / EPDM	VMQ / MQ	PVMQ	CO / ECO
36	HCl	7647-01-0													
64	SO ₂	7446-09-5													
42	Propene	115-07-1													
56	2-Methyl-1-propene or Isobutylene	115-11-7													
84	1-Hexene	592-41-6													
54	1,3-Butadiene	106-99-0													
88	2-Chloro-1,3-butadiene	126-99-8													
53	2-Propenenitrile or Acrylonitrile	107-13-1													
68	2-Methyl-1,3-butadiene or Isoprene	78-79-5													
76	1-Chloro-1-propene-	590-21-6													
98	1-Heptene	592-76-7													
78	Benzene	71-43-2													
94	2-Methyl-1,3,5-hexatriene	19264-50-7										o			
112	2-Methyl-1-heptene	15870-10-7													
112	2,4,4-Trimethyl-1-pentene or Diisobutylene	107-39-1													
97	Hexanenitrile or Capronitrile	628-73-9													
108	4-Ethenylcyclohexene or 4-Vinyl-1-cyclohexene	100-40-3								o	o				
222	Hexamethylcyclotrisiloxane	541-05-9											o	o	
104	Ethenylbenzene or Styrene	100-42-5													
118	Isopropenylbenzene or α-methylstyrene	98-83-9													
296	Octamethylcyclotetrasiloxane	556-67-2													
168	2-Methylpropane or Triisobutylene	7756-94-7													
136	1-Methyl-5-(1-methylethenyl)-	13898-73-	o												

Table D.1 — (continued)

	cyclohexene	2																	
136	1-Methyl-4-(1-methylethenyl)-cyclohexene or Limonene	138-86-3																	
176	1-Chloro-5-(1-chloroethenyl)-cyclohexene	13547-07-4																	
176	1-Chloro-4-(1-chloroethenyl)-cyclohexene	13547-06-3																	
370	Decamethylcyclopentasiloxane	541-02-6																	
224	2,2,4,4,6,6,8-Heptamethylnonane or Tetraisobutylene	15220-85-6					0												
444	Dodecamethylcyclohexasiloxane	540-97-6																	

Table D.2 — Chemical compounds identified in rubber pyrolysates — Polar column

MW	Chemical compounds	N CAS	NR / IR	BR	SBR	αMSBR IIR / BIIR / CIIR	NBR	HNBR	CR	CM / CSM	EPM / EPDM	FKM	VMQ / MQ	PVMQ
36	HCl	7647-01-0												
64	1,1-Difluoroethene	75-38-7												
42	Propene	115-07-1												
58	Isobutane	75-28-5									0			
56	2-Methyl-1-propene or Isobutylene	115-11-7												
56	2-Butene	107-01-7					0							
68	Isoprene	78-79-5												
54	1,3-Butadiene	106-99-0												
84	1-Hexene or 2-Methyl-1-pentene	592-41-6 or 736-29-1								0				
68	1,3-Pentadiene	504-60-9		0	0		0							
68	Cyclopentene	142-29-0								0				
112	2,4,4-Trimethyl-1-pentene or Diisobutylene	107-39-1												
98	5-Methyl-1-hexene	3524-73-0									0			
66	3-Pentene-1-yne	2206-23-7								0				
222	Hexamethylcyclotrisiloxane	541-05-9												
112	1,2-Diethylcyclobutane trans	61141-83-1									0			
88	2-Chloro-1,3-butadiene	126-99-8												
80	Cyclohexadiene	29797-09-9		0						0				
94	2-Methyl-1,3,5-hexatriene	19264-50-7									0			
94	Methyl-1,3,5-hexatriene										0			
78	Benzene	71-43-2		0	0		0		0					
296	Octamethylcyclotetrasiloxane	556-67-2												

Table D.2 — (continued)

108	4-Ethenylcyclohexene or 4-Vinyl-1-cyclohexene	100-40-3								0				
53	2-Propenenitrile or Acrylonitrile	107-13-1												
168	2-Methylpropane or Triisobutylene	7756-94-7												
92	Methylbenzene or Toluene	108-88-3								0	0	0		
92	1,3,5-Cycloheptatriene	544-25-2												
136	1-Methyl-5-(1-methylethenyl)-cyclohexene	13898-73-2	0											
370	Decamethylcyclopentasiloxane	541-02-6												
136	1-Methyl-4-(1-methylethenyl)-cyclohexene or Limonene	138-86-3												
136	2,5-Dimethyl-1,5-heptadiene-3-methyl alcohol		0											
136	3,7-Dimethyl-1,3,6-octatriene		0											
104	Ethenylbenzene or Styrene	100-42-5								0				
444	Dodecamethylcyclohexasiloxane	540-97-6												
97	Hexanenitrile or Capronitrile	628-73-9												
118	Isopropenylbenzene or α -methylstyrene	98-83-9												
224	2,2,4,4,6,6,8-Heptamethylnonane or Tetraisobutylene	15220-85-6												
134	1-Hexene -1,6-dinitrile													
116	1-Ethynyl-4-methylbenzene	766-97-2								0				
176	1-Chloro-5-(1-chloroethenyl)-cyclohexene	13547-07-4												
176	1-Chloro-4-(1-chloroethenyl)-cyclohexene	13547-06-3												
158	4-Phenylcyclohexene	4994-16-5												

British Standards Institution (BSI)

BSI is the national body responsible for preparing British Standards and other standards-related publications, information and services.

BSI is incorporated by Royal Charter. British Standards and other standardization products are published by BSI Standards Limited.

About us

We bring together business, industry, government, consumers, innovators and others to shape their combined experience and expertise into standards-based solutions.

The knowledge embodied in our standards has been carefully assembled in a dependable format and refined through our open consultation process. Organizations of all sizes and across all sectors choose standards to help them achieve their goals.

Information on standards

We can provide you with the knowledge that your organization needs to succeed. Find out more about British Standards by visiting our website at bsigroup.com/standards or contacting our Customer Services team or Knowledge Centre.

Buying standards

You can buy and download PDF versions of BSI publications, including British and adopted European and international standards, through our website at bsigroup.com/shop, where hard copies can also be purchased.

If you need international and foreign standards from other Standards Development Organizations, hard copies can be ordered from our Customer Services team.

Subscriptions

Our range of subscription services are designed to make using standards easier for you. For further information on our subscription products go to bsigroup.com/subscriptions.

With **British Standards Online (BSOL)** you'll have instant access to over 55,000 British and adopted European and international standards from your desktop. It's available 24/7 and is refreshed daily so you'll always be up to date.

You can keep in touch with standards developments and receive substantial discounts on the purchase price of standards, both in single copy and subscription format, by becoming a **BSI Subscribing Member**.

PLUS is an updating service exclusive to BSI Subscribing Members. You will automatically receive the latest hard copy of your standards when they're revised or replaced.

To find out more about becoming a BSI Subscribing Member and the benefits of membership, please visit bsigroup.com/shop.

With a **Multi-User Network Licence (MUNL)** you are able to host standards publications on your intranet. Licences can cover as few or as many users as you wish. With updates supplied as soon as they're available, you can be sure your documentation is current. For further information, email bsmusales@bsigroup.com.

BSI Group Headquarters

389 Chiswick High Road London W4 4AL UK

Revisions

Our British Standards and other publications are updated by amendment or revision.

We continually improve the quality of our products and services to benefit your business. If you find an inaccuracy or ambiguity within a British Standard or other BSI publication please inform the Knowledge Centre.

Copyright

All the data, software and documentation set out in all British Standards and other BSI publications are the property of and copyrighted by BSI, or some person or entity that owns copyright in the information used (such as the international standardization bodies) and has formally licensed such information to BSI for commercial publication and use. Except as permitted under the Copyright, Designs and Patents Act 1988 no extract may be reproduced, stored in a retrieval system or transmitted in any form or by any means – electronic, photocopying, recording or otherwise – without prior written permission from BSI. Details and advice can be obtained from the Copyright & Licensing Department.

Useful Contacts:

Customer Services

Tel: +44 845 086 9001

Email (orders): orders@bsigroup.com

Email (enquiries): cservices@bsigroup.com

Subscriptions

Tel: +44 845 086 9001

Email: subscriptions@bsigroup.com

Knowledge Centre

Tel: +44 20 8996 7004

Email: knowledgecentre@bsigroup.com

Copyright & Licensing

Tel: +44 20 8996 7070

Email: copyright@bsigroup.com



...making excellence a habit.™