

BS ISO 10924-4:2015



BSI Standards Publication

# Road vehicles — Circuit breakers

Part 4: Medium circuit breakers with tabs  
(Blade type), Form CB15

**bsi.**

...making excellence a habit.™

**National foreword**

This British Standard is the UK implementation of ISO 10924-4:2015. It supersedes BS ISO 10924-4:2009 which is withdrawn.

The UK participation in its preparation was entrusted to Technical Committee AUE/16, Data Communication (Road Vehicles).

A list of organizations represented on this committee can be obtained on request to its secretary.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

© The British Standards Institution 2015. Published by BSI Standards Limited 2015

ISBN 978 0 580 84682 3

ICS 43.040.10

**Compliance with a British Standard cannot confer immunity from legal obligations.**

This British Standard was published under the authority of the Standards Policy and Strategy Committee on 31 July 2015.

**Amendments issued since publication**

Date	Text affected
------	---------------

---

---

---

**Road vehicles — Circuit breakers —**

Part 4:

**Medium circuit breakers with tabs  
(Blade type), Form CB15**

*Véhicules routiers — Coupe-circuits —*

*Partie 4: Coupe-circuits moyens à languettes (de type lame), forme  
CB15*





## **COPYRIGHT PROTECTED DOCUMENT**

© ISO 2015, Published in Switzerland

All rights reserved. Unless otherwise specified, no part of this publication may be reproduced or utilized otherwise in any form or by any means, electronic or mechanical, including photocopying, or posting on the internet or an intranet, without prior written permission. Permission can be requested from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office  
Ch. de Blandonnet 8 • CP 401  
CH-1214 Vernier, Geneva, Switzerland  
Tel. +41 22 749 01 11  
Fax +41 22 749 09 47  
copyright@iso.org  
www.iso.org

# Contents

Page

<b>Foreword</b> .....	<b>iv</b>
<b>1 Scope</b> .....	<b>1</b>
<b>2 Normative references</b> .....	<b>1</b>
<b>3 Terms and definitions</b> .....	<b>1</b>
<b>4 Marking, labelling and colour coding</b> .....	<b>1</b>
<b>5 Tests and requirements</b> .....	<b>2</b>
5.1 General.....	2
5.1.1 General test conditions.....	2
5.1.2 Test sequence plan.....	2
5.1.3 Test cable sizes.....	3
5.2 Voltage drop.....	4
5.2.1 Purpose.....	4
5.2.2 Tests.....	4
5.2.3 Requirements.....	4
5.3 Maximum housing temperature.....	4
5.4 Environmental conditions.....	5
5.5 Operating time-rating.....	5
5.5.1 Purpose.....	5
5.5.2 Tests.....	5
5.5.3 Requirements.....	5
5.6 Current steps.....	5
5.7 No current trip and reset temperature.....	5
5.8 Absolute breaking capacity.....	5
5.8.1 Purpose.....	5
5.8.2 Tests.....	6
5.8.3 Requirements.....	6
5.9 Breaking capacity.....	6
5.9.1 Purpose.....	6
5.9.2 Tests.....	6
5.9.3 Requirements.....	6
5.10 Strength of terminals.....	6
5.11 Endurance.....	6
5.11.1 Purpose.....	6
5.11.2 Tests.....	6
5.11.3 Requirements.....	7
5.12 Dielectric strength.....	7
5.12.1 Purpose.....	7
5.12.2 Tests.....	7
5.12.3 Requirement.....	7
<b>6 Dimensions and designation example</b> .....	<b>7</b>
6.1 Dimensions.....	7
6.1.1 Category A.....	8
6.1.2 Category B.....	9
6.1.3 Category C.....	9
6.1.4 Category D.....	10
6.1.5 Category E.....	10
6.1.6 Category F and G.....	11
6.1.7 Category H.....	11
6.1.8 Category J.....	12
6.1.9 Category K.....	12
6.2 Designation example.....	13
<b>Bibliography</b> .....	<b>14</b>

## Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see [www.iso.org/directives](http://www.iso.org/directives)).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see [www.iso.org/patents](http://www.iso.org/patents)).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation on the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the WTO principles in the Technical Barriers to Trade (TBT) see the following URL: [Foreword - Supplementary information](#)

The committee responsible for this document is ISO/TC 22, *Road vehicles*, Subcommittee SC 32, *Electric and electronic components and general system aspects*.

This second edition cancels and replaces the first edition (ISO 10924-4:2009), which has been technically revised.

ISO 10924 consists of the following parts, under the general title *Road vehicles — Circuit breakers*:

- *Part 1: Definitions and general test requirements*
- *Part 2: User's guide*
- *Part 3: Miniature circuit breakers with tabs (Blade type), Form CB11*
- *Part 4: Medium circuit breakers with tabs (Blade type), Form CB15*
- *Part 5: Circuit breakers with tabs with rated voltage of 450 V*

# Road vehicles — Circuit breakers —

## Part 4:

# Medium circuit breakers with tabs (Blade type), Form CB15

## 1 Scope

This part of ISO 10924 specifies medium circuit breakers with tabs (Blade type), Form CB15, for use in road vehicles. It establishes, for this circuit breaker form, the rated current, test procedures, performance requirements and dimensions.

This part of ISO 10924 is intended to be used in conjunction with ISO 10924-1 and with ISO 10924-2. The numbering of its clauses corresponds to that of ISO 10924-1, whose requirements are applicable, except where modified by requirements particular to this part of ISO 10924.

This part of ISO 10924 is applicable to circuit breakers with a rated voltage of 14 V d.c. or 28 V d.c. or 58 V d.c., a current rating of no greater than 40 A and a breaking capacity of 2 000 A, intended for use in road vehicles with a nominal voltage of 12 V d.c. or 24 V d.c. or 48 V d.c.

Circuit breakers differ in terms of dimensions and functions, e.g. electrically reset, automatic reset, manual reset and switchable.

**NOTE** This type of circuit breaker is intended to be used in applications such as medium fuse-links in accordance with ISO 8820-3. While the tab dimensions and current ratings can be the same, there might be differences in performance, which it is advisable that the user of these products take into consideration.

## 2 Normative references

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 6722-1, *Road vehicles — 60 V and 600 V single-core cables — Part 1: Dimensions, test methods and requirements for copper conductor cables*

ISO 8820-3, *Road vehicles — Fuse links — Part 3: Fuse links with tabs (Blade type)*

ISO 10924-1, *Road vehicles — circuit breakers — Part 1: Definitions and general test requirements*

ISO 16750-4, *Road vehicles — Environmental conditions and testing for electrical and electronic equipment — Part 4: Climatic loads*

## 3 Terms and definitions

For the purposes of this document, the terms and definitions given in ISO 10924-1 apply.

## 4 Marking, labelling and colour coding

See ISO 10924-1 and [Table 1](#).

**Table 1 — Colour code**

Rated current $I_R$ A	Colour code
5	tan/light brown
7,5	brown
10	red
15	blue
20	yellow
25	white
30	green
35	dark green
40	orange

## 5 Tests and requirements

### 5.1 General

#### 5.1.1 General test conditions

In addition to carrying out the test procedures in accordance with ISO 10924-1, the following criteria shall apply.

- Tests shall be performed following the test sequences in [Table 2](#).
- The test fixture for electrical tests shall be designed in accordance with Type C as shown in ISO 8820-3. The connection resistance shall be 0,8 mΩ max. to ensure the proper function of the test fixture.
- The ambient temperature range for circuit breakers according to this part of ISO 10924 shall be: (-40 to 85) °C, Code G, according to ISO 16750-4.

#### 5.1.2 Test sequence plan

**Table 2 — Test sequence plan**

No.	Test	Clause	Sample groups <sup>a</sup>						
			1	2	3	4	5	6	7
1	Dimensions	<a href="#">6</a>	X	X	X	--	--	--	--
2	Marking, labelling and colour coding	<a href="#">4</a>	X	X	X	X	X	X	X
3	Operating time rating 2,0 $I_R$	<a href="#">5.5</a>	X	X	X	X	X	X	X
4	Current steps	<a href="#">5.6</a>	--	--	--	--	X	--	--
5	Voltage drop	<a href="#">5.2</a>	X	X	X	X	X	X	X
6	Maximum housing temperature	<a href="#">5.3</a>	--	--	--	X	--	--	--
7	No current trip and reset temperature	<a href="#">5.7</a>	--	--	--	--	X	--	--
8	Strength of terminals	<a href="#">5.10</a>	X	X	X	--	--	--	--

-- Not required.

<sup>a</sup> Five circuit breakers for each rated current rating per sample group.



Table 2 (continued)

No.	Test	Clause	Sample groups <sup>a</sup>							
			1	2	3	4	5	6	7	
9	Climatic loads	5.4	--	--	--	X	--	--	--	
10	Chemical loads		--	--	--	--	X	--	--	
11	Environmental conditions Mechanical loads		Vibration	--	--	--	--	--	X	--
			Shock	--	--	--	--	--	X	--
			Free fall	--	--	--	--	--	X	--
12	Absolute breaking capacity	5.8	X	--	--	--	--	--	--	
13	Breaking capacity	5.9	--	X	--	--	--	--	--	
14	Endurance	5.11	--	--	X	X	--	X	--	
15	Operating time rating	0,7 $I_R$	--	X	X	--	--	--	X	
		1,1 $I_R$	--	--	--	X	--	X	X	
		1,35 $I_R$	--	--	--	X	--	X	X	
		1,6 $I_R$	--	--	--	--	--	--	X	
		2,0 $I_R$	--	X	X	X	X	X	X	
		3,5 $I_R$	--	--	--	--	--	--	X	
		6,0 $I_R$	--	X	--	X	--	X	X	
16	Voltage drop	5.2	--	X	X	X	X	X	X	
17	Maximum housing temperature	5.3	--	--	--	X	--	--	--	
18	Dielectric strength	5.12	X	X	X	X	X	X	--	
19	Strength of terminals	5.10	X	X	X	X	X	X	X	
20	Marking, labelling and colour coding	4	X	X	X	X	X	X	X	
-- - Not required.										
<sup>a</sup> Five circuit breakers for each rated current rating per sample group.										

### 5.1.3 Test cable sizes

Test cable sizes shall be as given in Table 3. All tests for a particular circuit breaker rating shall be performed using the same cable size.

Test cable sizes are specified to allow comparative circuit breaker tests to be carried out. The cable size specified herein does not necessarily indicate the size of cable to be used in the vehicle application.

**Table 3 — Test cable sizes**

Rated current $I_R$ A	Conductor cross-sectional area <sup>a</sup> mm <sup>2</sup>	Length mm
5	0,50	500 ± 50
7,5	0,75	
10	1,0	
15	1,5	
20	2,5	
25		
30	4,0	
35	6,0	
40		

<sup>a</sup> Conductor material according to ISO 6722-1.

## 5.2 Voltage drop

### 5.2.1 Purpose

See ISO 10924-1.

### 5.2.2 Tests

The circuit breaker voltage drop shall be measured at points A and B across the circuit breaker tabs at  $0,7 I_R$  as shown in ISO 8820-3.

### 5.2.3 Requirements

The requirements given in [Table 4](#) shall apply.

**Table 4 — Voltage drop**

Rated current $I_R$ A	Max. voltage drop $U_D$ mV									
	Category									
	A	B	C	D	E	F	G	H	J	K
5	300	--			200	205		260		205
7,5	200	150			--	190		250		190
10	150				150		150	180		235
15		130		150				160		215
20					130		150	135		190
25		120		150				115		170
30					120		150	110		160
35		--		--				--		--
40		120		--	--		--		--	

-- - Not required.

## 5.3 Maximum housing temperature

The tests given in ISO 10924-1 and the requirements in [Table 2](#) of this part of ISO 10924 shall apply.

## 5.4 Environmental conditions

The tests of ISO 10924-1 shall apply.

## 5.5 Operating time-rating

### 5.5.1 Purpose

See ISO 10924-1.

### 5.5.2 Tests

The test of ISO 10924-1 shall apply.

### 5.5.3 Requirements

The requirements given in [Table 5](#) shall apply.

**Table 5 — Operating times**

Test current A	Operating time s													
	Category													
	A		B C D				E		F G H J		K			
	Fast <sup>a</sup>		Standard		Fast		Standard		Standard		Standard		Standard	
	min	max	min	max	min	max	min	max	min	max	min	max	min	max
0,7 $I_R$	3 600	∞	--	--	3 600	∞	--	--	3 600	∞	3 600	∞	3 600	∞
$I_R$	30	∞	3 600	∞	10	∞	3 600	∞	30	∞	1 800	∞	1 800	∞
1,1 $I_R$	18	450	200	∞	7	∞	40	3 600	20	∞	600	∞	10	∞
1,35 $I_R$	8	90	60	∞	3,0	120	12	1 800	10	∞	60	500	3	600
1,6 $I_R$	5,0	50	12	1 800	2	50	6,0	170	5	200	5	300	2	120
2 $I_R$	3	20	9	100	1	12	3,0	40	3	50	5	30	1	40
3,5 $I_R$	0,9	5,5	2,5	10	0,35	2,6	0,8	6,0	1,5	12	1,5	4	0,35	6
6 $I_R^b$	0,4	1,9	0,8	3,5	0,13	0,8	0,2	1	1	7,5	0,3	2	0,13	2

-- Not required.

<sup>a</sup> Operating time rating similar to fuse type.

<sup>b</sup> If the rated breaking capacity is lower than the test current the value of the rated breaking capacity is valid.

## 5.6 Current steps

The test and requirements of ISO 10924-1 shall apply.

## 5.7 No current trip and reset temperature

The test and requirements of ISO 10924-1 shall apply.

## 5.8 Absolute breaking capacity

### 5.8.1 Purpose

See ISO 10924-1.

## 5.8.2 Tests

The tests as described in ISO 10924-1 shall apply. The circuit breakers shall be tested at 2 000 A.

## 5.8.3 Requirements

The requirements as in ISO 10924-1 shall apply.

## 5.9 Breaking capacity

### 5.9.1 Purpose

See ISO 10924-1.

### 5.9.2 Tests

The tests given in ISO 10924-1 shall apply; the circuit breakers according to [Table 2](#) shall be tested to the values given in [Table 6](#).

**Table 6 — Breaking capacity**

Current rating	Nominal voltage $U_N$		
	12 V	24 V	48 V
≥5 A to ≤10A	150 A	100 A	75 A
>10 A to ≤15 A	225 A	150 A	100 A
>15 A to ≤20 A	300 A	200 A	135 A
>20 A to ≤30 A	450 A	300 A	200 A
>30 A to ≤40 A	600 A	400 A	300 A

### 5.9.3 Requirements

The requirements as given in ISO 10924-1 and in [Table 2](#) of this part of ISO 10924 shall apply.

## 5.10 Strength of terminals

The test and requirements as given in ISO 8820-3 for Type C (medium) fuse-links shall apply.

## 5.11 Endurance

### 5.11.1 Purpose

See ISO 10924-1.

### 5.11.2 Tests

The tests and cycling profiles as given in ISO 10924-1 shall apply; the minimum number of cycles is shown in [Table 7](#). The duration of one cycle shall be 60 s to 100 s. The test current shall be applied for at least 1 s.

Table 7 — Endurance

Function	Type	Test current	Cycles									
			Category									
			A	B	C	D	E	F	G	H	J	K
Automatic reset	I	4,0 $I_R$	--	--	--	$\geq 50^a$	--	$\geq 50^a$	--	--	--	--
Electrically reset	II	4,0 $I_R$	--	--	--	--	30 + 30 <sup>b</sup>		30 + 30 <sup>b</sup>	--	--	--
Manual reset	III	2,0 $I_R$	1 000	--	300	--	--	--	d	1 000	--	500
		4,0 $I_R$	100	--	100	--	--	--	--	100	--	100
Switchable	IV	1,0 $I_R$	6 000 <sup>c</sup>	500	--	--	--	--	--	--	6 000	--

-- Not required.

<sup>a</sup> Circuit breakers shall be cycled for at least 30 minutes or the time needed to achieve the minimum number 50 cycles. Following the 30 minutes of cycling a voltage drop test shall be performed. After the voltage drop test the circuit breaker shall be cycled for additional 4 h. It shall be acceptable, if the results of the endurance test are such, that the device is rendered inoperable, but is otherwise still in compliance with the appropriate part of ISO 10924.

<sup>b</sup> After the first 30 cycles the circuit breaker shall be allowed to cool down to reclose the circuit and then the test shall be continued for another 30 cycles, see ISO 10924-1.

<sup>c</sup>  $U_N = 48$  V, 500 cycles.

### 5.11.3 Requirements

See ISO 10924-1.

## 5.12 Dielectric strength

### 5.12.1 Purpose

See ISO 10924-1.

### 5.12.2 Tests

The circuit breaker shall be measured in OFF-position at points A and B as shown in ISO 8820-3. The test voltage amounts to  $(500 \pm 10)$  V, for  $(60_0^{+6})$  s.

### 5.12.3 Requirement

Flashover shall not occur and the leakage current shall not exceed 15 mA.

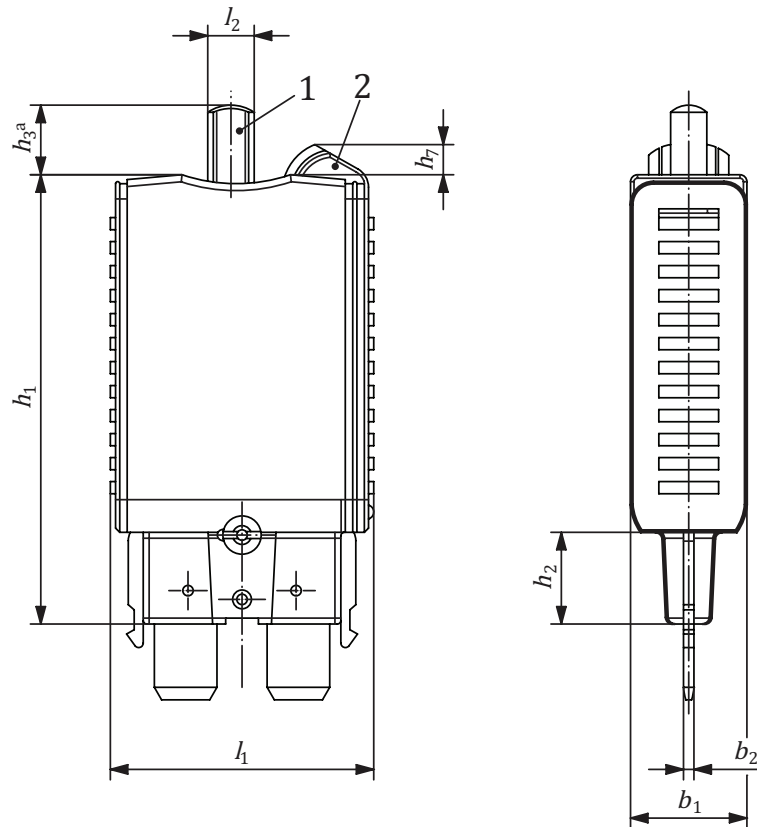
## 6 Dimensions and designation example

### 6.1 Dimensions

See [Table 8](#). For all not specified tab dimensions ISO 8820-3, Type C (medium fuse-links) shall apply.

All mounting dimensions as specified in the [Figure 1](#) to [Figure 9](#) shall apply. Other dimensions may be defined by the supplier.

6.1.1 Category A

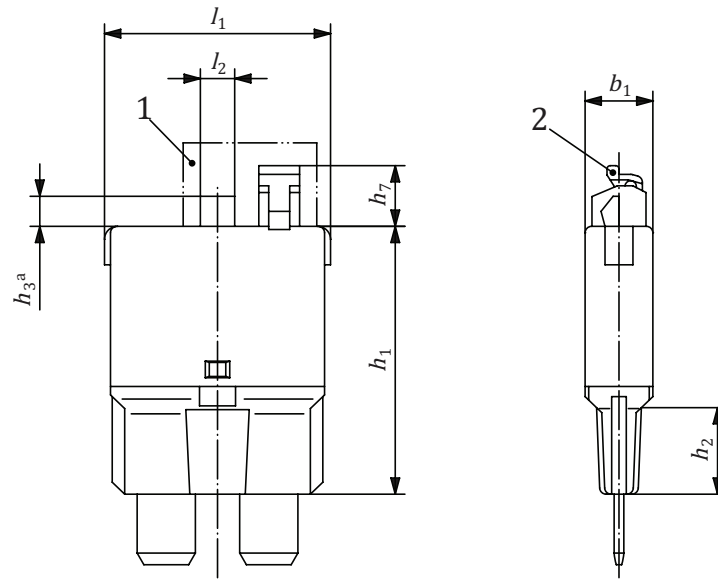


Key

- 1 please leave space for button
- 2 direction for movement of switchable lever
- a up equal to off - position, down equal to on - position

Figure 1 — Circuit breaker — Category A

6.1.2 Category B

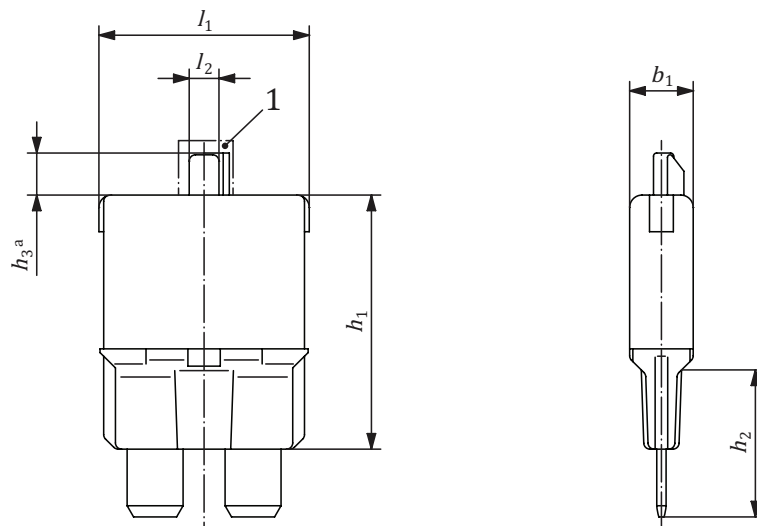


Key

- 1 please leave space for button
- 2 direction for movement of switchable lever

Figure 2 — Circuit breaker — Category B

6.1.3 Category C



Key

- 1 please leave space for button

Figure 3 — Circuit breaker — Category C

6.1.4 Category D

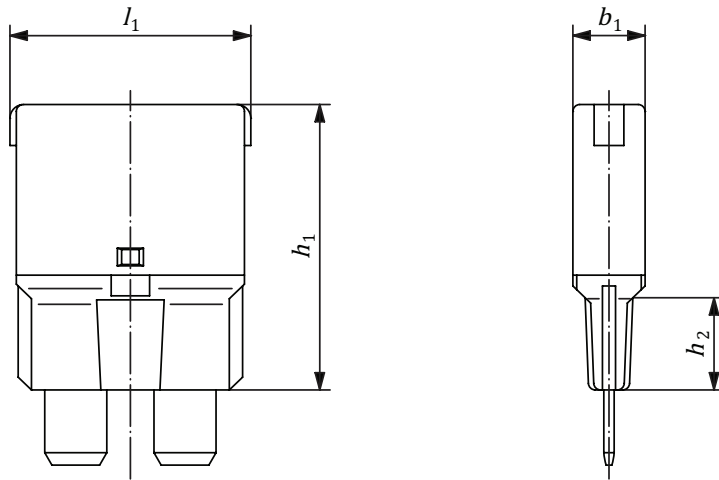


Figure 4 — Circuit breaker — Category D

6.1.5 Category E

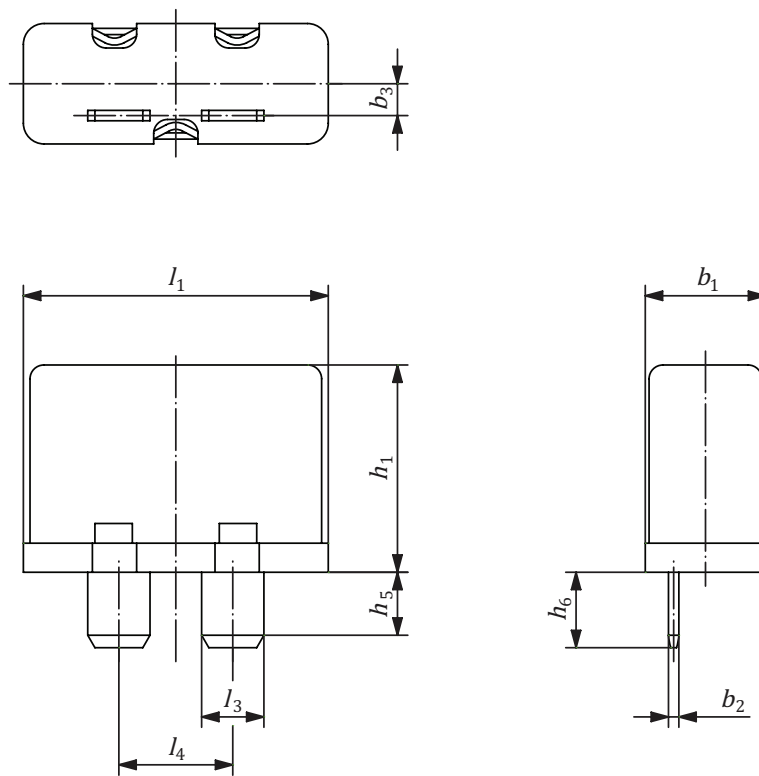


Figure 5 — Circuit breaker — Category E



6.1.6 Category F and G

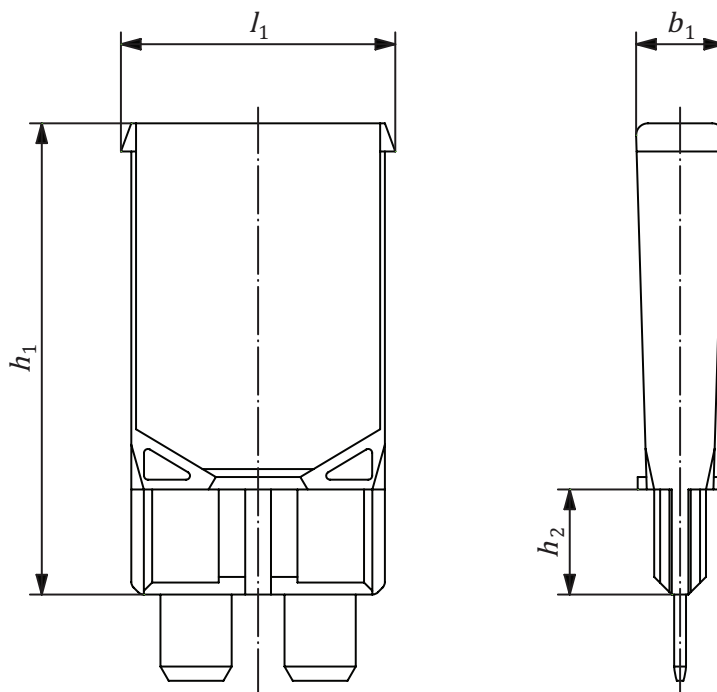


Figure 6 — Circuit breaker — Category F and G

6.1.7 Category H

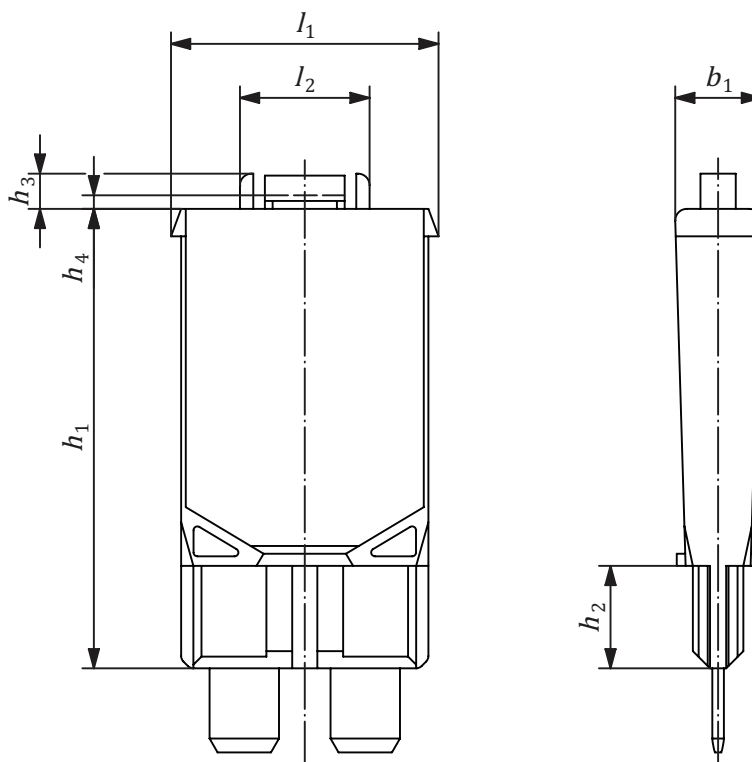


Figure 7 — Circuit breaker — Category H

6.1.8 Category J

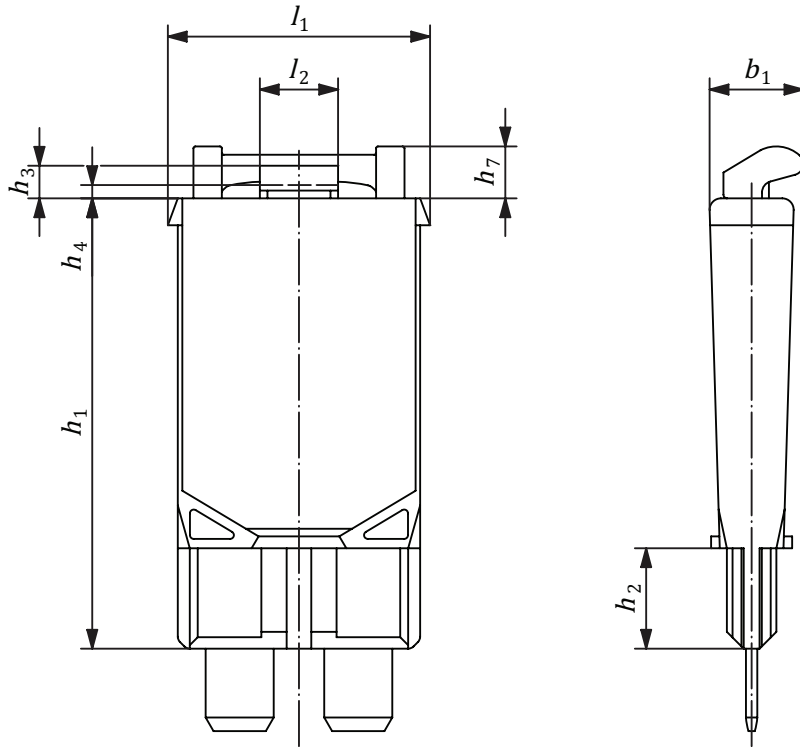


Figure 8 — Circuit breaker — Category J

6.1.9 Category K

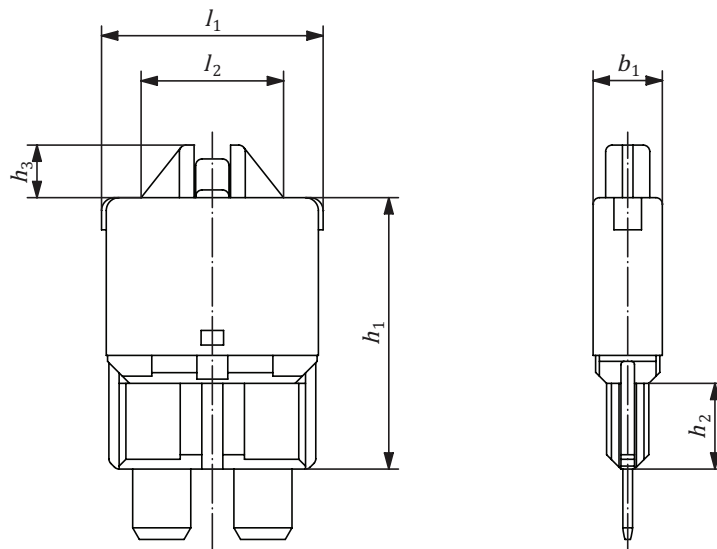


Figure 9 — Circuit breaker — Category K

**Table 8 — Dimensions**

Dimensions in millimetres

Dimension	Category										Tolerances
	A	B	C	D	E	F	G	H	J	K	
$b_1$	9,5	6	6	6	9,9	6,7	6,7	6,7	7,3	6,4	±0,3
$b_2$	--	--	--	--	0,8	--	--	--	--	--	±0,03
$b_3$	--	--	--	--	2,5	--	--	--	--	--	±0,2
$h_1$	38	24	24	24	17,5	35,4	35,4	35,4	35,4	25,4	±0,4
$h_2$	7,6	7,5	7,5	7,5	--	7,9	7,9	7,9	7,9	7,9	±0,3
$h_3$	7,2	4,3	4,3	--	--	--	--	2,4	2,6	4,6	±0,3
$h_4$	--	--	--	--	--	--	--	1,1	1,1	--	±0,3
$h_6$	--	--	--	--	7,6	--	--	--	--	--	±0,3
$h_7$	2,4	5,5	--	--	--	--	--	--	--	--	±0,3
$l_1$	22	20	20	20	25	20,4	20,4	20,4	20,4	20,6	±0,3
$l_2$	4	3,0	3,0	--	--	--	--	10,0	6,2	12,4	±0,2
$l_3$	--	--	--	--	5,2	--	--	--	--	--	±0,2
$l_4$	--	--	--	--	9,3	--	--	--	--	--	±0,3
-- - Not required.											

## 6.2 Designation example

A circuit breaker according to this part of ISO 10924 with form CB15 category B, standard operating time rating and with a rated current of 10 A:

**Circuit breaker ISO 10924 - CB15 B - Standard - 10**

## Bibliography

- [1] ISO 10924-2, *Road vehicles — Circuit breakers — Part 2: User's guide*
- [2] ISO 16750-1, *Road vehicles — Environmental conditions and testing for electrical and electronic equipment — Part 1: General*
- [3] ISO 16750-3, *Road vehicles — Environmental conditions and testing for electrical and electronic equipment — Part 3: Mechanical loads*
- [4] ISO 16750-5, *Road vehicles — Environmental conditions and testing for electrical and electronic equipment — Part 5: Chemical loads*
- [5] SAE J553: *Circuit Breaker*







# British Standards Institution (BSI)

BSI is the national body responsible for preparing British Standards and other standards-related publications, information and services.

BSI is incorporated by Royal Charter. British Standards and other standardization products are published by BSI Standards Limited.

## About us

We bring together business, industry, government, consumers, innovators and others to shape their combined experience and expertise into standards-based solutions.

The knowledge embodied in our standards has been carefully assembled in a dependable format and refined through our open consultation process. Organizations of all sizes and across all sectors choose standards to help them achieve their goals.

## Information on standards

We can provide you with the knowledge that your organization needs to succeed. Find out more about British Standards by visiting our website at [bsigroup.com/standards](http://bsigroup.com/standards) or contacting our Customer Services team or Knowledge Centre.

## Buying standards

You can buy and download PDF versions of BSI publications, including British and adopted European and international standards, through our website at [bsigroup.com/shop](http://bsigroup.com/shop), where hard copies can also be purchased.

If you need international and foreign standards from other Standards Development Organizations, hard copies can be ordered from our Customer Services team.

## Subscriptions

Our range of subscription services are designed to make using standards easier for you. For further information on our subscription products go to [bsigroup.com/subscriptions](http://bsigroup.com/subscriptions).

With **British Standards Online (BSOL)** you'll have instant access to over 55,000 British and adopted European and international standards from your desktop. It's available 24/7 and is refreshed daily so you'll always be up to date.

You can keep in touch with standards developments and receive substantial discounts on the purchase price of standards, both in single copy and subscription format, by becoming a **BSI Subscribing Member**.

**PLUS** is an updating service exclusive to BSI Subscribing Members. You will automatically receive the latest hard copy of your standards when they're revised or replaced.

To find out more about becoming a BSI Subscribing Member and the benefits of membership, please visit [bsigroup.com/shop](http://bsigroup.com/shop).

With a **Multi-User Network Licence (MUNL)** you are able to host standards publications on your intranet. Licences can cover as few or as many users as you wish. With updates supplied as soon as they're available, you can be sure your documentation is current. For further information, email [bsmusales@bsigroup.com](mailto:bsmusales@bsigroup.com).

## BSI Group Headquarters

389 Chiswick High Road London W4 4AL UK

## Revisions

Our British Standards and other publications are updated by amendment or revision.

We continually improve the quality of our products and services to benefit your business. If you find an inaccuracy or ambiguity within a British Standard or other BSI publication please inform the Knowledge Centre.

## Copyright

All the data, software and documentation set out in all British Standards and other BSI publications are the property of and copyrighted by BSI, or some person or entity that owns copyright in the information used (such as the international standardization bodies) and has formally licensed such information to BSI for commercial publication and use. Except as permitted under the Copyright, Designs and Patents Act 1988 no extract may be reproduced, stored in a retrieval system or transmitted in any form or by any means – electronic, photocopying, recording or otherwise – without prior written permission from BSI. Details and advice can be obtained from the Copyright & Licensing Department.

## Useful Contacts:

### Customer Services

**Tel:** +44 845 086 9001

**Email (orders):** [orders@bsigroup.com](mailto:orders@bsigroup.com)

**Email (enquiries):** [cservices@bsigroup.com](mailto:cservices@bsigroup.com)

### Subscriptions

**Tel:** +44 845 086 9001

**Email:** [subscriptions@bsigroup.com](mailto:subscriptions@bsigroup.com)

### Knowledge Centre

**Tel:** +44 20 8996 7004

**Email:** [knowledgecentre@bsigroup.com](mailto:knowledgecentre@bsigroup.com)

### Copyright & Licensing

**Tel:** +44 20 8996 7070

**Email:** [copyright@bsigroup.com](mailto:copyright@bsigroup.com)



...making excellence a habit.™