

BSI Standards Publication

Information and documentation — Open Systems Interconnection — Interlibrary Loan Application Protocol Specification

Part 1: Protocol specification



National foreword

This British Standard is the UK implementation of ISO 10161-1:2014. It supersedes BS ISO 10161-1:1997 which is withdrawn.

The UK participation in its preparation was entrusted to Technical Committee IDT/2/7, Computer applications in Information and Documentation.

A list of organizations represented on this committee can be obtained on request to its secretary.

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Information and documentation — Open Systems Interconnection — Interlibrary Loan Application Protocol Specification —

Part 1:

Protocol specification

Information et documentation — Interconnexion de systèmes ouverts (OSI) — Spécification du protocole d'application pour les prêts entre bibliothèques —

Partie 1: Spécification du protocole





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Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation on the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the WTO principles in the Technical Barriers to Trade (TBT) see the following URL: Foreword - Supplementary information

The committee responsible for this document is ISO/TC 46, Information and documentation, Subcommittee SC 4, Technical Interoperability.

This third edition cancels and replaces the second edition (ISO 10161-1:1997) of which it constitutes a minor revision.

It also incorporates the Amendents ISO 10161-1:1997/Amd 1:2002 and ISO 10161-1:1997/Amd 2:2002.

ISO 10161 consists of the following parts, under the general title *Information and documentation — Open Systems Interconnection — Interlibrary Loan Application Protocol Specification*:

- Part 1: Protocol specification
- Part 2: Protocol implementation conformance statement (PICS) proforma

Introduction

This part of ISO 10161 is one of a set of International Standards produced to facilitate the interconnection of computer systems. It is related to other international standards in the set as defined by the Reference Model for Open Systems Interconnection (ISO/IEC 7498). The Reference Model subdivides the area of standardization for interconnection into a series of layers of specification, each of manageable size.

The aim of Open Systems Interconnection is to allow, with a minimum of technical agreement outside the interconnection standards, the interconnection of computer systems

- a) from different manufacturers,
- b) under different managements,
- c) of different levels of complexity, and
- d) of different ages.

This part of ISO 10161 provides a protocol specification for Interlibrary Loan (ILL) communication. The ILL Protocol operates in the Application Layer and allows the parties involved in an ILL-transaction to progress through the ILL-transaction in an orderly and defined way.

The ILL Protocol has been designed to support the ILL services defined in ISO 10160, the ILL Application Service Definition, which generally requires invocation of external delivery services to fulfill an ILL request. The ILL Protocol carries information that permits both automatic and operator-mediated invocation of external delivery services.

This part of ISO 10161 is one of a number of related standards supporting the interconnection of library systems. These standards can be used by themselves or in a cooperative manner to support library applications requiring a mixture of communications services. For example, ISO 23950, which supports remote access to bibliographic databases, could be used in conjunction with the ILL Protocol to obtain item identification information. The control and management of interactions among such bibliographic applications are local matters that are outside the scope of this International Standard.

Security and accounting issues as they relate to ILL operations are for further study.

The specification technique used in this part of ISO 10161 is consistent with techniques used in defining other OSI Protocols. Within most of this document, the technique is self-explanatory. The Abstract Syntax of the ILL Application Protocol Data Units (APDUs) is defined by means of the ASN.1 specification technique specified in ISO 8824.

This part of ISO 10161 contains seven annexes. Annexes A to D are normative. Annex A specifies the state tables for the ILL Protocol. Annex B specifies the encoding rules for generating a transfer syntax compatible with EDIFACT as defined in ISO 9735. Annex C specifies the object identifiers assigned in this standard and registration requirements. Annex D defines the registration procedures for ILL EXTERNAL data type definitions. Annex E is an example of an ILL EXTERNAL data type registry entry. Annex F describes the possible mappings of this protocol onto supporting services. Annex G describes possible methods of using a document delivery protocol in conjunction with the ILL Protocol.

Information and documentation — Open Systems Interconnection — Interlibrary Loan Application Protocol Specification —

Part 1:

Protocol specification

1 Scope

This part of ISO 10161 defines the protocol for an ILL application-service-element (ASE). It specifies the behaviour which must be exhibited by a system in order to take part in the provision of the ISO interlibrary loan service.

It provides a formal statement of the rules of behaviour of each of the two or more entities participating in an ILL transaction. It specifies

- a) the actions to be taken on receiving request service primitives issued by an ILL service-user,
- b) the actions to be taken on receiving application-protocol-data-units (APDUs), and
- c) the actions to be taken as a result of events within the local system.

It provides a specification (in <u>Clause 9</u>) of the abstract syntax required to convey the ILL Protocol APDUs.

It states the conformance requirements to be met by implementors of this protocol (in <u>Clause 10</u>).

The scope of the ILL Protocol is restricted to the interconnection of systems; it does not specify or restrict the possible implementation of interfaces within a computer system. Computer systems can range from stand-alone workstations to mainframes.

This part of ISO 10161 is intended for use by libraries, information utilities such as union catalogue centres, and any other system which processes bibliographic information. These systems can participate in an interlibrary loan transaction in the role of requester (i.e. an initiator of ILL requests), responder (i.e. a provider of bibliographic material or information) and/or intermediary (i.e. an agent that acts on behalf of a requester to find suitable responders).

Various interworking topologies are supported, ranging from simple two-party interactions, to multiparty interactions.

2 Normative references

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 646^{1} , Information processing — ISO 7-bit coded character set for information interchange

ISO 2108:2005, Information and documentation — International standard book number (ISBN)

ISO 3297:2007, Information and documentation — International standard serial number (ISSN)

1

¹⁾ ISO/IEC 646:1991 supersedes ISO 646:1983. However, when this part of ISO 10161 was under development, the previous edition was valid and this part of ISO 10161 is therefore based on that edition.

ISO 4217:2008, Codes for the representation of currencies and funds

ISO 8601, Data elements and interchange formats — Information interchange — Representation of dates and times

ISO/IEC 8824-1:2008, Information technology — Open Systems Interconnection — Specification of Abstract Syntax Notation One (ASN.1)

ISO/IEC 8825, Information technology — Open Systems Interconnection — Specification of Basic Encoding Rules for Abstract Syntax Notation One (ASN.1)

 ${\tt ISO\,9735}$, ${\tt Electronic\,data\,interchange\,for\,administration}$, ${\tt commerce\,and\,transport\,(EDIFACT)-Application\,level\,syntax\,rules}$

ISO/IEC 9834-1:2012, Information technology — Procedures for the operation of object identifier registration authorities: General procedures and top arcs of the international object identifier tree — Part 1

ISO/IEC 9834-2, Information technology — Open Systems Interconnection — Procedures for the operation of OSI Registration Authorities — Part 2: Registration procedures for OSI document types

ISO 10160, Information and documentation — Open Systems Interconnection — Interlibrary Loan Application Service Definition

3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

3.1 Reference Model definitions

NOTE This part of ISO 10161 is based on the concepts developed in ISO 7498 and makes use of the following terms found in it. These terms are replicated here as a convenience to the reader.

3.1.1

application layer

seventh and highest layer in the Reference Model for Open Systems Interconnection (OSI), which serves as the window between correspondent application-processes which are using the OSI to exchange meaningful information

3.1.2

application-entity

aspects of an application-process pertinent to OSI

3.1.3

application-process

element within a real open system which performs the information processing for a particular application

3.1.4

application-protocol-data-unit

 $unit\ of\ data\ specified\ in\ an\ application-protocol\ and\ consisting\ of\ application-protocol-information\ and\ possibly\ application-user-data$

3.1.5

application-service-element

that part of an application-entity which provides an OSI environment capability, using underlying services when appropriate

3.1.6

(N)-service

capability of the (N)-layer and the layers beneath it, which is provided to (N+1)-entities at the boundary between the (N)-layer and the (N+1)-layer

Note 1 to entry: An application-service does not provide a capability to higher layer entities, but rather to application-processes.

3.1.7

presentation-service

capability of the Presentation Layer and the layers beneath it, which is provided to application-entities at the boundary between the Presentation and the Application Layer

3.1.8

transfer syntax

concrete syntax used in the transfer of data between open systems

3.2 Abstract Syntax Notation One definitions

NOTE This part of ISO 10161 makes use of the following terms defined in ISO/IEC 8824.

3.2.1

data type

tvpe

named set of values

3.2.2

simple type

type defined by directly specifying the set of its values

3.2.3

structured type

type defined by reference to one or more other types

3.2.4

component type

one of the types referenced when defining a structured type

3.2.5

value

distinguished member of a set of values

3.3 Presentation Service definitions

NOTE This part of ISO 10161 makes use of the following term defined in ISO 8822.

3.3.1

abstract syntax

those aspects of the rules used in the formal specification of data which are independent of the encoding technique to represent the data

3.4 Application Layer Structure Definitions

NOTE This part of ISO 10161 makes use of the following terms defined in ISO/IEC 9545.

3.4.1

application-association

cooperative relationship between two application-entity-invocations for the purpose of communication of information and coordination of their joint operation

Note 1 to entry: This relationship is formed by the exchange of application-protocol-control-information using the Presentation Service.

3.4.2

application-context

set of rules shared in common by two application-entity-invocations governing their behaviour in order to enable their cooperative operation

Note 1 to entry: An application-context is a shared conceptual schema for the universe of discourse for communication.

3.4.3

application-context-definition

description of an application-context

3.4.4

application-entity-invocation

specific utilization of part or all of the capabilities of a given application-entity in support of the communications requirements of an application-process-invocation

3.4.5

application-process-invocation

specific utilization of part or all of the capabilities of a given application-process in support of a specific occasion of information processing

3.5 Service convention definitions

3.5.1

indication primitive

representation of an interaction in which a service-provider either:

- a) indicates that it has, on its own initiative, invoked some procedure; or
- b) indicates that a procedure has been invoked by the service-user at the peer service-access-point.

3.5.2

non-confirmed service

distinct part of the total (N)-service which does not result in an explicit confirmation from the service-provider to the initiating service-user

3.5.3

provider-initiated service

distinct part of the total (N)-service which is initiated by the service-provider rather than the service-user

3.5.4

request primitive

representation of an interaction in which a service-user invokes some procedure

3.5.5

service primitive

abstract, implementation-independent representation of an interaction between service-user and the service-provider

3.5.6

service-provider

abstract of the totality of those entities which provide a service to peer service-users

3.5.7

service-user

entity in a single open system that makes use of a service

3.6 ILL definitions

NOTE For the purpose of this part of ISO 10161, the following definitions apply to the ASN.1 value reference names and values which are associated with simple data types, as specified in <u>Clause 9</u>.

3.6.1

account-number

number of an account to which a credit or debit is made

Note 1 to entry: A requester typically has been assigned a separate account for each responder.

3.6.2

additional-no-letters

additional-numbers-letters

number or code identifying an item

3.6.3

already-forwarded

responder indication that an ILL request has already been forwarded

3.6.4

already-tried-list

list of institutions which have been approached but were unable to supply requested item

3.6.5

answer

code representing a yes or no response

3.6.6

at bindery

title is owned but the requested item is at the bindery

3.6.7

author

name of the person or corporate body responsible for the intellectual or artistic content of an item, including composers, creators or originators of an item

3.6.8

author-of-article

author of an item which is a component part of another item

3.6.9

badly-structured-APDU

structure of a received APDU that does not conform to the standard notation and encoding defined in ISO 8824 and ISO 8825, or to the EDIFACT encoding defined in ISO 9735 and <u>Annex B</u> of this part of ISO 10161

EXAMPLE A received APDU does not match its stated length.

3.6.10

being-processed-for-supply

item is being retrieved, copied, and/or packaged for delivery

3.6.11

call-number

notation assigned to an item indicating its physical location in the owner institution

3.6.12

can-send-CHECKED-IN

indication by the responder that it is capable of supplying the CHECKED-IN APDU

3.6.13

can-send-RECEIVED

indication by the requester that it is capable of supplying the RECEIVED APDU

3.6.14

can-send-RETURNED

indication by the requester that it is capable of supplying the RETURNED APDU

3.6.15

can-send-SHIPPED

indication by the responder that it is capable of supplying the SHIPPED APDU

3.6.16

cannot-send-onward

indication that intermediary is unable to send on a request due to communication problems

3.6.17

chargeable-units

number of units supplied for which there is a charge

3.6.18

charges

responder's charges for the provision of the requested service

3.6.19

city

phrase used to identify a city, town, or village

3.6.20

client-identifier

number or code used to identify the client uniquely

3.6.21

client-name

name of the person or institution for which the item has been requested

3.6.22

client-signature-required

responder's stipulation that the client must sign the signature sheet enclosed with the item

3.6.23

client-status

professional level or position of the client

3.6.24

conditions

code used to indicate the conditions under which an item may be borrowed

3.6.25

copyright-compliance

requester notation indicating the applicable copyright regulations or laws to which the requester is adhering

3.6.26

correlation-information

information that is used to correlate an error report with the service request to which the report relates

3.6.27

cost

amount asked, taken or billed by the responder for the service supplied

3.6.28

cost-estimate

estimate of the cost to provide the service requested

3.6.29

cost-exceeds-limit

responder indication that the minimum cost to supply the request is greater than the amount authorized

3.6.30

country

phrase used to identify a country

3.6.31

currency-code

code identifying the currency of an amount, according to ISO 4217

3.6.32

current-state

code identifying the state of the ILL-transaction

3.6.33

date-checked-in

date on which a loaned item is received back by the responder

3.6.34

date-due

date by which the loaned item should be returned to the responder

Note 1 to entry: This reflects the latest date-due.

3.6.35

date-for-reply

date by which a reply should be returned to the responder

3.6.36

date-of-last-transition

date on which the last state transition occurred

3.6.37

date-of-most-recent-service

date when the most recent service event occurred at the system providing the status report

Note 1 to entry: This is either a service invoked by the system providing the status report or a service reflected in a received APDU.

3.6.38

date-of-service

date on which a service concerning an ILL-transaction is invoked

3.6.39

date-received

date when the item is received by the requester

3.6.40

date-requested

date the ILL request was initiated by the requester

3.6.41

date-returned

date when the item was returned to the responder

3.6.42

date-shipped

date when the item was shipped to the requester

3.6.43

delivery-service

delivery service or method used in transporting a requested item

Note 1 to entry: Either physical or electronic delivery can be used.

3.6.44

desired-due-date

proposed due date for the renewed loan

3.6.45

duplicate-transaction-id

transaction-id value of an ILL-REQUEST APDU that is an illegal duplicate, i.e. the value is identical to one for an existing ILL-REQUEST received from the same requester

3.6.46

edition

all the copies of an item produced from one master copy or substantially the same type image, having the same contents, and, in the case of non-book materials, issued by a particular publishing agency or group of such agencies

3.6.47

electronic delivery

delivery of an electronic representation of a document via a telecommunications-based data transfer mechanism

Note 1 to entry: Delivery via transfer of a tangible magnetic or optical medium is excluded.

3.6.48

estimated-date-available

date when an item placed on hold is expected to become available

3.6.49

expiry date

date on which an ILL-transaction expires automatically

3.6.50

expiry flag

indication of whether an expiry date has been set for an ILL-transaction, and if so, whether that date is the "need-before-date", or some other date

3.6.51

extended-postal-delivery-address:

additional information in the postal address necessary to identify the exact point of delivery, e.g. room and floor number in a large building

3.6.52

final-responder

institution which supplies a requested item

Note 1 to entry: This term is used when it is necessary to distinguish between the responder of an ILL-transaction and the responder of an ILL-sub-transaction.

3.6.53

forward flag

indication whether a received ILL-REQUEST has been forwarded from an intermediary

3.6.54

forward note

note added to the ILL-REQUEST by the responder when it is forwarded to a new responder

3.6.55

general-problem

code indicating a general problem with a received APDU detected by the ILL service-provider that is not related to either the transaction-id or permissible state transitions

3.6.56

ILL-APDU-type

code identifying the type of APDU received

3.6.57

ILL-service-type

code for the type of ILL service requested

Note 1 to entry: These can be listed in a preferred order.

3.6.58

ILL-transaction

single complete instance of the whole ILL cycle, including all of the actions, service primitives and messages involved from the initial ILL-Request until the cycle is concluded, as with the return of the requested material

3.6.59

in-process

item has been received but is not yet ready for use

3.6.60

in-use/on-loan

item is owned but is currently being used by a client or is on loan to another institution

3.6.61

initial-requester

person or institution which initiates an ILL-transaction

Note 1 to entry: This term is used when it is necessary to distinguish between the requester of an ILL-transaction and the requester of an ILL sub-transaction.

3.6.62

initial-requester-address

information identifying the telecommunications service and address by which the initial-requester can be reached

3.6.63

initiator-of-most-recent service

identification information of the requester or responder who initiated the most recent service

3.6.64

instruction-symbol

number(s), letter(s) or a code serving to identify unambiguously and in an abbreviated format a library, institution or corporation that is participating in an ILL-transaction, e.g. institution's national union catalogue symbol

3.6.65

insured-for

notation of the amount of insurance purchased against loss or damage of items

3.6.66

intermediary-id

identification information of an ILL-transaction intermediary

3.6.67

intermediary-problem

code indicating that the intermediary has a problem in processing the request

3.6.68

invalid-transaction-id

transaction-id value of an ILL-REQUEST that is invalid, e.g. the value violates the assignment rules of this part of ISO 10161, or an unknown person-or-institution symbol or person-or-institution-name is encountered

3.6.69

ISBN

International Standard Book Number assigned to a monograph as prescribed by ISO 3297

3.6.70

ISSN

International Standard Serial Number assigned to a serial title as prescribed by ISO 2108:1978

3.6.71

item-type

code identifying the bibliographic form in which the item has been produced

3.6.72

lacking

the title is owned but not the component part or pages requested

3.6.73

lacks-copyright-compliance

compliance with applicable copyright regulations or laws must be indicated before copying can be done

3.6.74

level-of-service

code that indicates the level of search detail required or the duration of time within which a response is required

Note 1 to entry: Note that this code reflects regional or national conventions.

3.6.75

library-use-only

responder indication that the item may not be removed from the requesting institution

3.6.76

location-address

information identifying the telecommunication service and address or the postal address by which the instituition that owns the item can be reached

3.6.77

location-id

symbol or name of the institution that owns the requested item

3.6.78

location-note

additional information that supplements or corrects the bibliographic data provided in the ILL-REQUEST or that clarifies the location provided

3.6.79

locations-not-found

no potential responder has been identified

3.6.80

lost

item declared missing and/or withdrawn from the collection

3.6.81

mandatory-messaging-not-supported

the responder does not provide the SHIPPED and/or CHECKED-IN message(s)

3.6.82

maximum-cost

maximum amount that will be paid to obtain an ILL service

3.6.83

medium-characteristics

technical specifications of the physical form in which the requested item is to be supplied

3.6.84

medium-type

code identifying the medium in which the item has been produced

3.6.85

mistyped-APDU

the structure of the APDU does not conform to the structure defined in this part of ISO 10161

EXAMPLE It contains a data type not defined for that version of the protocol.

3.6.86

monetary-value

value of an amount

3.6.87

most-recent-service

code identifying the last service event occurring at the system providing the status report

Note 1 to entry: This is either a service invoked by the system providing the status report or a service reflected in a received APDU. A status report sent in response to a status query will not indicate STATUS-QUERY as the most-recent-service because this would not be informative.

3.6.88

most-recent-service-note

the contents of the note parameter from the most recent service primitive

3.6.89

name-of-institution

word, phrase or abbreviation which identifies a library, institution or corporation

3.6.90

name-of-person

a word or combination of words and/or initials by which an individual is regularly known or designated and which identifies the person participating in the ILL-transaction

3.6.91

national-bibliography-no

information identifying the national bibliography and the corresponding record number for the desired item, e.g. Library of Congress Card Number (LCCN)

3.6.92

need-before-date

date by which the item or a reply is needed

3.6.93

no-of-units-per-medium

number of physical pieces shipped per supplied medium

3.6.94

no-reproduction

item may not be photocopied or mechanically reproduced in whole or in part

3.6.95

non-circulating

item is held but is not available for loan

3.6.96

not-available

due to some technical problem the service-user is temporarily unable to process the service request

3.6.97

not-found-as-cited

item identification information is believed by the responder to be either incomplete or incorrect

3.6.98

not-on-shelf

item is owned by the institution but is not charged out and is not on shelf

3.6.99

not-owned

title is not owned by the responder

3.6.100

note

additional information which is not covered by any other data elements

3.6.101

notification note

note added to the FORWARD-NOTIFICATION by the responder

3.6.102

on-hold

item has been requested by another institution or person and will be supplied to that institution or person as soon as it becomes available

3.6.103

on-order

item has been ordered but has not been received by the responder

3.6.104

on-reserve

item is owned but set aside for restricted use

3.6.105

pagination

numbering of the pages of an item or a component part of an item

3.6.106

payment-provided

requester statement that payment of responder charges has been authorized, is being sent, or will be enclosed with the returned material

3.6.107

permission-to-chain

indication granting permission to the responder to initiate a chained sub-transaction with another responder

3.6.108

permission-to-change-send-to-list

indication granting permission to the responder to alter the contents of the send-to-list. The nature of the permitted changes depends on the value of the type "preference"

3.6.109

permission-to-partition

indication granting permission to the responder to initiate a partitioned sub-transaction with another responder

3.6.110

permission-to-forward

indication granting permission to the responder to forward the request to another responder

3.6.111

person-symbol

number(s), letter(s) or code serving to identify unambiguously and in an abbreviated format a person who is participating in an ILL-transaction

3.6.112

physical-medium

code identifying the medium in which the item has been produced

Note 1 to entry: The same as medium-type.

3.6.113

place-of-publication

geographical location of the publisher, or failing this, of the printer, distributor or manufacturer

3.6.114

place-on-hold

request that a hold be placed on the item which is to be supplied as soon as it becomes available

3.6.115

policy-problem

responder indication that there is no policy in place to permit the completion of the request

3.6.116

poor-condition

item is owned but its physical condition prohibits lending or reproduction

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3.6.117

post-office-box

box number assigned by the post office

3.6.118

postal-code

code which identifies a given area within a city or other geographical area

3.6.119

preference

indication of whether the institutions listed in the send-to-list are to be approached in the order of the list or in any order

3.6.120

prepayment-required

responder indication that prepayment is required prior to the processing of the ILL-transaction

3.6.121

protocol-version-not-supported

an APDU has been received with a protocol-version-number component identifying an unsupported version of the protocol

3.6.122

protocol-version-num

number identifying the protocol version in use

3.6.123

publication-date

date of issue of a work as designated by the publisher of the work

3.6.124

publication-date-of-components

publication date assigned by the publisher to identify the unique bibliographic components of a work

3.6.125

publisher

person(s) or organization(s) responsible for the publication of an item

3.6.126

reason-locs-provided

code used to indicate the reason why locations are provided in response to an ILL request

3.6.127

reason-no-report

code used to indicate the reason why no report can be provided in response to a STATUS-QUERY

3.6.128

reason-not-available

code used to indicate the reason for item unavailability

3.6.129

reason-unfilled

code used to indicate the reason for not filling an ILL request

3.6.130

reciprocal agreement

requester indication of a prior agreement regarding what may be supplied and under what conditions

3.6.131

region

phrase used to identify a province, state, region or locale

3.6.132

renewable

indication of whether the supplied item is renewable or not

3.6.133

report-source

code indicating whether the initiating source of the error report is the service-user or the service-provider

3.6.134

report-type

indication of whether a report is available and if so, whether it is a status report, error report or both

3.6.135

requested-id

identification information of the ILL-transaction requester

3.6.136

requester-note

note provided by the ILL-transaction requester

3.6.137

requester-optional-messages

indication of whether the requester is capable of supplying the RECEIVED and RETURNED optional messages and whether the SHIPPED and/or CHECKED-IN optional messages are required or desired from the responder

3.6.138

requester-CHECKED-IN

indication by the requester as to whether or not it requires or desires to receive the CHECKED-IN APDU

3.6.139

requester-SHIPPED

indication by the requester as to whether or not it requires or desires the SHIPPED APDU

3.6.140

resource-limitation

the service-user is unable to perform the requested service due to resource limitations

3.6.141

responder-address

information identifying the telecommunications service and address by which the responder can be reached

3.6.142

responder-id

identification information of the ILL-transaction responder

3.6.143

responder-note

note provided by the ILL-transaction responder

3.6.144

responder-optional-messages

indication of whether the responder is capable of sending the SHIPPED and/or CHECKED optional messages (for diagnostic purposes) and whether the RECEIVED and/or RETURNED messages are required or desired from the requester

3.6.145

responder-RECEIVED

indication by the responder as to whether or not it requires or desires to receive the RECEIVED APDU

3.6.146

responder-RETURNED

indication by the responder as to whether or not it requires or desires to receive the RETURNED APDU

3.6.147

responder-specific-result

reason provided in response to an ILL request which is specific to the responder, i.e. not specified in this standard

3.6.148

responder-specific-service

service provided by a responder which is specific to the responder, i.e. not specified in this standard

3.6.149

retry-date

date after which a request may be retried

3.6.150

retry-flag

requester indication that the ILL-transaction is or is not a retry of a previous one

3.6.151

return-insurance-required

amount of insurance against loss or damage required by the responder for the return of a loaned item

3.6.152

returned-via

requester's method of shipment used to return the item

3.6.153

security-problem

indication that the recipient has encountered a security problem that prevents it from processing the service request

Note 1 to entry: The possible reasons are outside the scope of this part of ISO 10161.

3.6.154

series-title-number

name given to a number of separate publications related to one another by the fact that each bears a collective title applying to the group or subgroup as a whole as well as its own title, and its number within that group

3.6.155

send-to-list

list of potential responders for forwarded, chained or partitioned ILL-transactions

3.6.156

shipped-conditions

conditions under which an item may be used

3.6.157

shipped-service-type

code for the type of ILL service provided

3.6.158

shipped-via

lender's method of shipment used to send the item

3.6.159

special-collections-supervision-required

indication by the responder that the item must be used within the special collections department or archives of the requester

3.6.160

sponsoring-body

corporate body or organization that issued the item or that is associated with its authorship

3.6.161

street-and-number

number and/or phrase used to identify the location of a building within a city or a rural area

3.6.162

supplemental-item-description

additional item description information that may be represented in a machine-readable format, e.g. MARC record

3.6.163

supplier-id

identification information of the supplier of the requested item when the supplier is different from the responder

3.6.164

supply-medium-type

code identifying the medium in which the item is required

Note 1 to entry: This can be listed in preferred order.

3.6.165

system-no

number providing system-specific identification of a bibliographic record for a requested item

3.6.166

telecom-service-address

 $unique \, number \, or \, code \, assigned \, to \, an \, electronic \, mailbox \, or \, service \, or \, to \, a \, participant \, in \, a \, communications \, network$

3.6.167

telecom-service-identifier

unique name or code of the telecommunication service used for the ILL-transaction

3.6.168

time-of-service

time at which a service is invoked

3.6.169

title

name of an item consisting of a word or group of words intended to identify it

3.6.170

title-of-article

title of an item which is a component part of another item

3.6.171

transaction-group-qualifier

alphanumeric string uniquely identifying a set of related ILL-transactions, e.g. a series of referrals or an ILL request and its subsequent retry

Note 1 to entry: This qualifier is unique within the scope of the original ILL-transaction requester's system. In combination with the requester's id, this provides a universally unique identifier for the ILL-transaction group.

3.6.172

transaction-id-problem

code indicating a problem with the transaction-id in a received APDU

3.6.173

transaction-qualifier

alphanumeric string identifying all services and messages associated with a single ILL-transaction

Note 1 to entry: This is a unique string assigned by the initial requester of the ILL-transaction and applied by the ILL partners to all subsequent services and messages associated with the ILL-transaction. In combination with the requester's id and the transaction-group-qualifier this provides a universally unique identification for the ILL-transaction.

3.6.174

transaction-type

code that identifies the type of ILL-transaction

3.6.175

transportation-mode

physical or non-electronic means of transporting the requested item when represented or stored on a tangible medium

3.6.176

unable-to-perform

code indicating the reason why the service-user is unable to perform the requested service

3.6.177

unknown-transaction-id

there is no ILL-transaction corresponding to the transaction-id value of a received APDU

3.6.178

unrecognized-APDU

type of the received APDU is not one of the APDUs defined in this part of ISO 10161

3.6.179

verification-reference-source

authoritative source of bibliographic information used to identify or locate an item or any source used to identify or locate an item

3.6.180

volume-issue

identifier of a physical unit of a serial or multi-volume monograph, or a number, letter or word identifying a unit of an item which is, or the volumes of which are, published in parts

3.6.181

volume/issue-not-yet-available

title is owned but the requested component part has not yet been received

3.6.182

will-pay-fee

requester notation indicating that the requester agrees to pay the applicable fee

3.6.183

will-supply-results

code for identifying additional information associated with the "will-supply" result in the response to an ILL request

4 Abbreviations

ACSE association control service element

APDU application-protocol-data-unit

ASE application-service-element

ASN.1 abstract syntax notation one

ASO application service object

EDIFACT Electronic Data Interchange For Administration, Commerce and Transport

ILL interlibrary loan

ILL Protocol machine

MHS Message Handling System

MOTIS Message Oriented Text Interchange System

MTS Message Transfer System

OSI open systems interconnection

5 Overview of the Protocol

5.1 Service provision

The protocol specified in this part of ISO 10161 provides the services defined in ISO 10160. These services are listed in Table 1.

Table 1 — ILL Services

SERVICE	ТҮРЕ
ILL-REQUEST	non-confirmed
FORWARD	non-confirmed
FORWARD-NOTIFICATION	provider-initiated
SHIPPED	non-confirmed
ILL-ANSWER	non-confirmed
CONDITIONAL-REPLY	non-confirmed
CANCEL	non-confirmed
CANCEL-REPLY	non-confirmed
RECEIVED	non-confirmed
RECALL	non-confirmed
RETURNED	non-confirmed
CHECKED-IN	non-confirmed
OVERDUE	non-confirmed
RENEW	non-confirmed
RENEW-ANSWER	non-confirmed
LOST	non-confirmed
DAMAGED	non-confirmed

Table 1 (continued)

SERVICE	ТҮРЕ
MESSAGE	non-confirmed
STATUS-QUERY	non-confirmed
STATUS-OR-ERROR-REPORT	non-confirmed
EXPIRY	provider-initiated

5.2 Supporting services assumed

The ILL Protocol is specified to potentially operate in both store-and-forward and connection-oriented modes. The specification of mappings to specific supporting services are to be provided in application-context-definitions and functional profiles. <u>Annex F</u> describes some possible mappings to supporting services.

5.3 Model

In the abstract, the operation of the ILL Protocol is modelled by the interaction of ILL Protocol machines (ILLPM). The ILLPMs communicate by exchanging ILL APDUs through the use of the abstract services "send APDU" and "receive APDU" at their lower boundary. At their upper boundary, the ILLPMs provide the services defined in ISO 10160.

An ILLPM is driven by the receipt of input events from its ILL service-user, supporting service provider or from an internal timer. The input events from the ILL service-user are request primitives and from the ILL supporting service they are received APDUs. The input event from the internal timer is timer expiry.

An ILLPM responds to input events by issuing output events to its supporting service and to its ILL service-user. The output events to the supporting service are the sending of ILL APDUs. The output events to its ILL service-user are ILL indication primitives.

The receipt of an input event, the generation of dependent actions, and the resultant output event are considered to be an indivisible action.

Logically there is a separate invocation of a set of ILLPMs for each ILL-transaction. Those invocations maintain the state information for a given ILL-transaction. The lifetime of an ILLPM invocation is as long as is required to complete the associated ILL transaction. This state information must be preserved across all instances of use of supporting services, for example, it must be maintained separate from any state information associated with underlying application-associations. Many ILL-transactions, and hence many ILLPMs, may be in existence simultaneously.

The ILL Protocol machine expects that its APDUs will be transferred reliably without loss, alteration or addition of any information. It is tolerant to repeated APDUs. The protocol allows for user-initiated repetition of service requests to recover from lost, out-of-sequence or malformed APDUs. The mechanisms whereby such problems are detected and users are notified are outside the scope of this specification.

6 ILL APDUs

An ILL APDU is a unit of information which passes between two peer ILL ASEs involved in an ILL-transaction. This clause lists the APDUs used in the ILL application and describes the use and meaning of these APDUs

ILL-REQUEST used by the requester to request the loan, the location, or a photocopy of

an item or a cost estimate for a service from a library.

FORWARD-NOTIFICATION used by the service provider to inform the requester that its request has

been forwarded, and to whom.

ILL-REQUEST used by the requester to request the loan, the location, or a photocopy of

an item or a cost estimate for a service from a library.

SHIPPED used by the responder to indicate that an item has been shipped.

ILL-ANSWER used by the responder to send a response to the requester (possible

responses are: CONDITIONAL, RETRY, UNFILLED, LOCATIONS-PRO-

VIDED, WILL-SUPPLY, HOLD PLACED and ESTIMATE).

CONDITIONAL-REPLY used by the requester to reply to an ILL-ANSWER with a status of CON-

DITIONAL. Possible answers are YES (we will meet the conditions) and

NO (we do not agree to meet the conditions).

CANCEL used by the requester to initiate cancellation of an ILL-transaction.

CANCEL-REPLY used by the responder to respond to a CANCEL request.

RECEIVED used by the requester to indicate that an item has been received.

RECALL used by the responder to request the immediate return of an item.

RETURNED used by the requester to indicate that a borrowed item has been

returned.

CHECKED-IN used by the responder to acknowledge the return of a borrowed item.

OVERDUE used by the responder to notify the requester that an item is overdue.

RENEW used by the requester to request the renewal of a borrowed item.

RENEW-ANSWER used by the responder to respond to a RENEW request.

LOST used by either the requester or the responder to notify the other that an

item has been lost.

DAMAGED used by either the requester or the responder to notify the other that an

item has been damaged.

MESSAGE used by either the requester or the responder to communicate with the

other without affecting the state of the ILL-transaction.

STATUS-QUERY used by either the requester or the responder to request the status of

the ILL-transaction at the remote site.

STATUS-OR-ERROR-REPORT used by either the requester or the responder to report the current state

of a ILL-transaction, and any other relevant information available, or to

report an error condition.

EXPIRED used by the responder system to notify the requester of ILL-transaction

expiry. The sending of this APDU is initiated by the ILL service-provider

and not by the service-user.

7 Transaction information

An ILL system must maintain the following information for each ILL-transaction:

- transaction identification:
- protocol state;
- protocol variables;
- expiry timer;

- request information;
- history information.

7.1 Transaction identification

An ILL APDU or service primitive is associated with an ILL-transaction by means of a transaction-id.

The transaction-id satisfies the following requirements:

- a) uniqueness in the case of chaining and partitioning;
- b) allows sub-transactions to be related to the parent ILL-transaction;
- c) allows multiple ILL-transactions to be related together into a logical grouping, e.g. when a requester refers an ILL request to many responders in turn; or a retry is to be related to the original ILL request.

It consists of the following components:

initial-requester-id (optional) identifies the ILL-transaction initiator;

transaction-group-qualifier (mandatory) distinguishes a group of ILL-transactions from all other active ILL-

transaction groups associated with the initial-requester;

transaction-qualifier (mandatory) distinguishes an ILL-transaction from all other ILL-transactions

within an ILL-transaction group;

sub-transaction-qualifier (optional) distinguishes a sub-transaction from all other sub-transactions initi-

ated by the intermediary.

<u>Table 2</u> summarizes the use of the components of transaction-id for a simple transaction. <u>Table 3</u> relates to a chained or partitioned transaction.

Table 2 —	Components	of Transact	hI-noi
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Simple transaction			
Initial-requester-id	Transaction-group qualifier	Transaction qualifier	Sub-transaction qualifier
optional	mandatory	mandatory	not used
set by requester	set by requester	set by requester	

Table 3 — Chained or Partitioned Transaction

Chained or partitioned transaction			
Initial-requester-id	Transaction-group qualifier	Transaction qualifier	Sub-transaction qualifier
mandatory	mandatory	mandatory	mandatory
set by intermediary	set by requester	set by requester	set by intermediary

The initial-requester-id identifies the initiator of the ILL-transaction. It may take on any of the possible representations identified in <u>7.5.1</u> for system-id, but if the person-or-institution-symbol representation is used, then the ILL-transaction is constrained to occur only within a domain where that symbol is unambiguous, e.g. within a country. When this component is assigned a value by the intermediary, the value is the same as "requester-id" type in the original ILL-REQUEST.

NOTE The internal components of initial-requester-id may need to be further defined within an application profile definition.

For a simple two-party ILL-transaction, the initial-requester-id component need not be included as part of the transaction-id because this information is available already in the requester-id type of the ILL-REQUEST APDU. However, if the initial-requester-id is present in an ILL-REQUEST APDU, then it must be present with the same value in all other messages associated with that ILL-transaction. Also, the subtransaction-qualifier is not needed.

The transaction-group-qualifier is a mandatory component of the transaction-id. It is unique within the scope of the initial-requester. The initial-requester is responsible for assigning values to this qualifier to satisfy this rule. A transaction-group-qualifier can be reused only when there are no ILL-transactions active within that group and there is little probability that new related transactions will be initiated. The transaction-group-qualifier can be used to relate multiple ILL-transactions, e.g. in the case of referrals or in the case of retries where it is desired to distinguish the retries from the original ILL-transaction.

The transaction-qualifier uniquely identifies an ILL-transaction within a transaction group. It is a mandatory component of a transaction-id.

For a sub-transaction, all components are needed. The initial-requester-id together with the transaction-group-qualifier and the transaction-qualifier ensure that the ILL-transaction is unique within the domain of uniqueness of the initial-requester-id. The sub-transaction-qualifier together with the requester-id information conveyed in a sub-transaction ILL-REQUEST APDU ensure sub-transaction uniqueness.

In the case of chained ILL-transactions, there may be a sequence of sub-transactions linked in a chain. In such cases, each sub-transaction is considered to be a sub-transaction of the original ILL-transaction, so each intermediary which initiates a new sub-transaction replaces the current sub-transaction-qualifier with a new one which is unique within the scope of the intermediary. All sub-transactions of a particular ILL-transaction can be distinguished on the basis of the combination of the transaction-id and the requester-id.

7.2 Protocol states

The ILL Protocol states are identical to the ILL-transaction states defined in the ILL Service Definition.

7.2.1 Requester states

The requester state is the state of processing of an ILL-transaction at the requester. It may be one of the following:

IDLE The ILL-transaction has not started.

PENDING A request has been made and the item is expected from the responder; or a message

has been received indicating that the item will be supplied or has been placed on

hold; or that the request has been forwarded to another institution.

NOT-SUPPLIED The ILL-transaction has reached a stage where the request cannot be filled by the

responder.

CONDITIONAL The ILL-transaction has reached a stage where the request can only be filled if the

requester agrees to meet specified conditions.

CANCEL-PENDING The requester has initiated cancellation of the ILL-transaction but no response has

been received from the responder.

CANCELLED The ILL-transaction has been cancelled by the responder.

SHIPPED The item has been shipped to the requester.

RECEIVED The item has been received from the responder.

RENEW/ A request has been made for the renewal of the item.

PENDING

RENEW/ A request has been made for the renewal of an item which is overdue.

OVERDUE

OVERDUE The requester has been notified that the item is overdue.

NOT-RECEIVED/ The responder has sent an overdue notification for an item that has not yet been

OVERDUE received.

RECALL The item has been recalled by the responder.

RETURNED The item has been shipped back to the responder.

LOST The item has been lost.

7.2.2 Responder states

The responder state is the state of processing of an ILL-transaction at the responder. It may be one of the following:

IDLE The responder has not received a request.

IN-PROCESS A request has been received and is being processed by the responder; the item has

not been shipped.

FORWARD The request has been forwarded to another institution.

NOT-SUPPLIED The responder has responded to a request with an ILL-ANSWER of RETRY,

UNFILLED, LOCATIONS-PROVIDED or ESTIMATE; or the ILL-transaction has

expired.

CONDITIONAL The request can only be filled if the requester agrees to meet specified conditions.

CANCEL-PENDING The requester has initiated cancellation of the ILL-transaction but no response has

been provided by the responder.

CANCELLED The ILL-transaction has been cancelled by the responder.

SHIPPED The item has been shipped to the requester.

RENEW/ A request has been made for the renewal of the item.

PENDING

RENEW/ A request has been made for the renewal of an item which is overdue.

OVERDÚE

OVERDUE The responder has informed the requester that the item is overdue.

RECALL The item has been recalled by the responder.

CHECKED-IN The item has been received back from the requester.

LOST The item has been lost.

7.2.3 Terminal states

For the requester, responder and intermediary, there are certain states, known as terminal states which, when reached, will not result in any further transitions for a given ILL-transaction. The only exception is a transition to another terminal state.

An ILL-transaction would normally be maintained in a terminal state for a certain length of time before the ILL-transaction information is made inaccessible to the peer or is deleted. This length of time is a local management decision, or subject to agreement by implementors. Note, however, that the requirement to respond to a Status-Query request, and the requirement to relay messages suggests that this length of time may have to be sufficient to allow the information to be accessible for the maximum loan period plus renewal periods and delivery time. For non-returnable items, the length of time may have to be sufficient to allow the requester to determine that an expected item will not be received and to invoke the Status-Query or Lost services.

The possible terminal states for the requester are

- NOT-SUPPLIED
- CANCELLED
- RECEIVED (if a non-returnable item is received)
- RETURNED
- LOST

The possible terminal states for the responder are

- NOT-SUPPLIED
- CANCELLED
- FORWARD
- SHIPPED (if a non-returnable item is shipped)
- CHECKED-IN
- LOST

The terminal state for a particular ILL-transaction will depend on its circumstances. For example, when a photocopy is provided, SHIPPED is the terminal state for the responder, while RECEIVED is the terminal state for the requester.

The possible terminal states for the intermediary are

- NOT SUPPLIED
- FORWARD
- CANCELLED
- SHIPPED

7.2.4 Intermediary states

An intermediary involved in a chained or partitioned ILL-transaction plays both the role of responder (in its interactions with the requester) and requester (in its interactions with the responder). It maintains separate state information for each of these sets of interactions.

For unsuccessful sub-transactions, the terminal states for the intermediary requester are NOT-SUPPLIED and CANCELLED; for the intermediary responder, they are NOT-SUPPLIED, CANCELLED, and FORWARD.

For a successful ILL-transaction, the terminal state for an intermediary in both the roles of requester and responder is the SHIPPED state.

7.3 Protocol variables

The following protocol variables affect ILL Protocol behaviour. These variables are maintained by the ILLPM and are set according to parameters of service primitives or received APDUs. An intermediary maintains the appropriate protocol variables separately for its requester and responder roles.

RETURN used to indicate whether a shipped item is required to be returned to the responder. It

takes on the values TRUE or FALSE.

FWD used to indicate whether or not a request may be forwarded by the responder. It takes

on the values TRUE or FALSE.

PART used by an intermediary to indicate whether an ILL-transaction can be or has been

partitioned. It takes on the values TRUE or FALSE.

CHAIN used by an intermediary to indicate whether an ILL-transaction can be or has been

chained. It takes on the values TRUE or FALSE.

SEQUENCEused to preserve the time stamp of the last received APDU. This variable is set to the TIME-STAMP

value of the type "date-time-of-this-service" in the received APDU, and serves to detect

out-of-sequence APDUs.

REPEAT-TIME-used to preserve the time stamp of the last received APDU which caused a state change.

STAMP This variable is set to the value of the type "date-time-of-this-service", or if the received

APDU is itself a repeated one, then this protocol variable is set to the value of the type

"date-time-of-original-service".

used to preserve the identification of the current partner for the ILL-transaction for CURRENT-

the purpose of APDU sequence validation. For the requester, it is set initially to the PARTNER-ID

> value of the parameter "responder identification" in an ILL-REQUEST service primitive. Thereafter it is updated to the value of "responder identification" in a received APDU when that value is not equal to the value of CURRENT-PARTNER-ID and is not one of the values of PREVIOUS-PARTNER-IDS. Similarly, for the responder, it is set initially to the value of the field "requester-id" in a received ILL-REQUEST and is updated to the value

of the same field in subsequent APDUs.

used to preserve the identification of previous partners for the ILL-transaction. When-PREVIOUS-

PARTNER-IDS ever the value of CURRENT-PARTNER-ID is changed, the previous value is added to this protocol variable. Since the current partner identification may change more than once in the course of an ILL-transaction, e.g. as a result of multiple instances of forwarding,

this protocol variable may consist of a sequence of values.

Expiry timer 7.4

The following timer must be maintained by the responder if it supports the EXPIRY service:

EXPIRY specifies the date of ILL-transaction expiry.

This information is provided by the requester in the ILL-REOUEST.

Request information

The entire contents of the original ILL-REQUEST must be preserved to support ILL-transaction forwarding, partitioning and chaining. An intermediary may however change the contents of an ILL-REQUEST when the request is forwarded or a sub-transaction is initiated. For example, it may correct bibliographic information provided, or it may change the permission-to-chain to FALSE in a subtransaction when the value in the original ILL-REQUEST was TRUE.

An intermediary should always change the value of requester-id to its own when a sub-transaction is initiated. Note that the identity of the initial requester is preserved in the transaction-id.

7.5.1 System-id

The ILL-REQUEST information includes the identification of the requester and responder, both of which are of type system-id, which consists of one or more of the following components:

person-or-institutionsymbol Number(s), letter(s) or a code serving to identify unambiguously to the responder, in an abbreviated format a person or institution which is participating in an ILL

request.

name-of-person-or-institution

a word, phrase or abbreviation which identifies a person, library, institution or

corporation.

A person-or-institution-symbol may have internal structure, e.g. to indicate an institution's affiliation with a particular utility, consortium, etc., or to identify individual workstations (i.e. application processes) within an institution. Any such structure is outside the scope of this standard and is the responsibility of the appropriate authorities.

Since the scope of a person-or-institution-symbol is limited, ILL-transactions which use only this information as part of system-id are constrained to operate only within the domain of the symbol. ILL-transactions which involve persons or institutions outside that domain must include "name-of-person-or-institution" as part of the system-id.

The name-of-person-or-institution represents a free-form description of a person or institution title.

The requester and responder shall use a constant value for a system-id throughout an ILL-transaction. Thus, if only a person-or-institution-symbol is assigned initially by the requester, then only a symbol shall be used thereafter and the value of the symbol shall not change. If both a person-and-institution-symbol and a name-of-person-or-institution are assigned initially by the requester, both the symbol and the name shall be used thereafter and the value of the symbol and of the name shall not change.

7.6 History information

The following additional history information is provided as part of a STATUS-OR-ERROR-REPORT for an ongoing ILL-transaction and, therefore, must be maintained throughout the lifetime of an ILL-transaction:

- date-of-last-transition;
- most-recent-service;
- date-of-most-recent-service;
- initiator-of-most-recent-service;
- shipped-service-type;
- transaction-results;
- most-recent-service-note.

The "most-recent-service" indicates which ILL service primitive was last invoked or which APDU (indication) last received by this ILL service-user. Out of sequence service indications are to be considered as valid service indications for the purpose of the "most-recent-service" component of the history report. An exception is when a STATUS-OR-ERROR-REPORT is sent in response to a STATUS-QUERY, in which case the "most-recent-service" is the one prior to the STATUS-QUERY.

The "date-of-most-recent-service" indicates the date of the "most-recent-service".

The "initiator-of-most-recent-service" identifies the requester or responder who initiated the most recent service.

The "shipped-service-type" should reflect the most current information in the "shipped-service-type" parameter from the SHIPPED or RECEIVED service or from the SHIPPED or RECEIVED APDU, e.g. if a requester has received a SHIPPED APDU and then invokes a RECEIVED request, then the value in the RECEIVED request is used. This information may not be available for all ILL-transactions.

The "transaction-results" should reflect the value of the "transaction-results" parameter contained in the ILL-ANSWER. This information may not be available for all ILL transactions.

The "most-recent-service-note" provides the contents of the Note parameter from the most recent service primitive.

If status information is requested for a terminated ILL-transaction, no history information may be available.

8 Elements of procedure

8.1 Events and actions

This Clause describes the allowable events and actions for a single ILL-transaction. The requester, responder and intermediary must react to various events by taking specific actions. An event is defined to be the receipt of an APDU from another ILL ASE or the receipt of a service primitive from the local ILL service user. An action can take the form of the issuance of a service primitive to the local ILL service user, or the transmission of one or more APDUs to a remote ILL ASE.

The following subclauses identify which events and actions are allowable for the requester, responder and intermediary and which, by implication, are not.

8.1.1 Requester events

This Clause describes the allowable events for a requester.

The events relating to service primitive requests from the ILL service user are the following:

- ILL-REQUEST.request
- CONDITIONAL-REPLY.request:

answer = YES

— CONDITIONAL-REPLY.request:

answer = NO

- CANCEL.request
- RECEIVED.request
- RETURNED.request
- RENEW.request
- LOST.request
- DAMAGED.request
- MESSAGE.request
- STATUS-QUERY.request

STATUS-OR-ERROR-REPORT.request

The events relating to ILL APDUs received from the remote ILL ASE are the following:

- FORWARD-NOTIFICATION
- SHIPPED
- ILL-ANSWER:

Request-result = CONDITIONAL

- ILL-ANSWER: Request-result = RETRY
- ILL-ANSWER: Request-result = UNFILLED
- ILL-ANSWER:

Request-result = LOCATIONS-PROVIDED

— ILL-ANSWER:

Request-result = WILL-SUPPLY

— ILL-ANSWER:

Request-result = HOLD-PLACED

— ILL-ANSWER:

Request-result = ESTIMATE

- CANCEL-REPLY
- RECALL
- CHECKED-IN
- OVERDUE
- RENEW-ANSWER: answer = YES
- RENEW-ANSWER: answer = NO
- LOST
- DAMAGED
- MESSAGE
- STATUS-QUERY
- STATUS-OR-ERROR-REPORT
- EXPIRED

8.1.2 Requester actions

The following service primitives can be issued to the ILL service user:

- FORWARD-NOTIFICATION.indication
- SHIPPED.indication

_	ILL-ANSWER.indication:
	Request-result = CONDITIONAL
_	ILL-ANSWER.indication: Request-result = RETRY
_	ILL-ANSWER.indication: Request-result = UNFILLED
_	ILL-ANSWER.indication:
	Request-result = LOCATIONS-PROVIDED
_	ILL-ANSWER.indication:
	Request-result = WILL-SUPPLY
_	ILL-ANSWER.indication:
	Request-result = HOLD-PLACED
_	ILL-ANSWER.indication:
	Request-result = ESTIMATE
_	CANCEL-REPLY.indication
_	RECALL.indication
_	CHECKED-IN.indication
_	OVERDUE.indication
_	RENEW-ANSWER.indication:
	answer = YES
_	RENEW-ANSWER.indication: answer = NO
_	LOST.indication
_	DAMAGED.indication
_	MESSAGE.indication
_	STATUS-QUERY.indication
_	STATUS-OR-ERROR-REPORT.indication
_	EXPIRED.indication
The	e following ILL APDUs can be sent to the remote ILL ASE:
_	ILL-REQUEST
_	CONDITIONAL-REPLY:
	answer = YES
_	CONDITIONAL-REPLY:
	answer = NO
_	CANCEL
_	RECEIVED - This action is optional

- RETURNED This action is optional
- RENEW
- LOST
- DAMAGED
- MESSAGE
- STATUS-QUERY
- STATUS-OR-ERROR-REPORT

8.1.3 Responder events

This clause describes the allowable events for a responder.

The events relating to service primitive requests from the ILL service-user are the following:

- FORWARD.request
- SHIPPED.request
- ILL-ANSWER.request: Request-result = CONDITIONAL
- ILL-ANSWER.request: Request-result = RETRY
- ILL-ANSWER.request: Request-result = UNFILLED
- ILL-ANSWER.request: Request-result = LOCATIONS-PROVIDED
- ILL-ANSWER.request: Request-result = WILL-SUPPLY
- ILL-ANSWER.request: Request-result = HOLD-PLACED
- ILL-ANSWER.request: Request-result = ESTIMATE
- CANCEL-REPLY.request
- RECALL.request
- CHECKED-IN.request
- OVERDUE.request
- RENEW-ANSWER.request: answer = YES
- RENEW-ANSWER.request: answer = NO
- LOST.request
- DAMAGED.request
- MESSAGE.request
- STATUS-QUERY.request
- STATUS-OR-ERROR-REPORT.request

The events relating to ILL APDUs received from the remote ILL ASE are the following:

- ILL-REQUEST
- CONDITIONAL-REPLY: answer = YES

— CANCEL

— RECEIVED

— CONDITIONAL-REPLY: answer = NO

_	RETURNED			
_	RENEW			
_	LOST			
_	DAMAGED			
_	MESSAGE			
_	STATUS-QUERY			
_	- STATUS-OR-ERROR-REPORT			
The	The following local events can occur within the ILL service provider:			
_	- EXPIRY TIMEOUT			
8.1	.4 Responder actions			
The	The following ILL service primitives can be issued to the ILL service user:			
_	ILL-REQUEST.indication			
_	CONDITIONAL-REPLY.indication: answer = YES			
_	CONDITIONAL-REPLY.indication: answer = NO			
_	CANCEL.indication			
_	RECEIVED.indication			
_	RETURNED.indication			
_	RENEW.indication			
_	LOST.indication			
_	DAMAGED.indication			
_	MESSAGE.indication			
_	STATUS-QUERY.indication			
_	STATUS-OR-ERROR-REPORT.indication			
_	EXPIRED.indication			
The	e following ILL APDUs can be sent to the remote ILL ASE:			
_	ILL-REQUEST			
_	SHIPPED -This action is optional.			
_	FORWARD-NOTIFICATION			
_	ILL-ANSWER: Request-result = CONDITIONAL			
_	ILL-ANSWER: Request-result = RETRY			

- ILL-ANSWER: Request-result = UNFILLED
- ILL-ANSWER: Request-result = LOCATIONS-PROVIDED
- ILL-ANSWER: Request-result = WILL-SUPPLY
- ILL-ANSWER: Request-result = HOLD-PLACED
- ILL-ANSWER: Request-result = ESTIMATE
- CANCEL-REPLY
- RECALL
- CHECKED-IN This action is optional.
- OVERDUE
- RENEW-ANSWER: answer = YES
- RENEW-ANSWER: answer = NO
- LOST
- DAMAGED
- MESSAGE
- STATUS-QUERY
- STATUS-OR-ERROR-REPORT
- EXPIRED

8.1.5 Intermediary events and actions

This Clause describes the allowable events for an intermediary. An intermediary participating in a chained or partitioned ILL-transaction plays both the roles of requester and responder.

In the role of requester, the intermediary events and actions are the same as for a requester, although the states may differ.

In the role of responder, the intermediary events and actions are the same as for a responder, although the states may differ. The one difference is that the SHIPPED APDU is mandatory.

8.2 Procedural rules for all parties

8.2.1 Sending and receiving APDUs

With the exception of the FORWARD service, each request service primitive results in the preparation and transmission of the APDU of the corresponding name.

In the case of the FORWARD.request, two APDUs are prepared: an ILL-REQUEST APDU is sent to the new responder, while a FORWARD-NOTIFICATION APDU is sent to the requester.

The receipt of a valid APDU results in a corresponding indication service primitive.

APDUs are prepared and sent only upon the explicit request of the ILL service user, with the exception of the EXPIRED APDU which is sent by the responder's system in the case of timer expiry.

8.2.2 Transaction phases

An ILL-transaction can have two phases: processing and tracking. The processing phase is mandatory for all ILL-transactions while the tracking phase is applicable only for ILL-transactions where a returnable item, e.g. a monograph, is supplied.

The processing phase for the requester includes all events and actions up to and including the receipt of the requested item. This phase normally terminates in the RECEIVED state.

The processing phase for the responder includes all events and actions up to and including the shipping of the requested item. This phase normally terminates in the SHIPPED state.

For the intermediary requester, the processing phase includes all events and actions up to and including receipt of the SHIPPED indication; for the intermediary responder the processing phase includes all events up to and including issuing the SHIPPED request. For both the intermediary requester and responder, the processing phase normally terminates in the SHIPPED state.

The tracking phase includes all events and actions after shipping and receipt of a returnable item, including renewals, overdues and item return.

The existence of a tracking phase for an ILL-transaction is indicated by the RETURN protocol variable. A value of TRUE indicates that the tracking phase is applicable and the associated procedures must be followed. A value of FALSE indicates that the tracking phase is not required and the corresponding events are not permitted. There is no tracking phase for ILL-transactions involving non-returnable items, e.g. a photocopy.

The responder sets the RETURN variable when the triggering event is SHIPPED.request. If the service data element shipped-service-type is equal to LOAN then RETURN is set to TRUE; if the service data element shipped-service-type is equal to COPY/NON-RETURNABLE then RETURN is set to FALSE.

The requester sets the RETURN variable when the triggering event is RECEIVED.request. If the service data element shipped-service-type is equal to LOAN then RETURN is set to TRUE, if the service data element shipped-service-type is equal to COPY/NON-RETURNABLE then RETURN is set to FALSE.

8.2.3 Optional messages

8.2.3.1 Simple transactions

For a simple ILL-transaction, four of the ILL Protocol actions are optional:

- send SHIPPED APDU;
- send RECEIVED APDU;
- send RETURNED APDU;
- send CHECKED-IN APDU.

An application-entity-invocation may send optional APDUs whenever it wants to, and in addition is obliged to send them in certain situations.

The initiator of an ILL-transaction can inform the responder of what it is capable of supplying and what is requires in the way of optional messages within the ILL-REQUEST.

The ILL-REQUEST can specify the following:

- a) whether the requester is capable of sending RECEIVED;
- b) whether the requester is capable of sending RETURNED;
- c) whether the requester requires SHIPPED;

- d) whether the requester requires CHECKED-IN;
- e) whether the requester desires SHIPPED; this choice is meaningful only if choice c. above is NO;
- f) whether the requester desires CHECKED-IN; this choice is meaningful only if choice d. above is NO.

Correspondingly, the ILL-ANSWER and the SHIPPED can specify the following:

- a) whether the responder is capable of sending SHIPPED;
- b) whether the responder is capable of sending CHECKED-IN;
- c) whether the responder requires RECEIVED;
- d) whether the responder requires RETURNED;
- e) whether the responder desires RECEIVED; this choice is meaningful only if choice c. above is NO;
- f) whether the responder desires RETURNED; this choice is meaningful only if choice d. above is NO;

When a responder receives an ILL-REQUEST that indicates either

- a) that the requester cannot send a message that the responder requires, or
- b) that the requester requires a message that the responder cannot send,

then the responder may send an ILL-ANSWER -UNFILLED. If a responder chooses to supply the requested item, it does so on the understanding that the RECEIVED and RETURNED messages will not be sent.

In all cases where a message is not required, it may or may not be sent, whether or not it is desired. The receipt of an optional APDU that was not requested is not a protocol error and, except for the SHIPPED APDU, does not cause a state change.

8.2.3.2 Chained and partitioned transactions

For chained and partitioned ILL-transactions, the SHIPPED APDU is mandatory, both between the responder and the intermediary and between the intermediary and the requester.

The APDUs RECEIVED, RETURNED and CHECKED-IN are optional. However, an intermediary, when acting as a requester, must be capable of generating RECEIVED and/or RETURNED if so required by the responder, and, when acting as responder, must be capable of generating CHECKED-IN if so required by the requester.

8.2.4 Send-to-list

The "send-to-list" identifies potential destinations for forwarding, chaining or partitioning. Each entry in the list specifies a responder-id and optionally an account number and a system-address. The ILL-transaction initiator may always supply entries for this list, may never fill it, or may rely on an intermediary to add entries. The protocol does not limit the number of entries in the send-to-list, nor does it disallow repeated entries, with the condition that such repeated entries cannot be used when forwarding (see 8.2.5).

Intermediaries may alter this list if "permission-to-change-send-to-list" is TRUE. Changes to this list may be in the form of additions or deletions.

The interpretation of this list is governed by the "preference" type.

The value "ordered" indicates that the order of preference for forwarding, etc., is that specified in the "send-to-list". Changes to the list, when permitted, can only be in the form of additions to the end of the list.

The value "unordered" indicates that any member of the list may be selected without preference. Changes to the list, when permitted, can be in any form.

8.2.5 Already-tried-list

This list identifies the institutions to which an ILL request has already been sent. Such sites must be excluded from any subsequent forwarding, i.e. it is not permissible for a responder who has forwarded an ILL request to receive a subsequent ILL request with the same transaction-id. This list imposes no other constraints on ILL-transaction processing.

This list is updated with the responder's system-id whenever an ILL request is forwarded, or a subtransaction for a chained or partitioned ILL-transaction is initiated. In the original ILL-REQUEST data may be contained in the already-tried-list. Any addition to the list should be placed at the end of the list.

8.2.6 Control of renewals

The SHIPPED, OVERDUE and RENEW-ANSWER APDUs with the same transaction-id all indicate whether a loan is renewable. This information is provided to the requester who is expected not to initiate a RENEW.request unless the item is renewable. It is not an error if a RENEW.request is made when the item is not renewable.

8.2.7 APDU sequence validation

With the exception of the MESSAGE, STATUS-QUERY, STATUS-OR-ERROR-REPORT and DAMAGED APDUs, the recipient validates all received APDUs with the same transaction-id and from the same originator for correct sequencing, based on the value of the type "date-time-of-this-service" in each APDU. The value of the "service date and time" parameter must be distinct for each service request made by the same party (requester, responder or intermediary) for a particular transaction.

This value is compared against the value of the protocol variable SEQUENCE-TIME-STAMP. If the SEQUENCE-TIME-STAMP has a value equal to or greater than the value in the received APDU, the received APDU causes no state change, the SEQUENCE-TIME-STAMP is not updated, and an indication service primitive is issued to the user. No checking is performed for repeated APDUs (see 8.2.8). If the SEQUENCE-TIME-STAMP has a value less than the value of the type "date-time-of-this-service" in the received APDU, the APDU is accepted, a state change is made if appropriate and the SEQUENCE-TIME-STAMP is updated. Sequence validation is performed after system validation and before any other processing by the recipient ILLPM.

Sequence validation is performed only for APDUs from the same originator. For the requester, and the intermediary requester, this is determined by comparing the protocol variable CURRENT-PARTNER-ID with a field in some or all APDUs that are received. In a simple transaction, the comparison is with the "responder-id" field in every APDU that is received, except in the case of the FORWARD-NOTIFICATION APDU where the comparison is with the "intermediary-id" field. In a chained or partitioned transaction, the comparison is with the "intermediary-id" field of any FORWARD-NOTIFICATION or SHIPPED APDU that is received. The CURRENT-PARTNER-ID protocol variable is given an initial value as described in 7.3. When an APDU arrives from a different responder, for example a SHIPPED indication from an institution to which an ILL request has been forwarded, then no sequence check is performed and the PREVIOUS-PARTNER-IDS protocol variable is checked to determine whether the APDU arrived from a party already involved in the ILL-transaction. If the received APDU is from a new responder, then

- a) the received APDU is treated as an in-sequence message and is processed accordingly,
- b) the SEQUENCE-TIME-STAMP protocol variable is set to the time stamp of the received APDU, and
- c) the CURRENT-PARTNER-ID value is added to PREVIOUS-PARTNER-IDS and is updated to reflect the value of "responder-id" in the received APDU.

If the responder is a previous one, then the received APDU is treated in the same way as an out-of-sequence one, and SEQUENCE-TIME-STAMP, CURRENT-PARTNER-ID and PREVIOUS-PARTNER-IDS are not updated.

For the responder, and the intermediary responder, sequence validation is performed by comparing for each received APDU the value of the field "requester-id" with the protocol variable CURRENT-PARTNER-ID. When an APDU arrives from a different requester, for example a RECEIVED indication from an institution to which an ILL request has been partitioned, then no sequence check is performed and the PREVIOUS-PARTNER-IDS protocol variable is checked to determine whether the APDU arrived from a party already involved in the ILL-transaction. If the received APDU is from a new requester, then

- a) the received APDU is treated as an in-sequence message and is processed accordingly,
- b) the SEQUENCE-TIME-STAMP protocol variable is set to the time stamp of the received APDU, and
- c) the CURRENT-PARTNER-ID value is added to PREVIOUS-PARTNER-IDS and is updated to reflect the value of "requester-id" in the received APDU.

If the requester is a previous one, then the received APDU is treated in the same way as an out-of-sequence one, and SEQUENCE-TIME-STAMP, CURRENT-PARTNER-ID and PREVIOUS-PARTNER-IDS are not updated.

Note that with the exception of the (ILL-REQUEST, CANCEL) sequence, the ILL Protocol is resilient to all out-of-sequence combinations, in the sense that the second (out-of-sequence) APDU in the sequence will be accepted by the protocol even if it is received first. This avoids the need for special rules for each possible situation as long as the second APDU received never causes a state change.

8.2.8 Repeated APDUs

It is possible to repeat a particular service request one or more times without causing a protocol error. Examples of situations where a service request may need repeating include:

- an OVERDUE request where multiple overdue notices are sent before action is taken;
- an ILL-REQUEST, CANCEL, RENEW or CONDITIONAL request when no response has been received to the preceding request;
- an ILL-REQUEST, or any other request, when a problem was detected with the underlying communications service that may have prevented delivery of the corresponding APDU.

Only the most recent service request which caused a state change in the originating system can be repeated. Service requests which never cause a state change, i.e. MESSAGE, STATUS-QUERY, STATUS-OR-ERROR-REPORT and DAMAGED, are not repeated; each service request is a new one.

If an ILL-ANSWER(CONDITIONAL) is followed by CONDITIONAL-REPLY(YES), the responder may send another ILL-ANSWER(CONDITIONAL), with an additional condition. This is not considered to be a repeated service request.

A repeated service request is identified by providing a value for the type "date-time-of-original-service" when the repeated request is made. This date and time is that of the original request that is being repeated. When a service request is repeated, only the "service-date-time" and "note" parameters may have different values. No state change is effected in the system where the request repeat is initiated.

The recipient of a repeated APDU deals with it differently according to whether the original or a preceding repeated APDU was already received.

If no previous APDU has been received, as indicated by different values for "date-time-of-original-service" and the REPEAT-TIME-STAMP, then the APDU is treated as original with the corresponding state change and service indication. Also, the REPEAT-TIME-STAMP is updated to equal the "date-time-of-original-service". If a previous APDU has been received, as indicated by equality of the "date-time-of-original-service" and "REPEAT-TIME-STAMP", then no state change is made. However, an indication service primitive is issued to the service-user because of the possibility that the "note" field might have new information. The recipient of a repeated service indication shall repeat its earlier response, if one has already been made.

The mechanism whereby the decision is made to repeat a service request is outside the scope of this International Standard.

Note that the EXPIRY service cannot be repeated because it is a provider-initiated service.

8.2.9 Retries

When a previous ILL-transaction or sub-transaction has terminated with a transaction result of RETRY, UNFILLED, LOCATIONS-PROVIDED or ESTIMATE, it is possible to initiate a new transaction as an explicit retry at a later date. When the ILL-transaction is a retry of a previous one, the "Retry-Flag" of the ILL-REQUEST APDU is set to TRUE.

For the initial requester a retry is a new transaction, and so the ILL-transaction-qualifier must be different from that used in the original request but the ILL-transaction-group-qualifier must be the same (to enable the responder or intermediary to relate the retry to the previous ILL-transaction).

For an intermediary a retry is a new sub-transaction, and so the sub-transaction-qualifier must be different from that used in the original request, but both the ILL-transaction-group-qualifier and the ILL-transaction-qualifier must be the same (to enable the responder or next intermediary to relate the retry to the previous sub-transaction).

8.2.10 Transaction expiry

The requester, at the time of an ILL-REQUEST, may choose to set a time limit on the lifetime of the ILL-transaction. This time limit is indicated in one of two ways:

- a) by providing a value for the "need-before-date" type and setting the "expiry-flag" to "NEED-BEFORE-DATE"; or
- b) by providing a value for the type "expiry-date" and setting the "expiry-flag" to "OTHER-DATE".

If either of these two conditions is satisfied, then the "EXPIRY" timer is set to the specified expiry date at the responder when the ILL-REQUEST APDU is received.

If no time limit is to be set for ILL-transaction expiry then "expiry-flag" is given the value "NO EXPIRY".

If no response (in the form of an ILL-Answer or Shipped service) is initiated before the value of the "EXPIRY" timer becomes equal to the current calendar date, then an EXPIRED APDU is sent by the responder to the requester. An EXPIRED indication service primitive is issued at both the requester and responder and the ILL-transaction enters the NOT-SUPPLIED state.

- NOTE 1 These two possibilities for setting an expiry date for an ILL-transaction give the requester the flexibility of associating or not associating expiry semantics with the "need-before-date". An example of the use of an expiry date other than "need-before-date" would be to allow a shorter time to reply so that other potential responders could be contacted before the need-before-date.
- NOTE 2 In cases where the "expiry-flag" is set to "OTHER-DATE", it is still possible to provide a value for "need-before-date" but it has no expiry semantics.
- NOTE 3 As an implementation consideration to protect against the possible loss of an EXPIRED APDU, the requester may also maintain an expiry timer. If this timer should expire, this could trigger the user to send a STATUS-QUERY to the responder. Expiry of the requester's timer should not result in automatic expiry of the ILL-transaction, as the responder may not actually have timed out (e.g. a SHIPPED message may be in transit or may have been lost).

If an ILL-ANSWER.request with the result CONDITIONAL is issued by the responder, then the EXPIRY timer is reset to the value of the type "date-for-reply". If this timer expires, then the same actions described above take place. If no value is present for this type, the EXPIRY time is unaffected, i.e. disabled if previously disabled or value left intact if previously set.

NOTE The "date-for-reply" in the ILL-ANSWER (CONDITIONAL) may be sooner than the date originally set for expiry by the requester.

If the responder receives a CONDITIONAL-REPLY with answer YES, then the EXPIRY timer is reset to its original value.

The following events at the responder will disable the EXPIRY timer:

- ILL-ANSWER.request with result not equal to CONDITIONAL
- SHIPPED.request
- FORWARD.request
- receive CANCEL APDU

NOTE If an ILL-ANSWER with the results WILL-SUPPLY or HOLD-PLACED is received with a date that is later than the "need-before-date" or "expiry-date" indicated on the original ILL-REQUEST, then it is up to the requester to decide whether to wait or to cancel the request.

8.2.11 Transaction cancellation

A requester can initiate cancellation of an ILL-transaction at any time while in the PENDING state.

Once a responder has received a CANCEL.indication, it must respond with a CANCEL-REPLY.request, with the following exception.

If the responder has already issued a SHIPPED.request, FORWARD.request, or an ILL-ANSWER.request with a result of RETRY, UNFILLED, LOCATIONS-PROVIDED or ESTIMATE, or has received an EXPIRED. indication, then the CANCEL.indication is ignored and no CANCEL-REPLY.request is issued.

When the responder issues the CANCEL-REPLY.request with answer = YES, then the APDU CANCEL-REPLY is sent and the responder enters the terminal state CANCELLED. When the APDU CANCEL-REPLY is received, the requester issues a CANCEL-REPLY.indication and enters the terminal state CANCELLED.

When the responder issues the CANCEL-REPLY.request with answer = NO, then the APDU CANCEL-REPLY is sent and the responder enters the IN-PROCESS state. When the APDU CANCEL-REPLY is received, the requester issues a CANCEL-REPLY.indication and enters the PENDING state.

8.2.12 Lifetime of ILL-Transaction information

The length of time that ILL-transaction information is maintained by a system once an ILL-transaction reaches a terminal state is a local matter that is outside the scope of this International Standard. The process whereby this information is made unavailable is termed transaction closure or transaction removal.

A system must respond to all STATUS-QUERY.requests. If the relevant ILL-transaction is not available, then the STATUS-OR-ERROR-REPORT will indicate one of the following two reasons:

- "information not available temporary"
- "information not available permanent"

The first condition is used to signal a temporary unavailability of information, for example due to a storage system failure. The second condition is used once an ILL-transaction has been closed.

8.2.13 Protocol errors

Any events not listed in the protocol tables of <u>Annex A</u> are not valid and are considered to be protocol errors. With the exception specified in <u>Clause 8.2.14</u>, incorrectly formatted APDUs or APDUs with invalid data are also considered to be protocol errors.

When a protocol error is detected, no state change occurs and a STATUS-OR-ERROR-REPORT APDU describing the nature of the error is sent by the ILLPM.

If a protocol error is reported in response to an initial ILL-Request APDU, the requester may force the transaction to a terminal state such as CANCELLED or NOT-SUPPLIED. Alternatively the requester may re-issue the APDU, possibly in a different version.

8.2.14 Rules for extensibility

All syntactical errors in received APDUs are considered to be protocol errors except for an unknown value of a known parameter (other than protocol version), which does not cause a protocol error.

An unknown value of protocol-version does constitute a protocol error.

8.2.15 Responder-specific information

The ILL Protocol makes allowance for conveying responder-specific information to describe a requested service or the result of an ILL request.

Responder-specific information may be provided to supplement the standardized values for ILL-service-type and results-explanation defined in this International Standard. In such cases, any standardized value other than "responder-specific" is used for ILL-service-type or result reason and the supplementary responder-specific information is provided in the separate type responder-specific-service or responder-specific-results, respectively.

Alternatively, responder-specific information may be provided to supplant the standardized values for ILL-service-type and results-explanation defined in this International Standard. In such cases, the standardized value "responder-specific" is used for ILL-service-type or result reason and the responder-specific information must be provided in the separate type responder-specific-service or responder-specific-results, respectively. The use of the ASN.1 type EXTERNAL to define responder-specific information is described in ANNEX D.

8.2.16 Account-number information

When a request is forwarded, chained or partitioned, the account-number in Cost-Info-Type is replaced by the requesting institution's account number with the next institution to which the request is sent as contained in the corresponding entry in the Send-to-List-Type. If no such entry is available, this field is left empty.

8.2.17 Supplemental-item-description

In addition to the item identification information identified in this International Standard, it is possible to provide supplemental information that is different either in nature or in format. For example, information could be provided in ISO 2709 format, or in bar code format for quick item identification. Supplemental item description can be supplied in the ILL-REQUEST, SHIPPED, ILL-ANSWER, RECEIVED and RETURNED requests.

This information may be provided by the initial-requester or added later by responders or intermediaries (e.g. as a result of bibliographic checking).

8.2.18 Send Message

This parameter is an abstract service parameter that does not result in a corresponding protocol parameter.

8.3 Procedural rules for intermediaries

All ILL-transactions are initially simple. When given permission by the requester, a responder may choose to forward, chain or partition an ILL-transaction, or it may establish distinct ILL-transactions.

Intermediaries are subject to the rules stated in this clause, in addition to the rules specified in the preceding clause.

8.3.1 Transaction forwarding

The ILL Protocol supports unlimited forwarding of an ILL request, with the only constraint being that a request cannot be forwarded to the same responder twice within the same ILL-transaction group.

A responder can supply two different types of notes when forwarding an ILL-REQUEST: A forward-note in the forwarded ILL-REQUEST and a notification-note in the FORWARD-NOTIFICATION.

Once forwarding occurs, the responder no longer participates in the ILL-transaction. From that point, only the FORWARD, STATUS-REQUEST, STATUS-OR-ERROR-REPORT and MESSAGE services can be invoked by the responder. If while in the PENDING state, a requester sends a repeated ILL-REQUEST, a CANCEL, MESSAGE or STATUS-QUERY APDU to the responder, and the responder has already forwarded the request to a new responder, the intermediary (first responder) will send a STATUS-OR-ERROR-REPORT with an error-report value of "Already-Forwarded" with information in the Note field as to where the request was forwarded.

The Boolean protocol variable FWD is used by the responder to indicate whether or not a request may be forwarded. It is set upon receipt of an ILL-REQUEST APDU to the value conveyed by the type "permission-to-forward". If FWD is TRUE, then forwarding is permitted. If FWD is FALSE, then forwarding is not permitted.

The "permission-to-forward" type can also be set to FALSE at the time a request is forwarded when it is desirable to constrain further forwarding.

Forwarding may be mixed with ILL-transaction chaining and/or partitioning.

NOTE Forwarding is not intended to be used when a requested item is expected to become available in the future; in such cases, an ILL-ANSWER with a value of RETRY and a specified retry date is the appropriate response.

8.3.2 Transaction chaining

The ILL Protocol supports unlimited chaining of an ILL-transaction.

Chained ILL-transactions are identified by the value of "transaction-type" in the ILL-REQUEST APDU.

When ILL-transaction chaining occurs, the responder becomes an intermediary and initiates a subtransaction with a new responder. When the sub-transaction is initiated, the CHAIN variable remains TRUE while the PART variable is set to FALSE. The intermediary takes on the role of requester for the sub-transaction and keeps the role of responder for the main ILL-transaction. The sub-transaction is distinguished from the main ILL-transaction so that the former can be unsuccessful without affecting the latter.

The intermediary ILL-service user is responsible for coordinating events on the main and the subtransactions. Conceptually, this coupling is in terms of service primitives: a service primitive indication on one ILL-transaction is mapped onto the corresponding service primitive request on the other, e.g. the receipt of a SHIPPED.indication is mapped onto a SHIPPED.request to be sent to the requester.

The intermediary may alter the values of service parameters as it performs the mapping between main and sub-transactions, except where specifically disallowed. If it alters the value of the expiry timer, the expiry date for the sub-transaction must be equal to or less than the expiry date for the original request.

Coupling between the main and the sub-transaction is such that main ILL-transaction events are always mapped onto the corresponding sub-transaction event. Similarly, all sub-transaction events, except the ILL-ANSWER.indication with values RETRY, UNFILLED, or LOCATIONS-PROVIDED, the EXPIRED. indication and the FORWARD-NOTIFICATION.indication, are mapped onto the corresponding main ILL-transaction event.

In the case of an ILL-ANSWER.indication with one of the values specified above, it may be mapped onto a main ILL-transaction ILL-ANSWER.request, or it may not at the option of the intermediary. An example of the latter is the case where the intermediary, upon receipt of a negative response from one responder,

chooses to initiate a new sub-transaction with another responder rather than report immediately a negative answer to the main ILL-transaction requester.

 $An ILL-ANSWER. indication \ with a value of CONDITIONAL is to be mapped onto the main ILL-transaction \ ILL-ANSWER. request.$

A subsequent CONDITIONAL-REPLY with the value NO is to be mapped onto the sub-transaction. Note that in this case the intermediary may not initiate a new sub-transaction with another responder.

In the case of the FORWARD-NOTIFICATION.indication and EXPIRED.indication, no mapping to any main ILL-transaction event is performed. These service primitives have implications only for the sub-transaction. If an intermediary requester in the CANCEL-PENDING state receives a FORWARD-NOTIFICATION.indication from the responder and as a result returns to the PENDING state, it must issue a CANCEL.request to the new responder.

The intermediary participates in both the main and sub-transactions throughout their lifetime, but performs no state transitions during the tracking phase of such ILL-transactions, i.e. the intermediary acts in a pass-through mode. Within the intermediary, the SHIPPED state is the terminal state for both a successful main ILL-transaction and a successful sub-transaction. Subsequent state transitions only occur for the requester and responder. The state transition rules for the intermediary differ from those of the requester and responder in certain states. These intermediary specific rules are reflected in separate tables in Annex A.

The Boolean protocol variable CHAIN is used to indicate whether or not an ILL-transaction can be chained. It is set upon receipt of an ILL-REQUEST APDU to the value conveyed by the type "permission-to-chain". If CHAIN is TRUE, then chaining is permitted. The intermediary may choose to modify the value of the "permission-to-chain" type when it initiates a sub-transaction.

When the intermediary initiates a sub-transaction, it always indicates a requirement for the SHIPPED message in the "requester-optional-messages" parameter of the ILL-REQUEST service. All other components of this parameter have the same value as supplied in the original ILL-REQUEST.

When the intermediary responds to the requester with the APDU SHIPPED, the "responder-optional-messages" parameter must take on the value provided in the SHIPPED APDU received from the responder.

8.3.3 Transaction partitioning

The ILL Protocol supports unlimited partitioning of an ILL-transaction.

Partitioned ILL-transactions are identified by the value of "transaction-type" in the ILL-REQUEST APDU.

When ILL-transaction partitioning occurs, the responder becomes an intermediary and initiates a subtransaction with a new responder. When the sub-transaction is initiated, the PART variable remains TRUE while the CHAIN variable is set to FALSE.

The intermediary participates in the main ILL-transaction only during the processing phase, i.e. until a SHIPPED APDU is received from the responder and passed on to the requester. The sub-transaction has only a processing phase. Within the intermediary, the SHIPPED state is the terminal state for both a successful main ILL-transaction and a successful sub-transaction.

The tracking phase normally involves direct interaction between the requester and responder and bypasses the intermediary. However, if the intermediary receives a MESSAGE, STATUS-QUERY or STATUS-OR-ERROR-REPORT APDU after it is in a terminal state, the intermediary does not respond but passes on the APDU.

The identifiers of the main and sub-transactions differ only in the presence of a sub-transaction qualifier. Upon completion of the processing phase, the responder drops the sub-transaction qualifier from the ILL-transaction identifier (see <u>Clause 7.1</u>) and uses the remainder when interacting with the requester.

During the processing phase, the main and sub-transactions are coupled in the same manner as chained ILL-transactions.

The Boolean protocol variable PART is used to indicate whether or not an ILL-transaction can be partitioned. It is set upon receipt of an ILL-REQUEST APDU to the value conveyed by the type "permission-to-partition". If PART is TRUE, then partitioning is permitted.

When the intermediary initiates a sub-transaction, it always indicates a requirement for the SHIPPED message in the "requester-optional-messages" parameter of the ILL-REQUEST service. All other components of this parameter have the same value as supplied in the original ILL-REQUEST.

When the intermediary responds to the requester with the APDU SHIPPED, the "responder-optional-messages" parameter must take on the value provided in the SHIPPED APDU received from the responder. The requester sends any such requested APDUs directly to the responder, not to the intermediary.

8.3.4 Mixed forwarding, chaining and partitioning

Forwarding, chaining and partitioning may be mixed in any fashion within an ILL-transaction. The rules that apply differ according to the particular combination being used.

The following cases are distinguished:

- a) **Chaining followed by forwarding:** the recipient of a forwarded ILL-REQUEST interacts throughout the ILL-transaction with the intermediary identified by the "requester-id" parameter of the received ILL-REQUEST.
- b) **Forwarding followed by chaining:** the initiator of the chained sub-transaction interacts directly with the original-requester after it has received the forwarded ILL-REQUEST. The recipient of the chained ILL-REQUEST interacts with the chaining intermediary, as with a normal chained ILL-transaction.
- c) **Partitioning followed by forwarding:** the recipient of a forwarded ILL-REQUEST interacts throughout the processing phase with the intermediary identified by the "requester-id" parameter of the received ILL-REQUEST. During the tracking phase, it interacts directly with the initial-requester.
- d) **Forwarding followed by partitioning:** the initiator of the partitioned sub-transaction interacts directly with the original-requester during the processing phase, after it has received the forwarded ILL-REQUEST. The recipient of the partitioned ILL-REQUEST interacts with the partitioning intermediary during the processing phase, and with the initial-requester during the tracking phase, as with a normal chained ILL-transaction.
- e) Chaining followed by partitioning: when partitioning follows chaining, the rules for partitioning dominate the rules for chaining. The recipient of the partitioned ILL-REQUEST interacts during the processing phase with the intermediary identified by the "requester-id" parameter of the received ILL-REQUEST. If this phase completes with the sending of a SHIPPED APDU, then the "transaction type" parameter must be returned to the initial-requester with the value "partitioned" and not "chained". The value of the "responder-id" parameter shall be the identifier of the responder to which the request was partitioned. During the tracking phase, the initial-requester interacts directly with that responder.
- f) Partitioning followed by chaining: Unlike the preceding case, the recipient to which the ILL-REQUEST is chained is not aware of the partitioning and therefore cannot amend its behaviour accordingly. It therefore never interacts directly with the initial-requester. The processing phase proceeds normally, with the exception of the handling of the SHIPPED APDU. When the chaining intermediary, i.e. the one to which the ILL-REQUEST was partitioned, receives the SHIPPED. indication from the final-responder before passing it on, it sets the "supplier-id" parameter, if absent, to the value of "responder-id" and sets "responder-id" to the identification of that intermediary. The "transaction-type" parameter is set to "partitioned". In this way the SHIPPED indication received by the initial-requester will indicate that subsequent interactions during the tracking phase shall be directly with the chaining intermediary. However, the "supplier-id" will identify the actual supplier of the item. The chaining intermediary remains responsible for chaining all interactions with the initial-requester on to the final-responder, and vice versa.

Changes to the "transaction-type", "supplier-id" and "responder-id" parameters are made only when the "transaction-type" parameter does not already have the value "partitioned". This rule ensures that it is always the final intermediary in a sequence of partitionings that is identified to the initial-requester.

g) **Forwarding, chaining and partitioning:** No additional rules apply. The behaviour of any given combination is determined by the repeated application of the rules for the pairwise combinations stated above.

8.3.4.1 Distinct ILL-Transactions

When a system establishes distinct ILL-transactions as an alternative to acting as an intermediary, no specific rules of procedure for linking the distinct ILL-transactions are established by this International Standard.

Note, however, that such a dual-role system must employ some mechanism to track the progress of the two transactions to ensure that they reach terminal states; this could be achieved in various ways, for example:

- a) For all items, either a SHIPPED APDU must be supplied by the responder or the item must be shipped via the intermediary.
- b) For returnable items, either a CHECKED-IN APDU must be supplied by the responder or the item must be returned via the intermediary.

This style of operation, since it involves distinct simple ILL-transactions, has no protocol implications, and is not described further in this International Standard.

9 Abstract syntax

9.1 ASN.1 Specification of ILL APDUs

This clause describes the abstract syntax of the ILL APDUs defined within the ILL Protocol as listed in Clause 6. The ILL APDUs are defined using the ASN.1 notation defined in ISO 8824 and in its addendum 1.

Each APDU is defined as a structured type where a type is a named set of values. A structured type is defined by reference to one or more other types which may themselves be structured types or simple types. A simple type is defined by directly specifying the set of its values.

When defining the structured types, ASN.1 specifies which of the component types making up the structured type are optional, and which are mandatory, and the allowable values of the types.

Other information, for example whether a string is fixed or variable in size, and default values are also provided.

The comments included within the ASN.1 specification constitute part of the standard.

Some of the optional types are given default values. If a value for the type does not exist within the encoded APDU the default value is assumed. If a type does not have a default value, and a value for that type does not exist within the encoded APDU, then no value is associated with that type.

If a structured type is mandatory, but is made up only of optional component types then at least one of the optional types must be present, e.g. system-id.

If a structured type is optional, but is constructed from a mandatory type, then the component type is mandatory only if the structured type is present, e.g. supply-medium-info-type.

The ILL APDUs are defined in 9.1.1 as structured types. 9.1.2 lists the types from which these structured types are constructed and have not been defined in 9.1.1.

9.1.1 ILL APDUS

```
- use of parameters and types is to be consistent with their definitions in Clause 3
ISO-10161-ILL-1 DEFINITIONS EXPLICIT TAGS::=
BEGIN
- ISO-10161-ILL-1 refers to the ILL ISO standard 10161 version 1
- and version 2 as specified in ISO standard 10161 Amendment 1
ILL-APDU::= CHOICE {
       ILL-Request,
      Forward-Notification,
      Shipped,
       ILL-Answer,
      Conditional-Reply,
      Cancel,
      Cancel-Reply,
      Received,
      Recall,
      Returned,
      Checked-In,
      Overdue,
      Renew.
      Renew-Answer,
      Lost,
      Damaged,
      Message,
       Status-Query,
      Status-Or-Error-Report,
      Expired
- The tagging scheme used in the APDU definitions is as follows:
- each named type that is a component type of an APDU definition is assigned a different
tag
- that is unique within the set of APDU definitions. Where these component types themselves
- have structure, the tagging within such type definitions has only local scope.
ILL-Request::= [APPLICATION 1] SEQUENCE {
      protocol-version-num
                                [0] IMPLICIT INTEGER {
                           version-1 (1),
                           version-2 (2)
      transaction-id [1] IMPLICIT Transaction-Id,
      service-date-time[2] IMPLICIT Service-Date-Time,
      requester-id [3] IMPLICIT System-Id OPTIONAL,
             - mandatory when using store-and-forward communications
             - optional when using connection-oriented communications
       responder-id [4] IMPLICIT System-Id OPTIONAL,
             - mandatory when using store-and-forward communications
             - optional when using connection-oriented communications
       transaction-type [5]
                                 IMPLICIT Transaction-Type DEFAULT 1,
                                 IMPLICIT Delivery-Address OPTIONAL,
      delivery-address [6]
                                 Delivery-Service OPTIONAL,
      delivery-service
      billing-address [8] IMPLICIT Delivery-Address OPTIONAL,
       iLL-service-type [9]
                              IMPLICIT SEQUENCE SIZE (1..5) OF
                           ILL-Service-Type,
      - this sequence is a list, in order of preference responder-specific-service [10] EXTERNAL OPTIONAL,
             - use direct reference style
       requester-optional-messages [11] IMPLICIT Requester-Optional-Messages-Type,
                         IMPLICIT Search-Type OPTIONAL,
       search-type [12]
       supply-medium-info-type [13] IMPLICIT SEQUENCE SIZE (1..7) OF
                          Supply-Medium-Info-Type OPTIONAL,
             - this sequence is a list, in order of preference,
             - with a maximum number of 7 entries
       place-on-hold[14] IMPLICIT Place-On-Hold-Type DEFAULT 3,
                  [15]
                           IMPLICIT Client-Id OPTIONAL,
       client-id
                          IMPLICIT Item-Id,
       item-id
                    [16]
      supplemental-item-description
                                              IMPLICIT Supplemental-Item-Description
                                        [17]
OPTIONAL,
                        [18]
                                 IMPLICIT Cost-Info-Type OPTIONAL,
      cost-info-type
       copyright-compliance
                                        ILL-String OPTIONAL,
                                  [19]
       third-party-info-type
                                 [20]
                                        IMPLICIT Third-Party-Info-Type OPTIONAL,
```

```
- mandatory when initiating a FORWARD service or an
              - ILL-REQUEST service for a partitioned ILL sub-
              - transaction or when initiating an ILL-REQUEST service for
              - an ILL sub-transaction if the received ILL-REQUEST
              - included an "already-tried-list"; optional otherwise
       retry-flag [21] IMPLICIT BOOLEAN DEFAULT FALSE,
       forward-flag [22] IMPLICIT BOOLEAN DEFAULT FALSE,
       requester-note [46] ILL-String OPTIONAL, forward-note [47] ILL-String OPTIONAL,
                                 [49] IMPLICIT SEQUENCE OF Extension OPTIONAL
       iLL-request-extensions
Forward-Notification::= [APPLICATION 2] SEQUENCE {
      protocol-version-num [0]
                                         IMPLICIT INTEGER {
                           version-1 (1),
                            version-2 (2)
       transaction-id [1] IMPLICIT Transaction-Id,
       service-date-time [2] IMPLICIT Service-Date-Time,
       requester-id [3] IMPLICIT System-Id OPTIONAL,
              - mandatory when using store-and-forward communications
              - optional when using connection-oriented communications
       responder-id [4] IMPLICIT System-Id,
              - mandatory in this APDU
      responder-address [24] IMPLICIT System-Address OPTIONAL, intermediary-id [25] IMPLICIT System-Id, notification-note [48] ILL-String OPTIONAL,
       forward-notification-extensions [49] IMPLICIT SEQUENCE OF Extension OPTIONAL
Shipped::= [APPLICATION 3] SEQUENCE {
      protocol-version-num
                                  [0]
                                         IMPLICIT INTEGER {
                           version-1 (1),
                            version-2 (2)
                            },
       transaction-id [1] IMPLICIT Transaction-Id,
       service-date-time [2] IMPLICIT Service-Date-Time,
       requester-id [3] IMPLICIT System-Id OPTIONAL,
              - mandatory when using store-and-forward communications
              - optional when using connection-oriented communications
       responder-id [4] IMPLICIT System-Id OPTIONAL,
              - mandatory when using store-and-forward communications
              - optional when using connection-oriented communications
       responder-address [24] IMPLICIT System-Address OPTIONAL, intermediary-id [25] IMPLICIT System-Id OPTIONAL,
       supplier-id [26] IMPLICIT System-Id OPTIONAL, client-id [15] IMPLICIT Client-Id OPTIONAL,
       transaction-type [5]
                                   IMPLICIT Transaction-Type DEFAULT 1,
                                          [17] IMPLICIT Supplemental-Item-Description
       supplemental-item-description
OPTIONAL,
                                 [27] IMPLICIT Shipped-Service-Type,
       shipped-service-type
       responder-optional-messages
                                          [28] IMPLICIT Responder-Optional-Messages-Type
                           OPTIONAL,
                            [29] IMPLICIT Supply-Details,
       supply-details
       return-to-address [30] IMPLICIT Postal-Address OPTIONAL,
       responder-note [46] ILL-String OPTIONAL, shipped-extensions [49] IMPLICIT SEQUENCE OF Extension OPTIONAL
ILL-Answer::= [APPLICATION 4] SEQUENCE {
      protocol-version-num [0] IMPLICIT INTEGER {
                            version-1 (1),
                            version-2 (2)
       transaction-id [1] IMPLICIT Transaction-Id,
       service-date-time [2]
                                  IMPLICIT Service-Date-Time,
       requester-id [3] IMPLICIT System-Id OPTIONAL,
              - mandatory when using store-and-forward communications
              - optional when using connection-oriented communications
       responder-id [4] IMPLICIT System-Id OPTIONAL,
              - mandatory when using store-and-forward communications
              - optional when using connection-oriented communications
       transaction-results [31] IMPLICIT Transaction-Results,
       results-explanation [32] CHOICE {
```

```
conditional-results [1] Conditional-Results,
                           - chosen if transaction-results=CONDITIONAL
                           retry-results [2] Retry-Results,
                           - chosen if transaction-results=RETRY
                           unfilled-results [3] Unfilled-Results,
                           -chosen if transaction-results=UNFILLED
                           locations-results [4] Locations-Results,
                            - chosen if transaction-results=LOCATIONS-PROVIDED
                           will-supply-results [5] Will-Supply-Results,
                           - chosen if transaction-results=WILL-SUPPLY
                           hold-placed-results [6] Hold-Placed-Results,
                           - chosen if transaction-results=HOLD-PLACED
                           estimate-results [7] Estimate-Results
                           - chosen if transaction-results=ESTIMATE
                           } OPTIONAL,
             - optional if transaction-results equals RETRY, UNFILLED,
             - WILL-SUPPLY or HOLD-PLACED;
             - required if transaction-results equals CONDITIONAL,
             - LOCATIONS-PROVIDED or ESTIMATE
      responder-specific-results [33] EXTERNAL OPTIONAL,
              - this type is mandatory if results-explanation
             - chosen for any result
             - has the value "responder-specific".
                                              IMPLICIT Supplemental-Item-Description
      supplemental-item-description
                                        [17]
OPTIONAL,
      send-to-list [23] IMPLICIT Send-To-List-Type OPTIONAL,
      already-tried-list [34] IMPLICIT Already-Tried-List-Type OPTIONAL,
                                        [28] IMPLICIT Responder-Optional-Messages-Type
      responder-optional-messages
                           OPTIONAL,
                          [46] ILL-String OPTIONAL,
ons [49] IMPLICIT SEQUENCE OF Extension OPTIONAL
       responder-note
      ill-answer-extensions
Conditional-Reply::= [APPLICATION 5] SEQUENCE {
      protocol-version-num
                             [0] IMPLICIT INTEGER {
                          version-1 (1),
                           version-2 (2)
                           },
      transaction-id [1] IMPLICIT Transaction-Id,
      service-date-time [2] IMPLICIT Service-Date-Time,
      requester-id [3] IMPLICIT System-Id OPTIONAL,
             - mandatory when using store-and-forward communications
             - optional when using connection-oriented communications
      responder-id [4] IMPLICIT System-Id OPTIONAL,
             - mandatory when using store-and-forward communications
             - optional when using connection-oriented communications
       answer [35] IMPLICIT BOOLEAN,
      requester-note [46] ILL-String OPTIONAL,
      conditional-reply-extensions
                                       [49] IMPLICIT SEQUENCE OF Extension OPTIONAL
Cancel::= [APPLICATION 6] SEQUENCE {
                            [0] IMPLICIT INTEGER {
      protocol-version-num
                          version-1 (1),
                           version-2 (2)
                           },
      transaction-id [1] IMPLICIT Transaction-Id,
      service-date-time [2] IMPLICIT Service-Date-Time,
      requester-id [3] IMPLICIT System-Id OPTIONAL,
             - mandatory when using store-and-forward communications
             - optional when using connection-oriented communications
       responder-id [4] IMPLICIT System-Id OPTIONAL,
             - mandatory when using store-and-forward communications
             - optional when using connection-oriented communications
      requester-note [46] ILL-String OPTIONAL, cancel-extensions [49] IMPLICIT SEQUENCE OF Extension OPTIONAL
Cancel-Reply::= [APPLICATION 7] SEQUENCE {
      protocol-version-num [0] IMPLICIT INTEGER {
    version-1 (1),
                            version-2 (2)
       transaction-id [1] IMPLICIT Transaction-Id,
```

```
IMPLICIT Service-Date-Time,
       service-date-time [2]
       requester-id [3] IMPLICIT System-Id OPTIONAL,
              - mandatory when using store-and-forward communications
              - optional when using connection-oriented communications
       responder-id [4] IMPLICIT System-Id OPTIONAL,
              - mandatory when using store-and-forward communications
              - optional when using connection-oriented communications
       answer [35] IMPLICIT BOOLEAN,
       responder-note [46] ILL-String OPTIONAL, cancel-reply-extensions [49] IMPLICIT SEQUENCE OF Extension OPTIONAL
       cancel-reply-extensions
Received::= [APPLICATION 8] SEQUENCE {
       protocol-version-num [0]
                                          IMPLICIT INTEGER {
                      version-1 (1),
                      version-2 (2)
       transaction-id [1] IMPLICIT Transaction-Id,
       service-date-time [2] IMPLICIT Service-Date-Time,
       requester-id [3] IMPLICIT System-Id OPTIONAL,
              - mandatory when using store-and-forward communications
              - optional when using connection-oriented communications
       responder-id [4] IMPLICIT System-Id OPTIONAL,
              - mandatory when using store-and-forward communications
              - optional when using connection-oriented communications
       supplier-id [26] IMPLICIT System-Id OPTIONAL,
                                                IMPLICIT Supplemental-Item-Description
       supplemental-item-description
                                          [17]
OPTIONAL,
       date-received [36] IMPLICIT ISO-Date,
      shipped-service-type [27] IMPLICIT Shipped-Service-Type, requester-note [46] ILL-String OPTIONAL, received-extensions [49] IMPLICIT SEQUENCE OF Extension OPTIONAL
Recall::= [APPLICATION 9] SEQUENCE {
      protocol-version-num
                              [0]
                                         IMPLICIT INTEGER {
                            version-1 (1),
                            version-2 (2)
                            },
       transaction-id [1] IMPLICIT Transaction-Id,
       service-date-time [2] IMPLICIT Service-Date-Time,
       requester-id [3] IMPLICIT System-Id OPTIONAL,
              - mandatory when using store-and-forward communications
              - optional when using connection-oriented communications
       responder-id [4] IMPLICIT System-Id OPTIONAL,
              - mandatory when using store-and-forward communications
              - optional when using connection-oriented communications
       responder-note [46] ILL-String OPTIONAL, recall-extensions [49] IMPLICIT SEQUENCE OF Extension OPTIONAL
Returned::= [APPLICATION 10] SEQUENCE {
                               [0]
      protocol-version-num
                                          IMPLICIT INTEGER {
                            version-1 (1),
                            version-2 (2)
       transaction-id [1] IMPLICIT Transaction-Id,
       service-date-time [2]
                                   IMPLICIT Service-Date-Time,
       requester-id [3] IMPLICIT System-Id OPTIONAL,
              - mandatory when using store-and-forward communications
       - optional when using connection-oriented communications responder-id [4] IMPLICIT System-Id OPTIONAL,
              - mandatory when using store-and-forward communications
              - optional when using connection-oriented communications
       supplemental-item-description
                                          [17] IMPLICIT Supplemental-Item-Description
OPTIONAL,
       date-returned [37] IMPLICIT ISO-Date,
       returned-via [38] Transportation-Mode OPTIONAL,
       insured-for [39] IMPLICIT Amount OPTIONAL,
       requester-note [46] ILL-String OPTIONAL, returned-extensions [49] IMPLICIT SEQUENCE OF Extension OPTIONAL
Checked-In::= [APPLICATION 11] SEQUENCE {
       protocol-version-num [0] IMPLICIT INTEGER {
```

```
version-1 (1),
                            version-2 (2)
                            },
       transaction-id [1] IMPLICIT Transaction-Id,
       service-date-time [2]
                                  IMPLICIT Service-Date-Time,
       requester-id [3] IMPLICIT System-Id OPTIONAL,
              - mandatory when using store-and-forward communications
              - optional when using connection-oriented communications
       responder-id [4] IMPLICIT System-Id OPTIONAL,
             - mandatory when using store-and-forward communications
              - optional when using connection-oriented communications
       date-checked-in [40] IMPLICIT ISO-Date,
responder-note [46] ILL-String OPTIONAL,
checked-in-extensions [49] IMPLICIT SEQUENCE OF Extension OPTIONAL
Overdue::= [APPLICATION 12] SEQUENCE {
                                         IMPLICIT INTEGER {
       protocol-version-num
                             [0]
                           version-1 (1),
                            version-2 (2)
                            },
       transaction-id [1] IMPLICIT Transaction-Id,
       service-date-time [2] IMPLICIT Service-Date-Time,
       requester-id [3] IMPLICIT System-Id OPTIONAL,
              - mandatory when using store-and-forward communications
              - optional when using connection-oriented communications
       responder-id [4] IMPLICIT System-Id OPTIONAL,
             - mandatory when using store-and-forward communications
             - optional when using connection-oriented communications
       date-due [41] IMPLICIT Date-Due,
       responder-note [46] ILL-String OPTIONAL, overdue-extensions [49] SEQUENCE OF Extension OPTIONAL
Renew::= [APPLICATION 13] SEQUENCE {
                              [0] IMPLICIT INTEGER {
       protocol-version-num
                           version-1 (1),
                            version-2 (2)
                            },
       transaction-id [1] IMPLICIT Transaction-Id,
       service-date-time[2] IMPLICIT Service-Date-Time,
       requester-id [3] IMPLICIT System-Id OPTIONAL,
             - mandatory when using store-and-forward communications
              - optional when using connection-oriented communications
       responder-id [4] IMPLICIT System-Id OPTIONAL,
             - mandatory when using store-and-forward communications
              - optional when using connection-oriented communications
       desired-due-date [42] IMPLICIT ISO-Date OPTIONAL, requester-note [46] ILL-String OPTIONAL,
       renew-extensions [49] IMPLICIT SEQUENCE OF Extension OPTIONAL
Renew-Answer::= [APPLICATION 14] SEQUENCE {
      protocol-version-num [0] IMPLICIT INTEGER {
                           version-1 (1),
                            version-2 (2)
                            },
       transaction-id [1] IMPLICIT Transaction-Id,
       service-date-time [2] IMPLICIT Service-Date-Time,
       requester-id [3] IMPLICIT System-Id OPTIONAL,
              - mandatory when using store-and-forward communications
              - optional when using connection-oriented communications
       responder-id [4] IMPLICIT System-Id OPTIONAL,
             - mandatory when using store-and-forward communications
              - optional when using connection-oriented communications
      answer [35] IMPLICIT BOOLEAN,
date-due [41] IMPLICIT Date-Due OPTIONAL,
responder-note [46] ILL-String OPTIONAL,
       renew-answer-extensions [49] IMPLICIT SEQUENCE OF Extension OPTIONAL
Lost::= [APPLICATION 15] SEQUENCE {
       protocol-version-num [0] IMPLICIT INTEGER {
                           version-1 (1),
                            version-2 (2)
```

```
transaction-id [1] IMPLICIT Transaction-Id,
      service-date-time [2] IMPLICIT Service-Date-Time,
      requester-id [3] IMPLICIT System-Id OPTIONAL,
            - mandatory when using store-and-forward communications
            - optional when using connection-oriented communications
      responder-id [4] IMPLICIT System-Id OPTIONAL,
            - mandatory when using store-and-forward communications
             - optional when using connection-oriented communications
      note [46] ILL-String OPTIONAL,
      lost-extensions [49] IMPLICIT SEQUENCE OF Extension OPTIONAL
version-1 (1),
                         version-2 (2)
      transaction-id [1] IMPLICIT Transaction-Id,
      service-date-time [2] IMPLICIT Service-Date-Time,
      requester-id [3] IMPLICIT System-Id OPTIONAL,
             - mandatory when using store-and-forward communications
            - optional when using connection-oriented communications
      responder-id [4] IMPLICIT System-Id OPTIONAL,
             - mandatory when using store-and-forward communications
            - optional when using connection-oriented communications
      damaged-details [5] IMPLICIT Damaged-Details OPTIONAL,
             - this parameter may only be present in APDU's with a
             - protocol-version-num value of 2 or greater
           [46] ILL-String OPTIONAL,
      note
      damaged-extensions [49] IMPLICIT SEQUENCE OF Extension OPTIONAL
      }
Message::= [APPLICATION 17] SEQUENCE {
      protocol-version-num [0]
                                     IMPLICIT INTEGER {
                         version-1 (1),
                         version-2 (2)
      transaction-id [1] IMPLICIT Transaction-Id,
      service-date-time [2] IMPLICIT Service-Date-Time,
      requester-id [3] IMPLICIT System-Id OPTIONAL,
             - mandatory when using store-and-forward communications
             - optional when using connection-oriented communications
      responder-id [4] IMPLICIT System-Id OPTIONAL,
            - mandatory when using store-and-forward communications
             - optional when using connection-oriented communications
           [46] ILL-String,
                               IMPLICIT SEQUENCE OF Extension OPTIONAL
      message-extensions [49]
      }
Status-Query::= [APPLICATION 18] SEQUENCE {
      protocol-version-num [0] IMPLICIT INTEGER {
                        version-1 (1),
                         version-2 (2)
      transaction-id [1] IMPLICIT Transaction-Id,
      service-date-time [2] IMPLICIT Service-Date-Time,
      requester-id [3] IMPLICIT System-Id OPTIONAL,
            - mandatory when using store-and-forward communications
             - optional when using connection-oriented communications
      responder-id [4] IMPLICIT System-Id OPTIONAL,
             - mandatory when using store-and-forward communications
             - optional when using connection-oriented communications
            [46] ILL-String OPTIONAL,
                              [49] IMPLICIT SEQUENCE OF Extension OPTIONAL
      status-query-extensions
Status-Or-Error-Report::= [APPLICATION 19] SEQUENCE {
      protocol-version-num [0] IMPLICIT INTEGER {
                         version-1 (1),
                         version-2 (2)
      transaction-id [1] IMPLICIT Transaction-Id,
      service-date-time [2] IMPLICIT Service-Date-Time,
      requester-id [3] IMPLICIT System-Id OPTIONAL,
```

```
- mandatory when using store-and-forward communications
             - optional when using connection-oriented communications
      responder-id [4] IMPLICIT System-Id OPTIONAL,
             - mandatory when using store-and-forward communications
             - optional when using connection-oriented communications
      reason-no-report [43] IMPLICIT Reason-No-Report OPTIONAL,
             - mandatory if no report is present;
             - not present otherwise
      status-report [44] IMPLICIT Status-Report OPTIONAL,
      error-report [45] IMPLICIT Error-Report OPTIONAL,
      note [46] ILL-String OPTIONAL,
      status-or-error-report-extensions [49] IMPLICIT SEQUENCE OF Extension OPTIONAL
Expired::= [APPLICATION 20] SEQUENCE {
      protocol-version-num [0] IMPLICIT INTEGER {
                         version-1 (1),
                          version-2 (2)
      transaction-id [1] IMPLICIT Transaction-Id,
      service-date-time [2] IMPLICIT Service-Date-Time,
      requester-id [3] IMPLICIT System-Id OPTIONAL,
             - mandatory when using store-and-forward communications
             - optional when using connection-oriented communications
      responder-id [4] IMPLICIT System-Id OPTIONAL,
             - mandatory when using store-and-forward communications
             - optional when using connection-oriented communications
       expired-extensions [49] IMPLICIT SEQUENCE OF Extension OPTIONAL
9.1.2 Types
Account-Number: = ILL-String
Already-Forwarded::= SEQUENCE {
      responder-id [0] IMPLICIT System-Id,
      responder-address [1]
                               IMPLICIT System-Address OPTIONAL
Already-Tried-List-Type::= SEQUENCE OF System-Id
Amount::= SEQUENCE {
      currency-code [0]
                        IMPLICIT PrintableString (SIZE (3)) OPTIONAL,
              - values defined in ISO 4217:2008
      monetary-value [1] IMPLICIT AmountString (SIZE (1..10))
AmountString::= PrintableString (FROM ("1"|"2"|"3"|"4"|"5"|"6"|"7"|"8"|"9"|"0"|"
"\"."\","))
Client-Id::= SEQUENCE {
      client-name [0]
                         ILL-String OPTIONAL,
      client-status [1] ILL-String OPTIONAL,
      client-identifier[2] ILL-String OPTIONAL
Conditional-Results::= SEQUENCE {
      conditions [0]
                        IMPLICIT ENUMERATED {
                                                                   (13),
                          cost-exceeds-limit
                          charges
                                                                   (14),
                                                                         (15),
                          prepayment-required
                          lacks-copyright-compliance
                                                                         (16),
                                                                   (22),
                          library-use-only
                          no-reproduction
                                                                   (23),
                          client-signature-required
                                                                   (24),
                          special-collections-supervision-required
                                                                         (25),
                          other
                                                            (27),
                                                                   (28),
                          responder-specific
                          proposed-delivery-service
                                                                   (30)
      date-for-reply [1] IMPLICIT ISO-Date OPTIONAL,
      locations [2] IMPLICIT SEQUENCE OF Location-Info OPTIONAL,
      proposed-delivery-service
                                      Delivery-Service OPTIONAL
             - this parameter specifies a proposed delivery service the
             - acceptance of which is a condition of supply. It may be a
             - physical service or an electronic service. This parameter
             - may only be present in APDUs with a
             - protocol-version-num value of 2 or greater
```

```
}
Cost-Info-Type::= SEQUENCE {
      account-number [0] Account-Number OPT maximum-cost [1] IMPLICIT Amount OPTIONAL,
                                 Account-Number OPTIONAL,
      reciprocal-agreement [2] IMPLICIT BOOLEAN DEFAULT FALSE,
       will-pay-fee [3] IMPLICIT BOOLEAN DEFAULT FALSE,
      payment-provided [4] IMPLICIT BOOLEAN DEFAULT FALSE
Current-State::= ENUMERATED {
      nOT-SUPPLIED (1),
      pENDING (2),
in-process (3),
forward (4),
      conditional (5),
      cancel-pending
                           (6),
      cANCELLED (7),
      sHIPPED (8), rECEIVED (9),
      rENEW-PENDING
                           (10),
      noT-RECEIVED-OVERDUE
                                   (11).
       rENEW-OVERDUE
                            (12),
      oVERDUE (13), rETURNED (14),
      CHECKED-IN (15),
       rECALL
                    (16).
       lost (17),
       uNKNOWN
                    (18)
Damaged-Details::= SEQUENCE {
       document-type-id [0]
                                 IMPLICIT OBJECT IDENTIFIER OPTIONAL,
              - identifies an OSI document type registered in accordance
              - with ISO/IEC 9834-2, for use in an automated environment
                                  CHOICE {
       damaged-portion
                            complete-document [1]
                                                        IMPLICIT NULL,
                            specific-units [2] IMPLICIT SEQUENCE
                                                              OF INTEGER
                            - the nature and extent of a "unit" is implicit in the
                            - value of document-type-id if one is supplied
      }
Date-Due::= SEQUENCE {
      date-due-field[0]
                         IMPLICIT ISO-Date,
       renewable [1] IMPLICIT BOOLEAN DEFAULT TRUE
Delivery-Address::= SEQUENCE {
                                IMPLICIT Postal-Address OPTIONAL,
IMPLICIT System-Address OPTIONAL
      postal-address [0]
       electronic-address [1]
Delivery-Service::= CHOICE {
       physical-delivery [7] Transportation-Mode, electronic-delivery [50] IMPLICIT SEQUENCE OF Electronic-Delivery-Service
      physical-delivery [7]
             - electronic-delivery may only be present in APDUs
              - with a protocol-version-num value of 2 or greater
       }
Electronic-Delivery-Service::= SEQUENCE {
      - the first four parameters are intended to be used in an automated
       e-delivery-service [0] IMPLICIT SEQUENCE {
       - identifies the kind of electronic delivery service, e.g.
       - MOTIS IPM, FTAM, etc., using the assigned object
       - identifier for the standard e.g. {joint-iso-ccitt mhs-motis
              e-delivery-mode [0] IMPLICIT OBJECT IDENTIFIER,
              e-delivery-parameters [1] ANY DEFINED BY e-delivery-mode
              } OPTIONAL,
       document-type [1] IMPLICIT SEQUENCE {
              document-type-id [2] IMPLICIT OBJECT IDENTIFIER,
              - identifies an OSI document type registered in accordance
              - with ISO/IEC 9834-2
              document-type-parameters [3] ANY DEFINED BY
                                          document-type-id} OPTIONAL,
```

```
- any parameters relating to the registered document type
      e-delivery-description [4] ILL-String OPTIONAL,
             - holds a human readable name or description of the
             - required electronic delivery service and document type;
             - this may also be used to identify an electronic delivery
             - service for which there is no object identifier.
             - This parameter may be present instead of, or in addition
             - to, the previous 4 parameters
      e-delivery-details [5] CHOICE {
                          e-delivery-address [0] IMPLICIT System-Address,
                          e-delivery-id [1] IMPLICIT System-Id
                         ILL-String OPTIONAL,
      name-or-code [6]
             - holds a human-readable identifier or correlation
             - information for the document as shipped, e.g. a directory
             - and/or file name or message-id
      delivery-time [7] IMPLICIT ISO-Time OPTIONAL
            - holds the requester's preferred delivery time or
             - the responder's proposed or actual delivery time
      }
Error-Report::= SEQUENCE {
      correlation-information [0] ILL-String,
      report-source [1] IMPLICIT Report-Source,
      user-error-report [2] User-Error-Report OPTIONAL,
            - mandatory if report-source is "user"; not present otherwise
      provider-error-report [3] Provider-Error-Report OPTIONAL
            - mandatory if report-source is "provider"; not
             - present otherwise
      }
Estimate-Results::= SEQUENCE {
      cost-estimate[0] ILL-String,
      locations [1] IMPLICIT SEQUENCE OF Location-Info OPTIONAL
Extension::= SEQUENCE {
      identifier [0]
                         IMPLICIT INTEGER,
      critical [1] IMPLICIT BOOLEAN DEFAULT FALSE,
      item [2] ANY DEFINED BY identifier
General-Problem::= ENUMERATED {
      unrecognized-APDU (1),
      mistyped-APDU (2),
      badly-structured-APDU
      protocol-version-not-supported
                                       (4),
      other (5)
History-Report::= SEQUENCE {
      date-requested [0]
                              IMPLICIT ISO-Date OPTIONAL,
      author [1] ILL-String OPTIONAL, title [2] ILL-String OPTIONAL,
      author-of-article [3] ILL-String OPTIONAL, title-of-article [4] ILL-String OPTIONAL,
      title-of-article [4]
      date-of-last-transition [5] IMPLICIT ISO-Date,
      iLL-REQUEST
                                                     (1),
                          fORWARD
                                                            (21),
                                                            (2),
                          fORWARD-NOTIFICATION
                          sHIPPED
                                                            (3),
                          iLL-ANSWER
                                                     (4),
                          cONDITIONAL-REPLY
                                                     (5),
                          CANCEL
                                                            (6),
                          cancel-reply
                                                     (7),
                                                            (8),
                          rECEIVED
                          rECALL
                                                            (9),
                          rETURNED
                                                            (10),
                          cHECKED-IN
                                                     (11),
                                                            (12),
                          OVERDUE
                                                     (13),
                          rENEW
                          rENEW-ANSWER
                                                     (14),
                          lost
                                                     (15),
                          damaged
                                                            (16),
                          mESSAGE
                                                            (17),
```

```
(18),
                           STATUS-OUERY
                           sTATUS-OR-ERROR-REPORT
                           eXPIRED
                                                              (20)
                           },
      date-of-most-recent-service[7] IMPLICIT ISO-Date,
      initiator-of-most-recent-service[8] IMPLICIT System-Id,
      shipped-service-type[9] IMPLICIT Shipped-Service-Type OPTIONAL,
             - If the information is available, i.e. if a SHIPPED or
             - RECEIVED APDU has been sent or received, then the
             - value in this parameter shall be supplied.
             - Value must contain the most current information, e.g. if a
             - requester has received a SHIPPED APDU and then
             - invokes a RECEIVED.request, then the value from the
             - RECEIVED.request is used
      transaction-results [10] IMPLICIT Transaction-Results OPTIONAL,
             - If the information is available, i.e. if an ILL-ANWSER - APDU has been sent or received, then the value in this
             - parameter shall be supplied.
      most-recent-service-note [11] ILL-String OPTIONAL
             - If the information is available, i.e. if a note has been
             - supplied in the most recent service primitive, then the
             - value in this parameter shall be supplied.
Hold-Placed-Results::= SEQUENCE {
      estimated-date-available
                                  [0]
                                      IMPLICIT 150-Date,
IMPLICIT Medium-Type OPTIONAL,
                                         IMPLICIT ISO-Date,
      hold-placed-medium-type [1]
      locations [2] IMPLICIT SEQUENCE OF Location-Info OPTIONAL
ILL-APDU-Type::= ENUMERATED {
      iLL-REQUEST (1),
      fORWARD-NOTIFICATION
                                 (2),
                 (3),
(4),
      SHIPPED
      iLL-ANSWER
      conditional-REPLY
                           (5),
      cancel (6),
      cancel-reply (7),
      rECEIVED (8),
      rECALL
                    (9),
                   (10),
      rETURNED
      CHECKED-IN (11),
      oVERDUE
                   (12),
      rENEW (13),
      rENEW-ANSWER (14),
      lost (15),
      damaged
                    (16),
      mESSAGE
                    (17),
      sTATUS-QUERY (18),
      sTATUS-OR-ERROR-REPORT
                                 (19),
      eXPIRED
                 (20)
ILL-Service-Type::= ENUMERATED {
      loan (1),
      copy-non-returnable
                                 (2),
      locations (3), estimate (4),
      responder-specific
                          (5)
ILL-String::= CHOICE {
      GeneralString,
      - may contain any ISO registered G (graphic) and C
       - (control) character set
      EDIFACTString
      - may not include leading or trailing spaces
       - may not consist only of space (" ") or non-printing
      - characters
Intermediary-Problem::= ENUMERATED {
      cannot-send-onward (1)
ISO-Date::= VisibleString
      - conforms to ISO 8601
```

```
- length = 8
       - fixed
       - YYYYMMDD
ISO-Time::= VisibleString
       - conforms to ISO 8601
       - length = 6,
       - fixed
       - HHMMSS
       - local time of person or institution invoking service
Item-Id::= SEQUENCE {
                    [0]
                            IMPLICIT ENUMERATED {
       item-type
                            monograph (1),
                            serial
                                           (2),
                                          (3)
                            other
                            } OPTIONAL,
       held-medium-type [1]
                              IMPLICIT Medium-Type OPTIONAL,
       call-number [2]
                           ILL-String OPTIONAL,
       author [3] ILL-String OPTIONAL, title [4] ILL-String OPTIONAL,
       sub-title [5] ILL-String OPTIONAL,
       sponsoring-body [6] ILL-String OPTIONAL,
       place-of-publication [7] ILL-String OPTIONAL,
       publisher [8] ILL-String OPTIONAL,
       series-title-number [9] ILL-String OPTIONAL,
       volume-issue [10] ILL-String OPTIONAL, edition [11] ILL-String OPTIONAL,
       publication-date [12] ILL-String OPTIONAL,
       publication-date-of-component [13]] ILL-String OPTIONAL,
      author-of-article [14] ILL-String OPTIONAL, title-of-article [15] ILL-String OPTIONAL, pagination [16] ILL-String OPTIONAL,
       national-bibliography-no [17] EXTERNAL OPTIONAL,
       iSBN [18] ILL-String (SIZE (13)) OPTIONAL,
              - must conform to ISO 2108:2005
            [19] ILL-String (SIZE (8)) OPTIONAL,
       iSSN
             - must conform to ISO 3297:2007
       system-no [20] EXTERNAL OPTIONAL,
       additional-no-letters [21] ILL-String OPTIONAL,
       verification-reference-source [22] ILL-String OPTIONAL
Location-Info::= SEQUENCE {
       location-id [0]
                           IMPLICIT System-Id,
       location-address [1] IMPLICIT System-Address OPTIONAL,
       location-note [2] ILL-String OPTIONAL
Locations-Results::= SEQUENCE {
                                   [0] IMPLICIT Reason-Locs-Provided OPTIONAL,
       reason-locs-provided
       locations [1] IMPLICIT SEQUENCE OF Location-Info
Medium-Type::= ENUMERATED {
      printed (1),
                     (3),
      microform
       film-or-video-recording
                                   (4),
       audio-recording (5),
       machine-readable
                            (6),
      other (7)
Name-Of-Person-Or-Institution::= CHOICE {
      name-of-person [0] ILL-String, name-of-institution [1] ILL-String
      name-of-institution [1]
Person-Or-Institution-Symbol::= CHOICE {
       person-symbol [0] ILL-String,
       institution-symbol [1]
                                  ILL-String
Place-On-Hold-Type::= ENUMERATED {
       yes (1),
       no
              (2),
       according-to-responder-policy (3)
Postal-Address::= SEQUENCE {
```

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name-of-person-or-institution [0] Name-Of-Person-Or-Institution OPTIONAL, extended-postal-delivery-address [1] ILL-String OPTIONAL,
      street-and-number [2] ILL-String OPTIONAL, post-office-box [3] ILL-String OPTIONAL,
      city [4] ILL-String OPTIONAL, region [5] ILL-String OPTIONAL,
       country [6] ILL-String OPTIONAL,
       postal-code [7]
                           ILL-String OPTIONAL
Provider-Error-Report::= CHOICE {
       general-problem [0] IMPLICIT General-Problem,
       transaction-id-problem [1] IMPLICIT Transaction-Id-Problem,
       state-transition-prohibited [2]
                                         IMPLICIT State-Transition-Prohibited
Reason-Locs-Provided::= ENUMERATED {
      in-use-on-loan (1),
       in-process (2),
      lost (3),
      non-circulating
      not-owned (5),
on-order (6),
      volume-issue-not-yet-available (7),
      at-bindery (8),
      lacking
                     (9),
      not-on-shelf (10),
      on-reserve (11),
      poor-condition
      cost-exceeds-limit (13),
      on-hold
      other (27),
      responder-specific
Reason-No-Report::= ENUMERATED {
      temporary (1),
      permanent
                    (2)
Reason-Unfilled::= ENUMERATED {
      in-use-on-loan
      in-process (2),
      lost (3),
      non-circulating
                           (4),
      not-owned (5),
on-order (6),
      volume-issue-not-yet-available
      at-bindery (8),
lacking (9),
      not-on-shelf (10),
on-reserve (11),
      poor-condition
                            (12),
      cost-exceeds-limit (13),
      charges (14),
      prepayment-required (15),
      lacks-copyright-compliance (16),
      not-found-as-cited (17),
       locations-not-found (18),
      on-hold (19),
      policy-problem
                           (20),
      mandatory-messaging-not-supported (21),
       expiry-not-supported (22),
       requested-delivery-services-not-supported
                                                       (23),
      preferred-delivery-time-not-possible (24),
       critical-extension-not-supported (25),
       other (27),
       responder-specific
                           (28)
Report-Source::= ENUMERATED {
      user (1),
      provider
                     (2)
Requester-Optional-Messages-Type::= SEQUENCE {
       can-send-RECEIVED [0] IMPLICIT BOOLEAN,
```

```
requires
                                        (1),
                                        (2),
                           desires
                          neither
                                        (3)
      requester-CHECKED-IN
                                        IMPLICIT ENUMERATED {
                                [3]
                           requires
                                        (1),
                                        (2),
                           desires
                           neither
                                        (3)
Responder-Optional-Messages-Type::= SEQUENCE {
      can-send-SHIPPED [0] IMPLICIT BOOLEAN, can-send-CHECKED-IN [1] IMPLICIT BOOLEAN,
      responder-RECEIVED [2]
                                IMPLICIT ENUMERATED {
                                      (1),
                           requires
                           desires
                                        (2),
                           neither
                                        (3)
                           },
       responder-RETURNED
                          [3]
                               IMPLICIT ENUMERATED {
                           requires (1),
                           desires
                                        (2),
                           neither
                                        (3)
Retry-Results::= SEQUENCE {
                              [0] IMPLICIT ENUMERATED {
      reason-not-available
                           in-use-on-loan
                                                             (1),
                           in-process
                                                             (2),
                                                             (6),
                           on-order
                           volume-issue-not-yet-available
                                                                   (7),
                           at-bindery
                                                             (8),
                           cost-exceeds-limit
                                                             (13),
                                                             (14),
                           charges
                          prepayment-required
                                                                   (15),
                           lacks-copyright-compliance
                                                             (16),
                           not-found-as-cited
                                                             (17),
                          on-hold
                                                             (19),
                           other
                                                      (27),
                                                             (28)
                          responder-specific
                           } OPTIONAL,
                          IMPLICIT ISO-Date OPTIONAL,
      retry-date [1]
      locations [2] IMPLICIT SEQUENCE OF Location-Info OPTIONAL
Search-Type::= SEQUENCE {
      level-of-service
                               ILL-String (SIZE (1)) OPTIONAL,
                          [0]
      need-before-date [1]
                                IMPLICIT ISO-Date OPTIONAL,
                          IMPLICIT ENUMERATED {
      expiry-flag [2]
                          need-Before-Date (1),
                           other-Date
                                               (2),
                                               (3)
                           no-Expiry
                           } DEFAULT 3,
                           - value of "need-Before-Date" indicates that
                           - need-before-date also specifies transaction expiry
                           - date
      expiry-date [3]
                          IMPLICIT ISO-Date OPTIONAL
             - alternative expiry date can be used only when expiry-flag
             - is set to "Other-Date"
Security-Problem::= ILL-String
Send-To-List-Type::= SEQUENCE OF SEQUENCE {
      system-id [0] IMPLICIT System-Id, account-number [1] Account-Number OPTIONAL,
      system-address [2] IMPLICIT System-Address OPTIONAL
Service-Date-Time::= SEQUENCE {
      date-time-of-this-service [0]
                                        IMPLICIT SEQUENCE {
                           date [0]
                                      IMPLICIT ISO-Date,
                                       IMPLICIT ISO-Time OPTIONAL
                           time [1]
                           - mandatory for 2nd and subsequent services
```

```
- invoked for a given
                           - ILL-transaction on the same day
      date-time-of-original-service [1] IMPLICIT SEQUENCE {
                                        IMPLICIT ISO-Date,
                           date [0]
                                         IMPLICIT ISO-Time OPTIONAL
                           time [1]
                           } OPTIONAL
Shipped-Service-Type::= ILL-Service-Type (loan | copy-non-returnable)
      - subtype of ILL-Service-Type
State-Transition-Prohibited::= SEQUENCE {
      aPDU-type [0] IMPLICIT ILL-APDU-Type, current-state [1] IMPLICIT Current-State
Status-Report::= SEQUENCE {
      user-status-report [0]
                                 IMPLICIT History-Report,
      provider-status-report [1] IMPLICIT Current-State
Supplemental-Item-Description::= SEQUENCE OF EXTERNAL
      - the syntax of supplementary item description information is defined outside this
Supply-Details::= SEQUENCE {
      date-shipped [0] IMPLICIT ISO-Date OPTIONAL,
      date-due [1] IMPLICIT Date-Due OPTIONAL,
      chargeable-units [2] IMPLICIT INTEGER (1..9999) OPTIONAL,
      cost [3] IMPLICIT Amount OPTIONAL,
      library-use-only
                                                                     (22),
                           no-reproduction
                                                                     (23),
                           client-signature-required
                                                                     (24),
                           special-collections-supervision-required
                                                                           (25),
                           other
                           } OPTIONAL,
      shipped-via
                           CHOICE {
                           physical-delivery [5]
                                                      Transportation-Mode,
                           electronic-delivery [50] IMPLICIT
                                                Electronic-Delivery-Service
                           } OPTIONAL,
             - electronic-delivery may only be present in APDUs with a
             - protocol-version-num value of 2 or greater
      insured-for [6] IMPLICIT Amount OPTIONAL,
       return-insurance-require [7] IMPLICIT Amount OPTIONAL,
      no-of-units-per-medium [8] IMPLICIT SEQUENCE OF Units-Per-Medium-Type
             OPTIONAL
Supply-Medium-Info-Type::= SEQUENCE {
       supply-medium-type [0] IMPLICIT Supply-Medium-Type,
      medium-characteristics [1] ILL-String OPTIONAL
Supply-Medium-Type::= ENUMERATED {
      printed (1),
                   (2),
      photocopy
      microform (3),
      film-or-video-recording
                                 (4).
      audio-recording (5),
machine-readable (6).
      machine-readable
                           (6),
      other (7)
System-Address::= SEQUENCE {
      telecom-service-identifier [0] ILL-String OPTIONAL, telecom-service-address [1] ILL-String OPTIONAL
System-Id::= SEQUENCE {
      -at least one of the following must be present
      person-or-institution-symbol [0] Person-Or-Institution-Symbol OPTIONAL,
      name-of-person-or-institution [1] Name-Of-Person-Or-Institution OPTIONAL
Third-Party-Info-Type::= SEQUENCE {
      permission-to-forward [0] IMPLICIT BOOLEAN DEFAULT FALSE, permission-to-chain [1] IMPLICIT BOOLEAN DEFAULT FALSE,
      permission-to-partition [2] IMPLICIT BOOLEAN DEFAULT FALSE,
```

```
permission-to-change-send-to-list [3] IMPLICIT BOOLEAN DEFAULT FALSE,
       initial-requester-address [4] IMPLICIT System-Address OPTIONAL,
              - mandatory when initiating a FORWARD service or an
             - ILL-REQUEST service for a partitioned ILL
             - sub-transaction; optional otherwise
                          IMPLICIT ENUMERATED {
       preference [5]
                           ordered
                                      (1),
                           unordered
                           } DEFAULT 2,
                          IMPLICIT Send-To-List-Type OPTIONAL,
       send-to-list [6]
      already-tried-list [7] IMPLICIT Already-Tried-List-Type OPTIONAL
             - mandatory when initiating a FORWARD service, or when - initiating an ILL-REQUEST service for an ILL
             - sub-transaction if the received ILL-REOUEST included an
             - "already-tried-list"; optional otherwise
Transaction-Id::= SEQUENCE {
      initial-requester-id
                                 [0] IMPLICIT System-Id OPTIONAL,
              - mandatory for sub-transactions; not called
              - "requester-id" to distinguish id of initial-requester
             -from id of requester of sub-transaction if there is one
      transaction-group-qualifier [1] ILL-String,
      transaction-qualifier [2] ILL-String, sub-transaction-qualifier [3] ILL-String OPTIONAL
             - mandatory for sub-transactions
Transaction-Id-Problem::= ENUMERATED {
      duplicate-transaction-id (1),
       invalid-transaction-id
                                  (2),
      unknown-transaction-id
                                  (3)
Transaction-Results::= ENUMERATED {
      conditional (1),
      retry (2),
      unfilled
                    (3),
      locations-provided (4),
      will-supply (5),
hold-placed (6),
      estimate
                    (7)
Transaction-Type::= ENUMERATED {
      simple (1),
                    (2),
      chained
      partitioned (3)
Transportation-Mode::= ILL-String
Unable-To-Perform::= ENUMERATED {
      not-available (1),
       resource-limitation (2),
      other (3)
Unfilled-Results::= SEQUENCE {
       reason-unfilled [0]
                                  IMPLICIT Reason-Unfilled,
       locations [1] IMPLICIT SEQUENCE OF Location-Info OPTIONAL
Units-Per-Medium-Type::= SEQUENCE {
      medium [0] Supply-Medium-Type,
      no-of-units [1] INTEGER (1..9999)
User-Error-Report::= CHOICE {
      already-forwarded [0] IMPLICIT Already-Forwarded,
       intermediary-problem [1] IMPLICIT Intermediary-Problem,
       security-problem [2]
                                  Security-Problem,
                                  IMPLICIT Unable-To-Perform
      unable-to-perform [3]
Will-Supply-Results::= SEQUENCE {
      reason-will-supply [0] ENUMERATED {
                           in-use-on-loan
                                                       (1),
                           in-process
                                                       (2),
                           on-order
                                                       (6),
                                                       (8),
                           at-bindery
```

```
(19),
                           on-hold
                           being-processed-for-supply
                                                             (26),
                           other
                                              (27),
                           responder-specific
                                                      (28),
                                                             (30)
                           electronic-delivery
                          ISO-Date OPTIONAL,
      supply-date [1]
      return-to-address [2]
                                Postal-Address OPTIONAL,
      locations [3] IMPLICIT SEQUENCE OF Location-Info OPTIONAL,
      electronic-delivery-service [4] Electronic-Delivery-Service OPTIONAL
             - if present, this must be one of the services proposed by
             - the requester
EDIFACTString::= VisibleString (FROM ("A" | "B" | "C" | "D" | "E" | "F" | "G" | "H" |
      "I"|"J"|"K"|"L"|"M"|"N"|"O"|"P"|"Q"|"R"|"S"|"T"|"U"|
      "V"|"W"|"X"|"Y"|"Z"|"a"|"b"|"c"|"d"|"e"|"f"|"g"|"h"|
      "i"|"j"|"k"|"l"|"m"|"n"|"o"|"p"|"q"|"r"|"s"|"t"|"u"|
      "v"|"w"|"x"|"y"|"z"|"1"|"2"|"3"|"4"|"5"|"6"|"7"|"8"|
      "9"|"0"|" "|","|"-"|"("|")"|"/"|"="|"!"|"""|"%"|"&"|
      "*"|";"|"<"|">"|","|"+"|":"|"?"))
END
```

10 Conformance

10.1 Static conformance

An implementation claiming conformance to this International Standard shall be capable of:

- a) following the procedures defined for one of the following:
- requester role,
- responder role,
- intermediary role,
- any combination of the above;
- supporting simple transactions as a minimum when acting in the role of requester or responder; and supporting one or both of chained and partitioned transactions when acting in the role of intermediary;
- c) supporting at least one of "loan" and "copy/non-returnable" service types;
- d) support the invocation of the following services for the requester role: mandatory services ILL-REQUEST, CONDITIONAL-REPLY, RECEIVED, LOST and STATUS-OR-ERROR-REPORT when supporting any service type; and conditional service RETURNED when supporting the "loan" service type (see note 1);
- e) support the invocation of the following services for the responder role: mandatory services SHIPPED, ILL-ANSWER, CANCEL-REPLY, LOST and STATUS-OR-ERROR-REPORT when supporting any service type; and conditional services RECALL, CHECKED-IN, OVERDUE, and RENEW-ANSWER when supporting the "loan" service type (see note 1);
- f) support the invocation of the following services for the intermediary role: mandatory services ILL-REQUEST, CONDITIONAL-REPLY, STATUS-QUERY, STATUS-OR-ERROR REPORT, SHIPPED, RECEIVED, ILL-ANSWER, CANCEL, CANCEL-REPLY, LOST, DAMAGED and MESSAGE when supporting any service type; and conditional services RECALL, OVERDUE, CHECKED-IN, RENEW, RENEW-ANSWER and RETURNED when supporting the "loan" service type (see note 1);
- g) receiving APDUs with data defined for all types as defined in <u>Clause 9</u>;
- h) supporting all mandatory types for transmitted APDUs as defined in Clause 9 (see note 2);

defining data for optional types which are supported by the implementation (see note 3).

NOTE 1 Optional services for the requester and responder roles include the DAMAGED, MESSAGE and STATUS-QUERY services. When the optional services are not supported, then, although an implementation might not be capable of transmitting the APDUs associated with the service, it shall be capable of receiving the associated APDUs. When the conditional services are not supported, an implementation need not be capable of transmitting or accepting the APDUs associated with the service.

NOTE 2 When supporting a mandatory type, the implementation shall always define data for that type. If a structured type is mandatory, but is made up only of optional types, then at least one of the optional types shall be present. If a structured type is optional, but is constructed from a mandatory type, then the type is mandatory only if the structured type is present.

NOTE 3 Supporting an optional type refers to the capability of the implementation to define data for the supported type when transmitting APDUs. The data for the optional type need not always be present. The conditions for the presence of data within the optional type is a local implementation issue. Not supporting an optional type indicates that the implementation is not capable of providing data defined for the type. Note that the implementation shall still be able to receive the unsupported optional types.

10.2 Dynamic conformance

An implementation that claims conformance to this International Standard shall exhibit external behaviour consistent with:

- a) having implemented an ILL ASE as defined by <u>Clause 8</u> of this International Standard;
- b) its stated capabilities and requirements regarding optional messages, as indicated in the ILL-REQUEST, ILL-ANSWER and SHIPPED APDUs;
- c) having implemented the capability to always send and receive the APDUs SHIPPED, RECEIVED, RETURNED and CHECKED-IN when acting in the role of intermediary;
- d) encoding APDUs as defined in <u>Clause 9</u> of this International Standard. More than one encoding scheme can be applied to the values of the data types that are defined using ASN.1. The mandatory encoding scheme is the Basic Encoding Rules for Abstract Syntax Notation One defined in ISO/IEC 8825. An additional possibility is the encoding scheme defined by the EDIFACT standard, ISO 9735, and <u>Annex B</u>.

10.3 Protocol Implementation Conformance Statement Requirements

Each implementation must provide a Protocol Implementation Conformance Statement (PICS). The PICS must state:

- a) which roles are supported;
- b) which service types are supported;
- c) which transaction types are supported;
- d) which services are supported;
- e) which APDUs are supported;
- f) which APDU data types are supported:
- g) the requirements for other systems regarding optional APDUs to allow interworking, i.e. a system may require that other systems must support all optional APDUs when interworking with that system;
- h) which encoding rules are supported;
- i) which version or versions of the protocol are supported.

Annex A

(normative)

ILL state tables

A.1 General

The ILL Protocol defines a set of states through which an ILL-transaction progresses.

In this annex state tables are presented for each of the requester, responder and intermediary. These tables show the interrelationship between the state of an ILL Protocol Machine (ILLPM), the incoming events that occur in the protocol, the actions taken, and, finally, the resultant state of the ILLPM.

This Annex contains the following tables:

- a) Table A.1 specifies the abbreviated name and description of each incoming event.
- b) Table A.2 specifies the abbreviated name and description of each outgoing event.
- c) Table A.3 specifies the predicates.
- d) Table A.4 specifies the state table for the requester for the processing phase of an ILL-transaction. This table fully describes all states for an ILL-transaction involving a non-returnable item such as a photocopy.
- e) Tables A.5 and A.6 specify the state table for the requester for the tracking phase of an ILL-transaction. These tables apply only to ILL-transactions involving a returnable item such as a monograph.
- f) Table A.7 specifies the state table for the responder for the processing phase. This table applies to all ILL-service-types, including requests for returnable and non-returnable items.
- g) Table A.8 specifies the state table for the responder for the tracking phase. This table applies to all ILL-service-types, including requests for returnable and non-returnable items.
- h) Table A.9 specifies the state table for the intermediary acting in the role of requester.
- i) Tables A.10 and A.11 specify the state table for the intermediary acting in the role of responder.

A.2 Conventions

The intersection of an incoming event (row) and a state (column) forms a cell.

In the state table, a blank cell represents the combination of an incoming event and a state that is not defined for the ILL Protocol.

A non-blank cell represents an incoming event and state that is defined for the ILL Protocol. Such a cell contains an action list. An action list may be either mandatory or conditional.

A mandatory action list contains:

- a) an outgoing event;
- b) optionally a change to a local protocol variable or timer; and
- c) a resultant state.

A conditional action list contains:

- a) a predicate expression comprising predicates and Boolean operators (* represents the Boolean NOT); and
- b) a mandatory action list. This list is used only if the predicate expression is true.

Separate rows are provided for original and repeated events to distinguish between possibly different action lists. Note that separate rows are not provided for repeated events associated with the MESSAGE, STATUS-QUERY, STATUS-OR-ERROR-REPORT and DAMAGED services and APDUs since these are not repeatable; each such occurrence is considered to be an original event.

Original and repeated service request events are distinguished on the basis of the following criteria:

- a) For a requester or responder, an original service request has no value for the "date-time-of-original-service" field. A repeated event has a value defined for that field; a repeated service request can only be invoke while there has been no state change within the originating application-entity-invocation since the original service request event.
- b) For an intermediary, an original service request may have a value for "date-time-of-original-service" as long as there was no immediately preceding service request of the same type. A repeated service request has a value defined for the "date-time-of-original-service" and was immediately preceded by a service request of the same type with the same date and time value in either the "date-time-of-original-service" or "date-time-of-this-service" fields. It is possible for a repeated service request to be invoked in a state different from the original request, due to the possibility of incoming events.

NOTE A service request followed by one or more of MESSAGE, STATUS-QUERY, STATUS-OR-ERROR-REPORT or DAMAGED, then followed by another service request of the same type as the first is considered to immediately precede the second occurrence of the same service.

Original and repeated APDU events are distinguished on the basis that a repeated APDU satisfies the following criteria:

- a) a value is provided for the type "date-and-time-of-original-service" and the "service-date-time" structured type; and
- b) this value is the same as the REPEAT-TIME-STAMP protocol variable.

A.3 Actions to be taken by the ILL Protocol

A.3.1 General

The ILL Protocol state tables define the action to be taken by the ILL Protocol machine in terms of an outgoing event, changes to local protocol variables or timers and the resultant state of the ILLPM.

A.3.2 Invalid intersections

Blank cells indicate an invalid intersection of an incoming event and state. If such an intersection occurs, it is considered to be a protocol error. The ILLPM ignores the incoming event, sends a STATUS-OR-ERROR-REPORT APDU to notify the sender of the protocol error, and makes no state changes. Additional local actions, such as the notification of the service-user, may also be taken, but are not specified in this International Standard.

A.3.3 Valid intersections

If the intersection of the state and incoming event is valid, one of the following actions is taken:

a) if a cell contains a mandatory action list, the ILLPM takes the action specified;

b) if a cell contains a conditional action list and if the predicate expression is true, the ILLPM takes the actions specified. If the predicate expression is not true, then the action and state change specified for that cell are not taken.

NOTE For some combinations of state and input event, different actions and state changes are possible, depending on the value of the predicate. In such cases, both possibilities are reflected in the state tables on separate rows.

A.4 Relationship to supporting services

The state tables defined in this annex do not take into account interactions with supporting services, as these depend on mappings defined outside of this part of ISO 10161. For each such mapping that is defined, additional states and state transitions may be required.

Table A.1 — Incoming event list

Abbreviated name	Description
ILLreq	ILL-REQUEST.request
FWDreq	FORWARD.request
ANSreq-CO	ILL-ANSWER.request: result = CONDITIONAL
ANSreq-RY	ILL-ANSWER.request: result = RETRY
ANSreq-UN	ILL-ANSWER.request: result = UNFILLED
ANSreq-LP	ILL-ANSWER.request: result = LOCATIONS-PROVIDED
ANSreq-WS	ILL-ANSWER.request: result = WILL-SUPPLY
ANSreq-HP	ILL-ANSWER.request: result = HOLD PLACED
ANSreq-ES	ILL-ANSWER.request: result = ESTIMATE
C-REPreq +	CONDITIONAL-REPLY.request: answer = yes
C-REPreq -	CONDITIONAL-REPLY.request: answer = no
CANreq	CANCEL.request
CARreq +	CANCEL-REPLY.request: answer = yes
CARreq -	CANCEL-REPLY.request: answer = no
SHIreq	SHIPPED.request
RCVreq	RECEIVED.request
RCLreq	RECALL.request
DUEreq	OVERDUE.request
RETreq	RETURNED.request
RENreq	RENEW.request
REAreq +	RENEW-ANSWER.request: answer = yes
REAreq -	RENEW-ANSWER.request: answer = no
CHKreq	CHECKED-IN.request
LSTreq	LOST.request
DAMreq	DAMAGED.request
MSGreq	MESSAGE.request
STQreq	STATUS-QUERY.request
STRreq	STATUS-OR-ERROR-REPORT.request
ILL	receive ILL-REQUEST APDU

Table A.1 (continued)

Abbreviated name	Description
FWD	receive FORWARD-NOTIFICATION APDU
ANS-CO	receive ILL-ANSWER APDU: result = CONDITIONAL
ANS-RY	receive ILL-ANSWER APDU: result = RETRY
ANS-UN	receive ILL-ANSWER APDU: result = UNFILLED
ANS-LP	receive ILL-ANSWER APDU: result = LOCATIONS-PROVIDED
ANS-WS	receive ILL-ANSWER APDU: result = WILL-SUPPLY
ANS-HP	receive ILL-ANSWER APDU: result = HOLD PLACED
ANS-ES	receive ILL-ANSWER APDU: result = ESTIMATE
C-REP +	receive CONDITIONAL-REPLY APDU: answer = yes
C-REP -	receive CONDITIONAL-REPLY APDU: answer = no
CAN	receive CANCEL APDU
CAR +	receive CANCEL-REPLY APDU: answer = yes
CAR -	receive CANCEL-REPLY APDU: answer = no
SHI	receive SHIPPED APDU
RCV	receive RECEIVED APDU
RCL	receive RECALL APDU
DUE	receive OVERDUE APDU
RET	receive RETURNED APDU
REN	receive RENEW APDU
REA +	receive RENEW-ANSWER APDU: answer = yes
REA -	receive RENEW-ANSWER APDU: answer = no
СНК	receive CHECKED-IN APDU
LST	receive LOST APDU
DAM	receive DAMAGED APDU
MSG	receive MESSAGE APDU
STQ	receive STATUS-QUERY APDU
STR	receive STATUS-OR-ERROR-REPORT APDU
EXP	receive EXPIRED APDU
EXPIRY timeout	Transaction Timer Expiry

Table A.2 — Outgoing event list

Abbreviated name	Description
ILLind	ILL-REQUEST.indication
FWDind	FORWARD.indication
ANSind-CO	ILL-ANSWER.indication: result = CONDITIONAL
ANSind-RY	ILL-ANSWER.indication: result = RETRY
ANSind-UN	ILL-ANSWER.indication: result = UNFILLED
ANSind-LP	ILL-ANSWER.indication: result = LOCATIONS-PROVIDED
ANSind-WS	ILL-ANSWER.indication: result = WILL-SUPPLY
ANSind-HP	ILL-ANSWER.indication: result = HOLD PLACED
ANSind-ES	ILL-ANSWER.indication: result = ESTIMATE

 Table A.2 (continued)

Abbreviated name	Description
C-REPind +	CONDITIONAL-REPLY.indication: answer = yes
C-REPind -	CONDITIONAL-REPLY.indication: answer = no
CANind	CANCEL.indication
CARind +	CANCEL-REPLY.indication: answer = yes
CARind -	CANCEL-REPLY.indication: answer = no
SHIind	SHIPPED.indication
RCVind	RECEIVED.indication
RCLind	RECALL.indication
DUEind	OVERDUE.indication
RETind	RETURNED.indication
RENind	RENEW.indication
REAind +	RENEW-ANSWER.indication: answer = yes
REAind -	RENEW-ANSWER.indication: answer = no
CHKind	CHECKED-IN.indication
LSTind	LOST.indication
DAMind	DAMAGED.indication
MSGind	MESSAGE.indication
STQind	STATUS-QUERY.indication
STRind	STATUS-OR-ERROR-REPORT.indication
EXPind	EXPIRY.indication
ILL	send ILL-REQUEST APDU
FWD	send FORWARD-NOTIFICATION APDU
ANS-CO	send ILL-ANSWER APDU: result = CONDITIONAL
ANS-RY	send ILL-ANSWER APDU: result = RETRY
ANS-UN	send ILL-ANSWER APDU: result = UNFILLED
ANS-LP	send ILL-ANSWER APDU: result = LOCATIONS-PROVIDED
ANS-WS	send ILL-ANSWER APDU: result = WILL-SUPPLY
ANS-HP	send ILL-ANSWER APDU: result = HOLD PLACED
ANS-ES	send ILL-ANSWER APDU: result = ESTIMATE
C-REP +	send CONDITIONAL-REPLY APDU: answer = yes
C-REP -	send CONDITIONAL-REPLY APDU: answer = no
CAN	send CANCEL APDU
CAR +	send CANCEL-REPLY APDU: answer = yes
CAR -	send CANCEL-REPLY APDU: answer = no
SHI	send SHIPPED APDU
RCV	send RECEIVED APDU
RCL	send RECALL APDU
DUE	send OVERDUE APDU
RET	send RETURNED APDU
REN	send RENEW APDU

Table A.2 (continued)

Abbreviated name	Description
REA +	send RENEW-ANSWER APDU: answer = yes
REA-	send RENEW-ANSWER APDU: answer = no
СНК	send CHECKED-IN APDU
LST	send LOST APDU
DAM	send DAMAGED APDU
MSG	send MESSAGE APDU
STQ	send STATUS-QUERY APDU
STR	send STATUS-OR-ERROR-REPORT APDU
EXP	send EXPIRED APDU

Table A.3 — Predicates

Code	Meaning
p1	returns TRUE if the transaction-type parameter of the ILL-REQUEST service is "simple"
p2	returns TRUE if the transaction-type parameter of the ILL-REQUEST service is chained, the CHAIN protocol variable is TRUE and the transaction-id is valid for a sub-transaction
р3	returns TRUE if the transaction-type parameter of the ILL-REQUEST service is partitioned, the PART protocol variable is TRUE and the transaction-id is valid for a sub-transaction
p4	returns TRUE if the FWD protocol variable is TRUE
p5	returns TRUE if the RETURN protocol variable is TRUE
p6	returns TRUE if the CHAIN protocol variable is TRUE
p7	returns TRUE if a received APDU is in sequence
p8	returns TRUE if the most recent event that caused a state change is NOT (DUEreq, DUE)
p9	returns TRUE if the most recent event that caused a state change is NOT (RETreq, RET)

 $NOTE \qquad For repeated events, whether a request or an incoming APDU, the state tables do not include a predicate since the predicate was evaluated for the original event. \\$

Table A.4 — Requester state table: Processing phase

	IDLE	PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
ILLreq	p1						
	ILL						
	PENDING						
ILLreq		ILL					
repeat		PENDING					
C-REPreq				C-REP +			
+				PENDING			
C-REPreq		C-REP +					
+ repeat		PENDING					
C-REPreq				C-REP -			
-				NOT-SUP- PLIED			

Table A.4 (continued)

	IDLE	PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
ILLreq	p1						
	ILL						
	PENDING						
C-REPreq			C-REP -				
repeat			NOT-SUP- PLIED				
CANreq		CAN					
•		CANCEL- PENDING					
CANreq					CAN		
repeat					CANCEL- PENDING		
RCVreq		RCV (opt)			RCV (opt)		RCV(opt)
•		set RETURN var			set RETURN var		set RETURN var
		RECEIVED			RECEIVED		RECEIVED
LSTreq		LST			LST		LST
_		LOST			LOST		LOST
MSGreq		MSG	MSG	MSG	MSG	MSG	MSG
-		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
STQreq		STQ	STQ	STQ	STQ	STQ	STQ
		PENDING	NOT-SUP- PLIED	CONDITONAL	CANCEL- PENDING	CANCELLED	SHIPPED
STRreq		STR	STR	STR	STR	STR	STR
		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
FWD		FWDind			FWDind		
		PENDING			PENDING		
FWD		FWDind					
repeat		PENDING					
ANS-CO		p7	ANSind-CO	ANSind-CO	p7	ANSind-CO	
		ANSind-CO	NOT-SUP-	CONDITIONAL	ANSind-CO	CANCELLED	
		CONDITIONAL	PLIED		CANCEL- PENDING		
ANS-CO		^p7	ANSind-CO	ANSind-CO	^p7	ANSind-CO	
		ANSind-CO	NOT-SUP-	CONDITIONAL	ANSind-CO	CANCELLED	
		PENDING	PLIED		CANCEL- PENDING		
ANS-CO		ANSind-CO	ANSind-CO	ANSind-CO	ANSind-CO	ANSind-CO	
repeat		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	
ANS-RY		ANSind-RY	ANSind-RY		ANSind-RY		
		NOT-SUP- PLIED	NOT-SUP- PLIED		NOT-SUP- PLIED		

Table A.4 (continued)

	IDLE	PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
ILLreq	p1 ILL PENDING						
ANS-RY			ANSind-RY				
repeat			NOT-SUP- PLIED				
ANS-UN		ANSind-UN	ANSind-UN		ANSind-UN		
		NOT-SUP- PLIED	NOT-SUP- PLIED		NOT-SUP- PLIED		
ANS-UN			ANSind-UN				
repeat			NOT-SUP- PLIED				
ANS-LP		ANSind-LP	ANSind-LP		ANSind-LP		
		NOT-SUP- PLIED	NOT-SUP- PLIED		NOT-SUP- PLIED		
ANS-LP			ANSind-LP				
repeat			NOT-SUP- PLIED				
ANS-WS		ANSind-WS	ANSind-WS	ANSind-WS	ANSind-WS		ANSind-WS
		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING		SHIPPED
ANS-WS		ANSind-WS	ANSind-WS	ANSind-WS	ANSind-WS		ANSind-WS
repeat		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING		SHIPPED
ANS-HP		ANSind-HP	ANSind-HP	ANSind-HP	ANSind-HP		ANSind-HP
		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING		SHIPPED
ANS-HP		ANSind-HP	ANSind-HP	ANSind-HP	ANSind-HP		ANSind-HP
repeat		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING		SHIPPED
ANS-ES		ANSind-ES	ANSind-ES		ANSind-ES		
		NOT-SUP- PLIED	NOT-SUP- PLIED		NOT-SUP- PLIED		
ANS-ES			ANSind-ES				
repeat			NOT-SUP- PLIED				
CAR+					CARind + CANCELLED	CARind + CANCELLED	
CAR+					GIMOLLED	CARind +	
repeat						CANCELLED	
CAR -		CARind -			CARind -	GITTOLIULD	CARind -
31111		PENDING			PENDING		SHIPPED
CAR -		CARind -			22		CARind -
repeat		PENDING					SHIPPED
SHI		SHIInd			SHIind		SHIind
		SHIPPED			SHIPPED		SHIPPED

Table A.4 (continued)

	IDLE	PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
ILLreq	p1						
	ILL						
	PENDING						
SHI							SHIind
repeat							SHIPPED
DUE		DUEind			DUEind		DUEind
		set RETURN var = TRUE			set RETURN var = TRUE		set RETURN var = TRUE
		NOT-RCVD/ OVERDUE			NOT-RCVD/ OVERDUE		NOT-RCVD/ OVERDUE
RCL		RCLind			RCLind		RCLind
		set RETURN var = TRUE			set RETURN var = TRUE		set RETURN var = TRUE
		RECALL			RECALL		RECALL
СНК		CHKind			CHKind		CHKind
		set RETURN var = TRUE			set RETURN var = TRUE		set RETURN var = TRUE
		RETURNED			RETURNED		RETURNED
MSG		MSGind	MSGind	MSGind	MSGind	MSGind	MSGind
		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
STQ		STQind	STQind	STQind	STQind	STQind	STQind
		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
STR		STRind	STRind	STRind	STRind	STRind	STRind
		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
EXP		EXPind	EXPind	EXPind	EXPind		
		NOT-SUP- PLIED	NOT-SUP- PLIED	NOT-SUP- PLIED	NOT-SUP- PLIED		
LST		LSTind			LSTind		LSTind
		LOST			LOST		LOST

Table A.5 — Requester state table: Tracking phase (Part 1)

	RECEIVED	RENEW/PENDING	RENEW/OVERDUE	NOT-RCVD/OVERDUE
RCVreq				RCV (opt)
				OVERDUE
RCVreq	RCV (opt)			
repeat	RECEIVED			
RET	p5	RET (opt)	RET (opt)	
req	RET (opt)	RETURNED	RETURNED	
	RETURNED			
RETreq				
repeat				

 Table A.5 (continued)

	RECEIVED	RENEW/PENDING	RENEW/OVERDUE	NOT-RCVD/OVERDUE
RCVreq				RCV (opt)
				OVERDUE
RENreq	p5		REN	
	REN		RENEW/ OVERDUE	
	RENEW/ PENDING			
RENreq		REN	REN	
Repeat		RENEW/ PENDING	RENEW/ OVERDUE	
LSTreq	p5	LST	LST	LST
	LST	LOST	LOST	LOST
	LOST			
LSTreq				
repeat				
DAMreq	DAM	DAM	DAM	
	RECEIVED	RENEW/ PENDING	RENEW/ OVERDUE	
MSGreq	MSG	MSG	MSG	MSG
	RECEIVED	RENEW/ PENDING	RENEW/ OVERDUE	NOT-RCVD/ OVERDUE
STQreq	STQ	STQ	STQ	STQ
	RECEIVED	RENEW/ PENDING	RENEW/ OVERDUE	NOT-RCVD/ OVERDUE
STRreq	STR	STR	STR	STR
	RECEIVED	RENEW/ PENDING	RENEW/ OVERDUE	NOT-RCVD/ OVERDUE
ANS-WS	ANSind-WS	ANSind-WS	ANSind-WS	ANSind-WS
	RECEIVED	RENEW/ PENDING	RENEW/ OVERDUE	NOT-RCVD/ OVERDUE
ANS-WS	ANSind-WS	ANSind-WS	ANSind-WS	ANSind-WS
repeat	RECEIVED	RENEW/ PENDING	RENEW/ OVERDUE	NOT-RCVD/ OVERDUE
ANS-HP	ANSind-HP	ANSind-HP	ANSind-HP	ANSind-HP
	RECEIVED	RENEW/ PENDING	RENEW/ OVERDUE	NOT-RCVD/ OVERDUE
ANS-HP	ANSind-HP	ANSind-HP	ANSind-HP	ANSind-HP
repeat	RECEIVED	RENEW/ PENDING	RENEW/ OVERDUE	NOT-RCVD/ OVERDUE
CAR -	CARind -	CARind -	CARind -	CARind -
	RECEIVED	RENEW/ PENDING	RENEW/ OVERDUE	NOT-RCVD/ OVERDUE
CAR -	CARind -	CARind -	CARind -	CARind -
repeat	RECEIVED	RENEW/ PENDING	RENEW/ OVERDUE	NOT-RCVD/ OVERDUE
SHI	SHIind	SHIind	SHIind	SHIind
	RECEIVED	RENEW/ PENDING	RENEW/ OVERDUE	NOT-RCVD/ OVERDUE
SHI	SHIind	SHIind	SHIind	SHIind
repeat	RECEIVED	RENEW/PENDING	RENEW/ OVERDUE	NOT-RCVD/ OVERDUE
RCL	p5	RCLind	RCLind	RCLind
	RCLind	RECALL	RECALL	RECALL
	RECALL			
RCL				
repeat				

 Table A.5 (continued)

	RECEIVED	RENEW/PENDING	RENEW/OVERDUE	NOT-RCVD/OVERDUE
RCVreq				RCV (opt)
				OVERDUE
DUE	p5	DUEind	p7 and p8	
	DUEind	RENEW/ OVERDUE	DUEind	
	OVERDUE		OVERDUE	
DUE	p5	DUEind	^p7	
	DUEind	RENEW/ OVERDUE	DUEind	
	OVERDUE		RENEW/ OVERDUE	
DUE			DUEind	DUEind
repeat			RENEW/ OVERDUE	NOT-RCVD/ OVERDUE
LST				LSTind
				LOST
LST				
repeat				
DAM				
MSG	MSGind	MSGind	MSGind	MSGind
	RECEIVED	RENEW/ PENDING	RENEW/ OVERDUE	NOT-RCVD/ OVERDUE
STQ	STQind	STQind	STQind	STQind
	RECEIVED	RENEW/ PENDING	RENEW/ OVERDUE	NOT-RCVD/ OVERDUE
STR	STRind	STRind	STRind	STRind
	RECEIVED	RENEW/ PENDING	RENEW/ OVERDUE	NOT-RCVD/OVERDUE
REA +	p5	REAind +	REAind +	
	REAind +	RECEIVED	RECEIVED	
	RECEIVED			
REA +	REAind +			
repeat	RECEIVED			
REA -	p5	REAind -	REAind -	
	REAind -	RECEIVED	OVERDUE	
	RECEIVED			
REA -	REAind -			
repeat	RECEIVED			
СНК	p5	CHKind	CHKind	CHKind
	CHKind	RETURNED	RETURNED	RETURNED
	RETURNED			
СНК				
repeat				

Table A.6 — Requester state table: Tracking phase (Part 2)

	OVERDUE	RETURNED	LOST	RECALL
RCVreq				RCV (opt)
				RECALL
RCVreq				
repeat				

Table A.6 (continued)

	OVERDUE	RETURNED	LOST	RECALL
RCVreq				RCV (opt)
				RECALL
RETreq	RET (opt)	p9		RET (opt)
	RETURNED	RET (opt)		RETURNED
		RETURNED		
RETreq		RET (opt)		
repeat		RETURNED		
RENreq	REN			
	RENEW/OVERDUE			
RENreq				
repeat				
LSTreq	LST	LST	LST	LST
	LOST	LOST	LOST	LOST
LSTreq			LST	
repeat			LOST	
DAMreq	DAM	DAM		DAM
	OVERDUE	RETURNED		RECALL
MSGreq	MSG	MSG	MSG	MSG
	OVERDUE	RETURNED	LOST	RECALL
STQreq	STQ	STQ	STQ	STQ
	OVERDUE	RETURNED	LOST	RECALL
STRreq	STR	STR	STR	STR
	OVERDUE	RETURNED	LOST	RECALL
ANS-WS	ANSind-WS	ANSind-WS	ANSind-WS	ANSind-WS
	OVERDUE	RETURNED	LOST	RECALL
ANS-WS	ANSind-WS	ANSind-WS	ANSind-WS	ANSind-WS
repeat	OVERDUE	RETURNED	LOST	RECALL
ANS-HP	ANSind-HP	ANSind-HP	ANSind-HP	ANSind-HP
	OVERDUE	RETURNED	LOST	RECALL
ANS-HP	ANSind-HP	ANSind-HP	ANSind-HP	ANSind-HP
repeat	OVERDUE	RETURNED	LOST	RECALL
CAR -	CARind -	CARind -	CARind -	CARind -
	OVERDUE	RETURNED	LOST	RECALL
CAR -	CARind-	CARind -	CARind -	CARind -
repeat	OVERDUE	RETURNED	LOST	RECALL
SHI	SHIind	SHIind	SHIind	SHIind
	OVERDUE	RETURNED	LOST	RECALL
SHI	SHIind	SHIind	SHIind	SHIind
repeat	OVERDUE	RETURNED	LOST	RECALL
RCL	RCLind	RCLind	RCLind	RCLind
	RECALL	RETURNED	LOST	RECALL
RCL		RCLind	RCLind	RCLind
repeat		RETURNED	LOST	RECALL

Table A.6 (continued)

	OVERDUE	RETURNED	LOST	RECALL
RCVreq				RCV (opt)
				RECALL
DUE	DUEind	DUEind	DUEind	DUEind
	OVERDUE	RETURNED	LOST	RECALL
DUE	DUEind	DUEind	DUEind	DUEind
repeat	OVERDUE	RETURNED	LOST	RECALL
LST		LSTind	LSTind	LSTind
		LOST	LOST	LOST
LST			LSTind	
repeat			LOST	
DAM		DAMind		
		RETURNED		
MSG	MSGind	MSGind	MSGind	MSGind
	OVERDUE	RETURNED	LOST	RECALL
STQ	STQind	STQind	STQind	STQind
	OVERDUE	RETURNED	LOST	RECALL
STR	STRind	STRind	STRind	STRind
	OVERDUE	RETURNED	LOST	RECALL
REA +		REAind +	REAind +	REAind +
		RETURNED	LOST	RECALL
REA +		REAind +	REAind +	REAind +
repeat		RETURNED	LOST	RECALL
REA -	REAind -	REAind -	REAind -	REAind -
	OVERDUE	RETURNED	LOST	RECALL
REA -	REAind -	REAind -	REAind -	REAind -
repeat	OVERDUE	RETURNED	LOST	RECALL
СНК	CHKind	CHKind		CHKind
	RETURNED	RETURNED		RETURNED
СНК		CHKind		
repeat		RETURNED		

Table A.7 — Responder state table: Processing phase

	IDLE	IN-PROCESS	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	FORWARD
ILL	ILLind	ILLind	ILLind	ILLind			ILLind
	set FWD var	IN-PROCESS	NOT-SUP-	CONDITIONAL			FORWARD
	set CHAIN var		PLIED				
	set PART var						
	set EXPIRY timer						
	IN-PROCESS						
ILL		ILLind	ILLind	ILLind			ILLind
repeat		IN-PROCESS	NOT-SUP- PLIED	CONDITIONAL			FORWARD
FWDreq		p4					
		ILL					
		FWD					
		disable EXPIRY timer					
		FORWARD					
ANSreq-CO		ANS-CO					
		reset EXPIRY timer CONDI- TIONAL					
FWDreq							ILL
repeat							FWD
							FORWARD
ANS-COreq		ANS-CO					
		reset EXPIRY timer CONDI- TIONAL					
ANS-COreq				ANS-CO			
repeat				CONDITIONAL			
ANS-RYreq		ANS-RY					
		disable EXPIRY timer					
		NOT-SUPPLIED					
ANS-RYreq			ANS-RY				
repeat			NOT-SUP- PLIED				
ANS-UNreq		ANS-UN					
		disable EXPIRY timer					
		NOT-SUPPLIED					
ANS-UNreq			ANS-UN				
repeat			NOT-SUP- PLIED				

Table A.7 (continued)

	IDLE	IN-PROCESS	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	FORWARD
ANS-LPreq		ANS-LP					
		disable EXPIRY timer					
		NOT-SUPPLIED					
ANS-LPreq			ANS-LP				
repeat			NOT-SUP- PLIED				
ANS-WSreq		ANS-WS					
		disable EXPIRY timer					
		IN-PROCESS					
ANS-WSreq		ANS-WS					
repeat		IN-PROCESS					
ANS-HPreq		ANS-HP					
		disable EXPIRY timer					
		IN-PROCESS					
ANS-HPreq		ANS-HP					
repeat		IN-PROCESS					
ANS-ESreq		ANS-ES					
		disable EXPIRY timer					
		NOT-SUPPLIED					
ANS-ESreq			ANS-ES				
repeat			NOT-SUP- PLIED				
CARreq +					CAR +		
					CANCELLED		
CARreq +						CAR +	
repeat						CANCELLED	
CARreq -					CAR -		
					enable EXPIRY timer		
					IN-PROCESS		
CARreq -		CAR -					
repeat		IN-PROCESS					
SHIreq		SHI (opt)					
		set RETURN var					
		disable EXPIRY timer					
		SHIPPED					
SHIreq							
repeat							

Table A.7 (continued)

	IDLE	IN-PROCESS	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	FORWARD
MSGreq		MSG	MSG	MSG	MSG	MSG	MSG
		IN-PROCESS	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	FORWARD
STQreq		STQ	STQ	STQ	STQ	STQ	STQ
		IN-PROCESS	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	FORWARD
STRreq		STR	STR	STR	STR	STR	STR
		IN-PROCESS	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	FORWARD
C-REP +		C-REPind +	C-REPind +	C-REPind +			
		IN-PROCESS	NOT-SUP- PLIED	reset EXPIRY timer			
				IN-PROCESS			
C-REP +		C-REPind +	C-REPind +				
repeat		IN-PROCESS	NOT-SUP- PLIED				
C-REP -			C-REPind -	C-REPind -			
			NOT-SUP- PLIED	NOT-SUPPLIED			
C-REP -			C-REPind -				
repeat			NOT-SUP- PLIED				
CAN		p7	CANind	CANind	CANind	CANind	CANind
		CANIND CANCEL-PEND- ING	NOT-SUP- PLIED	CANCEL-PEND- ING	CANCEL- PENDING	CANCELLED	FORWARD
CAN		^p7	CANind	CANind	CANind	CANind	CANind
		CANind IN-PROCESS	NOT-SUP- PLIED	CANCEL-PEND- ING	CANCEL- PENDING	CANCELLED	FORWARD
CAN		CANind	CANind	CANind	CANind	CANind	CANind
repeat		IN-PROCESS	NOT-SUP- PLIED	CANCEL-PEND- ING	CANCEL- PENDING	CANCELLED	FORWARD
MSG		MSGind	MSGind	MSGind	MSGind	MSGind	MSGind
		IN-PROCESS	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	FORWARD
STQ		STQind	STQind	STQind	STQind	STQind	STQind
		IN-PROCESS	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	FORWARD
STR		STRind	STRind	STRind	STRind	STRind	STRind
		IN-PROCESS	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	FORWARD
EXPIRY		EXPind		EXPind			
Timeout		EXP		EXP			
		NOT-SUPPLIED		NOT-SUPPLIED			

Table A.8 — Responder state table: Tracking phase

	SHIPPED	RENEW/ PENDING	RENEW/ OVERDUE	OVERDUE	RECALL	CHECKED-IN	LOST
SHIreq							
SHIreq	SHI (opt)						
repeat	SHIPPED						
CHKreq	p5	CHK (opt)	CHK (opt)	CHK (opt)	CHK (opt)		
	CHK (opt)	CHECKED-IN	CHECKED-IN	CHECKED-IN	CHECKED-IN		
	CHECKED-IN						
CHKreq						CHK (opt)	
repeat						CHECKED-IN	
RCLreq	p5	RCL	RCL	RCL			
	RCL RECALL	RECALL	RECALL	RECALL			
RCLreq					RCL		
repeat					RECALL		
DUEreq	p5	DUE		p8			
	DUE	RENEW/OVERDUE		DUE			
	OVERDUE			OVERDUE			
DUEreq			DUE	DUE			
repeat			RENEW/OVERDUE	OVERDUE			
LSTreq	LST	LST	LST	LST	LST		LST
	LOST	LOST	LOST	LOST	LOST		LOST
LSTreq							LST
repeat							LOST
DAMreq						DAM CHECKED-IN	
MSGreq	MSG	MSG	MSG	MSG	MSG	MSG	MSG
	SHIPPED	RENEW / PENDING	RENEW/ OVERDUE	OVERDUE	RECALL	CHECKED-IN	LOST
STQreq	STQ	STQ	STQ	STQ	STQ	STQ	STQ
	SHIPPED	RENEW/ PENDING	RENEW/ OVERDUE	OVERDUE	RECALL	CHECKED-IN	LOST
STRreq	STR	STR	STR	STR	STR	STR	STR
	SHIPPED	RENEW/ PENDING	RENEW/ OVERDUE	OVERDUE	RECALL	CHECKED-IN	LOST
REAreq+		REA+	REA +				
		SHIPPED	SHIPPED				
REAreq +	REA +						
repeat	SHIPPED						
REAreq -		REA -	REA -				
		SHIPPED	OVERDUE				
REAreq -	REA -			REA -			
repeat	SHIPPED			OVERDUE			
ILL	ILLind			ILLind	ILLind	ILLind	ILLind
	SHIPPED			OVERDUE	RECALL	CHECKED-IN	LOST
ILL	ILLind			ILLind	ILLind	ILLind	ILLind
repeat	SHIPPED			OVERDUE	RECALL	CHECKED-IN	LOST
CAN	CANind	CANind	CANind	CANind	CANind	CANind	CANind
	SHIPPED	RENEW/ PENDING	RENEW/ OVERDUE	OVERDUE	RECALL	CHECKED-IN	LOST

Table A.8 (continued)

	SHIPPED	RENEW/ PENDING	RENEW/ OVERDUE	OVERDUE	RECALL	CHECKED-IN	LOST
CAN	CANind	CANind	CANind	CANind	CANind	CANind	CANind
repeat	SHIPPED	RENEW/ PENDING	RENEW/ OVERDUE	OVERDUE	RECALL	CHECKED-IN	LOST
RCV	RCVind	RCVind	RCVind	RCVind	RCVind	RCVind	RCVind
	SHIPPED	RENEW/ PENDING	RENEW/ OVERDUE	OVERDUE	RECALL	CHECKED-IN	LOST
RCV	RCVind	RCVind	RCVind	RCVind	RCVind	RCVind	RCVind
repeat	SHIPPED	RENEW/ PENDING	RENEW/ OVERDUE	OVERDUE	RECALL	CHECKED-IN	LOST
RET	RETind	RETind	RETind	RETind	RETind	RETind	RETind
	SHIPPED	RENEW/ PENDING	RENEW/ OVERDUE	OVERDUE	RECALL	CHECKED-IN	LOST
RET repeat	RETind	RETind	RETind	RETind	RETind	RETind	RETind
	SHIPPED	RENEW/ PENDING	RENEW/ OVERDUE	OVERDUE	RECALL	CHECKED-IN	LOST
REN	p7	RENind	RENind	RENind	RENind	RENind	RENind
	RENind	RENEW/ PENDING	RENEW/OVERDUE	RENEW/ OVERDUE	RECALL	CHECKED-IN	LOST
	RENEW/PENDING						
REN	^p7	RENind	RENind	RENind	RENind	RENind	RENind
	RENind	RENEW/ PENDING	RENEW/OVERDUE	RENEW/ OVERDUE	RECALL	CHECKED-IN	LOST
	SHIPPED						
REN	RENind	RENind	RENind	RENind	RENind	RENind	RENind
repeat	SHIPPED	RENEW/ PENDING	RENEW/ OVERDUE	OVERDUE	RECALL	CHECKED-IN	LOST
LST	LSTind	LSTind	LSTind	LSTind	LSTind	LSTind	LSTind
	LOST	LOST	LOST	LOST	LOST	CHECKED-IN	LOST
LST						LSTind	LSTind
repeat						CHECKED-IN	LOST
DAM	DAMind	DAMind	DAMind	DAMind	DAMind	DAMind	DAMind
	SHIPPED	RENEW/ PENDING	RENEW/ OVERDUE	OVERDUE	RECALL	CHECKED-IN	LOST
MSG	MSGind	MSGind	MSGind	MSGind	MSGind	MSGind	MSGind
	SHIPPED	RENEW/ PENDING	RENEW/ OVERDUE	OVERDUE	RECALL	CHECKED-IN	LOST
STQ	STQind	STQind	STQind	STQind	STQind	STQind	STQind
	SHIPPED	RENEW/ PENDING	RENEW/ OVERDUE	OVERDUE	RECALL	CHECKED-IN	LOST
STR	STRind	STRind	STRind	STRind	STRind	STRind	STRind
	SHIPPED	RENEW/ PENDING	RENEW/ OVERDUE	OVERDUE	RECALL	CHECKED-IN	LOST

${\bf Table~A.9-Intermediary~state~table:~Requester~role}$

	IDLE	PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
ILLreq	p2 or p3						
	ILL						
	update CHAIN var						
	update PART var						
	PENDING						
ILLreq		ILL	ILL	ILL			ILL
repeat		PENDING	NOT-SUP- PLIED	CONDITIONAL			SHIPPED
C-REPreq			C-REP +	C-REP +			
+			NOT-SUP- PLIED	PENDING			

 Table A.9 (continued)

	IDLE	PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
ILLreq	p2 or p3 ILL update CHAIN var update PART var						
	PENDING						
C-REPreq		C-REP +	C-REP +				
+ repeat		PENDING	NOT-SUP- PLIED				
C-REPreq			C-REP -	C-REP -			
-			NOT-SUP- PLIED	NOT-SUPPLIED			
C-REPreq			C-REP -				
repeat			NOT-SUP- PLIED				
CANreq		CAN	CAN	CAN			CAN
•		CANCEL-PEND- ING	NOT-SUP- PLIED	CANCEL-PEND- ING			SHIPPED
CANreq		CAN	CAN		CAN	CAN	CAN
repeat		PENDING	NOT-SUP- PLIED		CANCEL- PENDING	CANCELLED	SHIPPED
RCVreq		RCV (opt) set RETURN var SHIPPED			RCV (opt) set RETURN var SHIPPED		p6 RCV (opt) set RETURN var SHIPPED
RCVreq							RCV (opt)
repeat							SHIPPED
RETreq		RET (opt) SHIPPED					p6 RET SHIPPED
RETreq							RET
repeat							SHIPPED
RENreq		REN SHIPPED					p6 REN SHIPPED
RENreq							REN
repeat							SHIPPED
LSTreq		LST SHIPPED					p6 LST SHIPPED
LSTreq							LST
repeat							SHIPPED

Table A.9 (continued)

	IDLE	PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
ILLreq	p2 or p3						
	ILL						
	update CHAIN var						
	update PART var						
	PENDING						
DAMreq		DAM			DAM		р6
		SHIPPED			SHIPPED		DAM
							SHIPPED
MSGreq		MSG	MSG	MSG	MSG	MSG	MSG
		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
STQreq		STQ	STQ	STQ	STQ	STQ	STQ
		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
STRreq		STR	STR	STR	STR	STR	STR
		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
FWD		FWDind			FWDind		
		PENDING			PENDING		
FWD		FWDind					
repeat		PENDING					
ANS-CO		p7	ANSind-CO	ANSind-CO	ANSind-CO	ANSind-CO	
		ANSindCO	NOT-SUP-	CONDITIONAL	CANCEL-	CANCELLED	
		CONDITIONAL	PLIED		PENDING		
ANS-CO		^p7	ANSind-CO	ANSind-CO	ANSind-CO	ANSind-CO	
		ANSind-CO PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	
ANS-CO		ANSind-CO	ANSind-CO	ANSind-CO	ANSind-CO	ANSind-CO	
repeat		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	
ANS-RY		ANSind-RY	ANSind-RY		ANSind-RY		
		NOT-SUPPLIED	NOT-SUP- PLIED		NOT-SUPPLIED		
ANS-RY			ANSind-RY				
repeat			NOT-SUP- PLIED				
ANS-UN		ANSind-UN	ANSind-UN		ANSind-UN		
		NOT-SUPPLIED	NOT-SUP- PLIED		NOT-SUPPLIED		
ANS-UN			ANSind-UN				
repeat			NOT-SUP- PLIED				
ANS-LP		ANSind-LP	ANSind-LP		ANSind-LP		
		NOT-SUPPLIED	NOT-SUP- PLIED		NOT-SUPPLIED		

 Table A.9 (continued)

	IDLE	PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
ILLreq	p2 or p3						
	ILL						
	update CHAIN var						
	update PART var						
	PENDING						
ANS-LP			ANSind-LP				
repeat			NOT-SUP- PLIED				
ANS-WS		ANSind-WS	ANSind-WS	ANSind-WS	ANSind-WS	ANSind	WSAN-
		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	Sind-WS SHIPPED
ANS-WS		ANSind-WS	ANSind-WS	ANSind-WS	ANSind-WS	ANSind-WS	ANSind-
repeat		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	WS SHIPPED
ANS-HP		ANSind-HP	ANSind-HP	ANSind-HP	ANSind-HP	ANSind-HP	ANSind-
		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	HP SHIPPED
ANS-HP		ANSind-HP	ANSind-HP	ANSind-HP	ANSind-HP	ANSind-HP	ANSind-
repeat		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	HP SHIPPED
ANS-ES		ANSind-ES	ANSind-ES		ANSind-ES		
		NOT-SUPPLIED	NOT-SUP- PLIED		NOT-SUPPLIED		
ANS-ES			ANSind-ES				
repeat			NOT-SUP- PLIED				
CAR +					CARind +	CARind +	
					CANCELLED	CANCELLED	
CAR +						CARind +	
repeat						CANCELLED	
CAR -		CARind -			CARind -		CARind -
		PENDING			PENDING		SHIPPED
CAR -		CARind -					CARind -
repeat		PENDING					SHIPPED
SHI		SHIind			SHIind		SHIind
		SHIPPED			SHIPPED		SHIPPED
SHI							SHIind
repeat							SHIPPED
DUE		DUEind					p6
		SHIPPED					DUEind
							SHIPPED
DUE							DUEind
repeat							SHIPPED

Table A.9 (continued)

	IDLE	PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
ILLreq	p2 or p3						
	ILL						
	update CHAIN var						
	update PART var						
	PENDING						
REA+							p6
							REAind +
							SHIPPED
REA+							REAind +
repeat							SHIPPED
REA -							p6
							REAind -
							SHIPPED
REA -							REAind -
repeat							SHIPPED
LST		LSTind			LSTind		p6
		SHIPPED			SHIPPED		LSTind
							SHIPPED
LST							LSTind
repeat							SHIPPED
DAM							p6
							DAMind
							SHIPPED
RCL		RCLind					p6
		SHIPPED					RCLind
							SHIPPED
RCL							RCLind
repeat							SHIPPED
MSG		MSGind	MSGind	MSGind CONDI-	MSGind	MSGind	MSGind
		PENDING	NOT-SUP- PLIED	TIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
STQ		STQind	STQind	STQind	STQind	STQind	STQind
		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
STR		STRind	STRind	STRind	STRind	STRind	STRind
		PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
EXP		EXPind	EXPind	EXPind	EXPind		
		NOT-SUPPLIED	NOT-SUP- PLIED	NOT-SUPPLIED	NOT-SUPPLIED		

 Table A.9 (continued)

	IDLE	PENDING	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	SHIPPED
ILLreq	p2 or p3						
	ILL						
	update CHAIN var						
	update PART var						
	PENDING						
СНК		CHKind			CHKind		p6
		SHIPPED			SHIPPED		CHKind
							SHIPPED
СНК							CHKind
repeat							SHIPPED

${\bf Table\,A.10-Intermediary\,state\,table:\,Responder\,role}$

	IDLE	IN-PROCESS	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	FORWARD	SHIPPED
ILL	ILLind	ILLind	ILLind	ILLind			ILLind	ILLind
	set FWD var	IN-PROCESS	NOT-SUP-	CONDITIONAL			FORWARD	SHIPPED
	set CHAIN var		PLIED					
	set PART var							
	set EXPIRY timer							
	IN-PROCESS							
ILL		ILLind	ILLind	ILLind			ILLind	ILLind
repeat		IN-PROCESS	NOT-SUP- PLIED	CONDITIONAL			FORWARD	SHIPPED
FWDreq		p4						
		ILL						
		FWD						
		disable EXPIRY timer						
		FORWARD						
FWDreq							ILL	
repeat							FWD	
							FORWARD	
ANSreq-		ANS-CO			ANS-CO	ANS-CO		
СО		reset EXPIRY timer			CANCEL- PENDING	CANCELLED		
		CONDITIONAL						
ANS-		ANS-CO	ANS-CO	ANS-CO	ANS-CO	ANS-CO		
COreq repeat		disable EXPIRY timer	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED		
		IN-PROCESS						

 Table A.10 (continued)

	IDLE	IN-PROCESS	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	FORWARD	SHIPPED
ILL	ILLind	ILLind	ILLind	ILLind			ILLind	ILLind
	set FWD var	IN-PROCESS	NOT-SUP-	CONDITIONAL			FORWARD	SHIPPED
	set CHAIN var		PLIED					
	set PART var							
	set EXPIRY timer							
	IN-PROCESS							
ANS-		ANS-RY			ANS-RY			
RYreq		disable EXPIRY timer			dis- able EXPIRY timer			
		NOT-SUP- PLIED			NOT-SUP- PLIED			
ANS-			ANS-RY					
RYreq repeat			NOT-SUP- PLIED					
ANS-		ANS-UN			ANS-UN			
UNreq		disable EXPIRY timer			dis- able EXPIRY timer			
		NOT-SUP- PLIED			NOT-SUP- PLIED			
ANS-			ANS-UN					
UNreq repeat			NOT-SUP- PLIED					
ANS- LPreq		ANS-LP disable EXPIRY timer NOT-SUP- PLIED			ANS-LP dis- able EXPIRY timer NOT-SUP- PLIED			
ANS- LPreq repeat			ANS-LP NOT-SUP- PLIED					
ANS-		ANS-WS	ANS-WS	ANS-WS	ANS-WS	ANS-WS		ANS-WS
WSreq		disable EXPIRY timer	NOT-SUP- PLIED	CONDITIONAL		CANCELLED		SHIPPED
		IN-PROCESS						
ANS-		ANS-WS	ANS-WS	ANS-WS	ANS-WS	ANS-WS		ANS-WS
WSreq repeat		IN-PROCESS	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED		SHIPPED
ANS-		ANS-HP	ANS-HP	ANS-HP	ANS-HP	ANS-HP		ANS-HP
HPreq		disable EXPIRY timer	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED		SHIPPED
		IN-PROCESS						

Table A.10 (continued)

	IDLE	IN-PROCESS	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	FORWARD	SHIPPED
ILL	ILLind	ILLind	ILLind	ILLind			ILLind	ILLind
	set FWD var	IN-PROCESS	NOT-SUP-	CONDITIONAL			FORWARD	SHIPPED
	set CHAIN var		PLIED					
	set PART var							
	set EXPIRY timer							
	IN-PROCESS							
ANS-		ANS-HP	ANS-HP	ANS-HP	ANS-HP	ANS-HP		ANS-HP
HPreq repeat		IN-PROCESS	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED		SHIPPED
ANS-		ANS-E			ANS-ES			
ESreq		disable EXPIRY timer			dis- able EXPIRY timer			
		NOT-SUP- PLIED			NOT-SUP- PLIED			
ANS-			ANS-ES					
ESreq repeat			NOT-SUP- PLIED					
CARreq +					CAR +			
					CANCELLED			
CARreq +						CAR +		
repeat						CANCELLED		
CARreq -					CAR -			CAR -
					enable EXPIRY timer			SHIPPED
					IN-PROCESS			
CARreq -		CAR -						CAR -
repeat		IN-PROCESS						SHIPPED

${\bf Table\,A.11-Intermediary\,state\,table:\,Responder\,role}$

SHIreq	SHI			SHI			SHI
	set RETURN var			set RETURN variable			SHIPPED
	disable EXPIRY timer SHIPPED			dis- able EXPIRY timer SHIPPED			
SHIreq							SHI
repeat							SHIPPED
MSGreq	MSG	MSG	MSG	MSG	MSG	MSG	MSG
		NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	FORWARD	SHIPPED

Table A.11 (continued)

SHIreq	SHI			SHI			SHI
	set RETURN var			set RETURN variable			SHIPPED
	disable EXPIRY timer			dis- able EXPIRY			
	SHIPPED			timer			
				SHIPPED			
SHIreq							SHI
repeat							SHIPPED
STQreq	STQ	STQ	STQ	STQ	STQ	STQ	STQ
	IN-PROCESS	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	FORWARD	SHIPPED
STRreq	STR	STR	STR	STR	STR	STR	STR
	IN-PROCESS	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	FORWARD	SHIPPED
CHKreq	CHK (opt)			CHK (opt)			p6
	SHIPPED			SHIPPED			CHK (opt)
							SHIPPED
CHKreq							CHK (opt)
repeat							SHIPPED
DUEreq	DUE						p6
	SHIPPED						DUE
							SHIPPED
DUEreq repeat							DUE
							SHIPPED
REAreq +							p6
							REA +
DE 4							SHIPPED
REAreq +							REA +
repeat REAreq -							SHIPPED p6
REATEQ -							REA -
							SHIPPED
REAreq							REA -
-repeat							SHIPPED
RCLreq	RCL						p6
	SHIPPED						RCL
							SHIPPED
RCLreq							RCL
repeat							SHIPPED
LSTreq	LST			LST			р6
	SHIPPED			SHIPPED			LST
							SHIPPED
LSTreq							LST
repeat							SHIPPED

Table A.11 (continued)

		1		i	1	1	1
SHIreq	SHI			SHI			SHI
	set RETURN var			set RETURN variable			SHIPPED
	disable			dis-			
	EXPIRY timer			able EXPIRY			
	SHIPPED			SHIPPED			
SHIreq				01111122			SHI
repeat							SHIPPED
DAMreg							p6
							DAM
							SHIPPED
C-REP +	C-REPind +	C-REPind +	C-REPind +				
	IN-PROCESS	NOT-SUP-	reset EXPIRY				
		PLIED	timer				
			IN-PROCESS				
C-REP +	C-REPind +	C-REPind +					
repeat	IN-PROCESS	NOT-SUP- PLIED					
C-REP -		C-REPind -	C-REPind -				
		NOT-SUP- PLIED	NOT-SUP- PLIED				
C-REP		C-REPind -					
repeat -		NOT-SUP- PLIED					
CAN	P7	CANind	CANind	CANind	CANind	CANind	CANind
	CANind	NOT-SUP-	CANCEL-	CANCEL-	CANCELLED	FORWARD	SHIPPED
	CANCEL- PENDING	PLIED	PENDING	PENDING			
CAN	^P7	CANind	CANind	CANind	CANind	CANind	CANind
	CANind	NOT-SUP-	CANCEL-	CANCEL-	CANCELLED	FORWARD	SHIPPED
	IN-PROCESS	PLIED	PENDING	PENDING			
CAN	CANind	CANind	CANind	CANind	CANind	CANind	CANind
repeat	IN-PROCESS	NOT-SUP- PLIED	CANCEL- PENDING	CANCEL- PENDING	CANCELLED	FORWARD	SHIPPED
MSG	MSGind	MSGind	MSGind	MSGind	MSGind	MSGind	MSGind
	IN-PROCESS	NOT-SUP- PLIED	CONDITIONAL	CANCEL- PENDING	CANCELLED	FORWARD	SHIPPED
STQ	STQind	STQind	STQind CON-	STQind	STQind CAN-	STQind	STQind
	IN-PROCESS	NOT-SUP- PLIED	DITIONAL	CANCEL- PENDING	CELLED	FORWARD	SHIPPED
STR	STRind	STRind	STRind CON-	STRind	STRind CAN-	STRind	STRind
	IN-PROCESS	NOT-SUP- PLIED	DITIONAL	CANCEL- PENDING	CELLED	FORWARD	SHIPPED
RCV	RCVind			RCVind			p6
	SHIPPED			SHIPPED			RCVind
							SHIPPED

Table A.11 (continued)

SHIreq	SHI		SHI	SHI
	set RETURN var		set RETURN variable	SHIPPED
	disable EXPIRY timer		dis- able EXPIRY	
	SHIPPED		timer	
CIVI			SHIPPED	O.H.
SHIreq				SHI
repeat				SHIPPED
RCV				RCVind
repeat				SHIPPED
RET	RETind			р6
	SHIPPED			RETind
				SHIPPED
RET				RETind
repeat				SHIPPED
REN	RENind			p6
	SHIPPED			RENind
				SHIPPED
REN				RENind
repeat				SHIPPED
LST	LSTind			p6
	SHIPPED			LSTind
				SHIPPED
LST				LSTind
repeat				SHIPPED
DAM	DAMind		DAMind	p6
	SHIPPED		SHIPPED	DAMind
				SHIPPED
EXPIRY	EXPind	EXPind		
Timeout	EXP	EXP		
	NOT-SUP- PLIED	NOT-SUP- PLIED		

Annex B

(normative)

Transfer syntax

B.1 General

More than one encoding scheme can be applied to the values of data types that are defined using ASN.1. The mandatory encoding scheme is the Basic Encoding Rules for Abstract Syntax Notation One defined in ISO/IEC 8825. An additional possibility is the encoding scheme defined by the EDIFACT standard, ISO 9735.

This Annex defines rules for encoding ILL APDUs using EDIFACT. If EDIFACT encoding is used as the ILL transfer syntax (i.e. as a supplement to ASN.1), the encoding rules provided in this annex must be applied.

All the data transmitted between two sites at one time is defined to be an interchange. An interchange is in turn made up of one or more messages. Each ILL APDU to be transferred is encoded as a single EDIFACT message; each EDIFACT message contains exactly one ILL APDU.

B.2 EDIFACT features not supported

The following EDIFACT features are not supported. They are not to be used in an interchange:

Use of functional groups

NOTE Functional groups are used to convey groups of messages of the same type; this is an unneeded feature that is distinct from the capability to include multiple messages, possibly of different types, within a single transmission. This latter capability is also available and can be used.

Explicit indication of segment nesting

B.3 Character set and syntax level

Of the two syntax levels defined by ISO 9735, level B shall be used with the corresponding character set. However, the delimiter characters as defined in level A will be applied, i.e. the characters "+':?". Of the two choices defined for ILL-String in <u>Clause 9</u>, only the EDIFACT-String can be used with the EDIFACT encoding.

B.4 EDIFACT interchange

EDIFACT defines an interchange as being the unit of data that is transferred between two sites. ILL APDUs are encoded as part of an EDIFACT interchange.

An interchange is made up of a number of segments. Each segment begins with a three character segment code, followed in sequence by the segment code delimiter, the segment content, and the end of segment delimiter. The end of segment delimiter is defined to be the "'" character. The segment code delimiter is defined to be the "+" character.

The segment content is made up of one or more data elements. Data elements are separated from each other by the "+" character. A data element is made up of a string of EDIFACTString characters, or by two or more sub-elements. The order of the data elements and sub-elements within a segment is fixed.

Optional data elements which contain no data need not be transmitted if they appear as the last data element of a segment. For example, a segment with segment code "ABC", made up of three data elements, the first containing the data "12345" and the second and third optional and empty, can be transmitted in any of the three following forms:

```
ABC+12345++'
ABC+12345+'
```

ABC+12345'

Sub-elements are separated from each other by the "": character. A sub-element is made up of a string of EDIFACTString characters. It may be repeated within an element up to the number of times specified by the corresponding ASN.1 specification in Clause 9.

Optional sub-elements which contain no data need not be transmitted if they appear as the last sub-elements of a data element. For example, a data element which is preceded and followed by data elements of the same segment and which is made up of two sub-elements, the first containing the data "12345" and the second optional and empty, can be transmitted in either of the two following forms:

```
...+12345:+...
```

The character "?" is an escape character. If the data element or sub-element is to contain one of the special characters "+':?" then the special character must be preceded by a "?".

The following is the definition of an interchange in Bacchus-Naur form. (All literal characters are enclosed by double-quotation marks).

```
interchange:: = segment_list
segment_list:: = segment | segment segment_list
segment:: = segment_code "+" segment_content "'"
segment_code:: = alpha alpha alpha
segment_content:: = data_element | data_element "+" segment_content
data_element:: = content_string | content_string "": data_element
content_string:: = string_part | string_part content_string
string_part:: = normal_string | special_character
special_character:: = "??" | "?+" | "?": | "?"
normal_string:: = {A variable length string of 0 or more EDIFACTString characters excluding "?+:"}
alpha:: = {any character a-z or A-Z}
```

Each interchange contains exactly one Service String Advice segment (segment code UNA) and one Interchange Header segment (segment code UNB), which must be the first and second segments of the interchange, respectively.

Following the Service String Advice and the Interchange Header segments, the interchange contains one or more messages. Each message contains exactly one Message Header segment (segment code UNH) and it must be the first segment of a message.

A message contains exactly one Message Trailer segment (segment code UNT) and it must be the last segment of the message.

A Message Header segment, the next Message Trailer segment, and all segments between the Message Header and the Message Trailer constitute a single message.

ASN.1 data types, including the APDUs, that are defined as SEQUENCE data types are mapped to a sequence of EDIFACT segments. The order of the segments is important.

The segment following the last message must be an Interchange Trailer segment (segment code UNZ). There is exactly one Interchange Trailer segment per interchange, and it must be the last segment of the interchange.

B.5 Segments

The segments which make up an interchange are classified as control segments or as data segments.

The control segments are the Service String Advice, Interchange Header, Message Header, Message Trailer, and Inter-change Trailer. These segments do not contain any ILL APDU content information as specified in <u>Clause 9</u>. The structure of these segments is given in <u>B.6</u>.

The data segments are those segments of a message between the Message Header and the Message Trailer. The structure of the data segments is created by applying the rules of <u>B.7</u> to the ASN.1 specification of Clause 9.

The data value of an ILL APDU is completely contained within the data segments of a single message.

B.6 Control segment encoding

B.6.1 Control segment construction

This clause defines the construction of the control segments. Each segment is assigned a name and a three character segment code used for identification within the EDIFACT interchange. A description of the segment is provided followed by a list of data elements contained within the segment. These data elements are described in B.6.2. All data elements of the control segments are mandatory.

Segment name Service String Advice

Segment code UNA

Description: Defines the characters selected for use as delimiters and indicators in an interchange.

This must be the first segment in the interchange and must appear immediately before the

Interchange Header (UNB)

Representation: It must be represented as:

UNA:+.?(space)'

Segment name: Interchange Header

Segment code: UNB

Description: Indicates the start of an interchange. Must be the second segment of the interchange.

Data elements: Syntax Identifier

Interchange Sender
Interchange Recipient
Date/Time of Preparation
Interchange Control Reference
Communications Agreement ID

Segment name Service String Advice

Segment name: Interchange Trailer

Segment code: UNZ

Description: Indicates the end of an interchange. Must be the last segment of an interchange.

Data elements: Interchange Control Count

Interchange Control Reference

Segment name: Message Header

Segment code: UNH

Description: Indicates the start of a message.

Data elements: Message Reference

Number Message Identifier

Segment name: Message Trailer

Segment code: UNT

Description: Indicates the end of a message.

Data elements: Number Of Segments In The Message

Message Reference Number

B.6.2 Data elements of control segments

Data Element: Syntax Identifier

Description: Identifies the syntax rules. Consists of two sub-elements:

Identifier and Version Number.

Both sub-elements are mandatory.

Representation: Identifier is represented by the four characters "UNOB".

Version Number is represented by the single character "1".

Data Element: Interchange Sender

Description: Identifies the sender of the interchange. Contains one of the components of the ASN.1

system-id type.

Representation: EDIFACTString, length 35, variable.

Data Element: Interchange Recipient

Description: Identifies the recipient of the interchange. Contains one of the components of the ASN.1

system-id type.

Representation: EDIFACTString, length 35, variable.

Data Element: Date/Time of Preparation

Description: Date and time of interchange preparation. Consists of two sub-elements:Date and Time.

The date is six characters long in the format YYMMDD, while the time is four characters

long in the format HHMM.

Data Element: Syntax Identifier

Representation: Date:Numeric string, length = 6, fixed. Time:Numeric string, length = 4, fixed.

Data Element: Interchange Control Reference

Description: A unique reference assigned to the interchange by the sender.

Representation: EDIFACTString, length = 14, variable.

Data Element: Communications Agreement ID

Description: Identifies the communication agreement which governs the information content of the

interchange. It has the value ISO-10161-ILL-1 where the 10161 represents the ISO number of the ILL Protocol standard. This identifier corresponds to the ILL APDU definition iden-

tifier specified in <u>Clause 9</u> of this part of ISO 10161.

Data Element: Interchange Control Count

Description: Total number of messages in the interchange.

Representation: Numeric string, length = 6, variable.

Data Element: Message Identifier

Description: Identifies the type and version of ILL APDU which is contained within the message. The

APDU type is a 6 character string as defined in Clause B.7.1. The version number is a three

character numeric string.

Representation: Type -EDIFACTString, length = 6, fixed. Version Number -EDIFACTString, length = 3, vari-

able.

Data Element: Message Reference Number

Description: Provides a unique message reference. It is not related to any ILL APDU types and, there-

fore, is specific to the EDIFACT encoding.

Representation:. EDIFACTString, length = 14, variable.

Data Element: Number Of Segments In The Message

Description: A count of the total number of segments in the message, including the Message Header and

the Message Trailer.

Representation: Numeric string, length = 6, variable.

B.7 Encoding ILL APDUs using EDIFACT

B.7.1 Mapping ASN.1 data types to messages

Each message within a EDIFACT interchange corresponds to a single ILL APDU. The following table lists the ASN.1 types which are mapped onto EDIFACT messages (i.e. ILL APDUs) and the Message Identifier value to which they correspond.

ASN.1 TYPE	EDIFACT MESSAGE IDENTIFIER VALUE
Ill-Request	ILLREQ
Forward-Notification	FORNOT
Shipped	SHIPED
ILL-Answer	ILLANS
Conditional-Reply	CONREP
Cancel	CANCEL
Cancel-Reply	CNLREP
Received	RCEIVD
Recall	RECALL
Returned	RETRND
Checked-In	CHKDIN
Overdue	OVERDU
Renew	RENEWL
Renew-Answer	RENANS
Lost	LOSTIT
Damaged	DAMAGE
Message	MESSAG
Status-Query	STATQY
Status-Or-Error-Report	STATRP
Expired	EXPIRD

B.7.2 Mapping ASN.1 types to EDIFACT segments

This clause provides a mapping from the ASN.1 types into EDIFACT segments, data elements, and subelements. This mapping makes use of implicit nesting and implicit repeated segments.

Each EDIFACT segment is given the name of the corresponding ASN.1 type identifier, i.e. if a type identifier in the ASN.1 specification of <u>Clause 9</u> is defined as a segment name within this clause, then the corresponding ASN.1 type is represented in EDIFACT as a segment. The segment is optional if the corresponding type in the ASN.1 specification is declared optional.

Following the segment name is the three character segment code used to identify the segment within the EDIFACT interchange.

Following the segment code is a list of the data elements which make up the segment. The names of these data elements correspond to the ASN.1 value type identifiers, i.e. if an ASN.1 type identifier of <u>Clause 9</u> appears in the data element list of this clause then it is encoded in EDIFACT as an EDIFACT data element. The data element is optional if the corresponding type in the ASN.1 specification is declared optional.

An ASN.1 type mapped to an EDIFACT data element either corresponds to an ASN.1 simple type (ENUMERATED, INTEGER, EDIFACT-String, BOOLEAN or OBJECT IDENTIFIER), or contains EDIFACT sub-elements.

If an EDIFACT data element is made up of sub-elements, then these sub-elements are listed after the data element, and are enclosed in braces ({ }), except in the case of data elements defined as EXTERNAL, in which case the structure is to be defined externally. The names of the EDIFACT sub-elements correspond to the ASN.1 type identifiers, i.e. if the ASN.1 type identifier appears in the sub-element list, then it is encoded in EDIFACT as an EDIFACT sub-element. The sub-element is optional if the corresponding type in the ASN.1 specification is declared optional.

An ASN.1 type mapped into an EDIFACT sub-element must correspond to an ASN.1 simple type (ENUMERATED, INTEGER, EDIFACT-String, BOOLEAN or OBJECT IDENTIFIER).

The order of the listing of the data elements corresponds to the order in which these data elements must appear within the segment.

The order of the listing of the sub-elements corresponds to the order in which these sub-elements must appear within the data element.

Any default values to be assumed if the data element or sub-element are not present are given in the ASN.1 specification.

ASN.1 types defined as EXTERNAL are mapped to EDIFACT data elements with the first sub-element defined as an object identifier. The remaining sub-elements are defined externally, but must correspond to the ASN.1 simple types supported in this specification.

Segment Name: account-number

Segment Code: ACN

Data Elements: account-number

Segment Name: already-tried-list

Segment Code: ATL

Data Elements: -none; this segment includes the

-subordinate segment

system-id

-which is repeated for each entry in the

-list

Segment Name: answer

Segment Code: ANS

Data Elements: answer

Segment Name: billing-address

Segment Code: BAD

Data Elements: -none; this segment comprises other

-segments rather than actual data -elements. It includes the following

-segments: postal-address system-address

Segment Name: client-id

Segment Code: CID

Data Elements: client-name

client-status client-identifier

Segment Name: conditional-results

Segment Code: CRE

Data Elements: -none; this segment comprises other

-segments rather than actual data -elements. It includes the following

-segments: conditions date-for-reply location-info

-this last subordinate segment may be

-repeated

Segment Name: conditions

Segment Code: CON

Data Elements: conditions

Segment Name: copyright-compliance

Segment Code: COC

Data Elements: copyright-compliance

Segment Name: correlation-information

Segment Code: COI

Date Elements: correlation-information

Segment Name: cost-estimate

Segment Code: CST

Data Elements: cost-estimate

Segment Name: cost-info-type

Segment Code: CIT

Data Elements: account-number

maximum-cost

{

currency-code monetary-value

}

 $reciprocal\hbox{-} agreement$

will-pay-fee

payment-provided

Segment Name: current-state

Segment Code: CUS

Data Elements: current-state

Segment Name: date-checked-in

Segment Code: DCI

Data Elements: date-checked-in

Segment Name: date-due

Segment Code: DUE

Data Elements: date-due-field

renewable

Segment name: date-for-reply

Segment code: DFR

Data Elements: date-for-reply

Segment Name: date-received

Segment Code: DRC

Data Elements: date-received

Segment Name: date-returned

Segment Code: DRT

Data Elements: date-returned

Segment Name: delivery-address

Segment Code DAD

Data Elements – none; this segment comprises other

segments rather than actual dataelements. It includes the following

- segments:

postal-address system-address

Segment Name [delivery-service]

- Note this segment has been renamed

- physical-delivery. To maintain

compatibility with existing systems, the
segment code remains DLS. Where an
APDU requires a choice of physicaldelivery or electronic-delivery-service,
one DLS or (repeated) EDY segments

- will be used.

Segment Name: desired-due-date

Segment Code: DDD

Data Elements: desired-due-date

```
Segment Name:
                  electronic-delivery-service
Segment Code:
                  EDY
Data Elements:
                  e-delivery-mode
                  e-delivery-parameters
                  document-type-id
                  document-type-parameters
                  e-delivery-description
                  -the next three elements together form
                  -the e-delivery-details
                  -only one of e-delivery-address or
                  -e-delivery-id will be present
                  e-delivery-address
                  telecom-service-identifier
                  telecom-service-address
                  -the next two elements together form the
                  -e-delivery-id
                  person-or-institution-symbol
                  person-symbol
                  institution-symbol
                  -only one of these sub-elements may
                  -be present
                  name-of-person-or-institution
                  name-of-person
                  name-of-institution
                  -only one of these sub-elements may
                  -be present
                  name-or-code
                  delivery-time
                  -this segment may be repeated
Segment Name:
                  error-report
Segment Code:
                  ERR
Data Elements:
                  -none; this segment comprises other
                  -segments rather than actual data
                  -elements. It includes the following
                  -segments:
                  correlation-information
                  report-source
                  user-error-report
                  provider-error-report
```

estimate-results

Segment Name:

Segment Code: ESR

Data Elements: -none; this segment comprises other

-segments rather than actual data -elements. It includes the following

-segments: cost-estimate location-info

-this last subordinate segment may be

-repeated

Segment Name: estimated-date-available

Segment Code: EDA

Data Elements: estimated-date-available

Segment Name: extension

Segment Code: EXT

Data Elements: -none; this segment comprises other

-segments rather than actual data -elements. It includes the following

-segments:

extension-identifier extension-critical

-this segment will also contain one or
-more other segments which encode the
-data elements of the protocol extension,

-i.e. of the type "item";

the segments which may be includedhere are defined by the value of

- "extension-identifier".

- No extensions are defined for version 1

- or 2 of the protocol

Segment Name: extension-critical

Segment Code: ECR

Data Elements: critical

Segment Name: extension-identifier

Segment Code: EID

Date Elements: identifier

Segment Name: forward-flag

Segment Code: FWD

Data Elements: forward-flag

Segment Name: forward-note

Segment Code: FWN

Data Elements: forward-note

Segment Code: HRP Data Elements: date-requested author title author-of-article title-of-article date-of-last-transition most-recent-service date-of-most-recent-service -the next two data elements together form -the initiator-of-most-recent-service: person-or-institution-symbol person-symbol institution-symbol -only one of these sub-elements may -be present name-of-person-or-institution name-of-person name-of-institution -only one of these sub-elements may -be present shipped-service-type transaction-results most-recent-service-note Segment Name: hold-placed-medium-type Segment Code: **HPM** Data Elements: hold-placed-medium-type Segment Name: hold-placed-results Segment Code: **HPR** Data Elements: -none; this segment comprises other -segments rather than actual data -elements. It includes the following -segments: estimated-date-available hold-placed-medium-type location-info -this last subordinate segment may be -repeated

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ILL-service-type

Segment Name:

Segment Name:

history-report

Segment Code: ISV Data Elements: ILL-service-type -may have repeating sub-elements Segment Name: ensured-for Segment Code: **ISF** Data Elements: amount currency-code monetary-value Segment Name: intermediary-id Segment Code: Data Elements: person-or-institution-symbol person-symbol institution-symbol -only one of these sub-elements may -be present } name-of-person-or-institution name-of-person name-of-institution -only one of these sub-elements may -be present item-id Segment Name: Segment Code: IID

Data Elements: item-type

held-medium-type

call-number author

sub-title

title

sponsoring-body place-of-publication

publisher

series-title-number

volume-issue

edition

publication-date

publication-date-of-component

author-of-article title-of-article

pagination national-bibliography-no

ISBN ISSN

system-no

additional-no-letters

verification-reference-source

Segment Name: location-info

Segment Code: LOC

```
Data Elements:-
                  -the first two data elements together form
                  -the location-id
                  person-or-institution-symbol
                  person-symbol
                  institution-symbol
                  -only one of these sub-elements may
                  -be present
                  name-of-person-or-institution
                  name-of-person
                  name-of-institution
                  -only one of these sub-elements may
                  -be present
                  }
                  location-address
                  telecom-service-identifier
                  telecom-service-address
                  location-note
Segment Name:
                  locations-results
Segment Code:
                  LRE
Data Elements:
                  -none; this segment comprises other
                  -segments rather than actual data
                  -elements. It includes the following
                  -segments:
                  reason-locs-provided
                  location-info
                  -this last suobrdinate segment may be
                  -repeated
Segment Name:
                  note
Segment Code:
                  NOT
Data Elements:
                  note
Segment Name:
                  notification-note
Segment Code:
                  NNO
Data Elements:
                  notification-note
Segment Name:
                  permission-to-forward
                  PTF
Segment Code:
Data Elements:
                  permission-to-forward
Segment Name:
                  permission-to-chain
                  PTC
Segment Code:
```

Data Elements: permission-to-chain

Segment Name: permission-to-partition

Segment Code: PTP

Data Elements: permission-to-partition

Segment Name: permission-to-change-send-to-list

Segment Code: PCL

Data Elements: permission-to-change-send-to-list

Segment Name: physical-delivery

Segment Code: DLS

Note: for historical reasons the segmentcode is DLS (was "delivery-service")

Data Elements: transportation-mode

Segment Name: place-on-hold

Segment Code: POH

Data Elements: place-on-hold-type

Segment Name: postal-address

Segment Code: PAD

Data Elements: name-of-person-or-institution

{

name-of-person name-of-institution

-only one of these sub-elements may

-be present

}

extended-postal-delivery-address

street-and-number post-office-box

city
region
country
postal-code

Segment Name: preference

Segment Code: PRF

Data Elements: preference

Segment Name: protocol-version-num

Segment Code: PVN

Data Elements: protocol-version-num

Segment Name: provider-error-report

Segment Code: PER

Data Elements general-problem

transaction-id-problem state-transition-prohibited

{

ILL-APDU-type current-state

}

-only one of these data elements may be

-present

Segment Name: reason-locs-provided

Segment Code: RLP

Data Elements: reason-locs-provided

Segment Name: reason-no-report

Segment Code: RNR

Data Elements: reason-no-report

Segment Name: reason-not-available

Segment Code: RNA

Data Elements: reason-not-available

Segment Name: reason-unfilled

Segment Code: RUF

Data Elements: reason-unfilled

Segment Name: reason-will-supply

Segment Code: RWI

Data Elements: reason-will-supply

Segment Name: report-source

Segment Code: RES

Data Elements report-source

Segment Name: requester-id

Segment Code: RQI

```
Data Elements:
                 person-or-institution-symbol
                 person-symbol
                 institution-symbol
                 -only one of these sub-elements may
                 -be present
                 }
                 name-of-person-or-institution
                 name-of-person
                 name-of-institution
                 -only one of these sub-elements may
                 -be present
                 )
Segment Name:
                 requester-note
                 RQN
Segment Code:
Data Elements:
                 requester-note
Segment Name:
                 requester-optional-messages
                 ROM
Segment Code:
Data Elements:
                 can-send-RECEIVED
                 can-send-RETURNED
                 requester-SHIPPED
                 requester-CHECKED-IN
Segment Name:
                 responder-address
                 RSA
Segment Code:
Data Elements:
                 telecom-service-identifier
                 telecom-service-address
Segment Name:
                 responder-id
                 RSI
Segment Code:
Data Elements:
                 person-or-institution-symbol
                 person-symbol
                 institution-symbol
                 -only one of these sub-elements may
                  -be present
                 name-of-person-or-institution
                 name-of-person
                 name-of-institution
                 -only one of these sub-elements may
                 -be present
                 }
Segment Name:
                 responder-note
```

Segment Code: RSN

Data Elements: responder-note

Segment Name: responder-optional-messages

Segment Code: ROP

Data Elements: can-send-SHIPPED

can-send-CHECKED-IN responder-RECEIVED responder-RETURNED

Segment Name: responder-specific-results

Segment Code: RSR

Data Elements: -object-identifier

-remainder to be specified externally

Segment Name: responder-specific-service

Segment Code: RSS

Data Elements: -object-identifier

-remainder to be specified externally

Segment Name: retry-date

Segment Code: RYD

Data Elements: retry-date

Segment Name: retry-flag

Segment Code: RYF

Data Elements: retry-flag

Segment Name: retry-results

Segment Code: RYR

Data Elements: - -none; this segment comprises other

-segments rather than actual data -elements. It includes the following

-segments:

reason-not-available

retry-date location-info

-this last subordinate segment may be

-repeated:

Segment Name: returned-via

Segment Code: RTV

Data Elements: transportation-mode

Segment Name: return-to-address

Segment Code: RTA

Data Elements: name-of-person-or-institution

{

name-of-person name-of-institution

-only one of these sub-elements may

-be present

}

extended-postal-delivery-address

street-and-number post-office-box

city region country postal-code

Segment Name: search-type

Segment Code: SCH

Data Elements: level-of-service

need-before-date

expiry-flag expiry-date

Segment Name: send-to-list

Segment Code: STL

Data Elements: -none; this segment comprises other

-segments rather than actual data -elements. It includes the following

-segments:
system-id,

account-number system-address.

-these segments are repeated for each

-entry in the list

Segment Name: service-date-time

Segment Code: SDT

```
Data Elements:
                  date-time-of-this-service
                  date
                  time
                  }
                  date-time-of-original-service
                  date
                  time
                  }
Segment Name:
                  shipped-service-type
Segment Code:
                  SST
Data Elements:
                  shipped-service-type
Segment Name:
                  status-report
Segment Code:
                  SRP
Data Elements:
                  -none; this segment comprises other
                  -segments rather than actual data
                  -elements. It includes the following
                  -segments:
                  history-report
                  current-state
Segment Name:
                  supplemental-item-description
                  SDE
Segment Code:
Data Elements:
                  -object-identifier
                  -remainder to be specified externally
                  -this segment may be repeated for each
                  -separate type of description
Segment Name:
                  supplier-id
Segment Code:
                  SID
Data Elements:
                  person-or-institution-symbol
                  person-symbol
                  institution-symbol
                  -only one of these sub-elements may
                  -be present
                  name-of-person-or-institution
                  name-of-person
                  name-of-institution
                  -only one of these sub-elements may
                  -be present
Segment Name:
                  supply-date
```

```
Segment Code:
                  SUD
Data Elements:
                  supply-date
Segment Name:
                  supply-details-version-1
Segment Code:
                  SUP
Data Elements:
                  - This segment may only be present in
                  - APDUs with a protocol-version-num
                  - value of 1
                  date-shipped
                  -the next two data elements together form
                  -the date-due
                  date-due-field
                  renewable
                  chargeable-units
                  cost
                  currency-code
                  monetary-value
                  shipped-conditions
                  transportation-mode
                  ensured-for
                  currency-code
                  monetary-value
                  return-insurance-required
                  currency-code
                  monetary-value
                  }
                  no-of-units-per-medium
                  medium-type
                  no-of-units
                  -this is a repeatable data element
Segment Name:
                  supply-details-version-2
```

SPD

Segment Code:

```
Data Elements:
                  - This segment may only be present in
                  - APDUs with a protocol-version-num
                  - value of 2 or greater
                  date-shipped
                  -the next two data elements together form
                  -the date-due
                  date-due-field
                  renewable
                  chargeable-units
                  cost
                  currency-code
                  monetary-value
                  }
                  shipped-conditions
                  transportation-mode
                  - the next 10 elements together form the
                  - electronic-delivery-service
                  e-delivery-mode
                  e-delivery-parameters
                  document-type-id
                  document-type-parameters
                  e-delivery-description
                  - the next three elements together form
                  - the e-delivery-details
                  - only one of e-delivery-address or
                  - e-delivery-id will be present
                  e-delivery-address
                          telecom-service-identifier
                                                           telecom-service-address
                  - the next two elements together form the e-delivery-id:
                  person-or-institution-symbol
                          person-symbol
                          institution-symbol
                          - only one of these sub-elements may
                          - be present
                          }
```

```
name-of-person-or-institution
                         name-of-person
                         name-of-institution
                         - only one of these sub-elements may
                                                                - be present
                  name-or-code
                  delivery-time
                  - end of electronic delivery service
                  ensured-for
                  currency-code
                  monetary-value
                  return-insurance-required
                  currency-code
                  monetary-value
                  no-of-units-per-medium
                  medium-type
                  no-of-units
                  }
                  -this is a repeatable data element
Segment Name:
                  supply-medium-info-type
Segment Code:
                  SMI
Data Elements:
                  supply-medium-info-type
                  supply-medium-type
                  medium-characteristics
                  -this data element is repeatable
Segment Name:
                  system-address
Segment Code:
                  SYA
Data Elements:
                  telecom-service-identifier
                  telecom-service-address
Segment Name:
                  system-id
Segment Code:
                  SYI
```

```
Data Elements:
                  person-or-institution-symbol
                  person-symbol
                  institution-symbol
                  -only one of these sub-elements may
                  -be present
                  }
                  name-of-person-or-institution
                  name-of-person
                  name-of-institution
                  -only one of these sub-elements may
                  -be present
                  }
Segment Name:
                  third-party-info-type
                  TPI
Segment Code:
Data Elements:
                  -none; this segment comprises other
                  -segments rather than actual data
                  -elements. It includes the following
                  -segments:
                  permission-to-forward
                  permission-to-chain
                  permission-to-partition
                  permission-to-change-send-to-list
                  system-address preference
                  send-to-list
                  already-tried-list
Segment Name:
                  transaction-id
Segment Code:
Data Elements:
                  -the first two data elements together form
                  -the initial-requester-id
                  person-or-institution-symbol
                  person-symbol
                  institution-symbol
                  -only one of these sub-elements may
                  -be present
                  }
                  name-of-person-or-institution
                  name-of-person
                  name-of-institution
                  -only one of these sub-elements may
                  -be present
                  transaction-group-qualifier
                  transaction-qualifier
                  sub-transaction-qualifier
```

Segment Name: transaction-results

Segment Code: TRE

Data Elements: transaction-results

Segment Name: transaction-type

Segment Code: TRT

Data Elements: transaction-type

Segment Name: unfilled-results

Segment Code: URE

Data Elements: -none; this segment comprises other

-segments rather than actual data -elements. It includes the following

-segments:

reason-unfilled location-info

-this last subordinate segment may be

-repeated

Segment Name: user-error-report

Segment Code: UER

```
Data Elements:
                  -the first three data elements together
                  -form the data type "already-forwarded"
                  person-or-institution-symbol
                  person-symbol
                  institution-symbol
                  -only one of these sub-elements may
                  -be present
                  name-of-person-or-institution
                  name-of-person
                  name-of-insitution
                  -only one of these sub-elements may
                  -be present
                  responder-address
                  telecom-service-identifier
                  telecom-service-address
                  intermediary-problem
                  security-problem
                  unable-to-perform
                  -only one of "already-forwarded"
                  -(includes the first 3 elements),
                  -intermediary-problem, security-problem
                  -or unable-to-perform may be present
Segment Name:
                  will-supply-results
Segment Code:
                  WSR
Data Elements:
                  -none; this segment comprises other
                  -segments rather than actual data
                  -elements. It includes the following
                  -segments:
                  reason-will-supply
                  supply-date
                  return-to-address
                  location-info
                  - this subordinate segment may be
                  - repeated
                  electronic-delivery-service
                  - only one electronic-delivery-
                  - service segment may be present
```

B.7.3 Mapping ASN.1 types to content strings

All EDIFACT data elements not containing sub-elements and all EDIFACT sub-elements correspond to one of the following ASN.1 simple types: ENUMERATED; INTEGER; BOOLEAN; OBJECT IDENTIFIER; or EDIFACT-String.

B.7.3.1 Encoding EDIFACTString

An EDIFACT-String contains any of the characters defined in <u>Clause 9</u>. Each of these characters (except the characters "?: '+"@#) is encoded as a single octet according to the ISO 646:1983 encoding rules, with bit 8 of each octet equal to zero and bits 1 to 7 equal to the value of b1 to b7 specified in ISO 646. The characters "?:'+" must be preceded by the escape character "?", and thus they are encoded using two octets in the following way:

? 03/15,03/15

: 03/15,03/10

03/15,02/07

+ 03/15,02/11

B.7.3.2 Encoding integer and enumerated

An integer or enumerated value is encoded as a numeric string using the ISO 646 characters "0" through "9". Each character is encoded in EDIFACT as a single octet, using the encoding rules specified in ISO 646. Bit 8 of each octet is 0, and bits 1 to 7 equal the value of b1 to b7 specified in ISO 646. Thus the characters "0" through "9" will be encoded as 03/00 through 03/09. All leading zeros are ignored.

B.7.3.3 Encoding Boolean

A Boolean is encoded using the ISO 646 characters "0" and "1". The Boolean value FALSE is encoded as "0"; the Boolean value TRUE is encoded as "1". Each value is encoded as a single octet, FALSE corresponding to the bit string 03/00, and TRUE corresponding to the bit string 03/01.

B.7.3.4 Encoding object identifiers

An object identifier reduces to an ordered list of integers. This list is encoded by using the rules of <u>B.7.3.2</u> for encoding integers and separating each with the encoding of the EDIFACTString "" (space). Note that the first two sub-identifiers are NOT to be packed into a single integer as specified in ISO/IEC 8825.

Annex C

(normative)

Object Identifiers assigned in this part of ISO 10161 and registration requirements

C.1 Object Identifiers assigned in this part of ISO 10161

This part of ISO 10161 assigns the following object identifier values according to the procedures specified in ISO/IEC 9834-1.

C.1.1 This part of ISO 10161

ISO 10161-1

C.1.2 The ASN.1 module, contained in 9.1.1, defining the ILL APDUs

ISO standard 10161 abstract-syntax (2) ill-apdus (1)

C.1.3 The transfer syntax for ILL APDUs defined in **Annex B**

ISO standard 10161 transfer-syntax (3) EDIFACT-encoding (1)

NOTE No object identifier is assigned for the transfer syntax for ILL APDUs resulting from the application of the ASN.1 Basic Encoding Rules (ISO/IEC 8825). For the purposes of Presentation Context negotiation, this syntax is identified by a pair of object identifiers: the one for the abstract-syntax; and the one for the basic encoding rules:

- { iso standard 10161 abstract-syntax (2) ill-apdus (1) }
- { joint-iso-ccitt asn1 (1) basic-encoding (1) }

C.2 Registration requirements

This part of ISO 10161 has the following registration requirements which are addressed by ISO/IEC 9834-1 and ISO/IEC 9834-2.

- a) Application-contexts (see ISO/IEC 9834-1 and ISO/IEC 9834-2).
- b) Application-entity-titles (see ISO/IEC 9834-1 and ISO/IEC 9834-2).
- c) System-titles (see ISO/IEC 9834-1 and ISO/IEC 9834-2).

In addition, there may be a requirement for registration of external data types (see Annex D).

Annex D

(normative)

Registration procedures for ILL EXTERNAL data type definitions

D.1 Need for registration of ILL EXTERNAL data types

The ILL Protocol abstract syntax includes the following types which are defined as EXTERNAL:

- responder-specific-service (within ILL-REQUEST)
- responder-specific-results (within ILL-ANSWER)
- national-bibliography-no (a component of Item-Id)
- system-no (a component of Item-Id)
- supplemental-item-description

The structure of such external types is not defined in this part of ISO 10161. Any user wishing to make use of these types must define in ASN.1 the allowable composition of these types as an abstract syntax which must be registered in accordance with the procedures defined in this annex.

D.2 Scope and field of application of ILL EXTERNAL data type definitions

ILL EXTERNAL data type definitions are applicable to the use of the ILL Protocol defined in this part of ISO 10161, (10161).

ISO TC 46/SC 4/WG 4 is the group within ISO that is responsible for the definition of what constitutes an ILL EXTERNAL data type and an ILL EXTERNAL data type definition.

D.3 Form of ILL EXTERNAL data type references

The structure of an EXTERNAL type is described in ISO/IEC 8824-1:2008, Clause 37. The direct reference style of identifying the external information should be used. The external type is then uniquely identifiable using the ASN.1 object identifier. The integer form of object identifier shall be used, as specified in ISO/IEC 9834-1 for "registration-authority-structured-names".

D.4 Minimum contents of a register entry for an ILL EXTERNAL data type definition

An entry in a register of ILL EXTERNAL data type definitions shall include, as a minimum:

- a) the registered reference for the EXTERNAL data type, in the integer form of object identifier for ISO/IEC 9834-1:2012, Clause 5;
- b) the name of the Sponsoring Authority responsible for the creation and maintenance of the definition;
- c) the date of submission and the date of registration; and
- d) the formal ASN.1 abstract syntax definition for the EXTERNAL data type, in accordance with ISO/IEC 8824-1:2008, Clause 37.

In addition to the ASN.1 definition of each data type, a corresponding mapping to the EDIFACT encoding must be provided if such encoding is supported.

D.5 Format of register entry proposal

Annex E contains an example of an ILL EXTERNAL data type definition entry.

D.6 Procedures taken from ISO/IEC 9834-1

The procedures for creating registration-authority-structured names of the integer form of object identifier (ISO/IEC 9834-1:2012, Clause 7) apply to the creation of names for ILL EXTERNAL data type definitions.

Registration within a standard can be performed according to ISO/IEC 9834-1:2012, 6.1.3.

Registration by organizations acting as Registration Authorities within individual countries can be performed according to ISO/IEC 9834-1:1993, Clause 8.

D.7 Procedures for accomplishing registration of ILL EXTERNAL data type definitions

D.7.1 Method to determine acceptance or rejection of a proposed entry

[for further study]

D.7.2 Method For resolving disputes

[for further study]

D.7.3 Modifications of entries

The abstract syntax of an ILL EXTERNAL data type may be extended, but the existing elements of a registered data type definition cannot be modified.

Object identifiers assigned to an ILL EXTERNAL data type definition can never be reused for any other registered object.

D.8 Requirements for publication of ILL EXTERNAL data type definitions

Annex E (informative)

Example of ILL external data type definition register entry

```
REGISTERED ENTRY NAME: iso(1) canada(302) ill(9) responder-specific-services(1) nlc-services (1)
SPONSORING AUTHORITY: National Library of Canada
DATE OF SUBMISSION: 890717
DATE OF REGISTRATION: 890724
ABSTRACT SYNTAX DEFINITION:
EXTERNAL:: = [UNIVERSAL 8] IMPLICIT SEQUENCE {
       direct-reference OBJECT IDENTIFIER,
       -value is that specified above
       encoding CHOICE {
              single-ASN1-type [0] ANY DEFINED BY NLC-Responder-Specific-Services
              }
       }
NLC-Responder-Specific-Services:: = ENUMERATED {
       Urgent Action
                            (1),
       Delivery by Facsimile (2),
       Abstract Acceptable
       }
```

Annex F

(informative)

Use of supporting services

F.1 General

For the ILL application-service-element (ILL ASE) specified in this part of ISO 10161, the lower boundary is defined in terms of the abstract services "send APDU" and "receive APDU". This approach provides for the separation of peer-to-peer protocol rules from the rules associated with a mapping to supporting services and allows for the operation of the protocol in different modes.

For actual operation of the ILL Protocol, it is necessary to specify a mapping of the protocol onto specific supporting services according to the desired mode of operation. This mapping may require the definition of additional procedures and state information to complement the protocol rules defined in the body of this part of ISO 10161. The specification of such mappings is expected to be provided in application-context-definitions.

Two types of communication services have been identified which can support this ILL Protocol:

- a) a store-and-forward message handling system (MHS), such as that defined in the MOTIS standards, ISO/IEC 10021.
- b) a direct service using the P-DATA service, defined in ISO/IEC 8822, on an established application association, in combination with the ACSE, ISO 8649 and possibly other ASEs.

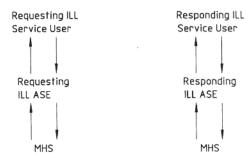


Figure F.1 — Store and forward mapping of the ILL Protocol

F.2 Store-and-forward mapping

In the store-and-forward environment, the ILL ASE would interact with the Message Handling System as shown in Figure F.1.

There are two approaches to supporting the ILL Protocol in this environment:

a. the ILL Protocol is supported by a new class of user agent replacing the X.400 Interpersonal Messaging user agent. In other words, an ILL UA replaces the IPM UA. Each ILL APDU would be transmitted using the MessageSubmission, MessageDelivery and ReportDelivery operations of the Message Transfer System (MTS), as specified in ISO/IEC 10021-4.

b. the ILL APDUs are conveyed as body parts of Interpersonal Messaging messages. In other words, the IPM UA is preserved, with the ILL ASE using the IPM service rather than the MTS directly as in approach 1 above.

With either approach, the ILL ASE would supply all necessary parameters to the MHS, including the destination addressing information. This provides a message delivery service mode of interaction between ILL systems. The transmission of ILL APDUs related to multiple ILL transactions with multiple remote systems could be interleaved in any manner consistent with the sequencing rules for each individual ILL transaction.

The specification of the mapping of the ILL Protocol to such store-and-forward messaging services would include procedures for dealing with message submission problems or nondelivery reports.

F.3 Connection-mode mapping

In the connection-mode environment, illustrated in Figure F.2, an ILL ASE would establish application-associations as necessary with the remote ILL systems with whom it is engaged in ILL-transactions. The ILL ASE, possibly in combination with other ASEs such as ROSE, FTAM, SR, etc., could then use the P-DATA service defined in ISO/IEC 8822 directly to transmit ILL APDUs. This provides a direct mode of interaction between ILL systems. A single application-association could be used to send a series of ILL APDUs relating to separate ILL-transactions; the ILL Transaction-Id is used to route received ILL APDUs to the correct ILL ASE invocation. A single system could be engaged in multiple application-associations with multiple remote systems simultaneously. Because the lifetime of an ILL ASE invocation can be long (days, weeks or even years), a series of application-associations and presentation connections are likely to be established and released in support of a given ILL ASE.

The mapping from the ILL Protocol to this environment would specify the procedures for association establishment, release, APDU batching, and for dealing with communications failures.

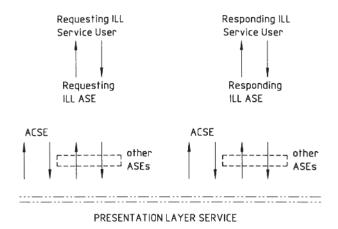


Figure F.2 — Connection-mode mapping of the ILL Protocol

Annex G

(informative)

Invocation of external document delivery services

An ILL request for an electronic document generally requires invocation of an electronic document delivery service. There are a number of potential delivery services, based on both OSI and non-OSI protocols, which can be proposed in the ILL request. These include, but are not limited to:

- CCITT X.400 IPM (Interpersonal Messaging): IPM allows inclusion of various encoded information types (e.g. IA5 text) for inclusion in the IPM message content.
- ISO 8571-1 etc. or FTAM (File Transfer Access and Management): FTAM can transparently carry any type of information including compound electronic documents.
- CCITT T.4, T.5 and T.30 for Group 3 and Group 4 Facsimile over public switched telephone networks.
- Internet RFC 959 File Transfer Protocol (FTP): FTP can carry electronic documents encoded in ASCII or binary formats.
- Internet RFC 821/822 Simple Mail Transfer Protocol (SMTP): SMTP can carry character-encoded (7-bit ASCII) electronic documents with messages.
- Internet RFC 1341 Multipurpose Internet Mail Extensions (MIME): MIME allows SMTP mail messages to carry compound electronic documents, including word processor formats, images, audio, video, etc.

Depending on the specific delivery service used, with or without human operator intervention, there are several alternative ways of delivering a requested document. When the ILL Protocol messages are carried in the X.400 IPM, the ILL SHIPPED APDU could occupy one body part of an IPM, with the document itself occupying one or more body parts of the same IPM. Each body part of an IPM may be encoded differently — text, graphics, voice, G4-facsimile, encrypted, etc.

Alternatively, a separate invocation of the X.400 IPM service or another bulk data transfer service such as FTAM of FTP may be used to deliver the requested document. Such asynchronous delivery will require that the document be explicitly related to the ILL-transaction it fulfils.

Each electronic delivery service has its unique way of handling the structure and encoding of bulk user information it carries. Specification and registration of FTAM Document Types, X.400 IPM Body-Part Types, etc. is a reflection of this manner of user data handling by the OSI bulk carriers. The ILL Protocol provides appropriate parameters to carry references to these bulk data types.

Whether any of these services can indeed by invoked — automatically or through operator intervention — will depend on whether the requester and the responder have implemented the corresponding protocol in there respective systems. In a fully automated environment, the precise details of how and when such a service may be invoked in the process of fulfilling an ILL request belongs properly in the specification of an appropriate ASO (Application Service Object); the Control Function of the ASO, if properly defined, can coordinate the combined use of the protocols and the mapping to the delivery service.

Specification of one or more ASOs of this kind will promote consistent implementation and interoperability of ILL document delivery applications. Specification of ASOs, however, is outside the scope of the ILL standard.

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²⁾ ISO/IEC 7498-1, ISO 7498-2, ISO 7498-3, ISO/IEC 7498-4 supersede ISO 7498:1984. However, when this part of ISO 10161 was under development, the previous edition was valid and this part of ISO 10161 is therefore based on this edition, which is given below.

³⁾ ISO/IEC 8822:1994 supersedes ISO 8822:1988. However, when this part of ISO 10161 was under development, the previous edition was valid and this part of ISO 10161 is therefore based on this edition, which is given below.





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