



BSI Standards Publication

Fixed capacitors for use in electronic equipment

Part 24: Sectional specification — Surface mount fixed tantalum electrolytic capacitors with conductive polymer solid electrolyte

National foreword

This British Standard is the UK implementation of EN 60384-24:2015. It is identical to IEC 60384-24:2015. It supersedes BS EN 60384-24:2006 which is withdrawn.

The UK participation in its preparation was entrusted to Technical Committee EPL/40X, Capacitors and resistors for electronic equipment.

A list of organizations represented on this committee can be obtained on request to its secretary.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

© The British Standards Institution 2015.

Published by BSI Standards Limited 2015

ISBN 978 0 580 78451 4

ICS 31.060.40; 31.060.50

Compliance with a British Standard cannot confer immunity from legal obligations.

This British Standard was published under the authority of the Standards Policy and Strategy Committee on 31 October 2015.

Amendments/corrigenda issued since publication

Date	Text affected
-------------	----------------------

EUROPEAN STANDARD

EN 60384-24

NORME EUROPÉENNE

EUROPÄISCHE NORM

October 2015

ICS 31.060.40; 31.060.50

Supersedes EN 60384-24:2006

English Version

**Fixed capacitors for use in electronic equipment - Part 24:
Sectional specification - Surface mount fixed tantalum
electrolytic capacitors with conductive polymer solid electrolyte
(IEC 60384-24:2015)**

Condensateurs fixes utilisés dans les équipements
électroniques - Partie 24: Spécification intermédiaire -
Condensateurs fixes électrolytiques au tantale pour
montage en surface à électrolyte solide en polymère
conducteur
(IEC 60384-24:2015)

Festkondensatoren zur Verwendung in Geräten der
Elektronik -Teil 24: Rahmenspezifikation -
Oberflächenmontierbare Tantal-Elektrolyt-Kondensatoren
mit leitfähigem Polymerfestkörper-Elektrolyten
(IEC 60384-24:2015)

This European Standard was approved by CENELEC on 2015-08-26. CENELEC members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration.

Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CENELEC member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CENELEC member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

CENELEC members are the national electrotechnical committees of Austria, Belgium, Bulgaria, Croatia, Cyprus, the Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.



European Committee for Electrotechnical Standardization
Comité Européen de Normalisation Electrotechnique
Europäisches Komitee für Elektrotechnische Normung

CEN-CENELEC Management Centre: Avenue Marnix 17, B-1000 Brussels

European Foreword

The text of document 40/2382/FDIS, future edition 2 of IEC 60384-24, prepared by IEC TC 40, "Capacitors and resistors for electronic equipment" was submitted to the IEC-CENELEC parallel vote and was approved by CENELEC as EN 60384-24:2015.

The following dates are fixed:

- latest date by which the document has to be implemented at national level by publication of an identical national standard or by endorsement (dop) 2016-05-26
- latest date by which the national standards conflicting with the document have to be withdrawn (dow) 2018-08-26

This document supersedes EN 60384-24:2006.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CENELEC [and/or CEN] shall not be held responsible for identifying any or all such patent rights.

Endorsement notice

The text of the International Standard IEC 60384-24:2015 was approved by CENELEC as a European Standard without any modification.

In the official version, for Bibliography, the following notes have to be added for the standards indicated:

IEC 60384-3	NOTE	Harmonized as EN 60384-3.
IEC 60068-2-58:2004	NOTE	Harmonized as EN 60068-2-58:2004.

Annex ZA (normative)

Normative references to international publications with their corresponding European publications

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

NOTE 1 When an International Publication has been modified by common modifications, indicated by (mod), the relevant EN/HD applies.

NOTE 2 Up-to-date information on the latest versions of the European Standards listed in this annex is available here: www.cenelec.eu.

<u>Publication</u>	<u>Year</u>	<u>Title</u>	<u>EN/HD</u>	<u>Year</u>
IEC 60063	-	Preferred number series for resistors and capacitors	EN 60063	-
IEC 60068-1	2013	Environmental testing -- Part 1: General and guidance	EN 60068-1	2014
IEC 60384-1	2008	Fixed capacitors for use in electronic equipment -- Part 1: Generic specification	EN 60384-1	2009
IEC 61193-2	2007	Quality assessment systems -- Part 2: Selection and use of sampling plans for inspection of electronic components and packages	EN 61193-2	2007
ISO 3	-	Preferred numbers; Series of preferred numbers	-	-

CONTENTS

FOREWORD	5
1 General	7
1.1 Scope	7
1.2 Object	7
1.3 Normative references	7
1.4 Information to be given in a detail specification	7
1.4.1 General	7
1.4.2 Outline drawing and dimensions	8
1.4.3 Mounting	8
1.4.4 Ratings and characteristics	8
1.4.5 Marking	9
1.5 Terms and definitions	9
1.6 Marking	9
1.6.1 General	9
1.6.2 Information for marking	9
1.6.3 Marking on capacitors	9
1.6.4 Marking on packaging	9
2 Preferred ratings and characteristics	9
2.1 Preferred characteristics	9
2.2 Preferred values of ratings	10
2.2.1 Nominal capacitance (C_N)	10
2.2.2 Tolerance on nominal capacitance	10
2.2.3 Rated voltage (U_R)	10
2.2.4 Category voltage (U_C)	10
2.2.5 Surge voltage (U_{RS} or U_{CS})	10
2.2.6 Rated temperature	10
3 Quality assessment procedures	11
3.1 Primary stage of manufacture	11
3.2 Structurally similar components	11
3.3 Certified test records of released lots	11
3.4 Qualification approval procedures	11
3.4.1 General	11
3.4.2 Qualification approval on the basis of the fixed sample size procedure	11
3.4.3 Tests	12
3.5 Quality conformance inspections	19
3.5.1 Formation of inspection lots	19
3.5.2 Test schedule	20
3.5.3 Delayed delivery	20
3.5.4 Assessment levels	20
4 Test and measurement procedures	21
4.1 Preliminary drying	21
4.2 Measuring conditions	21
4.3 Mounting	21
4.4 Visual examination and check of dimensions	21
4.4.1 General	21
4.4.2 Visual examination and check of dimensions	21

4.4.3	Requirements	21
4.5	Electrical tests	22
4.5.1	Leakage current.....	22
4.5.2	Capacitance	22
4.5.3	Tangent of loss angle ($\tan \delta$)	22
4.5.4	Equivalent series resistance (if required)	23
4.6	Resistance to soldering heat.....	23
4.6.1	General	23
4.6.2	Initial inspections.....	23
4.6.3	Test conditions	23
4.6.4	Recovery	23
4.6.5	Final inspections and requirements.....	23
4.7	Solderability.....	23
4.7.1	General	23
4.7.2	Final inspections and requirements.....	23
4.8	Shear test.....	23
4.9	Substrate bending test (if required).....	24
4.9.1	General	24
4.9.2	Initial inspections.....	24
4.9.3	Test conditions	24
4.9.4	Final inspections and requirements.....	24
4.10	Rapid change of temperature.....	24
4.10.1	General	24
4.10.2	Initial inspections.....	24
4.10.3	Test conditions	24
4.10.4	Recovery	24
4.10.5	Final inspections and requirements.....	24
4.11	Climatic sequence.....	24
4.11.1	General	24
4.11.2	Initial inspections.....	24
4.11.3	Dry heat	25
4.11.4	Damp heat, cyclic, test Db, first cycle	25
4.11.5	Cold.....	25
4.11.6	Damp heat, cyclic, test Db, remaining cycles	25
4.11.7	Recovery	25
4.11.8	Final inspections and requirements.....	25
4.12	Damp heat, steady state	25
4.12.1	General	25
4.12.2	Initial inspections.....	25
4.12.3	Test conditions	25
4.12.4	Recovery	25
4.12.5	Final inspections and requirements.....	25
4.13	Characteristics at high and low temperature.....	26
4.13.1	General	26
4.13.2	Initial inspections and requirements.....	26
4.14	Surge voltage	26
4.14.1	General	26
4.14.2	Initial inspections.....	26
4.14.3	Test conditions	26

4.14.4	Recovery	26
4.14.5	Final inspections and requirements.....	26
4.15	Endurance	26
4.15.1	General	26
4.15.2	Initial inspections.....	27
4.15.3	Test conditions	27
4.15.4	Recovery	27
4.15.5	Final inspections and requirements.....	27
4.16	Component solvent resistance (if required)	27
4.17	Solvent resistance of marking (if required)	27
4.18	High surge current (if required)	27
4.19	Storage at high temperature.....	27
4.19.1	General	27
4.19.2	Initial inspections.....	27
4.19.3	Test conditions	27
4.19.4	Recovery	27
4.19.5	Final inspections and requirements.....	28
Bibliography.....		29
Table 1 – Category and surge voltages		11
Table 2 – Category and surge voltages		11
Table 3 – Sampling plan for qualification approval, assessment level EZ		13
Table 4 – Test schedule for qualification approval (<i>1 of 6</i>)		14
Table 5 – Lot-by-lot inspection		20
Table 6 – Periodic inspection		21

INTERNATIONAL ELECTROTECHNICAL COMMISSION

FIXED CAPACITORS FOR USE IN ELECTRONIC EQUIPMENT –**Part 24: Sectional specification – Fixed tantalum electrolytic surface mount capacitors with conductive polymer solid electrolyte**

FOREWORD

- 1) The International Electrotechnical Commission (IEC) is a worldwide organization for standardization comprising all national electrotechnical committees (IEC National Committees). The object of IEC is to promote international co-operation on all questions concerning standardization in the electrical and electronic fields. To this end and in addition to other activities, IEC publishes International Standards, Technical Specifications, Technical Reports, Publicly Available Specifications (PAS) and Guides (hereafter referred to as “IEC Publication(s)”). Their preparation is entrusted to technical committees; any IEC National Committee interested in the subject dealt with may participate in this preparatory work. International, governmental and non-governmental organizations liaising with the IEC also participate in this preparation. IEC collaborates closely with the International Organization for Standardization (ISO) in accordance with conditions determined by agreement between the two organizations.
- 2) The formal decisions or agreements of IEC on technical matters express, as nearly as possible, an international consensus of opinion on the relevant subjects since each technical committee has representation from all interested IEC National Committees.
- 3) IEC Publications have the form of recommendations for international use and are accepted by IEC National Committees in that sense. While all reasonable efforts are made to ensure that the technical content of IEC Publications is accurate, IEC cannot be held responsible for the way in which they are used or for any misinterpretation by any end user.
- 4) In order to promote international uniformity, IEC National Committees undertake to apply IEC Publications transparently to the maximum extent possible in their national and regional publications. Any divergence between any IEC Publication and the corresponding national or regional publication shall be clearly indicated in the latter.
- 5) IEC itself does not provide any attestation of conformity. Independent certification bodies provide conformity assessment services and, in some areas, access to IEC marks of conformity. IEC is not responsible for any services carried out by independent certification bodies.
- 6) All users should ensure that they have the latest edition of this publication.
- 7) No liability shall attach to IEC or its directors, employees, servants or agents including individual experts and members of its technical committees and IEC National Committees for any personal injury, property damage or other damage of any nature whatsoever, whether direct or indirect, or for costs (including legal fees) and expenses arising out of the publication, use of, or reliance upon, this IEC Publication or any other IEC Publications.
- 8) Attention is drawn to the Normative references cited in this publication. Use of the referenced publications is indispensable for the correct application of this publication.
- 9) Attention is drawn to the possibility that some of the elements of this IEC Publication may be the subject of patent rights. IEC shall not be held responsible for identifying any or all such patent rights.

International Standard IEC 60384-24 has been prepared by IEC technical committee 40: Capacitors and resistors for electronic equipment.

This second edition cancels and replaces the first edition published in 2006 and constitutes a technical revision.

This edition includes the following significant technical changes with respect to the previous edition:

- a) Revision of the structure in accordance with ISO/IEC Directives, Part 2:2011 (sixth edition) to the extent practicable, and harmonization between other similar kinds of documents.
- b) In addition, Clause 4 and all the tables have been reviewed in order to prevent duplications and contradictions.

The text of this standard is based on the following documents:

FDIS	Report on voting
40/2382/FDIS	40/2395/RVD

Full information on the voting for the approval of this standard can be found in the report on voting indicated in the above table.

This publication has been drafted in accordance with the ISO/IEC Directives, Part 2.

The list of all parts of the IEC 60384 series, under the general title *Fixed capacitors for use in electronic equipment*, can be found on the IEC website.

The committee has decided that the contents of this publication will remain unchanged until the stability date indicated on the IEC website under "<http://webstore.iec.ch>" in the data related to the specific publication. At this date, the publication will be

- reconfirmed,
- withdrawn,
- replaced by a revised edition, or
- amended.

FIXED CAPACITORS FOR USE IN ELECTRONIC EQUIPMENT –

Part 24: Sectional specification – Fixed tantalum electrolytic surface mount capacitors with conductive polymer solid electrolyte

1 General

1.1 Scope

This part of IEC 60384 applies to fixed tantalum electrolytic surface mount capacitors with conductive polymer solid electrolyte primarily intended for d.c. applications for use in electronic equipment.

Fixed tantalum electrolytic surface mount capacitors with solid (MnO₂) electrolyte are not included but are covered by IEC 60384-3.

These capacitors are primarily intended for use in electronic equipment to be mounted directly on substrates for hybrid circuits or to printed boards.

Capacitors for special-purpose applications may need additional requirements.

1.2 Object

The object of this standard is to prescribe preferred ratings and characteristics and to select from IEC 60384-1 the appropriate quality assessment procedures, tests and measuring methods and to give general performance requirements for this type of capacitor. Test severities and requirements prescribed in detail specifications referring to this sectional specification shall be of equal or higher performance level, because lower performance levels are not permitted.

1.3 Normative references

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

IEC 60063, *Preferred number series for resistors and capacitors*

IEC 60068-1:2013, *Environmental testing – Part 1: General and guidance*

IEC 60384-1:2008, *Fixed capacitors for use in electronic equipment – Part 1: Generic specification*

IEC 61193-2:2007, *Quality assessment systems – Part 2: Selection and use of sampling plans for inspection of electronic components and packages*

ISO 3, *Preferred numbers – Series of preferred numbers*

1.4 Information to be given in a detail specification

1.4.1 General

Detail specifications shall be derived from the blank detail specification.

Detail specifications shall not specify requirements inferior to those of the generic, sectional or blank detail specification. When more severe requirements are included, they shall be listed in 1.9 of the detail specification and indicated in the test schedules, for example, by an asterisk.

The information given in 1.4.2 may, for convenience, be presented in tabular form.

The following information shall be given in each detail specification and the values quoted shall preferably be selected from those given in the appropriate clause of this sectional specification.

1.4.2 Outline drawing and dimensions

There shall be an illustration of the capacitors as an aid to easy recognition and for comparison of the capacitors with others.

Dimensions and their associated tolerances, which affect interchangeability and mounting, shall be given in the detail specification. All dimensions shall preferably be stated in millimetres; however, when the original dimensions are given in inches, the converted metric dimensions in millimetres shall be added.

The numerical values of the body shall be given as follows:

- for general: the width, length and height.

The numerical values of the terminals shall be given as follows:

- for terminals: the width, length and spacing.

When the configuration is other than described above, the detail specification shall state such dimensional information as will adequately describe the capacitor.

1.4.3 Mounting

The method of mounting for tests and measurements are given in 4.3. The detail specification shall specify the methods of mounting for normal use.

1.4.4 Ratings and characteristics

1.4.4.1 General

The ratings and characteristics shall be given in accordance with the relevant clauses of this specification, together with the following.

1.4.4.2 Nominal capacitance range

See 2.2.1.

When products approved to the detail specification have different nominal capacitance ranges, the following statement should be added:

“The nominal capacitance range available in each voltage range is given in the register of approvals, available for example on the IECQ on-line certificate system website www.iecq.org”.

1.4.4.3 Particular characteristics

Additional characteristics may be listed when they are considered necessary to specify adequately the component for design and application purposes.

1.4.4.4 Soldering

The detail specification shall specify the test methods, severities and requirements applicable for the solderability and the resistance to soldering heat tests.

1.4.5 Marking

The detail specification shall specify the content of the marking on the capacitor and on the packaging. When there are deviations from 1.6, these shall be given in the detail specification.

1.5 Terms and definitions

For the purposes of this document, the terms and definitions given in IEC 60384-1:2008 apply.

1.6 Marking

1.6.1 General

See IEC 60384-1:2008, 2.4, with the following details.

1.6.2 Information for marking

The information given in the marking is normally selected from the following list; the relative importance of each item is indicated by its position in the list:

- a) polarity of the terminations (unless identified by the construction);
- b) rated voltage (d.c. voltage may be indicated by the symbol $\overline{\text{---}}$ or ---);
- c) nominal capacitance;
- d) category temperature;
- e) tolerance on nominal capacitance;
- f) year and month (or, year and week) of manufacture;
- g) manufacturer's name and/or trademark;
- h) manufacturer's type designation;
- i) reference to the detail specification.

1.6.3 Marking on capacitors

Polarity of the terminations shall be marked. Other elements are marked as necessary.

Any marking shall be legible and not easily smeared or removed by rubbing with the finger.

1.6.4 Marking on packaging

The packaging containing the capacitors should be clearly marked with all the information listed in 1.6.2 as necessary.

2 Preferred ratings and characteristics

2.1 Preferred characteristics

Preferred climatic categories only shall be given in the preferred characteristics.

The capacitors covered by this specification are classified into climatic categories according to the general rules given in IEC 60068-1:2013, Annex A.

The lower and upper category temperature shall be taken from the following:

lower category temperature: -55 °C ;

upper category temperature: $+105\text{ °C}$ and $+125\text{ °C}$.

The severities for the cold and dry heat tests are the lower and upper category temperatures respectively.

The upper category temperature shall be 105 °C or 125 °C for a rated temperature of 85 °C .

The upper category temperature shall be 125 °C for a rated temperature of 105 °C .

2.2 Preferred values of ratings

2.2.1 Nominal capacitance (C_N)

Preferred values of nominal capacitance are shown unit of microfarad (μF).

Preferred values of nominal capacitance shall be taken from the E 12 series of IEC 60063 are:

1,0 – 1,2 – 1,5 – 1,8 – 2,2 – 2,7 – 3,3 – 3,9 – 4,7 – 5,6 – 6,8 – 8,2;

and their decimal multiples ($\times 10^n$, n : integer).

2.2.2 Tolerance on nominal capacitance

Preferred value of tolerance on nominal capacitance is:

-20% to $+20\%$.

2.2.3 Rated voltage (U_R)

Preferred values of rated direct voltages taken from R 10 and R 20 series of ISO 3 are:

- from R 10: 1,0 – 1,25 – 1,6 – 2,0 – 2,5 – 4,0 – 5,0 – 6,3 – 8,0;
- from R 20: 3,5;

and their decimal multiples ($\times 10^n$, n : integer).

2.2.4 Category voltage (U_C)

The category voltage for capacitors is given in Table 1 and Table 2.

2.2.5 Surge voltage (U_{RS} or U_{CS})

The surge voltage shall be 1,15 times the rated or category voltage rounded off (significant digit of 2) to the nearest volt (see Table 1 and Table 2).

NOTE U_{RS} is the surge voltage to rated voltage;
 U_{CS} is the surge voltage to category voltage.

2.2.6 Rated temperature

The value of the rated temperature is $+85\text{ °C}$ and $+105\text{ °C}$ (see Table 1 and Table 2).

Table 1 – Category and surge voltages

Dimensions in volt

	Upper category temperature 125 °C / rated temperature 85 °C											
U_R	2,0	2,5	4,0	5,0	6,3	8,0	10	12,5	16	20	25	35
$U_C = 0,80 U_R$	1,6	2,0	3,2	4,0	5,0	6,4	8,0	10	13	16	20	28
U_{RS}	2,3	2,9	4,6	5,8	7,2	9,2	12	14	18	23	29	40
U_{CS}	1,8	2,3	3,7	4,6	5,8	7,4	9,2	12	15	18	23	32

Table 2 – Category and surge voltages

Dimensions in volt

	Upper category temperature 125 °C / rated temperature 105 °C or Upper category temperature 105 °C / rated temperature 85 °C											
U_R	2,0	2,5	4,0	5,0	6,3	8,0	10	12,5	16	20	25	35
$U_C = 0,90 U_R$	1,8	2,3	3,6	4,5	5,7	7,2	9,0	11	14	18	23	32
U_{RS}	2,3	2,9	4,6	5,8	7,2	9,2	12	14	18	23	29	40
U_{CS}	2,0	2,6	4,1	5,2	6,5	8,2	10	13	16	20	26	36

3 Quality assessment procedures

3.1 Primary stage of manufacture

The primary stage of manufacture is the forming of the oxide layer.

3.2 Structurally similar components

Capacitors, considered as being structurally similar, are capacitors produced with similar processes and materials, though they may be of different case sizes and values.

3.3 Certified test records of released lots

The information required in IEC 60384-1:2008, Q.9 shall be made available when prescribed in the detail specification and when requested by a purchaser. After the endurance test, the required parameters are the capacitance change, tangent of loss angle, equivalent series resistance, and leakage current.

3.4 Qualification approval procedures

3.4.1 General

The procedures for qualification approval testing are given in IEC 60384-1:2008, Q.5.

The schedule to be used for qualification approval testing on the basis of lot-by-lot and periodic tests is given in 3.5. The procedure using a fixed sample size schedule is given in 3.4.2 and 3.4.3.

3.4.2 Qualification approval on the basis of the fixed sample size procedure

The fixed sample size procedure is described in IEC 60384-1:2008, Q.5.3, list item b). The sample shall be representative of the range of capacitors for which approval is sought. The sample may be the whole or the part of the range given in the detail specification.

The sample shall consist of four specimens having the maximum and minimum voltages and for these voltages the maximum and minimum case size. When there are more than four case sizes, an intermediate case size shall also be tested. In each of these case size/voltage combinations (values), the maximum capacitance shall be chosen. Thus, for the approval of a range, testing is required of either four or six values. When the range consists of less than four values, the number of specimens to be tested shall be that required for four values.

Two (for 6 values) or three (for 4 values) per value may be used as replacements for specimens, which are non-conforming because of incidents not attributable to the manufacturer.

The numbers given in Group 0 assume that all groups are applicable. If this is not so, the numbers may be reduced accordingly.

When additional groups are introduced into the qualification approval test schedule, the number of specimens required for Group 0 shall be increased by the same number as that required for the additional groups.

Table 3 gives the number of samples to be tested in each group or subgroup together with the permissible number of non-conforming items for qualification approval tests.

3.4.3 Tests

The complete series of tests specified in Table 3 and Table 4 are required for the approval of capacitors covered by one detail specification. The tests of each group shall be carried out in the order given.

The whole sample shall be subjected to the tests of Group 0 and then divided for the other groups.

Specimens found to be non-conforming in the tests of Group 0 shall not be used for the other groups.

Approval is granted when the number of non-conforming items is zero.

Table 3 and Table 4 together form the fixed sample size test schedule for the qualification approval on the basis of the fixed sample size procedure.

Table 3 gives the number of the samples or permissible non-conforming items for each tests or test groups.

Table 4 gives a summary of the test conditions and performance requirements, and choices of the test conditions and performance requirements in the detail specification.

The test conditions and performance requirements for the qualification approval on the basis of the fixed sample size procedure should be identical to those for quality conformance inspections given in the detail specification.

Table 3 – Sampling plan for qualification approval, assessment level EZ

Group no.	Test	Subclause	Number of specimens <i>n</i> ^d	Permissible number of non-conforming items <i>c</i>			
0	High surge current ^c	4.18	120+12 ^f	0			
	Visual examination	4.4					
	Dimensions	4.4					
	Leakage current	4.5.1					
	Capacitance	4.5.2					
	Tangent of loss angle	4.5.3					
	Equivalent series resistance ^c	4.5.4					
	Spare specimens						
1A	Resistance to soldering heat	4.6	12	0			
	Component solvent resistance ^c	4.16					
1B	Solderability	4.7	12	0			
	Solvent resistance of marking ^c	4.17					
2	Substrate bending test ^e	4.9	12	0			
3 ^a	Mounting	4.3	84	0 ^b			
	3.1	Shear test			4.8	12	0
		Rapid change of temperature			4.10		
		Climatic sequence			4.11		
	3.2	Damp heat, steady state			4.12	12	0
	3.3	Characteristics at high and low temperature			4.13	12	0
		Surge voltage			4.14		
	3.4	Endurance			4.15	36	0
3.5	Storage at high temperature	4.19	12	0			
<p>^a The values of these inspections serve as initial inspections for the tests of Group 3.</p> <p>^b The capacitors found non-conforming after mounting shall not be taken into account when calculating the non-conforming items for the following tests. They shall be replaced by spare capacitors.</p> <p>^c If required.</p> <p>^d For case size/voltage combinations, see 3.4.2.</p> <p>^e Not applicable to capacitors, which shall be mounted on alumina substrates only, according to their detail specification.</p> <p>^f Spare specimens.</p>							

Table 4 – Test schedule for qualification approval (1 of 6)

Subclause number and test ^a , inspection items	D or ND ^b	Conditions of test ^a and measurements	Number of specimens (<i>n</i>) and permissible number of non-conforming items (<i>c</i>)	Performance requirements ^a
GROUP 0	ND		See Table 3	
4.18 High surge current ^e		See IEC 60384-1:2008, 4.39		See detail specification
4.4.2 Visual examination		See 4.4.2		Legible marking and as specified in the detail specification
4.4 Dimension (detail)		See 4.4.2		See detail specification
4.5.1 Leakage current		See 4.5.1.2		$\leq 0,1 C_N U_R$ or 10 μ A, whichever is the greater (at 20 °C \pm 2 °C) ^d
4.5.2 Capacitance		See 4.5.2.2		Within specified tolerance
4.5.3 Tangent of loss angle (tan δ)		See 4.5.3.2		See detail specification
4.5.4 Equivalent series resistance ^e		See 4.5.4.2		See detail specification
GROUP 1A	D		See Table 3	
4.6 Resistance to soldering heat		See 4.6.3		
4.6.2 Initial inspections				
Capacitance		See 4.5.2.2		
4.6.4 Recovery		See 4.6.4		
4.6.5 Final inspections				
Visual examination		See 4.6.5		There shall be no signs of remarkable damage
				Dissolution of the end face plating (leaching) shall not exceed 25 % of the length of the edge concerned
				Capacitance See detail specification
				Tangent of loss angle See detail specification
				Leakage current See detail specification
4.16 Component solvent resistance ^e		See IEC 60384-1:2008, 4.31		See IEC 60384-1:2008, 4.31

Table 4 (2 of 6)

Subclause number and test ^a , inspection items	D or ND ^b	Conditions of test ^a and measurements	Number of specimens (<i>n</i>) and permissible number of non-conforming items (<i>c</i>)	Performance requirements ^a
GROUP 1B 4.7 Solderability 4.7.2 Final inspections Visual examination 4.17 Solvent resistance of the marking ^{c,e}	D	See IEC 60384-1:2008, 4.15 See 4.4.2 See IEC 60384-1:2008, 4.32	See Table 3	There shall be no signs of damage. Areas to be soldered shall be covered with a new solder coating with no more than a small amount of scattered imperfections such as pinholes or un-wetted or de-wetted areas. These imperfections shall not be concentrated in one area. An area in which plating does not exist such as the tip of the terminal shall not be evaluated. See IEC 60384-1:2008, 4.32
GROUP 2 4.9 Substrate bending test ^e 4.9.2 Initial inspections Capacitance 4.9.4 Final inspections Visual examination Capacitance (with printed board in bent position)	D	See 4.9.3 See 4.5.2.2 See 4.4.2	See Table 3	No visible damage See detail specification
GROUP 3 4.3 Mounting	D	See IEC 60384-1:2008, 4.33	See Table 3	

Table 4 (3 of 6)

Subclause number and test ^a , inspection items	D or ND ^b	Conditions of test ^a and measurements	Number of specimens (<i>n</i>) and permissible number of non-conforming items (<i>c</i>)	Performance requirements ^a
GROUP 3.1	D		See Table 3	
4.8 Shear test		See IEC 60384-1:2008, 4.34		
4.10 Rapid change of temperature		See 4.10.3		
4.10.2 Initial inspections Capacitance		See 4.5.2.2		
4.10.4 Recovery		See 4.10.4		
4.10.5 Final inspections Leakage current Capacitance Tangent of loss angle		See 4.5.1.2 See 4.5.2.2 See 4.5.3.2		See detail specification $ \Delta C/C \leq 10\%$ of the value measured in 4.10.2 See detail specification
4.11 Climatic sequence		See IEC 60384-1:2008, 4.21		
4.11.2 Initial inspections Capacitance		See 4.5.2.2		
4.11.3 Dry heat		See 4.11.3		
4.11.4 Damp heat, cyclic, test Db, first cycle		See IEC 60384-1:2008, 4.21.3		
4.11.5 Cold		See 4.11.5		
4.11.6 Damp heat, cyclic, test Db, remaining cycles		See IEC 60384-1:2008, 4.21.6		
4.11.7 Recovery		See 4.11.7		
4.11.8 Final inspections Visual examination Capacitance Tangent of loss angle		See 4.4.2 See 4.5.2.2 See 4.5.3.2		No visible damage Legible marking $ \Delta C/C \leq 20\%$ of the value measured in 4.11.2 See detail specification

Table 4 (4 of 6)

Subclause number and test ^a , inspection items	D or ND ^b	Conditions of test ^a and measurements	Number of specimens (<i>n</i>) and permissible number of non-conforming items (<i>c</i>)	Performance requirements ^a
GROUP 3.2 4.12 Damp heat, steady state 4.12.2 Initial inspections Capacitance 4.12.4 Recovery 4.12.5 Final inspections Visual examination Leakage current Capacitance Tangent of loss angle	D	See 4.12.3 See 4.5.2.2 See 4.12.4 See 4.4.2 See 4.5.1.2 See 4.5.2.2 See 4.5.3.2	See Table 3	No visible damage Legible marking See detail specification $-20 \% < \Delta C/C < +40 \%$ of the value measured in 4.12.2 See detail specification
GROUP 3.3 4.13 Characteristics at high and low temperature Step 1: 20 °C Leakage current Capacitance Tangent of loss angle Step 2: -55 °C (lower category temperature) Capacitance Tangent of loss angle Step 3: 20 °C Leakage current Capacitance Tangent of loss angle Step 4: 85 °C Leakage current Capacitance Step 5: upper category temperature Leakage current (with U_R) Capacitance Tangent of loss angle Step 6: 20 °C Leakage current Capacitance Tangent of loss angle	D	See IEC 60384-1:2008, 4.29 See 4.5.1.2 See 4.5.2.2 See 4.5.3.2 See 4.5.2.2 See 4.5.3.2 See 4.5.1.2 See 4.5.2.2 See 4.5.3.2 See 4.5.1.2 See 4.5.2.2 See 4.5.1.2 See 4.5.2.2 See 4.5.3.2 See 4.5.1.2 See 4.5.2.2 See 4.5.3.2		See detail specification See detail specification See detail specification $ \Delta C/C \leq 5 \%$ of the value measured in step 1 See detail specification See detail specification See detail specification See detail specification See detail specification See detail specification See detail specification $ \Delta C/C \leq 5 \%$ of the value measured in step 1 See detail specification

Table 4 (5 of 6)

Subclause number and test ^a , inspection items	D or ND ^b	Conditions of test ^a and measurements	Number of specimens (<i>n</i>) and permissible number of non-conforming items (<i>c</i>)	Performance requirements ^a
4.14 Surge voltage 4.14.2 Initial inspections Capacitance 4.14.4 Recovery 4.14.5 Final inspections Leakage current Capacitance Tangent of loss angle	D	See 4.14.3 See 4.5.2.2 See 4.14.4 See 4.5.1.2 See 4.5.2.2 See 4.5.3.2	See Table 3	See detail specification $ \Delta C/C \leq 10\%$ of the value measured in 4.14.2 See detail specification
GROUP 3.4 4.15 Endurance 4.15.2 Initial inspections Capacitance 4.15.4 Recovery 4.15.5 Final inspections Visual examination Leakage current Capacitance Tangent of loss angle Equivalent series resistance ^e	D	See 4.15.3 See 4.5.2.2 See 4.15.4 See 4.4.2 See 4.5.1.2 See 4.5.2.2 See 4.5.3.2 See 4.5.4.2	See Table 3	No visible damage Legible marking ≤ 2 times the value in 4.5.1 $ \Delta C/C \leq 20\%$ of the value measured in 4.15.2 $\leq 1,5$ times the value in 4.5.3 See detail specification

Table 4 (6 of 6)

Subclause number and test ^a , inspection items	D or ND ^b	Conditions of test ^a and measurements	Number of specimens (<i>n</i>) and permissible number of non-conforming items (<i>c</i>)	Performance requirements ^a
GROUP 3.5	D		See Table 3	
4.19 Storage at high temperature		See 4.19.3		
4.19.2 Initial inspections Capacitance		See 4.5.2.2		
4.19.4 Recovery		See 4.19.4		
4.19.5 Final inspections Visual examination		See 4.4.2		No visible damage Legible marking
Leakage current		See 4.5.1.2		≤5 times the value in 4.5.1
Capacitance		See 4.5.2.2		$ \Delta C/C \leq 10\%$ of the value measured in 4.19.2
Tangent of loss angle		See 4.5.3.2		See 4.5.3
<p>^a Subclause numbers of test and performance requirements refer to Clause 4.</p> <p>^b In this table: D = destructive, ND = non-destructive.</p> <p>^c This test may be carried out on surface mount capacitors mounted on a substrate.</p> <p>^d C_N = nominal capacitance in microfarad; U_R = rated voltage in volt.</p> <p>^e If required.</p>				

3.5 Quality conformance inspections

3.5.1 Formation of inspection lots

3.5.1.1 Groups A and B inspections

These tests shall be carried out on a lot-by-lot basis.

A manufacturer may aggregate the current production into inspection lots subject to the following safeguards:

- The inspection lot shall consist of structurally similar capacitors (see 3.2).
- The sample tested shall be representative of the values (rated voltage and nominal capacitance) and the dimensions contained in the inspection lot:
 - in relation to their number;
 - with a minimum of five of any one value.
- If there are less than five of any one value in the sample the basis for the drawing of samples shall be agreed between the manufacturer and the certification body (CB).

3.5.1.2 Group C inspections

These tests shall be carried out on a periodic basis.

Samples shall be representative of the current production of the specified periods and shall be divided into high-, medium- and low-voltage ratings. In order to cover the range of approvals in any period, one case size shall be tested from each voltage group. In subsequent periods, other case sizes and/or voltage ratings in production shall be tested with the aim of covering the whole range.

3.5.2 Test schedule

The test schedule for the lot-by-lot and periodic tests for quality conformance inspection is given in the blank detail specification.

3.5.3 Delayed delivery

When, according to the procedures of IEC 60384-1:2008, Clause Q.10, re-inspection should be made, capacitance, tangent of loss angle, leakage current and solderability shall be checked as specified in Groups A and B inspections.

3.5.4 Assessment levels

The assessment levels given in the blank detail specification shall preferably be selected from Table 5 and Table 6.

Table 5 – Lot-by-lot inspection

Inspection subgroup ^a	IL ^b	<i>n</i> ^b	<i>c</i> ^b
A0	100 % ^c		
A1	S-3	<i>d</i>	0
A2	S-3	<i>d</i>	0
B1	S-3	<i>d</i>	0

^a The content of the inspection subgroup is described in Clause 2 of the blank detail specification.

^b IL = inspection level
n = sample size
c = permissible number of non-conforming items

^c After removal of nonconforming items by 100 % testing during the manufacturing process, sampling inspection shall be performed in order to monitor outgoing quality level by nonconforming items per million ($\times 10^{-6}$). The sampling level shall be established by the manufacturer, preferably according to IEC 61193-2:2007, Annex A. In case one or more nonconforming items occur in a sample, this lot shall be rejected, but the whole sample shall be inspected and all nonconforming items shall be counted for the calculation of quality level values. Outgoing quality level by nonconforming items per million ($\times 10^{-6}$) values shall be calculated by accumulating inspection data according to the method given in IEC 61193-2:2007, 6.2.

^d Number to be tested: Sample size shall be determined according to IEC 61193-2:2007, 4.3.2.

Table 6 – Periodic inspection

Inspection subgroup ^a	EZ		
	p^b	n^b	c^b
C1A	6	12	0
C1B	6	12	0
C1	6	24	0
C2	6	24	0
C3	3	36	0
C4	6	12	0
C5	6	12	0

^a The content of the inspection subgroup is described in Clause 2 of the blank detail specification.

^b p = periodicity in months
 n = sample size
 c = permissible number of non-conforming items

4 Test and measurement procedures

This clause supplements the information given in IEC 60384-1:2008, Clause 4.

4.1 Preliminary drying

See IEC 60384-1:2008, 4.3.

4.2 Measuring conditions

See IEC 60384-1:2008, 4.2.1.

4.3 Mounting

See IEC 60384-1:2008, 4.33.

4.4 Visual examination and check of dimensions

4.4.1 General

See IEC 60384-1:2008, 4.4, with the following details.

4.4.2 Visual examination and check of dimensions

Visual examination shall be carried out with suitable equipment with approximately 10× magnification and lighting appropriate to the specimen under test and the quality level required. The operator should have available facilities for incident or transmitted illumination as well as an appropriate measuring facility. The capacitors shall be examined to verify the materials, design, construction and physical dimensions are appropriate.

4.4.3 Requirements

The workmanship shall be in accordance with the applicable requirements given in the detail specification.

4.5 Electrical tests

4.5.1 Leakage current

4.5.1.1 General

See IEC 60384-1:2008, 4.9, with the following details.

4.5.1.2 Measuring condition

The rated voltage shall be applied across the capacitor and its protective resistor placed in series with the capacitor to limit the charging current.

The protective resistor shall have a value of 1 000 Ω .

4.5.1.3 Requirements

See Table 4.

4.5.2 Capacitance

4.5.2.1 General

See IEC 60384-1:2008, 4.7, with the following details.

4.5.2.2 Measuring conditions

Unless otherwise specified in the detail specifications, the capacitance shall be measured at a frequency of 100 Hz or 120 Hz.

The peak alternating voltage actually applied across the capacitor terminations shall not exceed 0,5 V (r.m.s).

A d.c. bias voltage of 0,7 V to 1,0 V may be applied during the measurement to avoid negative voltage application to the capacitor by applied a.c. voltage.

The inaccuracy of the measuring instruments shall not exceed 2 % of the limit specified in the detail specification, whether this is given as an absolute value or as a change of capacitance.

4.5.2.3 Requirements

See Table 4.

4.5.3 Tangent of loss angle ($\tan \delta$)

4.5.3.1 General

See IEC 60384-1:2008, 4.8, with the following details.

4.5.3.2 Measuring conditions

The measurement shall be under the conditions of 4.5.2.2.

The inaccuracy of the measuring equipment shall not exceed 0,01 in absolute value.

4.5.3.3 Requirements

See Table 4.

4.5.4 Equivalent series resistance (if required)

4.5.4.1 General

See IEC 60384-1:2008, 4.8.2, with the following details.

4.5.4.2 Measuring condition

Unless otherwise specified in the detail specifications, test conditions are as follows:

- Temperature: 20 °C ± 2 °C;
- Applied voltage: peak a.c. value ≤ 0,5 V (r.m.s);
- voltage frequency: 100 kHz;

The error of measurement shall not exceed 5 % of the requirement, or 0,02 Ω, whichever is the greater.

4.5.4.3 Requirements

See Table 4.

4.6 Resistance to soldering heat

4.6.1 General

See IEC 60384-1:2008, 4.14, with the following details.

4.6.2 Initial inspections

See Table 4.

4.6.3 Test conditions

The test method shall be the reflow method, and the reflow temperature profile shall be specified in the detail specification.

4.6.4 Recovery

The recovery period shall be 24 h ± 2 h.

4.6.5 Final inspections and requirements

After recovery, the capacitors shall be visually examined under normal lighting and approximately 10× magnification and measured electrical characteristics given in Table 4.

4.7 Solderability

4.7.1 General

See IEC 60384-1:2008, 4.15, with the following details.

4.7.2 Final inspections and requirements

See Table 4.

4.8 Shear test

See IEC 60384-1:2008, 4.34.

4.9 Substrate bending test (if required)

4.9.1 General

See IEC 60384-1:2008, 4.35, with the following details.

4.9.2 Initial inspections

See Table 4.

4.9.3 Test conditions

Deflection D and the number of bends shall be specified in the detail specification.

4.9.4 Final inspections and requirements

See Table 4.

4.10 Rapid change of temperature

4.10.1 General

See IEC 60384-1:2008, 4.16, with the following details:

The capacitors shall be mounted according to 4.3.

4.10.2 Initial inspections

See Table 4.

4.10.3 Test conditions

Test conditions are as follows:

- T_A = lower category temperature;
- T_B = upper category temperature;
- the capacitors shall be tested for 5 cycles;
- the duration of the exposure at each temperature limit shall be 30 min.

4.10.4 Recovery

The recovery period shall be 1 h to 2 h.

4.10.5 Final inspections and requirements

See Table 4.

4.11 Climatic sequence

4.11.1 General

See IEC 60384-1:2008, 4.21, with the following details.

4.11.2 Initial inspections

See Table 4.

4.11.3 Dry heat

See IEC 60384-1:2008, 4.21.2, with the following details:

- Temperature: upper category temperature;
- Duration: 16 h.

4.11.4 Damp heat, cyclic, test Db, first cycle

See IEC 60384-1:2008, 4.21.3.

4.11.5 Cold

See IEC 60384-1:2008, 4.21.4, with the following details:

- Temperature: lower category temperature;
- Duration: 2 h.

4.11.6 Damp heat, cyclic, test Db, remaining cycles

See IEC 60384-1:2008, 4.21.6.

4.11.7 Recovery

The recovery period shall be 1 h to 2 h.

4.11.8 Final inspections and requirements

See Table 4.

4.12 Damp heat, steady state

4.12.1 General

See IEC 60384-1:2008, 4.22, with the following details:

The capacitors shall be mounted according to 4.3.

4.12.2 Initial inspections

See Table 4.

4.12.3 Test conditions

Test conditions are as follows:

- Temperature: $40\text{ °C} \pm 2\text{ °C}$;
- Relative humidity: $(93 \pm 3)\%$;
- Applied voltage: no voltage shall be applied;
- Duration: 21 days.

4.12.4 Recovery

The recovery period shall be 1 h to 2 h.

4.12.5 Final inspections and requirements

See Table 4.

4.13 Characteristics at high and low temperature

4.13.1 General

See IEC 60384-1:2008, 4.29, with the following details:

The capacitors shall be mounted according to 4.3.

4.13.2 Initial inspections and requirements

The capacitors shall be measured at each temperature step and shall meet the requirements given in Table 4.

4.14 Surge voltage

4.14.1 General

See IEC 60384-1:2008, 4.26, with the following details.

4.14.2 Initial inspections

See Table 4.

4.14.3 Test conditions

Test conditions are as follows:

- Number of cycles: 1 000;
- Temperature: 15 °C to upper category temperature with the applicable requirements given in the detail specification;
- Voltage: 1,15 U_R or 1,15 U_C ;
- Protective resistor: 1 000 Ω or a value calculated by Formula (1);

$$RC = 0,1 \text{ s} \pm 0,05 \text{ s} \quad (1)$$

where

R is the value of charge resistor

C is the value of nominal capacitance

- Duration of charge: 30 s;
- Duration of no-load: 5 min 30 s.

4.14.4 Recovery

The recovery period shall be 1 h to 2 h.

4.14.5 Final inspections and requirements

See Table 4.

4.15 Endurance

4.15.1 General

See IEC 60384-1:2008, 4.23, with the following details:

The capacitors shall be mounted according to 4.3.

4.15.2 Initial inspections

See Table 4.

4.15.3 Test conditions

Test conditions are as follows:

- Applied voltage: category voltage, unless otherwise specified in the detail specification;
- Temperature: upper category temperature;
- Duration: 1 000 h.

NOTE When the category voltage is different from the rated voltage, the sample tested is divided into two parts and submitted to the rated temperature and the category voltage respectively.

4.15.4 Recovery

The recovery period shall be 1 h to 2 h.

4.15.5 Final inspections and requirements

See Table 4.

4.16 Component solvent resistance (if required)

See IEC 60384-1:2008, 4.31.

4.17 Solvent resistance of marking (if required)

See IEC 60384-1:2008, 4.32.

4.18 High surge current (if required)

See IEC 60384-1:2008, 4.39.

4.19 Storage at high temperature

4.19.1 General

See IEC 60384-1:2008, 4.25.1, with the following details.

4.19.2 Initial inspections

See Table 4.

4.19.3 Test conditions

Test conditions are as follows:

- Temperature: upper category temperature;
- Duration: 96 h ± 4 h.

4.19.4 Recovery

The minimum recovery period shall be 16 h.

4.19.5 Final inspections and requirements

See Table 4.

Bibliography

IEC 60068-2-58:2004, *Environmental testing – Part 2-58: Tests – Test Td: Test methods for solderability, resistance to dissolution of metallization and to soldering heat of surface mounting devices (SMD)*

IEC 60384-3, *Fixed capacitors for use in electronic equipment – Part 3: Sectional specification: Surface mount fixed tantalum electrolytic capacitors with manganese dioxide solid electrolyte*

British Standards Institution (BSI)

BSI is the national body responsible for preparing British Standards and other standards-related publications, information and services.

BSI is incorporated by Royal Charter. British Standards and other standardization products are published by BSI Standards Limited.

About us

We bring together business, industry, government, consumers, innovators and others to shape their combined experience and expertise into standards-based solutions.

The knowledge embodied in our standards has been carefully assembled in a dependable format and refined through our open consultation process. Organizations of all sizes and across all sectors choose standards to help them achieve their goals.

Information on standards

We can provide you with the knowledge that your organization needs to succeed. Find out more about British Standards by visiting our website at bsigroup.com/standards or contacting our Customer Services team or Knowledge Centre.

Buying standards

You can buy and download PDF versions of BSI publications, including British and adopted European and international standards, through our website at bsigroup.com/shop, where hard copies can also be purchased.

If you need international and foreign standards from other Standards Development Organizations, hard copies can be ordered from our Customer Services team.

Subscriptions

Our range of subscription services are designed to make using standards easier for you. For further information on our subscription products go to bsigroup.com/subscriptions.

With **British Standards Online (BSOL)** you'll have instant access to over 55,000 British and adopted European and international standards from your desktop. It's available 24/7 and is refreshed daily so you'll always be up to date.

You can keep in touch with standards developments and receive substantial discounts on the purchase price of standards, both in single copy and subscription format, by becoming a **BSI Subscribing Member**.

PLUS is an updating service exclusive to BSI Subscribing Members. You will automatically receive the latest hard copy of your standards when they're revised or replaced.

To find out more about becoming a BSI Subscribing Member and the benefits of membership, please visit bsigroup.com/shop.

With a **Multi-User Network Licence (MUNL)** you are able to host standards publications on your intranet. Licences can cover as few or as many users as you wish. With updates supplied as soon as they're available, you can be sure your documentation is current. For further information, email bsmusales@bsigroup.com.

BSI Group Headquarters

389 Chiswick High Road London W4 4AL UK

Revisions

Our British Standards and other publications are updated by amendment or revision.

We continually improve the quality of our products and services to benefit your business. If you find an inaccuracy or ambiguity within a British Standard or other BSI publication please inform the Knowledge Centre.

Copyright

All the data, software and documentation set out in all British Standards and other BSI publications are the property of and copyrighted by BSI, or some person or entity that owns copyright in the information used (such as the international standardization bodies) and has formally licensed such information to BSI for commercial publication and use. Except as permitted under the Copyright, Designs and Patents Act 1988 no extract may be reproduced, stored in a retrieval system or transmitted in any form or by any means – electronic, photocopying, recording or otherwise – without prior written permission from BSI. Details and advice can be obtained from the Copyright & Licensing Department.

Useful Contacts:

Customer Services

Tel: +44 845 086 9001

Email (orders): orders@bsigroup.com

Email (enquiries): cservices@bsigroup.com

Subscriptions

Tel: +44 845 086 9001

Email: subscriptions@bsigroup.com

Knowledge Centre

Tel: +44 20 8996 7004

Email: knowledgecentre@bsigroup.com

Copyright & Licensing

Tel: +44 20 8996 7070

Email: copyright@bsigroup.com



...making excellence a habit.™