# BS EN 1499:2013



# **BSI Standards Publication**

Chemical disinfectants and antiseptics — Hygienic handwash — Test method and requirements (phase 2/step 2)



BS EN 1499:2013 BRITISH STANDARD

#### National foreword

This British Standard is the UK implementation of EN 1499:2013. It supersedes BS EN 1499:1997 which is withdrawn.

The UK participation in its preparation was entrusted to Technical Committee CH/216, Chemical disinfectants and antiseptics.

A list of organizations represented on this committee can be obtained on request to its secretary.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

© The British Standards Institution 2013. Published by BSI Standards Limited 2013

ISBN 978 0 580 74827 1

ICS 11.080.20; 71.100.35

Compliance with a British Standard cannot confer immunity from legal obligations.

This British Standard was published under the authority of the Standards Policy and Strategy Committee on 31 May 2013.

Amendments issued since publication

Date Text affected

# EUROPEAN STANDARD NORME EUROPÉENNE

**EUROPÄISCHE NORM** 

**EN 1499** 

April 2013

ICS 11.080.20; 71.100.35

Supersedes EN 1499:1997

#### **English Version**

# Chemical disinfectants and antiseptics - Hygienic handwash - Test method and requirements (phase 2/step 2)

Antiseptiques et désinfectants chimiques - Lavage hygiénique des mains - Méthode d'essai et prescriptions (phase 2/étape 2) Chemische Desinfektionsmittel und Antiseptika -Hygienische Händewaschung - Prüfverfahren und Anforderungen (Phase 2/Stufe 2)

This European Standard was approved by CEN on 1 March 2013.

CEN members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration. Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CEN member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

CEN members are the national standards bodies of Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and United Kingdom.



EUROPEAN COMMITTEE FOR STANDARDIZATION COMITÉ EUROPÉEN DE NORMALISATION EUROPÄISCHES KOMITEE FÜR NORMUNG

Management Centre: Avenue Marnix 17, B-1000 Brussels

#### Contents Page Foreword 3 Scope ......4 2 Normative references ......4 3 Terms and definitions ......4 Requirements ......4 4 Test methods......5 5 5.1 Principle......5 5.2 Materials and reagents ......5 5.2.1 Test organisms .......5 Culture media and reagents ......5 5.2.2 5.3 Apparatus and glassware ......7 5.3.1 General......7 5.3.2 Usual microbiological laboratory equipment ......7 5.4 Preparation of test organism suspensions and product test solutions ......9 Test organism suspensions (test and validation suspension)......9 5.4.1 5.4.2 Product test solutions \_\_\_\_\_\_10 Procedure for assessing the bactericidal activity of the product on volunteers' hands ............. 11 5.5 5.5.1 5.5.2 5.5.3 5.5.4 5.6 Experimental data and calculation.......15 5.6.1 5.6.2 5.7 5.7.1 5.7.2 5.7.3 5.8 5.9 5.10 Annex C (informative) Graphical representation of neutralizer control and method validation ................................. 25

# **Foreword**

This document (EN 1499:2013) has been prepared by Technical Committee CEN/TC 216 "Chemical disinfectants and antiseptics", the secretariat of which is held by AFNOR.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by October 2013, and conflicting national standards shall be withdrawn at the latest by October 2013.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN [and/or CENELEC] shall not be held responsible for identifying any or all such patent rights.

This document supersedes EN 1499:1997.

This document was revised to adapt it to the latest state of science, to correct errors and ambiguities, to harmonise the structure and wording with other tests of CEN/TC 216 existing or in preparation, and to improve the readability of the standard and thereby make it more understandable.

The following technical changes have been made:

- Neutralization (5.5.1.2).
- The procedure (Annex A).
- The annexes have been completely revised.

Data obtained using the former version of EN 1499 may still be used, if it is supplemented by data on neutralization. If the neutralizer used in the test using the former version is not sufficiently neutralizing, a complete new test will be run. The changed procedure in Annex A is regarded as having no (or negligible) influence on the results.

According to the CEN-CENELEC Internal Regulations, the national standards organisations of the following countries are bound to implement this European Standard: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.

# 1 Scope

This European Standard specifies a test method simulating practical conditions for establishing whether a product for hygienic handwash reduces the release of transient microbial flora on hands when used to wash the artificially contaminated hands of volunteers.

NOTE 1 Attention is drawn to the fact that tests on human volunteers are the subject of legal provisions in certain European countries/regions.

This European Standard applies to products for hygienic handwash for use in areas and situations where disinfection is medically indicated. Such indications occur in patient care, for example:

- in hospitals, in community medical facilities and in dental institutions,
- in clinics of schools, of kindergartens and of nursing homes;

and may occur in the workplace and in the home. It may also include services such as laundries and kitchens supplying products directly for the patient.

EN 14885 specifies in detail the relationship of the various tests to one another and to "use recommendations".

NOTE 2 This method corresponds to a phase 2, step 2 test.

#### 2 Normative references

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

EN 12353, Chemical disinfectants and antiseptics — Preservation of test organisms used for the determination of bactericidal (including Legionella), mycobactericidal, sporicidal, fungicidal and virucidal (including bacteriophages) activity

EN 14885, Chemical disinfectants and antiseptics — Application of European Standards for chemical disinfectants and antiseptics

#### 3 Terms and definitions

For the purposes of this document, the terms and definitions given in EN 14885 apply.

# 4 Requirements

When tested in accordance with Clause 5, the mean reduction of the release of the test organism *Escherichia coli K12* achieved by the hygienic handwash with the product under test shall be larger than that achieved by a specified reference hygienic handwash (unmedicated liquid soap).

#### 5 Test methods

# 5.1 Principle

Hands of volunteers are artificially contaminated with test organisms. The number of test organisms released from their fingertips into sampling fluids is assessed before and after the hygienic handwash. The ratio of the two resulting values represents a measure for the antimicrobial activity of the product tested. The necessary precision is achieved by repeating the test on 12 to 15 volunteers. To compensate for extraneous influences, it is compared with the reduction obtained by a reference handwash which is performed with the same volunteers, on the same day and under comparable environmental conditions.

Prior to the test, a suitable neutralizer is validated. The neutralizer is used as a sampling fluid for recovering the test organisms after the hygienic handwash to ensure that the bactericidal and/or bacteriostatic activity in the sampling fluids is neutralized or suppressed.

### 5.2 Materials and reagents

## 5.2.1 Test organisms

E. coli, Escherichia coli K12 NCTC 10538; CIP 54.117; NCIMB 10083<sup>1)</sup>

NOTE This test organism has been specifically chosen to meet health and safety guidance and ethical committee considerations. It is a K12 strain of E. coli of normal flora origin internationally recognised as being non-pathogenic. According to the UK catalogue of the National Collections of Industrial & Marine Bacteria (see [2]), NCIMB strain 10083 is classified as a risk group 1 organism. The German Safety Ordinance on Gene Technology [3] also assigns the K12 strain to group 1. Directive 93/88/EEC [4] (Annex III to Directive 90/679/EEC [5]) explicitly states that non-pathogenic strains of Escherichia coli are excluded from the group 2 assignment.

#### 5.2.2 Culture media and reagents

#### **5.2.2.1** General

All weights of chemical substances given in this European Standard refer to the anhydrous salts. Hydrated forms may be used as an alternative, but the weights required shall be adjusted to allow for consequent molecular weight differences.

The reagents shall be of analytical grade and/or appropriate for microbiological purposes. They shall be free from substances that are toxic or inhibitory to the test organisms. To improve reproducibility, it is recommended that commercially available dehydrated material is used for the preparation of culture media. The manufacturer's instructions relating to the preparation of these products should be rigorously followed. For each culture medium and reagent, a time limitation for use should be fixed.

#### 5.2.2.2 Water

The water shall be freshly glass-distilled water and not demineralised water. If distilled water of adequate quality is not available, water for injections (see [1]) may be used.

Sterilise in the autoclave [5.3.2.1 a)]. Sterilisation is not necessary if the water is used e.g. for preparation of culture media and subsequently sterilised.

NOTE See 5.2.2.7 for the procedure to prepare hard water.

<sup>1)</sup> The NCTC, CIP and NCIMB numbers are the collection numbers of this strain supplied by these cultures collections. This information is given for the convenience of users of this European Standard and does not constitute an endorsement by CEN of the product named.

#### 5.2.2.3 Tryptone soya agar and tryptone soya selective agar

#### a) Tryptone Soya Agar (TSA)

Tryptone soya agar, consisting of:

Tryptone, pancreatic digest of casein	15,0 g
Soya peptone, papaic digest of soybean meal	5,0 g
Sodium chloride (NaCl)	5,0 g
Agar	15,0 g
Water (5.2.2.2)	to 1 000,0 ml

Sterilise in the autoclave [5.3.2.1 a)]. After sterilisation, the pH of the medium shall be equivalent to  $7.2 \pm 0.2$  when measured at  $(20 \pm 1)$  °C.

NOTE 1 TSA is used for preparing and counting *N*, *N*v and *N*vB (5.4.1.4, 5.4.1.5).

#### b) Tryptone Soya Selective Agar (TSSA)

Tryptone soya selective agar, consisting of:

Tryptone, pancreatic digest of casein	15,0 g
Soya peptone, papaic digest of soybean meal	5,0 g
Sodium chloride (NaCl)	5,0 g
Sodium-desoxycholate	0,5 g
Agar	15,0 g
Water (5.2.2.2)	to 1 000,0 ml

Sterilise in the autoclave [5.3.2.1 a)]. After sterilisation, the pH of the medium shall be equivalent to  $7.2 \pm 0.2$  when measured at  $(20 \pm 1)$  °C.

NOTE 2 TSSA is used for quantitative cultures of the sampling fluids and their dilutions (5.5.3.2, 5.5.3.3.4).

### 5.2.2.4 Tryptone Soya Broth (TSB)

Tryptone soya broth, consisting of:

Tryptone, pancreatic digest of casein	15,0	g
Soya peptone, papaic digest of soybean meal	5,0	g
Sodium chloride (NaCl)	5,0	g
Water (5.2.2.2)	to 1 000,0	ml

Sterilise in the autoclave [5.3.2.1a)]. After sterilisation, the pH of the medium shall be equivalent to  $7.0 \pm 0.2$  when measured at (20 ± 1) °C.

## 5.2.2.5 Neutralizer

The neutralizer shall be chosen, controlled and validated for the product under test in accordance with 5.5.1.2, 5.5.2.1 and 5.5.2.2. Only neutralizers using TSB (5.2.2.4) as diluent are allowed. It shall be sterile.

NOTE Information on neutralizers that have been found to be suitable for some categories of products is given in Annex B.

# 5.2.2.6 Diluted soft soap

Linseed oil	50,0	parts by weight
Potassium hydroxide [1]	9,5	parts by weight
Ethanol (min. 95 %) [1]	7,0	parts by weight

Hot distilled water (75  $\pm$  5) °C

as needed

Prepare a solution of 9,5 parts potassium hydroxide in 15 parts water (5.2.2.2) and add 50 parts linseed oil. Heat up to approximately 70 °C while constantly stirring. Add the ethanol and continue heating while stirring until the saponification process is completed and a sample dissolves clearly in water and almost clearly in alcohol. The weight of the soft soap is then brought up to 100 parts by addition of water (5.2.2.2), heated up to  $(75 \pm 5)$  °C to dilute the soft soap. Take 200 g of the soft soap, fill up to 1 000 g with water (5.2.2.2) and sterilise in the autoclave [5.3.2.1 a)]. The pH of the final diluted soft soap shall range between 10,0 and 11,0.

For quality control of the soft soap, see Annex D.

## 5.2.2.7 Hard water for dilution of products

For the preparation of 1 I of hard water, the procedure is as follows:

- prepare solution A: dissolve 19,84 g magnesium chloride (MgCl<sub>2</sub>) and 46,24 g calcium chloride (CaCl<sub>2</sub>) in water (5.2.2.2) and dilute to 1 000 ml. Sterilise by membrane filtration (5.3.2.7) or in the autoclave [5.3.2.1 a)]. Autoclaving if used may cause a loss of liquid. In this case, make up to 1000 ml with water (5.2.2.2) under aseptic conditions. Store the solution in the refrigerator (5.3.2.8) for no longer than one month;
- prepare solution B: dissolve 35,02 g sodium bicarbonate (NaHCO<sub>3</sub>) in water (5.2.2.2) and dilute to 1000 ml. Sterilise by membrane filtration (5.3.2.7). Store the solution in the refrigerator (5.3.2.8) for no longer than one week;
- place 600 ml to 700 ml of water (5.2.2.2) in a 1 000 ml volumetric flask (5.3.2.12) and add 6,0 ml (5.3.2.9) of solution A, then 8,0 ml of solution B. Mix and dilute to 1 000 ml with water (5.2.2.2). The pH of the hard water shall be 7,0 ± 0,2, when measured at 20 °C ± 1°C (5.3.2.4). If necessary, adjust the pH by using a solution of approximately 40 g/l (about 1 mol/l) of sodium hydroxide (NaOH) or approximately 36,5 g/l (about 1 mol/l) of hydrochloric acid (HCl).

The hard water shall be freshly prepared under aseptic conditions and used within 12 h.

NOTE When preparing the product test solutions (5.4.2), the addition of the product to the hard water produces a different final water hardness in each test tube. In any case, the final hardness, expressed as calcium carbonate (CaCO<sub>3</sub>) in the test tube, is lower than 375 mg/l.

# 5.3 Apparatus and glassware

#### 5.3.1 General

Sterilise all glassware and parts of the apparatus that will come into contact with the culture media and reagents or the sample, except those that are supplied sterile by one of the following methods:

- a) by moist heat, in the autoclave [5.3.2.1 a)];
- b) by dry heat, in the hot air oven [5.3.2.1 b)].

# 5.3.2 Usual microbiological laboratory equipment<sup>2)</sup>

In particular, the following:

#### 5.3.2.1 Apparatus for sterilisation

<sup>2)</sup> Disposable equipment is an acceptable alternative to reusable glassware.

- a) for moist heat sterilisation, an autoclave capable of being maintained at  $(121 \frac{1}{0})$  °C for a minimum holding time of 15 min;
- b) for dry heat sterilisation, a hot air oven capable of being maintained at  $(180_0^{+5})$  °C for a minimum holding time of 30 min, at  $(170_0^{+5})$  °C for a minimum holding time of 1 h or at  $(160_0^{+5})$  °C for a minimum holding time of 2 h.
- **5.3.2.2 Water baths**, capable of being controlled at 20 °C  $\pm$  1 °C, at 45 °C  $\pm$  1 °C (to maintain melted TSA and TSSA in case of pour plate technique) and at additional test temperatures  $\pm$  1 °C (5.5.1)
- **5.3.2.3 Incubator**, capable of being controlled at 36 °C  $\pm$  1 °C or 37 °C  $\pm$  1 °C (5.5.2). The same temperature shall be used for incubations performed during a test and its control and validation
- **5.3.2.4 pH-meter**, having an inaccuracy of calibration of no more than  $\pm$  0,1 pH units at 20 °C  $\pm$  1 °C. A puncture electrode or a flat membrane electrode should be used for measuring the pH of the agar media (5.2.2.3)
- 5.3.2.5 Stopwatch
- 5.3.2.6 Shakers
- a) electromechanical agitator, e.g. Vortex<sup>®</sup> mixer<sup>3)</sup>;
- b) mechanical shaker.
- **5.3.2.7 Membrane filtration apparatus**, constructed of a material compatible with the substances to be filtered

The apparatus shall have a filter holder of at least 50 ml volume. It shall be suitable for use with filters of diameter 47 mm to 50 mm and 0,45  $\mu$ m pore size for sterilisation of hard water (5.2.2.7). The vacuum source used shall give an even filtration flow rate. To prevent overlong filtration, the device shall be set so as to obtain the filtration of 100 ml of rinsing liquid in 20 s to 40 s.

- **5.3.2.8** Refrigerator, capable of being controlled at 2 °C to 8 °C
- **5.3.2.9 Graduated pipettes**, of nominal capacities 10 ml, 1 ml and 0,1 ml, or calibrated automatic pipettes
- 5.3.2.10 Petri dishes (plates), of size 90 mm to 100 mm
- **5.3.2.11** Glass beads (diameter 3 mm to 4 mm)
- 5.3.2.12 Volumetric flasks
- **5.3.2.13 Spreader**, made of glass or other material
- **5.3.2.14 Container** of sufficient capacity to immerse two hands vertically up to the mid-metacarpals simultaneously in 2 I of contamination fluid
- **5.3.2.15** Two bottles of at least 1 I capacity

<sup>3)</sup> Vortex® in an example of a suitable product available commercially. This information is given for the convenience of users of this European Standard and does not constitute an endorsement by CEN of this product.

### 5.4 Preparation of test organism suspensions and product test solutions

### 5.4.1 Test organism suspensions (test and validation suspension)

#### 5.4.1.1 **General**

For the test organism, two different suspensions have to be prepared: the "test suspension", i.e. contamination fluid to perform the test, and the "validation suspension" to perform the controls and method validation.

# 5.4.1.2 Preservation and stock cultures of test organisms

The test organism and its stock cultures shall be prepared and kept in accordance with EN 12353.

### 5.4.1.3 Working culture of test organisms

In order to prepare the working culture of the test organism (5.2.1), prepare a first subculture from the stock culture (5.4.1.2) by streaking onto TSA [5.2.2.3 a)] slopes or plates and incubate (5.3.2.3). After 18 h to 24 h, prepare a second subculture from the first subculture in the same way and incubate for 18 h to 24 h. The second subculture is used to prepare the test suspension.

If it is not possible to prepare the second subculture on a particular day, a 48 h subculture may be used for subsequent subculturing, provided that the subculture has been kept in the incubator (5.3.2.3) during the 48 h period.

# 5.4.1.4 Test suspension ("N") / Contamination fluid

- a) Take loopfuls of the cells from the working culture (5.4.1.3) in two tubes each containing 5 ml of TSB (5.2.2.4) and incubate (5.3.2.3) for 18 h to 24 h. Inoculate these cultures into two bottles (5.3.2.15) with maximum 1 I TSB (5.2.2.4) each and incubate again (5.3.2.3) for 18 h to 24 h. Pool the resulting bacterial suspensions in a container (5.3.2.14).
- b) Adjust the number of cells in the suspension to 1,5 x 10<sup>8</sup> cfu/ml <sup>4)</sup> to 5,0 x 10<sup>8</sup> cfu/ml using TSB (5.2.2.4), estimating the number of cfu by any suitable means. Maintain this test suspension in the water bath at 20 °C and use within 4 h as contamination fluid, and to prepare the validation suspensions (5.4.1.5). The use of a spectrophotometer for adjusting the number of cells is highly recommended (about 620 nm wavelength cuvette 10 mm path length). Each laboratory should therefore produce calibration data for each test organism knowing that suitable values of optical density are generally found between 0,150 and 0,460. To achieve reproducible results of this measurement, it may be necessary to dilute the test suspension, e. g. 1+9.

NOTE A colorimeter is a suitable alternative.

- c) For counting, prepare 10-6 and 10-7 dilutions of the test suspension using TSB (5.2.2.4). Mix [5.3.2.6 a)]. Take a sample of 1,0 ml of each dilution in duplicate and inoculate using the pour plate or the spread plate technique.
  - 1) When using the pour plate technique, transfer each 1 ml sample into separate Petri dishes and add 15 ml to 20 ml melted TSA [5.2.2.3 a)], cooled to 45 °C ± 1 °C.
  - 2) When using the spread plate technique, spread each 1,0 ml sample divided into portions of approximately equal size on an appropriate number (at least two) of surface dried plates containing TSA [5.2.2.3 a)].

For incubation and counting, see 5.4.1.6.

<sup>4)</sup> cfu/ml = colony forming unit(s) per millilitre.

#### 5.4.1.5 Validation suspension ("Nv","NvB")

- a) To prepare the validation suspension (N), dilute the test suspension (5.4.1.4) with TSB (5.2.2.4) to obtain 3,0 x 10<sup>2</sup> cfu/ml to 1,6 x 10<sup>3</sup> cfu/ml [about one fourth (1+3) of the 10<sup>-5</sup> dilution].
- b) To prepare the validation suspension (*N*VB) for the neutralizer control (5.5.2.1), dilute the test suspension (5.4.1.4) with TSB (5.2.2.4) to obtain 3,0 x 10<sup>4</sup> cfu/ml to 1,6 x 10<sup>5</sup> cfu/ml [about one fourth (1+3) of the 10-3 dilution] (*N*VB).
  - Maintain and use these validation suspensions ( $N_V$  and  $N_{VB}$ ) the same way as the test suspension [5.4.1.4 b)].
- c) For counting, prepare a 10<sup>-1</sup>dilution with TSB (5.2.2.4) but prepare a 10<sup>-3</sup> dilution of the validation suspension to count the neutralizer control [see b)].
  - Mix [5.3.2.6 a)]. Take a sample of 1,0 ml in duplicate and inoculate using the pour plate or the spread plate technique [5.4.1.4 c)].

For incubation and counting see 5.4.1.6.

#### 5.4.1.6 Incubation and counting of the test and the validation suspensions

- a) Incubate (5.3.2.3) the plates for 20 h to 24 h. Discard any plates that are not countable for any reason. Count the plates and determine the number of cfu. Incubate the plates for a further 20 h to 24 h. Do not recount plates that no longer show well-separated colonies. Recount the remaining plates. If the number has increased, use only the higher number for further evaluation.
- b) Note for each plate the exact number of colonies but record "> 330" for any counts higher than 330 and determine the Vc values according to 5.6.2.2.
- c) Calculate the numbers of cfu/ml in the test suspension "N" and in the validation suspensions "N" and "NB" using the methods given in 5.6.2.3 and 5.6.2.5. Verify according to 5.7.

## 5.4.2 Product test solutions

The product as received shall be used as a product test solution if recommended by the manufacturer. Product test solutions of products recommended by the manufacturer to be diluted shall be prepared in hard water (5.2.2.7).

For solid products, dissolve the product as received by weighing at least 1,0 g  $\pm$  10 mg of the product in a volumetric flask and filling up with hard water (5.2.2.7). Subsequent dilutions (= lower concentrations) shall be prepared in volumetric flasks (5.3.2.12) on a volume/volume basis in hard water (5.2.2.7).

For liquid products, dilutions of the product shall be prepared with hard water in volumetric flasks (5.3.2.12) on a volume/volume basis.

The product test solutions shall be prepared freshly and used in the test within 3 h. They shall give a physically homogenous preparation, stable during the whole procedure. If during the procedure a visible inhomogeneity appears due to the formation of a precipitate or flocculant, it shall be recorded in the test report.

NOTE Counting microorganisms embedded in a precipitate or flocculant is difficult and unreliable.

Record the test concentration in terms of mass per volume or volume per volume and details of the product sample as received.

### 5.5 Procedure for assessing the bactericidal activity of the product on volunteers' hands

#### 5.5.1 General

#### 5.5.1.1 Experimental conditions

#### a) temperature:

The temperature for the control and validation of the neutralizer and the test suspension (contamination fluid) is 20  $^{\circ}$ C  $\pm$  1  $^{\circ}$ C.

#### b) contact time *t* (in s):

The contact time to be tested is to be chosen according to the manufacturer's recommendation, but not shorter than 30 s and not longer than 60 s. The final rinse is not regarded as part of the contact time. For the reference handwash, the contact time is 60 s.

The allowed deviation for each chosen contact time is  $\pm$  5 s.

NOTE Due to the standardised wash procedure (Annex A), a contact time shorter than 30 s cannot be realised and verified.

#### c) test organism:

The test organism is Escherichia coli K12 (5.2.1).

#### 5.5.1.2 Neutralization

The product under test has to be neutralized during the test. A suitable neutralizer (5.2.2.5) has to be found before the test procedure (5.5.3) is performed. For that purpose carry out the validation of the neutralization (5.5.2.1 and 5.5.2.2) in connection with 5.5.4 using a neutralizer, chosen according to laboratory experience and published data. For certain products, TSB (5.2.2.4) may act as a suitable neutralizer.

If this neutralizer is not valid, repeat the validation test using an alternative neutralizer taking into account the information given in Annex B.

The neutralizer control and the method validation shall be performed with the same neutralizer that will be used in the test procedure (5.5.3).

## 5.5.1.3 Equilibration of temperature

Prior to testing, equilibrate all reagents [product test solutions (5.4.2), diluted soft soap (5.2.2.6), test suspension (5.4.1.4), validation suspension (5.4.1.5), TSB (5.2.2.4), the neutralizer (5.2.2.5) and - if necessary - hard water (5.2.2.7)] to the test temperature of 20 °C using the water bath (5.3.2.2) controlled at 20 °C. Check that the temperature of the reagents is stabilised at 20 °C.

#### 5.5.1.4 Selection of volunteers

The test shall be performed on 12 to 15 healthy persons who have hands with healthy skin, without cuts or abrasions, and with short and clean fingernails. Although, in general, age is not a limiting factor, volunteers should be at least 18 years of age. As it may happen that values of volunteers cannot be used for calculation, it is recommended to do the test rather with a higher number than 12 volunteers. On the day of the test, volunteers should not wear any jewellery or other items on the hands and wrists.

#### 5.5.1.5 Experimental design

For testing a single product, a cross-over design is used. The volunteers are randomly divided into two groups of approximately the same size. Group 1 uses the reference hygienic handwash (RP, 5.5.3.3.2), group 2 the product under test (PP, 5.5.3.3.3).

The test is then repeated on the same day with group 1 using the handwash procedure with the test product and group 2 using the reference handwash procedure. Before every reference handwash procedure and every handwash procedure with the product under test, the procedures described in 5.5.3.1 and 5.5.3.2 shall be carried out.

For testing more than one product at a time, a Latin square design is used with as many groups of volunteers and as many experimental runs as there are products to be tested (including the reference handwash). In each run, all handwash procedures are employed in parallel. At the end of the whole series, every subject shall have used each product under test once, including the reference handwash. For each product under test, the hands have to be cleaned for 1 min between the testing of the different products with tap water and diluted soft soap (5.2.2.6), because residual neutralizer or product on the volunteers' hands may influence the performance of the subsequently tested product. Finally, the hands shall be thoroughly dried with a clean (paper) towel. After the reference handwash, rinsing with tap water is enough.

NOTE In a Latin square design, only products can be simultaneously tested for which the same neutralizer can be used.

# 5.5.2 Neutralization – control and validation<sup>5)</sup>

#### 5.5.2.1 Neutralizer control "B" – verification of the absence of toxicity of the neutralizer

To verify the absence of toxicity of the neutralizer, the procedure is as follows:

a) Pipette 9,0 ml of the neutralizer – used in the test (5.5.3) – into a tube. Add 1,0 ml of the validation suspension (" $N_{\rm vB}$ ") [5.4.1.5 b)] containing 3,0 x 10<sup>4</sup> cfu/ml to 1,6 x 10<sup>5</sup> cfu/ml. Start the stopwatch at the beginning of the addition, mix [5.3.2.6 a)]. Transfer 0,5 ml of this mixture into a tube containing 4,5 ml of neutralizer to obtain 10<sup>-1</sup> dilution of  $N_{\rm vB}$ , repeat this procedure to obtain 10<sup>-2</sup> dilution of  $N_{\rm vB}$ .

Place the tubes of the  $10^{-2}$  dilution of  $N_{VB}$  in a water bath controlled at  $(20 \pm 1)$  °C for the neutralization time of 10 s ± 1 s (5.5.2.2). Just before the end of this time, mix [5.3.2.6 a)].

NOTE The high amount of neutralizer in relation to the test organisms reflects the additional dilutions with neutralizer.

b) At the end of this time, take a sample of 1,0 ml of this mixture "B" (10-2 dilution of NVB) in duplicate and inoculate TSA plates [5.2.2.3 a)] using the pour plate or the spread plate technique [5.4.1.4.c)].

For incubation and counting, see 5.5.4.

#### 5.5.2.2 Method validation "C"

To validate the neutralization method, the procedure is as follows:

- a) Pipette 2,0 ml of TSB (5.2.2.4) into a tube. Starting a stopwatch, add 8,0 ml of the product test solution. Mix [5.3.2.6 a)] and place the tube in a water bath controlled at 20 °C for t. Just before the end of t, mix [5.3.2.6 a)] again.
- b) At the end of *t*, transfer 1,0 ml of the mixture into a tube containing 8,0 ml of neutralizer (used in 5.5.3). Restart the stopwatch at the beginning of the addition. Mix [5.3.2.6 a)] and place the tube in a water bath

<sup>5)</sup> For a graphical representation of this method, see Annex C.

controlled at  $(20 \pm 1)$  °C for  $(10 \pm 1)$  s (neutralization time). Add 1,0 ml of the validation suspension (5.4.1.5). Start a stopwatch at the beginning of the addition and mix [5.3.2.6 a)]. Place the tube in a water bath controlled at  $(20 \pm 1)$  °C for 30 min  $\pm 1$  min. Just before the end of this time, mix [5.3.2.6 a)] again. At the end of this time, take a sample of 1,0 ml of the mixture "C" in duplicate and inoculate TSA plates [5.2.2.3 a)] using the pour plate or the spread plate technique [5.4.1.4 c)].

For incubation and counting, see 5.5.4.

## 5.5.3 Test procedure with volunteers

#### 5.5.3.1 Application of the contamination fluid

Volunteers' hands are prepared by washing for 1 min with 5 ml diluted soft soap (5.2.2.6) without use of a brush. After being rinsed with running tap water, they are thoroughly dried with paper towels for at least 30 s. The contamination fluid [5.4.1.4 b)] is poured into a container (5.3.2.14) and both hands are immersed up to the mid-metacarpals for 5 s with fingers spread apart. Carefully allow surplus liquid to drain back into the container for a maximum of 30 s.

Allow the hands to dry in the air for 3 min, holding them in a horizontal position with the fingers spread out and rotating them to and fro to avoid the formation of droplets. During this procedure, care should be taken to avoid contamination of the surrounding work area.

One batch of contamination fluid shall be used no longer than 3 h after the first volunteer's hands have been contaminated. Additionally, it shall be ensured that, in a test, all subjects' hands shall be treated with the same batch of contamination fluid, even if various products are tested against the reference handwash. The container with the contamination fluid should be used for all volunteers.

## 5.5.3.2 Sampling of the test organisms before treatment ("Prevalue")

Immediately after drying, rub the fingertips (including that of the thumb) for 1 min on the base of a Petri dish (5.3.2.10) containing 10 ml of TSB (5.2.2.4) as sampling fluid in order to assess the release of test organisms before treatment of the hands (prevalues).

A separate Petri dish is used for each hand.

Dilutions of  $10^{-3}$  and  $10^{-4}$  of these sampling fluids are prepared with the sampling fluid, i.e. TSB (5.2.2.4). From each dilution, 0,1 ml is spread on surface dried plates containing TSSA [5.2.2.3 b)] using spreaders (5.3.2.13) to obtain  $10^{-4}$  and  $10^{-5}$  dilutions. The interval between sampling and plating shall not exceed 30 min. As an alternative technique to the spread plate technique, the pour plate technique may be used by transferring each 0,1 ml sample into separate Petri dishes and adding 15 ml to 20 ml melted TSSA [5.2.2.3 b)], cooled to 45 °C  $\pm$  1 °C. See the procedure in 5.4.1.4 c) 1).

NOTE 1 The sampling fluid for the prevalues does not contain neutralizer (5.2.2.5) as this may influence the performance of the product under test. The different sampling procedures for pre- and postvalues will not influence the evaluation of the product since the reference handwash is treated the same way.

NOTE 2 Sodium-desoxycholate in TSSA is used to inhibit the growth of skin staphylococci. As TSSA may influence the growth in the contamination fluid (5.4.1.4) and the susceptibility of the test organisms against the products, it is not used for the preparation of the prevalue sampling fluid.

For incubation and counting, see 5.5.4.

#### 5.5.3.3 Hygienic handwash procedure

#### 5.5.3.3.1 General

After sampling for the prevalues (5.5.3.2) let the hands dry. Immediately after drying and without recontaminating the hands, perform the handwash in accordance with either 5.5.3.3.2 or 5.5.3.3.3, as applicable (5.5.1.5).

#### 5.5.3.3.2 Reference hygienic handwash procedure (RP)

Pour 5 ml of diluted soft soap (5.2.2.6) into the cupped hands pre-moistened with tap water, and wash hands for 60 s up to the wrists in accordance with the standard handwash procedure shown in Annex A to ensure total coverage of the hands. As much lukewarm tap water (drinking water quality) may be added during the procedure as necessary to produce lather.

As a first step, distribute the diluted soft soap (5.2.2.6) all over the hands, including the wrists, palm to palm; continue with five times right palm over left dorsum and left palm over right dorsum, then continue with five strokes backwards and forwards, palm to palm with fingers interlaced; continue with five times rubbing the backs of fingers to opposing palms with fingers interlocked, then five times rotational rubbing of right thumb clasped in left palm and left thumb clasped in right palm, then rub five times rotationally with clasped fingers of the right hand in the wet palm of the left hand and clasped fingers of the left hand in the wet palm of the right hand.

After 60 s the hands are rinsed under running tap water for 10 s from distal to proximal with fingertips upright. To avoid recontamination the fingertips shall remain upright until sampling for the postvalues. Before the end of the rinsing, wrists and lower arms shall be dried with paper towels by a helper. The time for rinsing and drying is  $15 \text{ s} \pm 1 \text{ s}$ .

For sampling see 5.5.3.3.4.

#### 5.5.3.3.3 Hygienic handwash procedure with product under test (PP)

This procedure shall be performed according to the recommendation provided by the manufacturer, which shall include:

- contact time (washing time without final rinse) between 30 s and 60 s;
- quantities and frequency of application of the product and of tap water;
- need for pre-wetting the hands; and
- need for and duration of a final rinse with tap water.

In any case, the steps of the standard handwash procedure as described in Annex A shall be followed.

For the test procedure a final rinse of 10 s is needed immediately after the contact time, even if the manufacturer recommends another time or no final rinse at all. With fingertips upright the hands are rinsed from distal to proximal under running tap water (drinking water quality). To avoid recontamination the fingertips shall remain upright until sampling for the postvalues. Before the end of the rinsing, wrists and lower arms shall be dried with paper towels by a helper. The time for rinsing and drying is  $15 \text{ s} \pm 1 \text{ s}$ .

For sampling see 5.5.3.3.4.

## 5.5.3.3.4 Sampling of the test organisms after treatment ("Postvalue")

Immediately after treatment (5.5.3.3.2 and 5.5.3.3.3), the same sampling procedure is used as described for the prevalues (5.5.3.2) but volumes of 1,0 ml and 0,1 ml of undiluted sampling fluid and 0,1 ml from its 10<sup>-1</sup> dilution are plated out for quantitative culture on surface dried plates containing TSSA [5.2.2.3 b)] to obtain

 $10^{\circ}$ ,  $10^{\circ 1}$  and  $10^{\circ 2}$  dilutions. The interval between sampling and plating shall not exceed 30 min. As an alternative technique to the spread plate technique the pour plate technique may be used by transferring each 0,1 ml sample into separate Petri dishes and adding 15 ml to 20 ml melted TSSA [5.2.2.3 b)], cooled to 45 °C ± 1 °C. See the procedure in 5.4.1.4 c) 1).

In contrast to the prevalue sampling (5.5.3.2), the neutralizer chosen according to 5.5.1.2 (and the results of 5.5.2.1 and 5.5.2.2) is used as the sampling fluids and as diluent for the  $10^{-1}$  dilution (5.2.2.5). The regular time for rubbing on the base of the Petri dish is 1 min.

For incubation and counting see 5.5.4.

#### 5.5.4 Incubation and counting of the test mixture and the control and validation mixtures

For incubation and counting of the test mixture and the control and validation mixtures, the procedure is as follows:

- a) Incubate (5.3.2.3) the plates for 20 h to 24 h. Discard any plates which are not countable (for any reason). Count the plates and determine the number of cfu. Incubate the plates for a further 20 h to 24 h. Do not recount plates which no longer show well separated colonies. Recount the remaining plates. If the number has increased, use only the higher number for further evaluation.
- b) Note for each plate the exact number of colonies but record "> 330" for any counts higher than 330 and determine the Vc-values according to 5.6.2.2.
- c) Calculate the numbers of cfu/ml in the test mixtures of prevalue and postvalue (5.6.2.6) and in the validation mixtures *B* and *C* using the method given in 5.6.2.4 and 5.6.2.5. Verify according to 5.7.

### 5.6 Experimental data and calculation

#### 5.6.1 Explanation of terms and abbreviations

#### 5.6.1.1 Overview of the different suspensions and test mixtures

N, N and N represent the bacterial suspensions. B (neutralizer control) and C (method validation) represent the different control test mixtures.

# 5.6.1.2 Vc-values

All experimental data are reported as Vc-values. A Vc-value is the number of cfu counted per 1,0 ml sample.

#### 5.6.2 Calculation

#### 5.6.2.1 **General**

The first step in the calculation is the determination of the Vc-values. The second step is the calculation of N,  $N_{V0}$ ,  $N_{VB}$ ,  $N_{V0}$ ,  $N_{VB}$ ,  $N_{V0}$ 

### 5.6.2.2 Determination of Vc -values

The Vc-values are determined as follows.

a) The usual limits for counting bacteria on agar plates are between 15 and 300. In this European Standard, a deviation of 10 % is accepted, so the limits are 14 and 330.

NOTE The lower limit (14) is based on the fact that the variability increases the smaller the number counted in the sample (1 ml or 0,1 ml) is and therefore subsequent calculations may lead to wrong results. The lower limit refers

#### EN 1499:2013 (E)

only to the sample (and not necessarily to the counting on one plate), e.g. three plates per 1 ml sample with 3 cfu, 8 cfu and 5 cfu give a *Vc*-value of 16.

The upper limit (330) reflects the imprecision of counting confluent colonies and growth inhibition due to nutriment depletion. It refers only to the counting on one plate and not necessarily to the sample.

b) For all countings (5.4.1.6 and 5.5.4), determine and record the *Vc*-values according to the number of plates used per 1 ml sample (5.6.1.2). If more than one plate per 1 ml sample has been used to determine the *Vc*-value, the countings per plate should be noted.

If the count on one plate is higher than 330, report the number as ">330". If more than one plate per 1 ml sample has been used and at least one of them shows a number higher than 330, report this *Vc*-value as "more than sum of the counts," e.g. for ">330, 310, 302", report ">942".

If a Vc-value is lower than 14, report the number.

c) Only *Vc*-value within the counting limits are taken into account for further calculation, except in the case of prevalues and postvalues (5.6.2.6).

#### 5.6.2.3 Calculation of N

N is the number of cells per ml in the test suspension / contamination fluid (5.4.1.4; 5.6.1.1).

Since the two dilutions of the test suspension (5.4.1.4 in connection with 5.4.1.6) are evaluated, calculate the number of cfu/ml as the weighted mean count using the following formula:

$$N = \frac{c}{(n_1 + 0.1 n_2) d}$$
 (1)

where

c is the sum of Vc-values taken into account;

 $n_1$  is the number of *Vc*-values taken into account in the lower dilution, i.e.  $10^{-6}$ ;

 $n_2$  is the number of *Vc*-values taken into account in the higher dilution, i.e.  $10^{-7}$ ;

10<sup>-6</sup> is the dilution factor corresponding to the lower dilution, in this example 10<sup>-6</sup>.

Round off the results calculated to two significant figures. For this, if the last figure is below 5, the preceding figure is not modified; if the last figure is more than 5, the preceding figure is increased by one unit; if the last figure is equal to 5, round off the preceding figure to the next nearest even figure. Proceed stepwise until two significant figures are obtained. As a result, the number of cfu/ml is expressed by a number between 1,0 and 9,9 multiplied by the appropriate power of 10.

EXAMPLE: 
$$N = \frac{168 + 213 + 20 + 25}{(2 + 0.1 \times 2) \cdot 10^{-6}} = \frac{426}{2.2 \times 10^{-6}} = 1,9363 \times 10^{8} = 1,9 \times 10^{8} \text{ (cfu/ml)}$$

#### 5.6.2.4 Calculation of $N_V$ , $N_{V0}$ and $N_{VB}$

N is the number of cells per ml in the validation suspension [5.4.1.5 b)]. It is tenfold higher than the counts in terms of  $V_C$ -values due to the dilution step of  $10^{-1}$  [5.4.1.5 b)].

 $N_{V0}$  is the number of cells per ml in the mixtures B and C at the beginning of the contact time (time 0) (5.6.1.1). In the case of neutraliser control B (5.5.2.1) it is the number of cells per ml after 100 fold dilution.  $N_{V0}$  is one-tenth of the mean of the  $V_{C}$ -values of  $N_{C}$  [5.4.1.5 b)] taken into account; in case of  $N_{VB}$ , it is one thousandth.

Calculate NV,  $N_{VB}$  and  $N_{V0}$  using the following formulae:

$$N_{V} = 10 \frac{c}{n} \tag{2}$$

$$N_{VB} = 1000 \frac{c}{n} \tag{3}$$

$$N_{V0} = \frac{c}{n} \tag{4}$$

where

c is the sum of  $V_{\mathbb{C}}$ -values taken into account;

n is the number of  $V_{\mathbb{C}}$ -values taken into account.

#### 5.6.2.5 Calculation of B and C

B and C are the numbers of survivors in the neutralizer control B (5.5.2.1) and method validation C (5.5.2.2) at the end of the neutralization time (in case of B) and 30 min (in case of C). They correspond to the mean of the  $V_C$ -values of the mixtures B and C taken into account.

Calculate *B* and *C* using the following formula:

$$B, C = c/n \tag{5}$$

where

c is the sum of  $V_{\rm C}$ -values taken into account;

n is the number of  $V_{\rm C}$ -values taken into account.

#### 5.6.2.6 Calculation of the Ig reduction R (Ig pre-value minus Ig post-value)

Record the number of cfu per plate for each dilution step of the test procedure with volunteers (prevalues and postvalues) and note if the volunteer belonged to group 1 ( $RP \rightarrow PP$ ) or group 2 ( $PP \rightarrow RP$ ) (5.5.1.5). Calculate the dilution factor by multiplying the sample dilution and the sample volume (ml). Calculate the number of cfu per ml of sampling fluid: multiply the plate count (cfu) by the dilution factor.

Whenever possible, the counts should be obtained from plates showing 14 to 330 colonies. With very efficient handwashes some counting plates for postvalues may show fewer than 14 colonies or no growth at all, even if inoculated with 1 ml of undiluted sampling fluid (5.5.3.3.4). These values are used for calculation.

If suitable counts are obtained from two subsequent dilution steps, calculate the weighted arithmetic mean from these counts using the following formula:

$$Z = \frac{\sum C}{v_1 \times d_1 + v_2 \times d_2}$$
 (6)

where

Z is the weighted mean cfu per ml sampling fluid of a prevalue or postvalue count;

## EN 1499:2013 (E)

 $\Sigma C$  is the sum of the cfus counted on plates retained for calculation;

 $v_1$  is the volume of inoculum on the plate retained at the lower dilution in ml;

 $v_2$  is the volume of inoculum on the plate retained at the higher dilution in ml;

 $d_1$  is the dilution factor corresponding to the lower dilution of sampling fluid retained;

 $d_2$  is the dilution factor corresponding to the higher dilution of sampling fluid retained.

EXAMPLE 
$$Z = \frac{(299 + 31) \text{ cfu}}{0.1 \times 10^{\circ} + 0.1 \times 10^{-1}} = \frac{330}{0.11} = 3000 \text{ cfu/ml}$$
 sampling fluid

If colony counts of different dilution steps are grossly disproportional (e.g. countable results in each of three dilution steps), insufficient neutralization of the product should be taken into consideration. See also 5.7.2.

All viable counts per ml sampling fluid are transformed to decimal logarithms (lg). For computational reasons, values of "0" (lg  $0 = -\infty$ ) have to be set "1" (lg 1 = 0).

Since 0-values should be found only among postvalues and should occur only with the most active products, this adjustment can, at worst, introduce a conservative bias of underestimating the antimicrobial efficiency of a product.

For both reference and product test procedure, the lg counts from right and left hands of each subject shall be averaged separately for prevalues and postvalues.

NOTE This double weighting increases the precision of the measurement.

From the difference between this individual combined lg prevalue and the lg postvalue, a lg reduction (lgR) is established for each volunteer.

Then, the arithmetic means of all individual lg reductions are calculated for both the reference and the product test procedure.

If the data conforms to 5.7.1 a) to d), compare the results of both procedures, PP and RP, with each other.

#### 5.7 Verification of the methodology - Test validation

### 5.7.1 Acceptance criteria for test results

Only if the results of the test procedure fulfil the following requirements, shall they be accepted for further evaluation, otherwise the test shall be repeated.

- a) A complete set of results from at least 12 volunteers shall be available. All complete sets of results shall be used for further evaluation.
- b) The overall means of the lg prevalues for RP and PP shall be both at least 5,00.
- c) The absolute difference of mean differences between lg reductions of RP and PP of group RP  $\rightarrow$  PP and group PP  $\rightarrow$  RP shall be less than 2,00.
- d) The criteria of 5.7.2 and 5.7.3 shall be fulfilled.

#### 5.7.2 Control of weighted mean counts

For results calculated by weighted mean of two subsequent dilutions (e.g. "N"), the quotient of the two means shall not be higher than 15 and not lower than 5. Results below the lower limit are taken as the lower limit number (14). Results above the respective upper limit [5.6.2.2b)] are taken as the upper limit number.

#### **EXAMPLE:**

For N:  $10^{-6}$  dilution: 168 + 215 cfu/ml,  $10^{-7}$  dilution: 20 + < 14 cfu/ml; (168 + 215) / (20 + 14) = 383/34 = 11, 26 = between 5 and 15.

#### 5.7.3 Basic limits

#### Check that:

c)

- a) N is between  $1.5 \times 10^8$  and  $5.0 \times 10^8$   $(8.17 \le \lg N \le 8.70)$
- b) Nv is between  $3.0 \times 10^2$  and  $1.6 \times 10^3$   $Nv_0$  is between 30 and 160  $(3.0 \times 10^1 \text{ and } 1.6 \times 10^2)$  is between  $3.0 \times 10^4$  and  $1.6 \times 10^5$

B is equal to or greater than  $0,0005 \times Nv_B$  (half of one thousandth)

- C is equal to or greater than  $0.5 \times Nv_0$
- 5.8 Statistical evaluation (significance testing), expression of results and precision

the control of weighted mean counts (5.7.2): quotient is not lower than 5 and not higher than 15.

If the quality of the data has been found to be acceptable (5.7.1), they shall be used for the evaluation of the product(s) under test by applying the following pass criterion:

# PP (procedure with product) shall be larger than RP (procedure with reference).

For testing the performance of PP against that of RP, the test for superiority, the Wilcoxon's matched-pairs signed-ranks test [6], shall be applied to the lg Rs in each evaluation (see Table E.4). The statistical method to be used is described in Annex F.

For testing the data obtained in a Latin-square design experiment (the results of more than one test procedure are compared), the test by Wilcoxon-Wilcox - version IIB - describing the statistical comparison of several treatments PP with a control RP in a pairwise manner [7] shall be used.

Because of the more confirmatory nature of the test in this application, the level of significance is set at p = 0.01. The test is to be used one-sided.

## 5.9 Conclusion

A product which has fulfilled the requirements (Clause 4 and 5.8) is deemed suitable to be used as medical hygienic handwash.

#### 5.10 Test report

The test report shall refer to this standard (EN 1499).

The test report shall state, at least, the following information:

a) identification of the testing laboratory;

# BS EN 1499:2013 **EN 1499:2013 (E)**

- b) identification of the sample:
  - 1) name of the product;
  - 2) batch number and if available expiry date;
  - 3) manufacturer if not known: supplier;
  - 4) date of delivery;
  - 5) storage conditions;
  - 6) product diluent recommended by the manufacturer for use;
  - 7) active substance(s) and their concentration(s) (optional);
  - 8) appearance of the product;
- c) validation of the neutralizer:

full details of the test for validation of the neutralizer (5.7.3) shall be given (including non-toxicity testing);

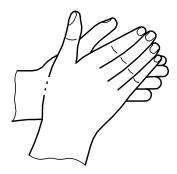
- d) experimental conditions:
  - 1) date(s) of test;
  - 2) diluent used for product test solution (hard water or water);
  - 3) product test concentrations;
  - 4) appearance of the product dilutions;
  - 5) contact time(s);
  - 6) temperature of incubation;
  - 7) neutralizer;
  - 8) identification of the test organisms used;
- e) test results:
  - 1) a viable count of the contamination fluid;
  - 2) an exact description of how PP was performed (5.5.3.3.3): contact time, quantity and frequency of application of product and tap water;
  - 3) lists of experimental results for RP and PP (Tables E.1 and E.2) containing the colony counts found on the plates in relation to the respective dilution of the sampling fluid together with labels indicating which of the colony counts have been used for further calculation;
  - 4) a list of the processed lg values, i.e. decimal logarithms (Table E.3) of left-right averaged and, when applicable, weighted viable counts per ml sampling fluid as derived from the marked/underlined colony counts. This list contains the individual lg prevalues and lg postvalues and the lg reduction for each test person separately for the RP and the PP as well as the overall means and standard deviations and the chronological sequence of the handwash procedures [PP before RP (PP->RP) or vice versa (RP->PP)];

- 5) a list comparing the individual Ig reductions of the reference procedure RP with those of the test procedure PP for an intra-individual comparison if significance testing is necessary, including the other components of Wilcoxon's matched-pairs signed-ranks test, such as the intra-individual differences of both Ig reduction factors, their rank and sign (+ or -) as well as both rank sums (T+ and T-) (Table E.4);
- f) special remarks;
- g) conclusion;
- h) locality, date and identified signature.

# Annex A (normative)

# Standard handwash procedure

Follow steps 1 to 6. For the reference handwash (diluted soft soap) pre-wet the hands and apply 5 ml to the cupped hands and rub in. For the product under test, follow the manufacturer's instructions regarding prewetting, volume of product, frequency of application and volume and time of addition of lukewarm tap water.



Step 1
Palm to palm



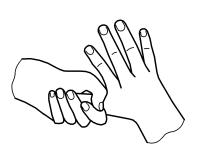
Step 2
Right palm over left dorsum and left palm over right dorsum (five times)



Step 3
Palm to palm with fingers interlaced (five times)

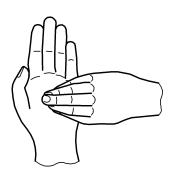


Step 4
Backs of fingers to opposing palms with fingers interlocked (five times)



Rotational rubbing of right thumb clasped in left palm and vice versa (five times)

Step 5



Step 6
Rotational rubbing, backwards and forwards with clasped fingers of right hand in left palm and vice versa (five times)

For the reference handwash, continue washing hands for a contact time of 60 s. Rinse finally for 15 s with tap water. For the product under test, follow the manufacturer's instructions regarding the contact time and eventual repeats of the procedure; the final rinse, however, is always at least 10 s.

Figure A.1 — Standard handwash procedure

# **Annex B** (informative)

# **Neutralizers and rinsing liquids**

Examples of neutralizers of the residual antimicrobial activity of chemical disinfectants and antiseptics and of rinsing liquids.

IMPORTANT: Neutralizers of the residual antimicrobial activity of chemical disinfectants and antiseptics and rinsing liquids shall be validated according to the prescriptions of the standard.

Antimicrobial agent	Chemical compounds able to neutralize residual antimicrobial activity	Examples of suitable neutralizers and of rinsing liquids (for membrane filtration methods) <sup>a</sup>
Quaternary ammonium compounds and fatty amines  Amphoteric compounds	Lecithin, Saponin, Polysorbate 80, Sodium dodecyl sulphate, Ethylene oxide condensate of fatty alcohol (non-ionic surfactants) <sup>b</sup>	Polysorbate 80, 30 g/l + saponin, 30 g/l + lecithin, 3 g/l. Polysorbate 80, 30 g/l + sodium dodecyl sulphate, 4 g/l + lecithin, 3 g/l.
		<ul> <li>Ethylene oxide condensate of fatty alcohol, 3 g/l + lecithin, 20 g/l + polysorbate 80, 5 g/l.</li> </ul>
		Rinsing liquid : tryptone, 1 g/l + NaCl, 9 g/l; polysorbate 80, 5 g/l.
Biguanides and similar compounds	Lecithin <sup>c</sup> , Saponin, Polysorbate 80	<ul><li>Polysorbate 80, 30 g/l + saponin, 30 g/l + lecithin, 3 g/l.</li></ul>
		Rinsing liquid : tryptone, 1 g/l + NaCl, 9 g/l; polysorbate 80, 5 g/l.
Oxidizing compounds (Chlorine, iodine, hydrogen	Sodium thiosulphate <sup>d</sup> Catalase [for hydrogen peroxide or	— Sodium thiosulphate, 3 g/l to 20 g/l + polysorbate 80, 30 g/l + lecithin, 3 g/l.
peroxide, peracetic acid, hypochlorites, etc)	products releasing hydrogen peroxide]	— Polysorbate 80, 50 g/l + catalase 0,25 g/l + lecithin 10 g/l.
		Rinsing liquid : sodium thiosulphate, 3 g/l.
Aldehydes	L – histidine Glycine	— Polysorbate 80, 30 g/l + lecithin, 3 g/l + L-histidine, 1 g/l (or + glycine, 1 g/l).
		<ul><li>Polysorbate 80, 30 g/l + saponin, 30 g/l + L-histidine, 1 g/l (or + glycine, 1 g/l).</li></ul>
		Rinsing liquid: polysorbate 80, 5 g/l + L-histidine, 0,5 g/l (or + glycine, 1 g/l).
Phenolic and related	Lecithin	— Polysorbate 80, 30 g/l + lecithin, 3 g/l.
compounds: orthophenylphenol, phenoxyethanol, triclosan, phenylethanol, etc	Polysorbate 80 Ethylene oxide condensate of fatty alcohol <sup>b</sup>	— Ethylene oxide condensate of fatty alcohol, 7 g/l + lecithin, 20 g/l, + polysorbate 80, 4 g/l.
Anilides		Rinsing liquid : tryptone, 1 g/l + NaCl, 9 g/l; polysorbate 80, 5 g/l.
	•	"to be continued"

Antimicrobial agent	Chemical compounds able to neutralize residual antimicrobial activity	Examples of suitable neutralizers and of rinsing liquids (for membrane filtration methods) <sup>a</sup>
Alcohols	Lecithin, Saponin, Polysorbate 80 <sup>e</sup>	— Polysorbate 80, 30 g/l + saponin, 30 g/l + lecithin, 3 g/l.
		Rinsing liquid : tryptone, 1 g/l + NaCl, 9 g/l; polysorbate 80, 5 g/l.

<sup>&</sup>lt;sup>a</sup> According to the pH of the tested product, the pH of the neutralizer or the rinsing liquid may be adjusted at a suitable value or prepared in phosphate buffer [ex: phosphate buffer 0,25 mol/l: potassium dihydrogen phosphate (KH<sub>2</sub>PO<sub>4</sub>) 34 g; distilled water (500 ml); adjusted to pH 7,2 ± 0,2 with sodium hydroxide (NaOH) 1 mol/l; distilled water up to 1 000 ml].

NOTE 1 Other neutralizer mixtures may be required for products containing more than one antimicrobial agent.

NOTE 2 The concentrations of the various neutralizing compounds or of the neutralizer as such may not be adequate to neutralize high concentrations of the products.

 $<sup>^{\</sup>mbox{\scriptsize b}}$  The carbon chain-length varies from  $C_{12}\,\mbox{\scriptsize to}\,\,C_{18}\,\mbox{\scriptsize carbon}$  atoms.

<sup>&</sup>lt;sup>c</sup> Egg and soya; egg is preferable.

 $<sup>^{\</sup>rm d}\,\mbox{The toxic effect of sodium thiosulphate differs from one test organism to another.$ 

<sup>&</sup>lt;sup>e</sup> For the neutralization of short chain alcohols (less than C₅), simple dilution may be appropriate. Care should be taken if the alcohol-based products contain additional antimicrobial agents.

# Annex C (informative)

# Graphical representation of neutralizer control and method validation

#### **Validation** Neutralizer control (B) 0,5ml 0,5ml 10 Use N<sub>vs</sub>! Neutralization time 10 s 9ml 4,5 ml 4,5 ml Incubation: 36°C or 37°C ± 1°C 24h + 24h Method validation (C) TSA 1ml 10 1ml contact after (highest conc. in the test) time (t) 1ml TSA 30 min Neutralization 8ml time 10 s 20°C Validation suspension $(N_{V} \text{ or } N_{VB})$ Legend: Neutralizer (20 °C) Product test solution Mixture

Figure C.1 – Neutralizer control and method validation

# Annex D (informative)

# Quality control of soft soap<sup>6)</sup>

The following tests have to be performed with the undiluted soft soap (5.2.2.6).

**Identity:** If diluted sulphuric acid  $(H_2SO_4)$  10 % [1] is added to an undiluted soft soap solution, the free fatty acids will separate out as a dense white precipitate which, when gently heated, melts into oily droplets collecting on the surface of the liquid.

Purity: 1 g of soft soap shall dissolve in 2,0 ml of warm water (5.2.2.2) into a clear liquid.

**Alcohol-insoluble substances:** Dissolve 2,5 g of soft soap in 10 ml of ethanol 96 % [1] while gently heating. Filter the warm solution, through a filtering crucible that had been dried to constant weight, and carefully rewash with ethanol 96 % [1]. The weight of the undissolved residue accumulated in the crucible shall not exceed 5 mg after having dried.

**Free alkali, free acid:** A solution of 2,5 g of soft soap in 10 ml of ethanol 96 % [1] for neutralizing (phenolphtalein solution [1] shall not consume more than 0,1 ml of hydrochloric acid [1] or 0,1 ml of sodium hydroxide solution [1].

**Loss on drying:** Maximum 45,0 %. For determination, first grind the soft soap with an equal quantity of washed and glowed seashore sand and then dry conforming to specification.

**Determination of content:** Dissolve 2,5 g of soft soap in 50 ml of hot water (5.2.2.2) in an Erlenmeyer flask; mix the solution with 5 ml of sulphuric acid 10 % [1] and heat gently until the fatty acids have separated out as an oily film on top of the aqueous liquid. After cooling, add 10 ml of petroleum ether [1] and swirl carefully until the fatty acids have dissolved.

Then put the entire liquid into a 250 ml separating funnel, re-rinse twice, each time with 10 ml of petroleum ether [1] and shake vigorously. After separating the layers, allow the aqueous phase to run off, wash the petroleum ether solution with 25 ml of water (5.2.2.2) and again allow the aqueous liquid to run off as complete as possible.

Then shake well with anhydrous sodium sulphate [1]. Filter through wadding in a tarred flask holding 200 ml, rewash twice, each time with 5 ml of petroleum ether [1] and distil the solvent off on the water bath. Allow the residue to dry at a temperature not exceeding 75 °C.

The residue shall weigh 1,125 g to 1,25 g, corresponding to a content of 45,0 % to 50,0 % of fatty acids.

<sup>6)</sup> Not "diluted soft soap".

# **Annex E**

(informative)

# **Examples of reporting of results and significance testing**

Table E.1 — Reference hygienic handwash – experimental results

**Product:** "RP" (diluted soft soap) **Handwash procedure**: apply 5 ml in dry hands, wash for 60 s, rinse 15 s **Test organism:** *E. coli* K 12 NCTC 10538 **Number in contamination fluid (N):** 3,2 x 10<sup>8</sup> cfu/ml

Date of experiment: 26<sup>th</sup> January 2008

Volui	nteers	Numb	Number of cfu per plate from dilution		ion	
No.	Hand		Prevalues Postvalues		•	
	l/r	10 <sup>-4</sup>	10 <sup>-5</sup>	10 <sup>0</sup>	10 <sup>-1</sup>	10 <sup>-2</sup>
1	I	<u>198*</u>	<u>18*</u>	>330	<u>206*</u>	<u>31*</u>
	r	<u>66</u>	6	>330	<u>203*</u>	<u>25*</u>
2	I	<u>55</u>	4	>330	<u>210*</u>	<u>21*</u>
	r	<u>131</u>	10	>330	>330	<u>39</u>
3	I	>330	<u>47</u>	>330	<u>108</u>	4
	r	<u>99</u>	6	>330	<u>87</u>	7
4	I	<u>189</u>	12	>330	>330	<u>54</u>
	r	<u>181*</u>	<u>19*</u>	>330	>330	<u>31</u>
5	I	<u>47</u>	3	>330	<u>185*</u>	<u>16*</u>
	r	<u>137</u>	9	>330	<u>135</u>	13
6	I	<u>57</u>	8	>330	>330	<u>280</u>
	r	<u>82</u>	11	>330	<u>151*</u>	<u>19*</u>
7	I	>330	<u>64</u>	>330	<u>214*</u>	<u>26*</u>
	r		<u>23</u>	>330	<u>223*</u>	<u>26*</u>
8	I	<u>198*</u>	<u>18*</u>	>330	<u>291</u>	0
	r	<u>217*</u>	<u>16*</u>	>330	<u>289*</u>	<u>35*</u>
9	I	<u>92</u>	8	>330	<u>83</u>	0
	r	<u>54</u>	7	>330	<u>64</u>	11
10	I	<u>32</u>	2	>330	>330	<u>54</u>
	r	<u>56</u>	5	>330	>330	<u>33</u>
11	I	<u>211</u>	7	>330	>330	<u>46</u>
	r	<u>107</u>	12	>330	>330	<u>53</u>
12	I	<u>131*</u>	<u>15*</u>	<u>32</u>	5	0
	r	<u>97</u>	6	<u>115</u>	7	1
13	I	<u>154</u>	9	>330	>330	<u>58</u>
	r	<u>181*</u>	<u>15*</u>	>330	>330	<u>73</u>
14	I	<u>123</u>	13	>330	<u>223*</u>	<u>26*</u>
	r	<u>119</u>	11	>330	<u>187*</u>	<u>21*</u>
15	I	<u>31</u>	3	>330	<u>104</u>	12
	r	<u>49</u>	4	>330	<u>182*</u>	<u>20*</u>
Underlined: count used for further computation; * use weighted mean;						

> 330: not countable

Table E.2 — Hygienic handwash procedure with the product under test – experimental results

Product: "PP" Handwash procedure: apply 3 ml in dry hands, add lukewarm water, wash for 30 s, rinse 15 s Test organism: E. coli K12 NCTC 10538 Date of experiment: 26<sup>th</sup> January 2008 Number in contamination fluid (N): 3,2 x 10<sup>8</sup> cfu/ml

Volur	nteers	Num	Number of cfu per plate from dilution		ion	
No.	Hand	Prevalues Postvalues				
	l/r	10 <sup>-4</sup>	10 <sup>-5</sup>	10 <sup>0</sup>	10 <sup>-1</sup>	10 <sup>-2</sup>
1	I	<u>59</u>	3	<u>42</u>	0	0
	r	<u>17</u>	3	<u>13</u>	0	0
2	I	<u>92</u>	8	<u>299*</u>	<u>19*</u>	1
	r	<u>86</u>	7	223	0	0
3	I	<u>148</u>	11	<u>44</u>	3	0
	r	<u>111</u>	7	<u>38</u>	2	0
4	I	<u>57</u>	6	<u>154</u>	9	3
	r	<u>74</u>	8	<u>104</u>	7	0
5	I	<u>32</u>	3	<u>217*</u>	<u>19*</u>	2
	r	<u>36</u>	4	<u>187*</u>	<u>18*</u>	1
6	I	<u>46</u>	5	<u>251</u>	0	0
	r	<u>62</u>	5	<u>110</u>	0	0
7	I	<u>200*</u>	<u>24*</u>	<u>135</u>	0	0
	r	<u>190*</u>	<u>17*</u>	<u>67</u>	0	0
8	I	<u>116</u>	9	>330	<u>33</u>	4
	r	<u>99</u>	5	>330	<u>29</u>	3
9	l l	<u>148*</u>	<u>19*</u>	<u>49</u>	0	0
	r	<u>105</u>	9	<u>36</u>	3	0
10	I	<u>76</u>	7	>330	<u>153*</u>	<u>20*</u>
	r	<u>72</u>	3	>330	<u>44</u>	8
11	I	<u>114</u>	13	<u>8</u>	6	2
	r	<u>172*</u>	<u>20*</u>	<u>293</u>	0	0
12	I	<u>155*</u>	<u>19*</u>	<u>125</u>	5	1
	r	<u>183*</u>	<u>17*</u>	<u>249</u>	12	3
13	I	<u>235*</u>	<u>21*</u>	<u>156</u>	2	0
	r	<u>286*</u>	<u>26*</u>	<u>246</u>	6	2
14	I	<u>253*</u>	<u>33*</u>	<u>154</u>	5	0
	r	>330	<u>92</u>	<u>174</u>	3	0
15	I	<u>11</u>	0	<u>56</u>	3	0
	r	<u>13</u>	0	<u>55</u>	3	1
Underlined: count used for further computation; * use weighted mean;						

Table E.3 — List of computed Ig values (means of left and right hand) and Ig reductions

Volunteers	Sequence	Reference handwash with diluted soft soap (RP)				lwash with pr	
		lg prevalues	lg postvalues	Ì / Ig R	lg prevalues	lg postvalues	/ Ig R
1	RP->PP	6,06	3,32	2,73	5,50	1,37	4,13
2	PP->RP	5,93	3,46	2,47	5,95	2,40	3,54
3	PP->RP	6,33	2,99	3,35	6,11	1,61	4,50
4	RP->PP	6,27	3,61	2,66	5,81	2,10	3,71
5	RP->PP	5,90	3,20	2,71	5,53	2,30	3,23
6	PP->RP	5,83	3,82	2,02	5,73	2,22	3,51
7	RP->PP	6,58	3,35	3,24	6,29	1,98	4,31
8	PP->RP	6,31	3,47	2,84	6,03	2,49	3,54
9	PP->RP	5,85	2,86	2,99	6,10	1,62	4,48
10	PP->RP	5,63	3,63	2,00	5,87	2,92	2,95
11	RP->PP	6,18	3,69	2,48	6,15	1,68	4,46
12	PP->RP	6,05	1,78	4,27	6,23	2,25	3,98
13	RP->PP	6,22	3,81	2,41	6,41	2,29	4,12
14	RP->PP	6,08	3,32	2,77	6,69	2,21	4,48
15	PP->RP	5,59	3,14	2,45	5,08	1,74	3,33
Mean	Overall	6,05	3,30	2,76	5,97	2,08	3,88
Std.dev.		0,27	0,51	0,56	0,40	0,41	0,52
N		15	15	15	15	15	15
Mean	RP->PP	6,18	3,47	2,71	6,05	1,99	4,06
Std.dev.		0,21	0,23	0,27	0,45	0,35	0,45
N		7	7	7	7	7	7
Mean	PP->RP	5,94	3,14	2,80	5,89	2,16	3,73
Std.dev.		0,28	0,64	0,75	0,36	0,47	0,55
N		8	8	8	8	8	8

Difference of mean lg Rs (RP->PP): 2,71-4,06 = -1,35 Difference of mean lg Rs (PP->RP): 2,80-3,73 = -0,93 Absolute difference of differences: Abs [-1,35-(-0,93)] = 0,42

# Check of acceptance criteria according to 5.7.1 a) to d)

- Complete set of results from 15 volunteers available (hence, more than the minimum of 12).
- Mean of  $\lg$  prevalues for RP = 6.05 and for PP = 5.97 (hence both greater than 5.00).
- For group with sequence RP->PP difference of lg R: 4,31 4,42 = -0,11; for group with sequence PP->RP difference of lg R: 4,23 4,40 = -0,17; absolute difference of mean differences: abs [-0,11 (-0,17)] = 0,06 (hence = less than 2,00).
- 5.7.2: All quotients of weighted mean counts between 5 and 15 (results which were used for weighted mean counts in Tables E.1 and E.2 and in the validation of neutralizer).
   5.7.3: N, NVO, NVB, B and C, see "validation of neutralizer": Neutralizer validated.

All acceptance criteria are fulfilled.

Table E.4 — Statistical comparison of values as obtained with RP and PP (WILCOXON matched-pairs signed-ranks test)

Volunteer	log R (=reduction	n) derived from	Difference	erence Rank of differen	
	RP	PP	RP-PP	without sign	with sign
1	2,73	4,13	-1,40	10	-10
2	2,47	3,54	-1,07	8	-8
3	3,35	4,50	-1,15	9	-9
4	2,66	3,71	-1,05	6	-6
5	2,71	3,23	-0,52	2	-2
6	2,02	3,51	-1,49	11	-11
7	3,24	4,31	-1,07	7	-7
8	2,84	3,54	-0,70	3	-3
9	2,99	4,48	-1,49	12	-12
10	2,00	2,95	-0,95	5	-5
11	2,48	4,46	-1,98	15	-15
12	4,27	3,98	+0,29	1	+1
13	2,41	4,12	-1,71	13,5	-13,5
14	2,77	4,48	-1,71	13,5	-13,5
15	2,45	3,33	-0,88	4	-4
Sum of (-) ranks: 119 Sum of (+) ranks: 1					

Compare smaller sum of ranks (here 1) with tabulated values from the WILCOXON table (see **Table F.1**) for n = 15 at level of significance p = 0.01 ( = 19).

If calculated smaller sum of ranks (here 1)  $\leq$  19, then PP is significantly more effective than RP.

# Annex F (normative)

# WILCOXON'S matched-pairs signed-ranks test

Table F.1 — WILCOXON'S matched-pairs signed-ranks test

Critical values of the lower of both sums of ranks with (+) or (-) sign at different significance levels

N	Level of significance (directional test)			
(number of pairs with difference ≠ 0)				
	0,05	0,01	0,001	
12	17	9	2	
13	21	12	4	
14	25	15	6	
15	30	19	8	

The difference is significant at the indicated level if the calculated value equals the tabulated value or is lower.

# **Bibliography**

- [1] European Pharmacopeia edition 2002 (monographies): water for injection; (reagents):potassium hydroxide; ethanol 96 %; sulphuric acid 10 %; phenolphthalein; hydrochloric acid; sodium hydroxide solution; petroleum ether; anhydrous sodium sulphate; polysorbate 80
- [2] The National Collections of Industrial & Marine Bacteria Ltd Catalogue of Strains (1994), ISBN No.: 0 9510269 3 3
- [3] Gentechnik-Sicherheitsverordnung (GenTSV) vom 14. März 1995, Anh. II A in Kombination mit § 6, Abs. 4, Nr. 4
- [4] Council Directive 93/88/EEC of 12 October 1993 amending Council Directive 90/679/EEC on the protection of workers from risks related to exposure to biological agents at work. OJEC No. L268/71 of 29.10.1993
- [5] Council Directive 90/679/EEC of 26 November 1990 on the protection of workers from risks related to exposure to biological agents at work. OJEC No. L374/1 of 31.12.1990
- [6] Siegel, S. (1956). Non-parametric statistics for the behavioral sciences, 75-83 New York: McGraw-Hill.
- [7] Wilcoxon F. Wilcox RA (1964). Some rapid approximate statistical procedures. Pearle River, N.Y.: Lederle Laboratories.



# British Standards Institution (BSI)

BSI is the national body responsible for preparing British Standards and other standards-related publications, information and services.

BSI is incorporated by Royal Charter. British Standards and other standardization products are published by BSI Standards Limited.

#### About us

We bring together business, industry, government, consumers, innovators and others to shape their combined experience and expertise into standards -based solutions.

The knowledge embodied in our standards has been carefully assembled in a dependable format and refined through our open consultation process. Organizations of all sizes and across all sectors choose standards to help them achieve their goals.

#### Information on standards

We can provide you with the knowledge that your organization needs to succeed. Find out more about British Standards by visiting our website at bsigroup.com/standards or contacting our Customer Services team or Knowledge Centre.

#### **Buying standards**

You can buy and download PDF versions of BSI publications, including British and adopted European and international standards, through our website at bsigroup.com/shop, where hard copies can also be purchased.

If you need international and foreign standards from other Standards Development Organizations, hard copies can be ordered from our Customer Services team.

### **Subscriptions**

Our range of subscription services are designed to make using standards easier for you. For further information on our subscription products go to bsigroup.com/subscriptions.

With **British Standards Online (BSOL)** you'll have instant access to over 55,000 British and adopted European and international standards from your desktop. It's available 24/7 and is refreshed daily so you'll always be up to date.

You can keep in touch with standards developments and receive substantial discounts on the purchase price of standards, both in single copy and subscription format, by becoming a **BSI Subscribing Member**.

**PLUS** is an updating service exclusive to BSI Subscribing Members. You will automatically receive the latest hard copy of your standards when they're revised or replaced.

To find out more about becoming a BSI Subscribing Member and the benefits of membership, please visit bsigroup.com/shop.

With a **Multi-User Network Licence (MUNL)** you are able to host standards publications on your intranet. Licences can cover as few or as many users as you wish. With updates supplied as soon as they're available, you can be sure your documentation is current. For further information, email bsmusales@bsigroup.com.

#### **BSI Group Headquarters**

389 Chiswick High Road London W4 4AL UK

#### **Revisions**

Our British Standards and other publications are updated by amendment or revision.

We continually improve the quality of our products and services to benefit your business. If you find an inaccuracy or ambiguity within a British Standard or other BSI publication please inform the Knowledge Centre.

# Copyright

All the data, software and documentation set out in all British Standards and other BSI publications are the property of and copyrighted by BSI, or some person or entity that owns copyright in the information used (such as the international standardization bodies) and has formally licensed such information to BSI for commercial publication and use. Except as permitted under the Copyright, Designs and Patents Act 1988 no extract may be reproduced, stored in a retrieval system or transmitted in any form or by any means – electronic, photocopying, recording or otherwise – without prior written permission from BSI. Details and advice can be obtained from the Copyright & Licensing Department.

#### **Useful Contacts:**

#### **Customer Services**

Tel: +44 845 086 9001

Email (orders): orders@bsigroup.com
Email (enquiries): cservices@bsigroup.com

# Subscriptions

Tel: +44 845 086 9001

Email: subscriptions@bsigroup.com

#### **Knowledge Centre**

Tel: +44 20 8996 7004

Email: knowledgecentre@bsigroup.com

#### **Copyright & Licensing**

Tel: +44 20 8996 7070 Email: copyright@bsigroup.com

