BS EN ISO 19069-2:2016



BSI Standards Publication

Plastics — Polypropylene (PP) moulding and extrusion materials

Part 2: Preparation of test specimens and determination of properties



National foreword

This British Standard is the UK implementation of EN ISO 19069-2:2016. It supersedes BS EN ISO 1873-2:2007 which is withdrawn.

The UK participation in its preparation was entrusted to Technical Committee PRI/82, Thermoplastic materials.

A list of organizations represented on this committee can be obtained on request to its secretary.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

© The British Standards Institution 2016. Published by BSI Standards Limited 2016

ISBN 978 0 580 87191 7

ICS 83.080.20

Compliance with a British Standard cannot confer immunity from legal obligations.

This British Standard was published under the authority of the Standards Policy and Strategy Committee on 31 March 2016.

Amendments issued since publication

Date Text affected

EUROPEAN STANDARD

NORME EUROPÉENNE

EN ISO 19069-2

EUROPÄISCHE NORM

March 2016

ICS 83.080.20

Supersedes EN ISO 1873-2:2007

English Version

Plastics - Polypropylene (PP) moulding and extrusion materials - Part 2: Preparation of test specimens and determination of properties (ISO 19069-2:2016)

Plastiques - Polypropylène (PP) pour moulage et extrusion - Partie 2: Préparation des éprouvettes et détermination des propriétés (ISO 19069-2:2016)

Kunststoffe - Polypropylen (PP)-Werkstoffe - Teil 2: Herstellung von Probekörpern und Bestimmung von Eigenschaften (ISO 19069-2:2016)

This European Standard was approved by CEN on 23 January 2016.

CEN members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration. Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CEN member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

CEN members are the national standards bodies of Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and United Kingdom.



EUROPEAN COMMITTEE FOR STANDARDIZATION COMITÉ EUROPÉEN DE NORMALISATION EUROPÄISCHES KOMITEE FÜR NORMUNG

CEN-CENELEC Management Centre: Avenue Marnix 17, B-1000 Brussels

European foreword

This document (EN ISO 19069-2:2016) has been prepared by Technical Committee ISO/TC 61 "Plastics" in collaboration with Technical Committee CEN/TC 249 "Plastics" the secretariat of which is held by NBN.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by September 2016, and conflicting national standards shall be withdrawn at the latest by September 2016.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN [and/or CENELEC] shall not be held responsible for identifying any or all such patent rights.

This document supersedes EN ISO 1873-2:2007.

According to the CEN-CENELEC Internal Regulations, the national standards organizations of the following countries are bound to implement this European Standard: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.

Endorsement notice

The text of ISO 19069-2:2016 has been approved by CEN as EN ISO 19069-2:2016 without any modification.

Coi	ntent	ts	Page
Fore	word		iv
1	Scop	pe	1
2	Norr	mative references	1
3	Prep	paration of test specimens General	3
	3.1	General	3
	3.2	Treatment of the material before moulding	3
	3.3	Injection moulding	3
	3.4	Treatment of the material before moulding Injection moulding Compression moulding	3
4	Cond	ditioning of test specimens	4
5	Dete	ermination of properties	4
Bibl	iograpł	hy	8

Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation on the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the WTO principles in the Technical Barriers to Trade (TBT), see the following URL: Foreword — Supplementary information.

The committee responsible for this document is ISO/TC 61, *Plastics*, Subcommittee SC 9, *Thermoplastic materials*.

This first edition of ISO 19069-2 cancels and replaces the third edition of ISO 1873-2:2007, which has been technically revised.

ISO 19069 consists of the following parts, under the general title *Plastics — Polypropylene (PP) moulding* and extrusion materials:

- Part 1: Designation system and basis for specifications
- Part 2: Preparation of test specimens and determination of properties

Plastics — Polypropylene (PP) moulding and extrusion materials —

Part 2:

Preparation of test specimens and determination of properties

1 Scope

This part of ISO 19069 specifies the methods of preparation of test specimens and the test methods to be used in determining the properties of polypropylene (PP) moulding and extrusion materials. Requirements for handling test material and for conditioning both the test material before moulding and the specimens before testing are given.

Procedures and conditions for the preparation of test specimens and procedures for measuring properties of the materials from which these specimens are made are also given. Properties and test methods which are suitable and necessary to characterize PP moulding and extrusion materials are listed.

The properties have been selected from the general test methods in ISO 10350-1. Other test methods in wide use for, or of particular significance to, these moulding and extrusion materials are also included in this part of ISO 19069, as are the designatory properties specified in ISO 19069-1.

In order to obtain reproducible and comparable test results, it is necessary to use the methods of preparation and conditioning, the specimen dimensions and the test procedures specified herein. Values determined will not necessarily be identical to those obtained using specimens of different dimensions or prepared using different procedures.

2 Normative references

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 62, Plastics — Determination of water absorption

ISO 75-2, Plastics — Determination of temperature of deflection under load — Part 2: Plastics and ebonite

ISO 178, Plastics — Determination of flexural properties

ISO 179-1, Plastics — Determination of Charpy impact properties — Part 1: Non-instrumented impact test

ISO 179-2, Plastics — Determination of Charpy impact properties — Part 2: Instrumented impact tes

ISO 293, Plastics — Compression moulding of test specimens of thermoplastic materials

ISO 294-1, Plastics — Injection moulding of test specimens of thermoplastic materials — Part 1: General principles, and moulding of multipurpose and bar test specimens

ISO 294-3, Plastics — Injection moulding of test specimens of thermoplastic materials — Part 3: Small plates

ISO 294-4, Plastics — Injection moulding of test specimens of thermoplastic materials — Part 4: Determination of moulding shrinkage

BS EN ISO 19069-2:2016 **ISO 19069-2:2016(E)**

ISO 527-2, Plastics — Determination of tensile properties — Part 2: Test conditions for moulding and extrusion plastics

ISO 899-1, Plastics — Determination of creep behaviour — Part 1: Tensile creep

ISO 1133-1, Plastics — Determination of the melt mass-flow rate (MFR) and melt volume-flow rate (MVR) of thermoplastics — Part 1: Standard method

ISO 1183-1, Plastics — Methods for determining the density of non-cellular plastics — Part 1: Immersion method, liquid pyknometer method and titration method

ISO 1183-2, Plastics — Methods for determining the density of non-cellular plastics — Part 2: Density gradient column method

ISO 1183-3, Plastics — Methods for determining the density of non-cellular plastics — Part 3: Gas pyknometer method

ISO 1628-3, Plastics — Determination of the viscosity of polymers in dilute solution using capillary viscometers — Part 3: Polyethylenes and polypropylenes

ISO 2818, Plastics — Preparation of test specimens by machining

ISO 4589-2, Plastics — Determination of burning behaviour by oxygen index — Part 2: Ambient-temperature test

ISO 6603-2, Plastics — Determination of puncture impact behaviour of rigid plastics — Part 2: Instrumented impact testing

ISO 8256, Plastics — Determination of tensile-impact strength

ISO 10350-1, Plastics — Acquisition and presentation of comparable single-point data — Part 1: Moulding materials

ISO 11357-2, Plastics — Differential scanning calorimetry (DSC) — Part 2: Determination of glass transition temperature and glass transition step height

ISO 11357-3, Plastics — Differential scanning calorimetry (DSC) — Part 3: Determination of temperature and enthalpy of melting and crystallization

ISO 11359-2, Plastics — Thermomechanical analysis (TMA) — Part 2: Determination of coefficient of linear thermal expansion and glass transition temperature

ISO 16152, Plastics — Determination of xylene-soluble matter in polypropylene

ISO 20753, Plastics — Test specimens

IEC 60093, Methods of test for volume resistivity and surface resistivity of solid electrical insulating materials

IEC 60112, Method for the determination of the proof and the comparative tracking indices of solid insulating materials

 ${\tt IEC\,60243-1}, \textit{Electrical strength of insulating materials} -- \textit{Test methods} -- \textit{Part\,1: Tests at power frequencies}$

IEC 60250, Recommended methods for the determination of the permittivity and dielectric dissipation factor of electrical insulating materials at power, audio and radio frequencies including metre wavelengths

IEC 60296, Fluids for electrotechnical applications — Unused mineral insulating oils for transformers and switchgear

IEC 60695-11-10, Fire hazard testing — Part 11-10: Test flames — 50 W horizontal and vertical flame test methods

ASTM D 5420, Standard Test Method for Impact Resistance of Flat, Rigid Plastic Specimen by Means of a Striker Impacted by a falling Weight (Gardner Impact)

3 Preparation of test specimens

3.1 General

It is essential that specimens are always prepared using the same procedure (either injection moulding or compression moulding), and under the same processing conditions.

The procedure to be used for each test method is indicated in <u>Tables 3</u> and $\frac{4}{4}$ (M = injection moulding, Q = compression moulding).

3.2 Treatment of the material before moulding

Pre-treatment of the material sample is normally not necessary before moulding.

3.3 Injection moulding

Injection-moulded specimens shall be prepared in accordance with ISO 294-1 or ISO 294-3, under the conditions specified in <u>Table 1</u>. It has been found that bar test specimens prepared in accordance with ISO 20753 give better precision than those injection-moulded directly to their final dimensions, and so the use of this geometry is preferable.

An appropriate hold pressure, consistent with the production of blemish-free mouldings, shall be used.

Material	Melt temperature	Mould temperature	Average injection velocity	Hold pressure time	Total cycle time
	°C	°C	mm/s	S	S
MFR < 1,5 g/10 min	255	40	200 ± 20	40	60
1,5 ≤ MFR < 7 g/10 min	230	40	200 ± 20	40	60
$MFR \ge 7 \text{ g}/10 \text{ min}$	200	40	200 ± 20	40	60

Table 1 — Conditions for injection moulding of test specimens

NOTE 1 The uniformity of the mouldings shall be checked by weighing. Their masses shall not differ by more than 1 % from each other.

NOTE 2 Heat-sensitive polypropylenes may undergo molecular breakdown during moulding; therefore an increase in the melt flow rate (MFR) to > 1,5 times the original value shall be avoided with such materials. If the MFR increased by more than 1,5 times the original value, the melt temperature shall be lowered, 10°C at a time, until the increase in MFR is < 1,5 times the original value. This adjustment in melt temperature shall be reported.

3.4 Compression moulding

Compression-moulded sheets shall be prepared in accordance with ISO 293 under the conditions specified in <u>Table 2</u>.

Table 2 —	Conditions for	r compression	moulding	of test specimens
I ubic 2	Committee	i compression	mounding	or test specimens

Material	Moulding temperature	Average cooling rate	Demoulding temperature	Full pressure	Full- pressure time	Preheating pressure	Preheating time
	°C	°C/min	°C	MPa	min	MPa	min
All grades	210	15 ± 5	≤ 40	5 or 10 ^a	5 ± 1	contact	5 to 15

^a Use 5 MPa for a frame mould and 10 MPa for a positive mould.

NOTE — Inconsistent cooling rates can lead to significant deviations in measured properties due to the effect on the crystallinity of the specimens. It is therefore desirable to use a moulding machine that is capable of maintaining a constant cooling rate.

If a frame mould is used, it is necessary to start cooling while simultaneously applying the full pressure. This avoids the melt being pressed out of the frame and also avoids sink marks.

With the frame mould, the full pressure is only applied to the frame, and thus the sheets produced may suffer from insufficient homogeneity and pellet boundaries may be preserved.

The test specimens required for the determination of the properties shall be machined or stamped from the compression-moulded sheets in accordance with ISO 2818.

NOTE Stamping is suitable for specimens of thicknesses up to 4 mm. Compared with milling or sawing, it gives less stress to the specimens and deforms them less.

4 Conditioning of test specimens

Unfilled test specimens shall be conditioned for a period of between 40 h and 96 h at (23 ± 2) °C, with no relative humidity requirement. Specimens containing fillers or additives that are susceptible to moisture uptake shall be conditioned in the same way but with an additional requirement for (50 ± 10) % relative humidity.

5 Determination of properties

In the determination of properties and the presentation of data, the standards, supplementary instructions and notes given in ISO 10350-1 shall be applied. Unless specifically stated in Tables 3 and 4, testing of unfilled test specimens shall be carried out at a standard temperature of (23 ± 2) °C, with no relative humidity requirement. Specimens made from materials containing fillers or additives that are susceptible to moisture uptake shall be tested in a standard atmosphere of (23 ± 2) °C and (50 ± 10) % relative humidity.

<u>Table 3</u> of this part of ISO 10350 is compiled from ISO 10350-1 and the properties listed are those which are appropriate to polypropylene (PP) moulding and extrusion materials. These properties are those considered useful for comparisons of data generated for different thermoplastics.

<u>Table 4</u> contains those properties, not found specifically in <u>Table 3</u>, which are in wide use or of particular significance in the practical characterization of polypropylene (PP) moulding and extrusion materials.

Table 3 — General properties and test conditions (selected from ISO 10350-1)

Property		Symbol	Standard	Specimen type (dimensions in mm)	Specimen preparation ^a	Unit	Test condition and supplementary instructions	
1 Rh	eological prop	erties						
1.1	Melt mass- flow rate	MFR				g/10 min	Temperature 230 °C, load 2,16 kg	
	Male		ISO 1133-1	Moulding	_		Temperature 230 °C, load 2,16 kg	
1.2	Melt volume-flow rate	MVR	130 1133 1	compound		cm ³ /10 min	Use a value for the melt density of 738,6 kg/m³ to calculate the mass-flow rate of unfilled materials.b	
1.3	Moulding	S_{Mp}	100 204 4	60 60 2		0/	Parallel	
1.4	shrinkage	S_{Mn}	ISO 294-4	60 × 60 × 2	M	%	Normal	
2 Me	chanical prop	erties						
2.1	Tensile modulus	E_{t}				МРа	Test speed 1 mm/min.	
2.2	Yield stress	$\sigma_{ m y}$						
2.3	Yield strain	ε_{y}					Failure with yielding.	
2.4	Nominal strain at break	$arepsilon_{tB}$	ISO 527-2			%	Test speed 50 mm/min.	
2.5	Stress at 50 % strain	σ_{50}		ISO 20753 Type A1 or A2		MD-	Failure without yielding. $\varepsilon_{\rm B} \le 10$ %: test speed	
2.6	Stress at break	$\sigma_{ m B}$				MPa	5 mm/min. $\varepsilon_B > 10$ %: test speed	
2.7	Strain at break	ε_{B}				%	50 mm/min.	
2.8	Tensile	$E_{tc}1$					At 1 h	
2.9	creep modulus	E _{tc} 103	ISO 899-1		M	МРа	At 1 000 h Strain ≤ 0,5 %	
2.10	Flexural modulus	E_{f}	ISO 178	80 × 10 × 4		МРа	Test speed 2 mm/min.	
2.11	Charpy impact	αςυ		80 × 10 × 4			Edgewise impact, method 1eU.	
	strength		ISO 179-1				Also record type of failure.	
	Charpy		or	80 × 10 × 4		kJ/m ²	Edgowies impost method	
2.12	notched impact	α_{cA}	ISO 179-2	Machined V-notch,			Edgewise impact, method 1eA.	
	strength			r = 0,25			Also record type of failure.	
	Tomail -			80 × 10 × 4				
2.13	Tensile notched	a.s	ISO 8256	Machined double		kJ/m ²	Only to be quoted if fracture cannot be obtained	
2.13	impact strength	$\alpha_{ m tl}$	130 0230	V-notch,		KJ/ III2	with notched Charpy test.	
	Julian			r = 1				

 Table 3 (continued)

	Property	Symbol	Standard	Specimen type (dimensions in mm)	Specimen preparation ^a	Unit		tion and sup- instructions	
2.14	Puncture energy	W_{P}				J	Striker velo	-	
	energy							eter 20 mm.	
			100 ((0 0 0	60 60 0	.,		Support ring 40 mm.	gdiameter	
2.15	Maximum puncture	$F_{\mathbf{M}}$	ISO 6603-2	60 × 60 × 2	М	N	Lubricate th	e striker.	
2.13	force	1 M				TV		to prevent any movement of	
3 Th	nermal propert	ties							
3.1	Melting tem-	T	100 11257 2				Record peak perature.	melting tem-	
3.1	perature	$T_{ m m}$	ISO 11357-3	Moulding		°C	Use 10 °C/min heating/cooling rate.		
2.2	Glass transi-	T	100 11257 2	compound	_	ຶ່ບ	Record midpature.	ooint temper-	
3.2	tion temperature	$T_{ m g}$	ISO 11357-2				Use 10 °C/m cooling rate		
3.3	Temperature	T _f 1,8					Max 1,8	3 Use	
3.4	of deflection under load	T _f 0,45	ISO 75-2	80 × 10 × 4		°C	°C	surface stress (MPa) 0,4	flatwise loading
3.5		$\alpha_{ m p}$]		Parallel	Record the	
3.6	Coefficient of linear thermal expansion	$\alpha_{ m n}$	ISO 11359-2	Prepared from ISO 20753	М	°C-1	Transverse	secant value over the temperature range 23 °C to 55 °C.	
3.7	Dunning	B50/ 1,5	IEC 60695-	125 × 13 × 1,5			Record one	of the classi-	
3.8	Burning behaviour	B50/h	11-10	Thickness h greater than 1,5 mm			fications V-0 HB40 or HB), V-1, V-2, HB, 75.	
3.9	Oxygen index	en index — ISO		80 × 10 × 4		%	Use procedure A (top surface ignition).		
4 El	ectrical prope	rties ^c							
4.1	Relative	ε _r 100					100 Hz		
4.2	permittivity	ε _r 1M	IEC 60250	≥ 60 × ≥ 60 × 2	M/Q	_	1 MHz	Compensate for electrode	
4.3	Dissipation	$tan\delta 100$	150 00230	200 ^ 200 ^ 2	IVI/Q	_	100 Hz	edge effects.	
4.4	factor	tanδ 1M				_	1 MHz		

Table 3 (continued)

Property		Symbol	Standard	Specimen type (dimensions in mm)	Specimen preparation ^a	Unit		tion and sup- instructions
4.5	Volume resistivity	$ ho_{ m e}$				Ω·m		Measure value at 1 min.
4.6	Surface resistivity	$\sigma_{ m e}$	IEC 60093	≥ 60 × ≥ 60 × 2	M/Q	Ω	Voltage 500 V	Use contacting line electrodes 1 mm to 2 mm wide, 50 mm long and 5 mm apart.
4.7	Electric strength	E _B 1	IEC 60243-1	≥ 60 × ≥ 60 × 1		kV/mm	Use 20-mm-diameter spherical electrodes. Immerse in transformer oil in accordance with IEC 60296. Use a voltage application rate of 2 kV/s.	
4.8	Comparative tracking index	CTI-A	IEC 60112	≥ 20 × ≥ 20 × 4	М	_	Use solution	A.
5 Ot	ther properties	3						
5.1	Water	$w_{ m w}$	ISO 62	60 × 60 × 1	M/O	%	Saturation v at 23 °C.	alue in water
5.2	absorption	WH	150 62	00 × 00 × 1	M/Q	%0	Equilibrium 50 % RH.	value at 23 °C,
5.3	Density	ρ	ISO 1183-1 or ISO 1183-2 or ISO 1183-3	Use part of centre of mul- tipurpose test specimen	М	kg/m³		

^a M = Injection moulding, Q = Compression moulding.

Property		Symbol	Standard	Specimen type (dimensions in mm)	Specimen preparation ^a	Unit	Test condition and supplementary instructions		
1	Reduced vis- cosity	I	ISO 1628-3	Moulding compound	_	ml/g			
2	Gardner impact strength	MFE	ASTM D 5420	3,2 mm thick	М	J	Method GC		
3	Xylene- soluble fraction	$S_{ m S}$	ISO 16152	Moulding compound	_	%			
a	M = Injection moulding.								

b See Reference [1].

Electrical properties are generally affected by the relative humidity, and should be measured in a standard atmosphere of (23 ± 2) °C and (50 ± 10) % relative humidity.

Bibliography

[1] ZOLLER P. J. Appl. Polym. Sci. 1979, **23** pp. 1051–1061





British Standards Institution (BSI)

BSI is the national body responsible for preparing British Standards and other standards-related publications, information and services.

BSI is incorporated by Royal Charter. British Standards and other standardization products are published by BSI Standards Limited.

About us

We bring together business, industry, government, consumers, innovators and others to shape their combined experience and expertise into standards -based solutions.

The knowledge embodied in our standards has been carefully assembled in a dependable format and refined through our open consultation process. Organizations of all sizes and across all sectors choose standards to help them achieve their goals.

Information on standards

We can provide you with the knowledge that your organization needs to succeed. Find out more about British Standards by visiting our website at bsigroup.com/standards or contacting our Customer Services team or Knowledge Centre.

Buying standards

You can buy and download PDF versions of BSI publications, including British and adopted European and international standards, through our website at bsigroup.com/shop, where hard copies can also be purchased.

If you need international and foreign standards from other Standards Development Organizations, hard copies can be ordered from our Customer Services team.

Subscriptions

Our range of subscription services are designed to make using standards easier for you. For further information on our subscription products go to bsigroup.com/subscriptions.

With **British Standards Online (BSOL)** you'll have instant access to over 55,000 British and adopted European and international standards from your desktop. It's available 24/7 and is refreshed daily so you'll always be up to date.

You can keep in touch with standards developments and receive substantial discounts on the purchase price of standards, both in single copy and subscription format, by becoming a **BSI Subscribing Member**.

PLUS is an updating service exclusive to BSI Subscribing Members. You will automatically receive the latest hard copy of your standards when they're revised or replaced.

To find out more about becoming a BSI Subscribing Member and the benefits of membership, please visit bsigroup.com/shop.

With a **Multi-User Network Licence (MUNL)** you are able to host standards publications on your intranet. Licences can cover as few or as many users as you wish. With updates supplied as soon as they're available, you can be sure your documentation is current. For further information, email bsmusales@bsigroup.com.

BSI Group Headquarters

389 Chiswick High Road London W4 4AL UK

Revisions

Our British Standards and other publications are updated by amendment or revision.

We continually improve the quality of our products and services to benefit your business. If you find an inaccuracy or ambiguity within a British Standard or other BSI publication please inform the Knowledge Centre.

Copyright

All the data, software and documentation set out in all British Standards and other BSI publications are the property of and copyrighted by BSI, or some person or entity that owns copyright in the information used (such as the international standardization bodies) and has formally licensed such information to BSI for commercial publication and use. Except as permitted under the Copyright, Designs and Patents Act 1988 no extract may be reproduced, stored in a retrieval system or transmitted in any form or by any means – electronic, photocopying, recording or otherwise – without prior written permission from BSI. Details and advice can be obtained from the Copyright & Licensing Department.

Useful Contacts:

Customer Services

Tel: +44 845 086 9001

Email (orders): orders@bsigroup.com
Email (enquiries): cservices@bsigroup.com

Subscriptions

Tel: +44 845 086 9001

Email: subscriptions@bsigroup.com

Knowledge Centre

Tel: +44 20 8996 7004

Email: knowledgecentre@bsigroup.com

Copyright & Licensing

Tel: +44 20 8996 7070 Email: copyright@bsigroup.com

